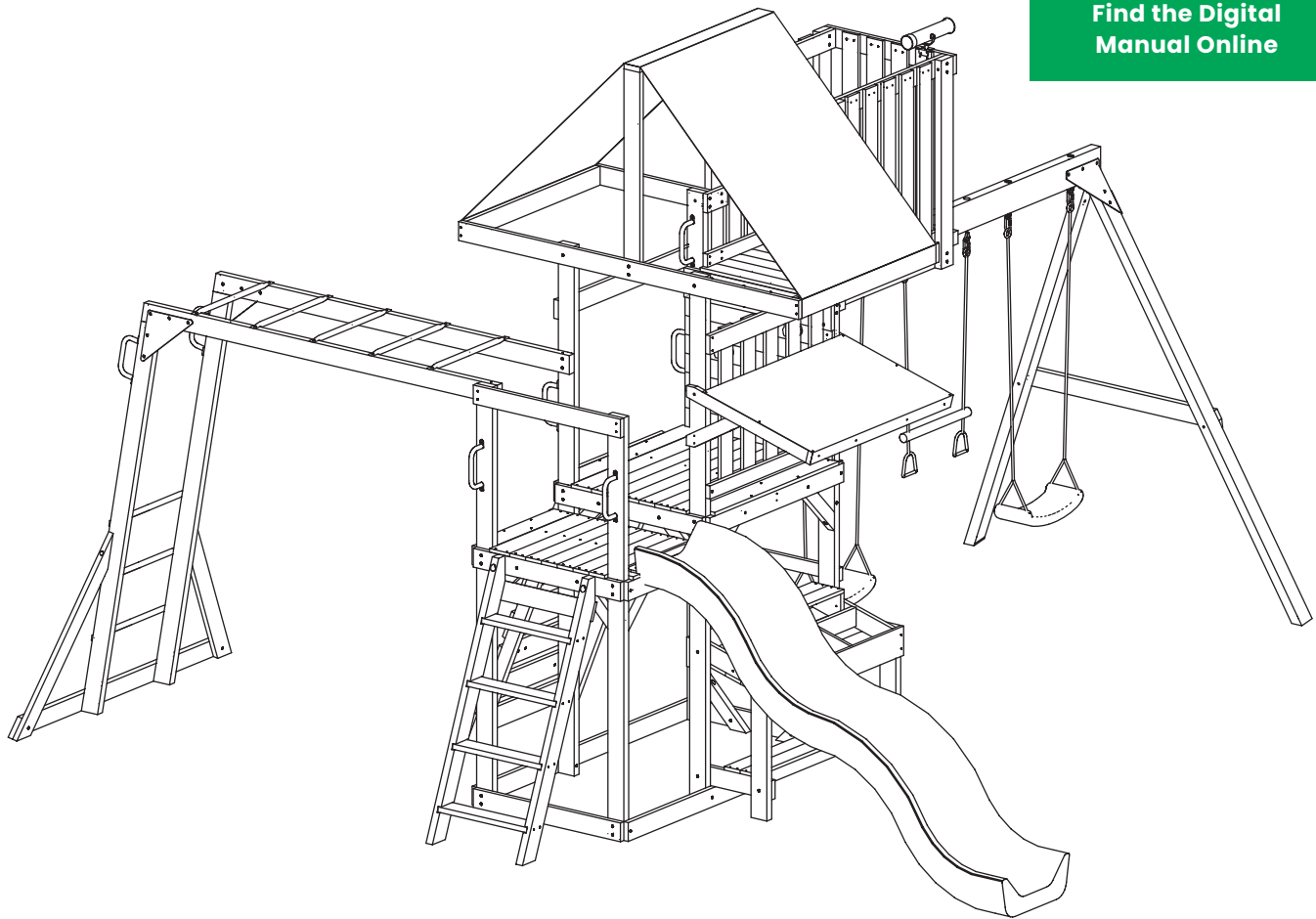


# USER MANUAL

## Walton Play Centre



Find the Digital  
Manual Online



**WARNING:** The disassembled product may contain small parts which pose a choking hazard to children under 3.

### IMPORTANT:

The owner's manual contains safety, assembly, use and maintenance instructions. This product must be assembled by an adult who has read and understood these instructions. Keep the packaging away from children and dispose of all packaging before use.

*For the installer and your children's safety, it is important to fully read and understand the instructions and safety hazards before commencing the assembly of the product.*

### NOTE:

This manual should not be used to guide your purchasing decision. Your product, and the contents inside its carton, may vary from what is listed in this manual. This manual may also be subject to updates or changes. Updated manuals are available through our website at [www.lifespankids.com.au](http://www.lifespankids.com.au).

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## I. GENERAL SAFETY INSTRUCTIONS

**NOTE:** This product is intended for outdoor domestic use only.

### 1.1 DANGER FOR CHILDREN



**WARNING:** No eating while using the product at the same time.

- Children do not recognize potential dangers from this product. The unassembled product must be stored out of reach of children and pets.
- This product may only be used with adult supervision at all times.
- The packaging material is not suitable for children due to choking and suffocation hazards.

### 1.2 RISK OF INJURIES

- Do not use the product if it is damaged or defective. If it is damaged or defective, please contact a qualified technician.
- Check the product before each use. Defective parts must be changed immediately as they can impair the function and the safety of the product.
- No more than one person to use the product at the same time.
- Use the product only on even and non-slipping surfaces. Never use it near water and keep sufficient space around for safety.
- Beware of moving parts such as the springs or elastics, which could catch your arms and legs. Do not place any objects or body parts in the product's openings.

### 1.2 PRODUCT DAMAGE

- Do not make alterations to the product. Only use original spare parts. Qualified technicians should only carry out repairs – improper repairs can lead to danger for the user. Use this product only as described in this manual.

## 1.4 ASSEMBLY ADVICE

- The assembly of the product must be done carefully and by an able-bodied adult. If in any doubt, ask a technically qualified person.
- Before you start with the assembly, read the instructions carefully.
- Remove all packaging materials and lay down all parts on an open space. This gives you an overview and simplifies the assembly procedure.
- Check with the parts list that all parts are available. Dispose of the packaging material when the assembly is completed.
- Beware that when using tools or doing technical work, there is always a risk of injuries. Assemble the product with care.
- Create a danger free environment; for example, do not let tools lay around the workspace. Store the packaging material in a way that cannot cause any danger.
- After installing the product according to the instruction manual, ensure all screws, bolts and nuts are correctly installed and tightened and that all joints are secure.
- Reasonable space must be kept between the product and possible sources of danger, such as other equipment swimming pools and fences.
- The assembly of the product must be done carefully and by an able-bodied adult. If in any doubt, ask a technically qualified person.
- The product must be assembled correctly before use.
- Your play structure must be installed on a flat horizontal surface with a minimum of 2m between it and any structure or obstacle such as a fence, garage house, tree branches, clothes lines, or electric cables.
- Modifications made to the original product shall be carried out according to the instructions of the manufacturer.
- The product must always be used in a well-lit area.
- Do not place anything under the product.
- Use gloves during assembly and disassembly.
- Outdoor products should be equipped with a device that in strong wind conditions avoid displacement due to wind (e.g. steel bars in the ground or loads like sand bag or water bags).
- In certain areas during winter, snow buildup and the low temperatures can damage the product. It is recommended to remove snow buildup and to store the product indoor.
- We strongly recommend visual inspections every 3 months to insure the integrity of the entire product. Replace any parts as necessary.



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## II. SAFETY INSTRUCTIONS

Max. User Weight: 50kg per child

Max. Users: 9 Children

- The safety instructions of the product should always be considered and obeyed.
- Using the product may result in permanent injury such as paralysis, or even death. Falling off the product may lead to injuries, particularly to the back, neck or head.
- No clothes with hooks or loose parts should be worn or carried during product usage in order to avoid hooks getting caught and causing injury.
- Strong winds can result in the product being blown away or damaged. If strong winds are predicted the product must be disassembled and moved to a sheltered area or sufficiently anchored down.
- Moving the product whilst assembled may affect the integrity of the frame. Should it be necessary to move the product, please consider the following:
  1. Force to be evenly spaced around the frame to lift the product off the ground
  2. The product must be carried horizontally
  3. Use caution whilst moving as it could bend the product frame.
- Users should be familiar with the assembly manual. This manual contains assembly guidance; selected precautionary measures as well as recommendations for servicing and maintenance of the product, in order to ensure a secured and fun use of the product.
- Wear clothing free of drawstrings, hooks, loops or anything that could get caught in the basketball set or safety enclosure.
- It is the responsibility of the owner or the supervisor to guarantee that all users of the product are informed sufficiently of all warning references and safety instructions.

### For the supervisor

The supervisor's role is to make sure users are aware of all safety precautions and that these precautions are enforced. When a supervisor is not available, the product may be disassembled or covered to limit access.

- The product can be only used if it is in good condition, worn or damaged parts should be replaced.
- Objects, which could be dangerous to the user, should be away from the product.
- Avoid unauthorized and unsupervised use of the product.
- Do not use the product under influence of alcohol or drugs (incl. medicines).
- Do not use the product as a jumping platform for other articles.

## Consumer Information Sheet for Playground Surfacing Materials

The US Consumer Product Safety Commission (CPSC) estimates that about 100 000 playground equipment-related injuries resulting from falls to the ground surface are treated annually in US hospital emergency rooms. Injuries involving this hazard pattern tend to be among the most serious of all playground injuries, and have the potential to be fatal, particularly when the injury is to the head. The surface under and around playground equipment can be a major factor in determining the injury-causing potential of a fall. It is self-evident that a fall on to a shock-absorbing surface is less likely to cause a serious injury than a fall onto a hard surface. Playground equipment should never be placed on hard surfaces, such as concrete or asphalt, and while grass may appear to be acceptable, it may quickly turn to hard-packed earth in areas of high traffic. Shredded bark mulch, wood chips, fine sand or the gravel are considered to be acceptable shock absorbing surfaces when installed and maintained at a sufficient depth under and around playground equipment.

**Table B.1** Lists the maximum height from which a child would not be expected to sustain a life-threatening head injury in a fall on to four different loose-fill surfacing materials if they are installed and maintained at depths of 150 mm, 225 mm and 300 mm.

**Table B.1** Fall height in millimetres from which a life-threatening head injury would not be expected.

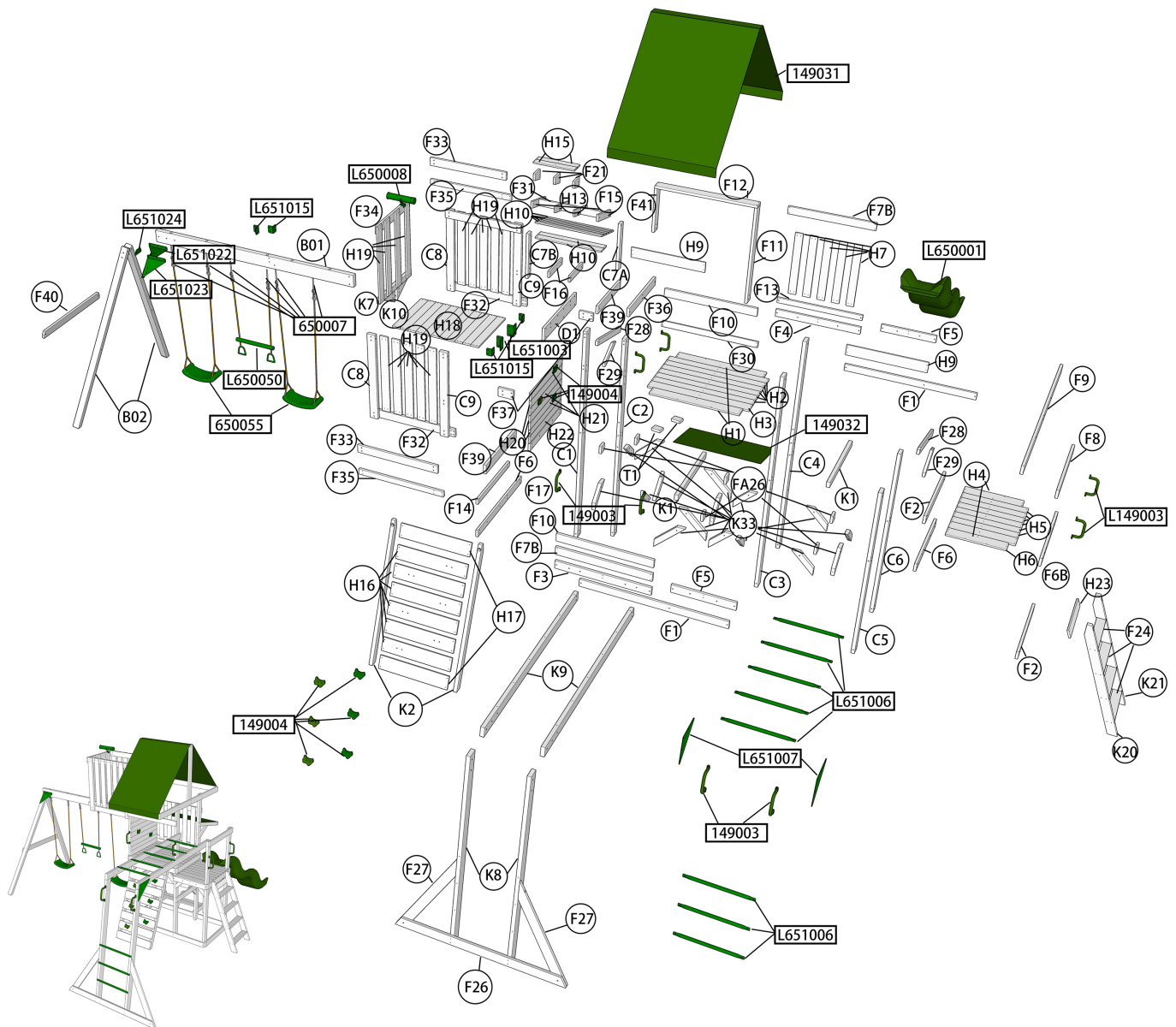
Type of Material	Depth of surfacing material		
	150mm	225mm	300mm
Double Shredded Bark Mulch	1800	3000	3300
Wood Chips	1800	2100	3600
Fine Sand	1500	1500	2700
Fine Gravel	1800	2100	3000

However, it should be recognised that all injuries due to falls cannot be prevented, no matter what surfacing material is used.





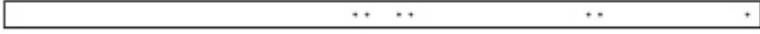

















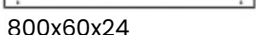

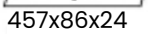

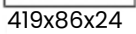




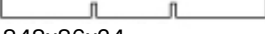
It is recommended that a shock absorbing material extend a minimum of 1 800 mm in all directions from the perimeter of stationary equipment such as climbing frames and slides. However, because children may deliberately jump from a moving swing, the shock absorbing material should extend in the front and rear of a swing a minimum distance of twice the height of the pivot point measured from a point directly beneath the pivot on the supporting structure.


This information is intended to assist in comparing the relative shock-absorbing properties of various materials. No particular material is recommended over another. However, each material is only effective when properly maintained. Materials should be checked periodically and replenished to maintain correct depth as determined necessary for the equipment in question. The choice of a material depends on the type and height of the playground equipment, the availability of the material in a particular area, and its cost.

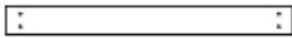
### III. EXPLODED DIAGRAM




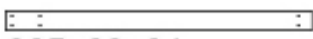
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B02=2		
	2159x76x50	
C1=1		
	2420x86x35	
C2=1		
	2420x86x35	
C3=1		
	2420x86x35	
C4=1		
	2420x86x35	
C5=1		
	1930x86x35	
C6=1		
	1930x86x35	
C7A=1		C7B=1 
	643x86x35	643x86x35
C8=2		C9=2 
	952x86x35	952x86x35
F1=2		FA26=6 
	1556x86x24	86x86x24
F10=2		F21=3 
	966x86x24	156x130x24
F11=1		F23=4 
	950x86x24	484x86x24
F12=1		F26=1 
	966x86x24	1550x86x24
F13=1		F27=2 
	966x60x24	995x86x24
F14=1		F28=2 
	800x60x24	684x60x24
F15=2		F29=2 
	457x86x24	325x60x24
F16=2		F3=1 
	419x86x24	966x86x24
F17=1		F30=1 
	1133x86x24	1014x60x24
F2=2		F31=1 
	800x86x24	848x86x24

F32=2   
925x86x24


F33=2   
865x86x24

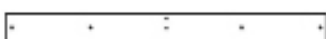
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F35=2   
925x60x24


F36=1   
698x86x24

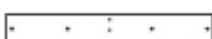
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F39=2   
640x86x24


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966x86x24


F40=1   
1056x86x24


F41=1   
434x86x24

F5=2   
625x86x24


F6=2   
800x86x24


F6B=1   
800x86x24

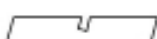
F7B=2   
966x86x24


F8=1   
800x86x24


F9=1   
1848x86x24


H1=2   
894x100x16


H10=7   
896x86x16


H13=2   
457x86x16


H15=2   
543x86x16


H16=6   
710x134x16


H17=2   
710x134x16


H18=11   
628x86x16


H19=14   
847x86x16


H2=6   
1012x86x16


H20=3   
800x86x16


H21=3   
800x86x16


H22=1   
800x76x16


H23=1   
524x86x16


H3=1   
1012x110x16


H4=2   
554x110x16

H5=6   
613x86x16











H6=1   
613x110x16

H7=5   
736x86x16

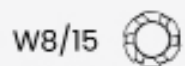
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D1=1   
800x134x24

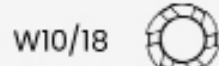
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	1439x60x35
K20=1	
	1294x86x35
K21=1	
	1294x86x35
K33=12	
	330x60x35
K43=4	
	430x60x35
K7=1	
	698x60x35
K8=2	
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K9=2	
	1935x86x35
K10=2	
	232x134x35

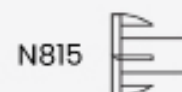
## PARTS LIST



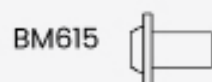
Washer x 18



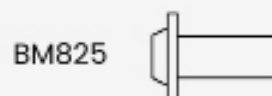
Washer x 129



Nut x 130



B-Nut x 18



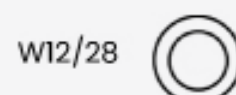
B-Nut x 2



B-Nut x 38

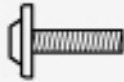


A-Nut 8x6

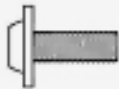


Washer x 6

M625  
Bolt x 18



M821  
Bolt x 12



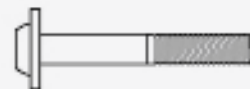
M833  
Bolt x 10



M845  
Bolt x 19



M855  
Bolt x 82



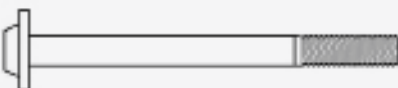
M865  
Bolt x 4



M872  
Bolt x 2



M896  
Blt x 4



M8107  
Bolt x 31



SW16  
Screw x 18



S328  
Screw x 4



SW35  
Screw x 328



SW40  
Screw x 4



SW50  
Screw x 94



SW60  
Screw x 8



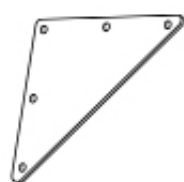
M6SW35  
Screw x 60



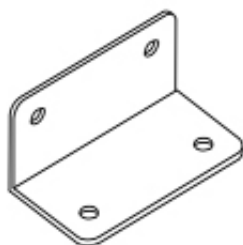
M6SW55  
Screw x 20



## PARTS LIST



L651007 x 2pcs.



L651003 x 2pcs.



L651022 x 1pc.



L651023 x 1pc.



L651024 x 1pc.



L651006 x 8pcs.



Star Bit (S)  
Star Bit (L)  
Allen Wrench (S)  
Allen Wrench (L)



139002 x 2pcs.



650007 x 6pcs.



149003 x 8pcs.



149004 x 9pcs.

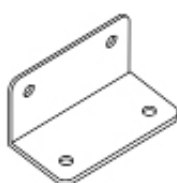


149031: 2680\*966 x 1pc.

149032: 1014\*751 x 1pc.



L650008 x 1pc.



L651015 x 4pcs.



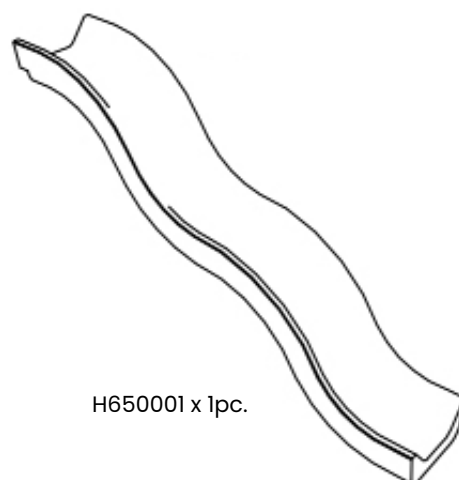
139070 x 10pcs.



149090 x 1pc.



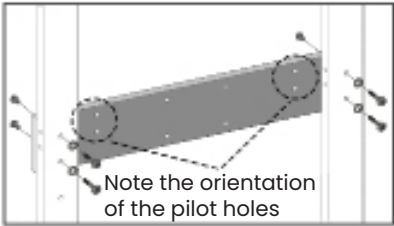
L650050 x 1pc.



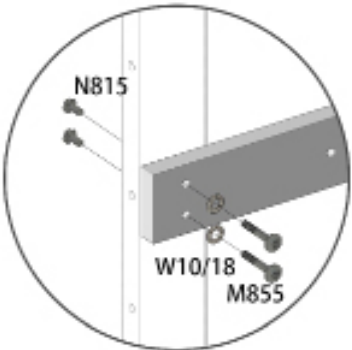
H650001 x 1pc.



# IV. ASSEMBLY INSTRUCTIONS



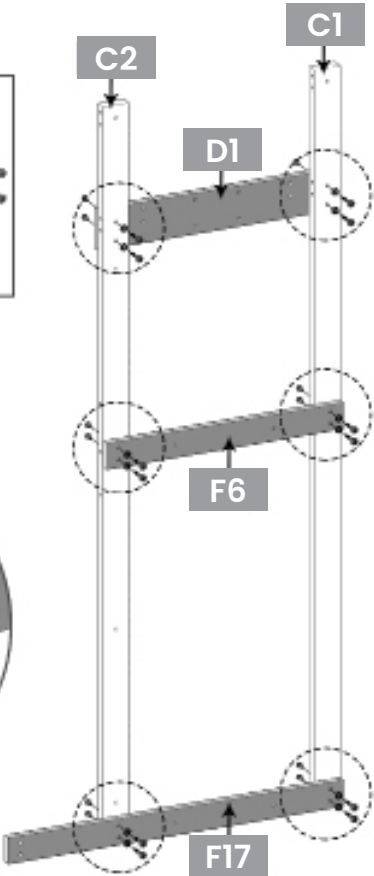
Note the orientation of the pilot holes



N815  
W10/18  
M855

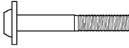
X6

**STEP 1**




C2  
C1  
D1  
F6  
F17


M855



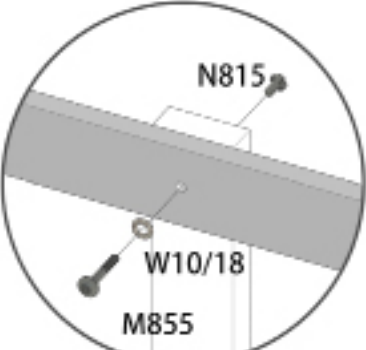
N815



W10/18



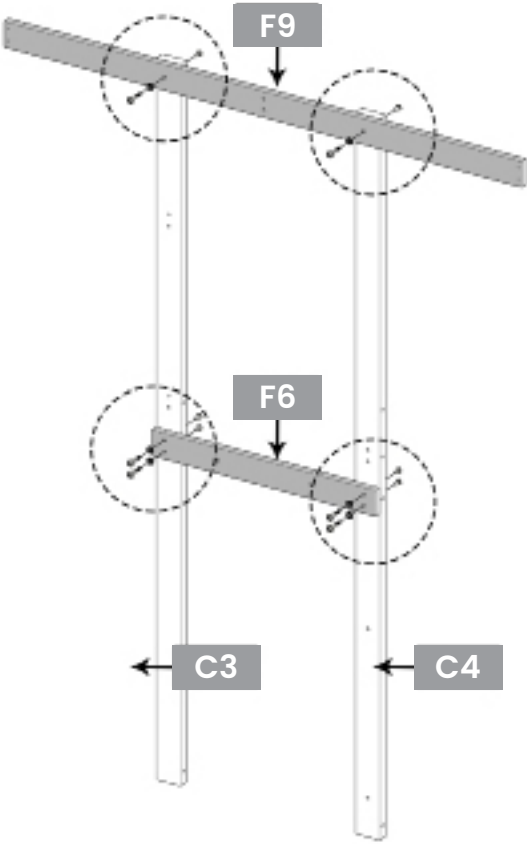
C1 = 1  
C2 = 1  
D1 = 1  
F6 = 1  
F17 = 1  
M855 = 12  
N815 = 12  
W10/18 = 12



N815  
W10/18  
M855


X6

**STEP 2**




F9  
F6  
C3  
C4


M855



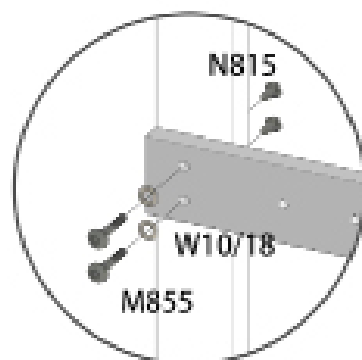
N815



W10/18

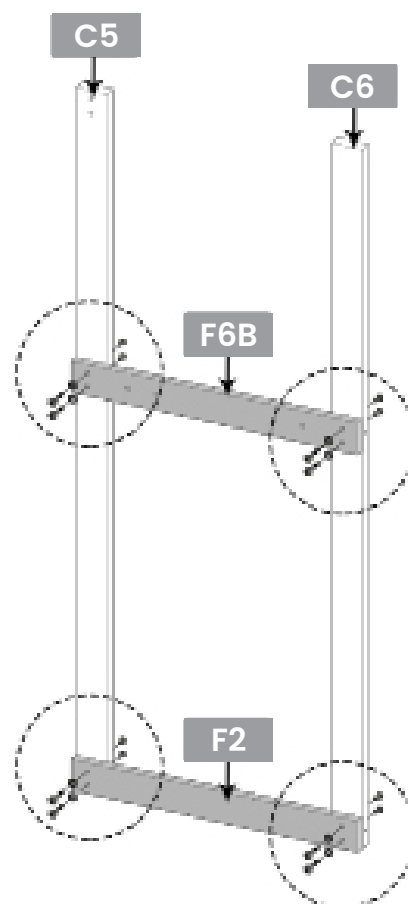
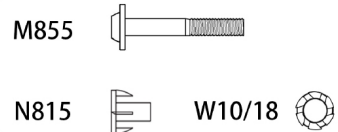


C3 = 1  
C4 = 1  
F6 = 1  
F9 = 1  
M855 = 6  
N815 = 6  
W10/18 = 6

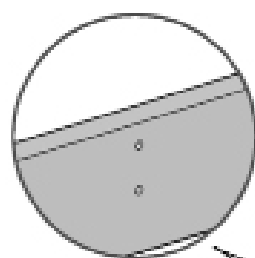


X4

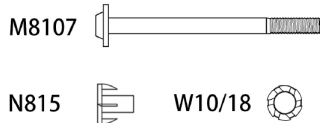
C5 = 1  
C6 = 1  
F2 = 1  
F6B = 1  
M855 = 8  
N815 = 8  
W10/18 = 8



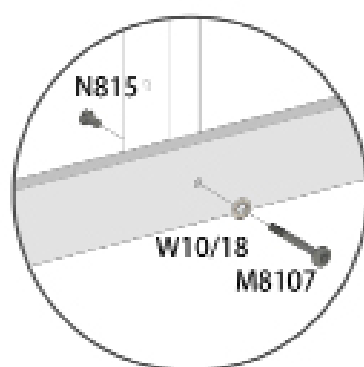
### STEP 3



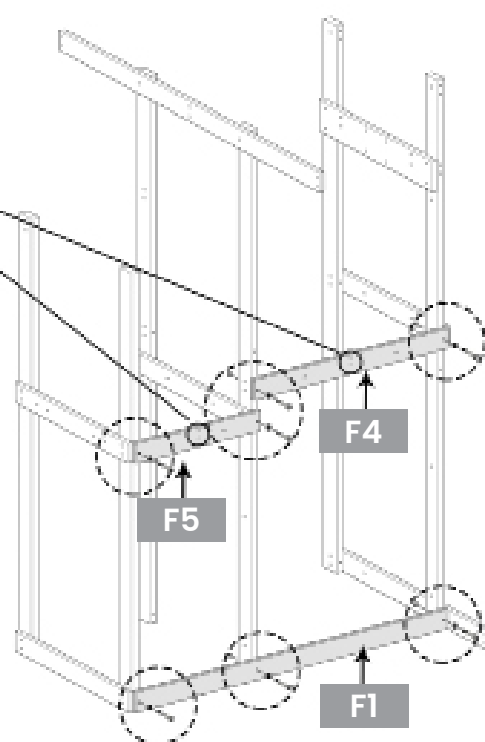
Note the orientation of the pilot holes



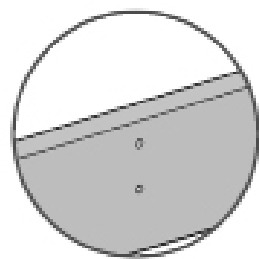
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F4 = 1  
F5 = 1  
M8107 = 7  
N815 = 7  
W10/18 = 7



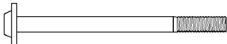
X7



### STEP 4



Note the orientation  
of the pilot holes

M8107 

N815  W10/18 

F1 = 1

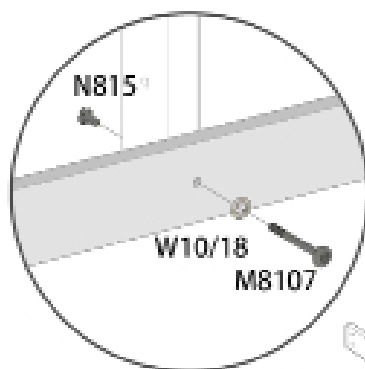
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F5 = 1

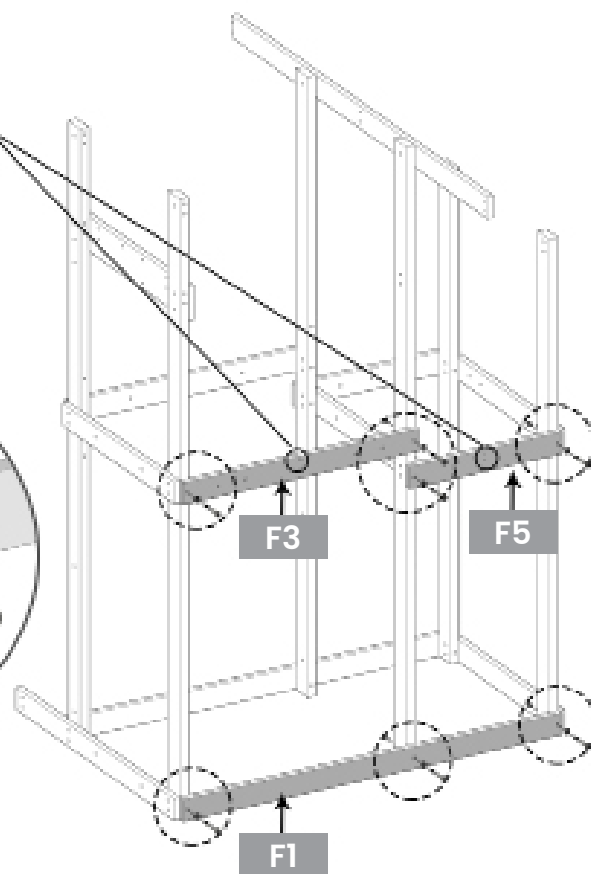
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N815 = 7

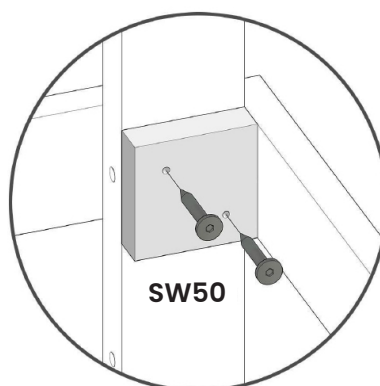
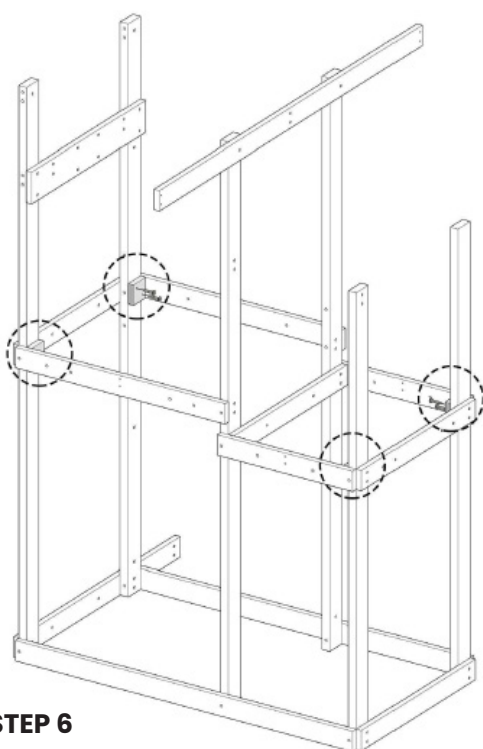
W10/18 = 7



X7



## STEP 5



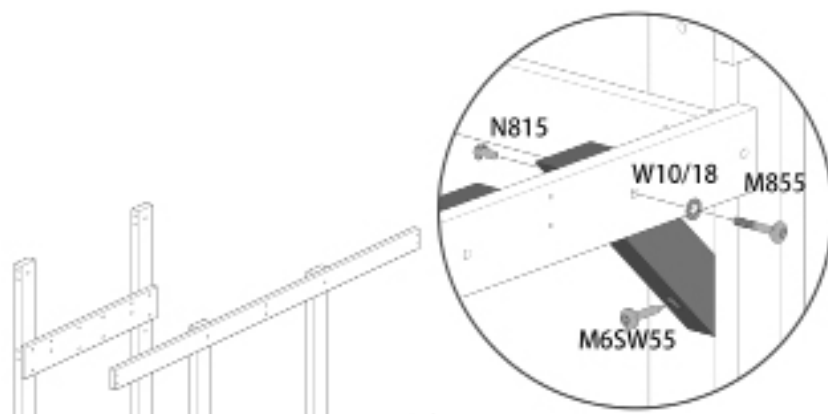
FA26 X4

SW50 

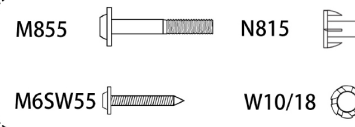
FA26 = 4

SW50 = 8

## STEP 6

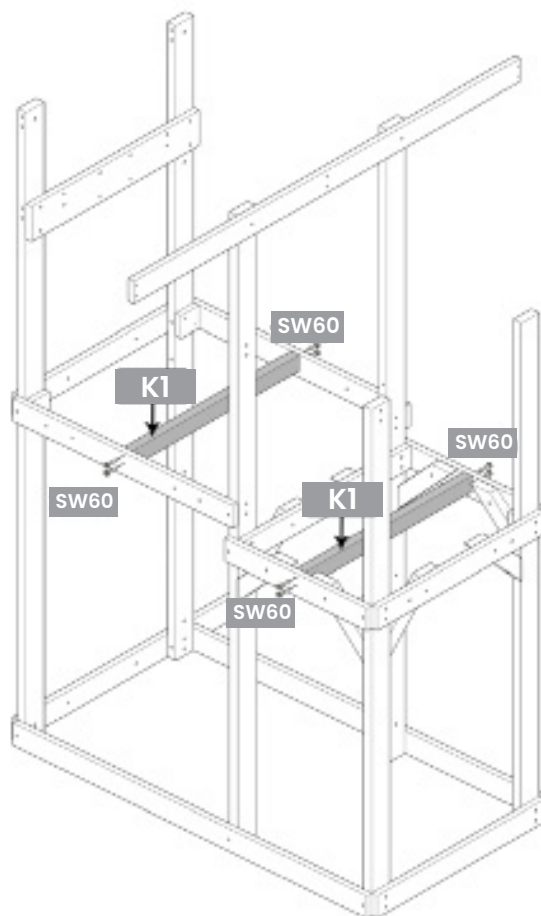


**K33** X8



K33 = 8  
M855 = 8  
N815 = 8  
W10/18 = 8  
M6SW55 = 8

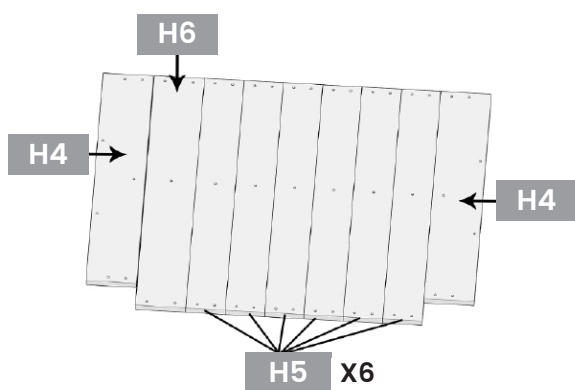
**STEP 7**



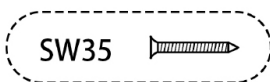
**SW60**

K1 = 2  
SW60 = 8

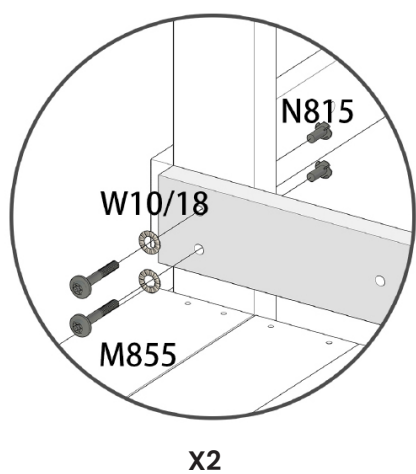
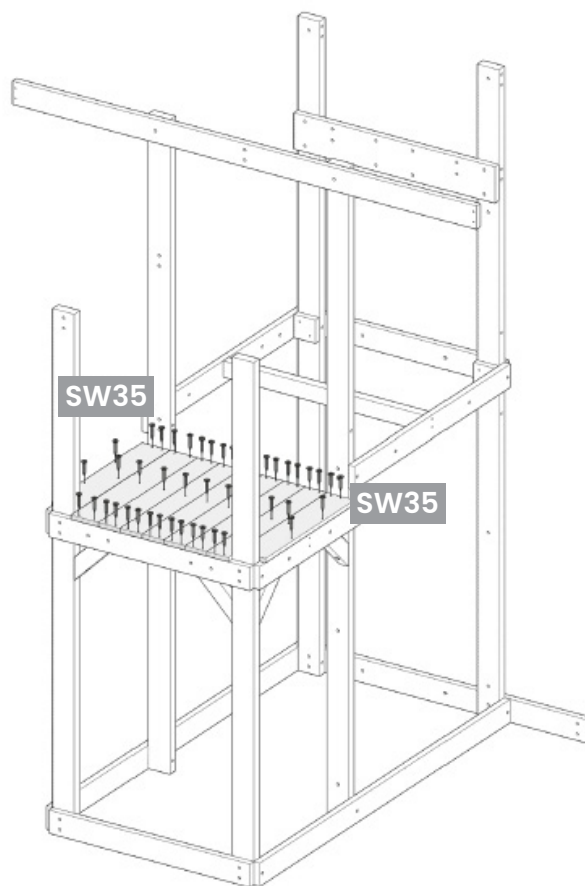
**STEP 8**



H4 = 2  
H5 = 6  
H6 = 1  
SW35 = 49

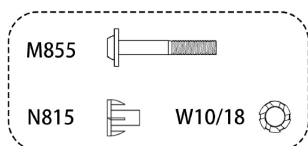


#### STEP 9

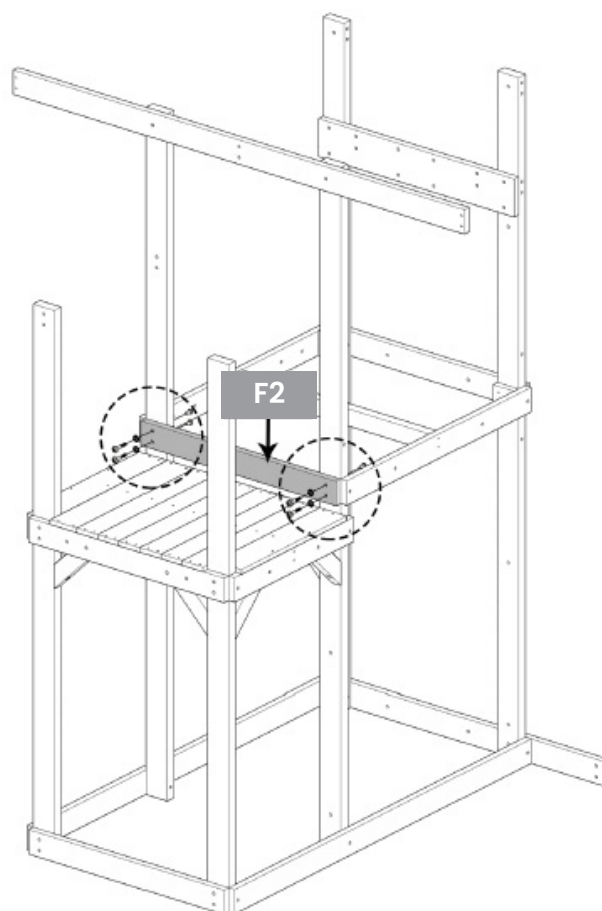


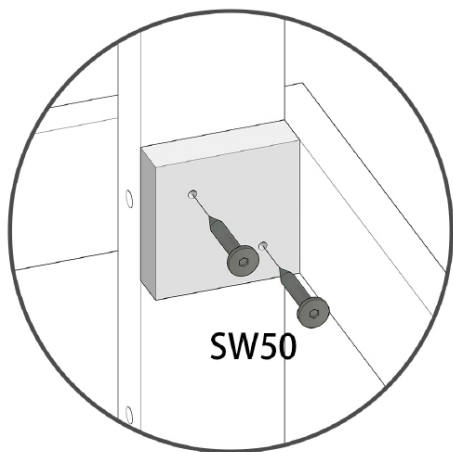
X2

F2 = 1  
M855 = 4  
N815 = 4  
W10/18 = 4



#### STEP 10



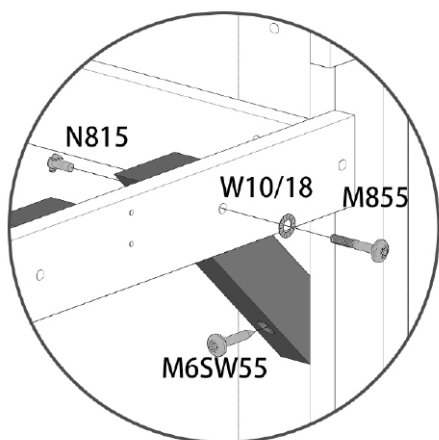
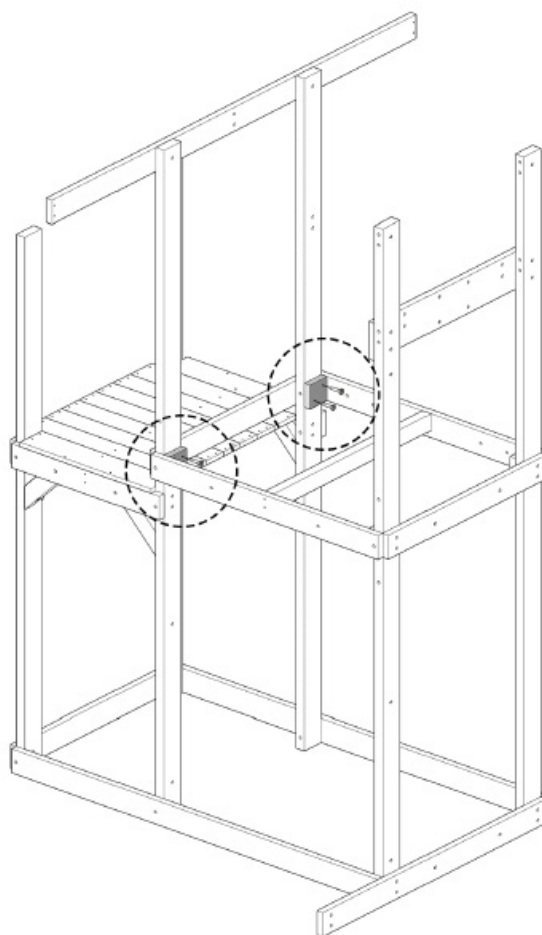


**FA26** x2

FA26 = 2  
SW50 = 4

# STEP 11

**SW50**

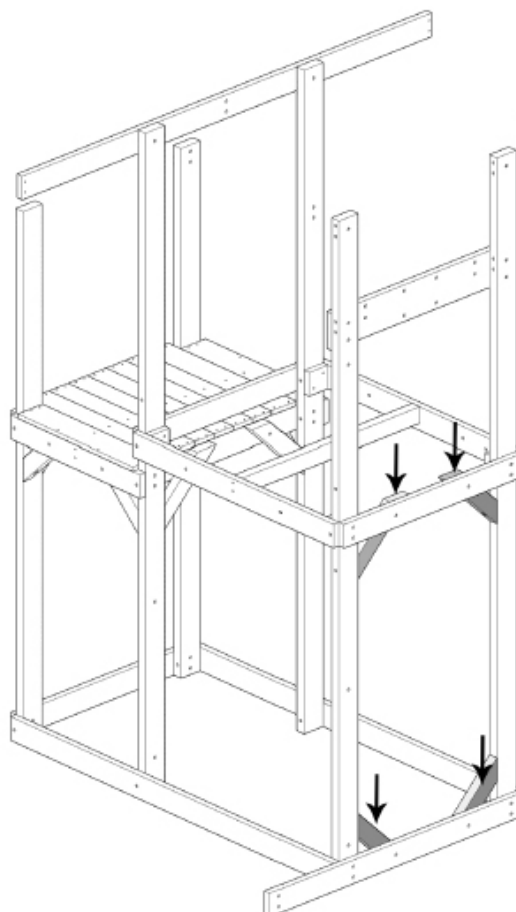


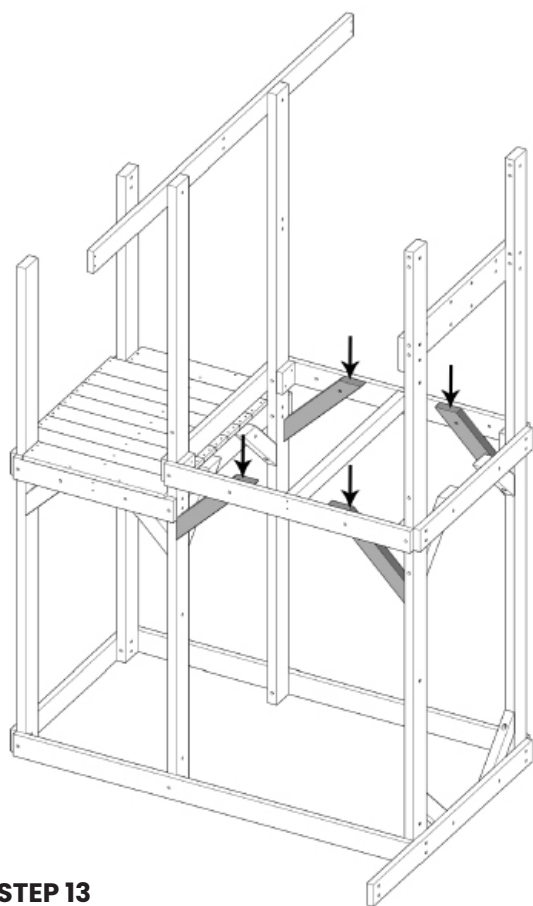
**K33** x4

K33 = 4  
M855 = 4  
N815 = 4  
W10/18 = 4  
M6SW55 = 4

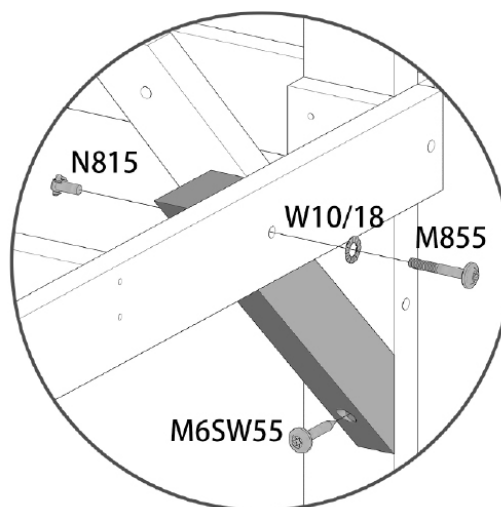
# STEP 12

**M855** **N815**   
**M6SW55** **W10/18**





**STEP 13**



**K43 X4**

M855



N815



M6SW55



W10/18



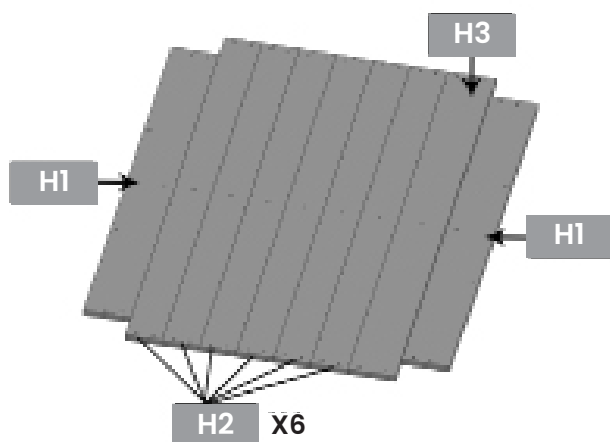
K43 = 4

M855 = 4

N815 = 4

W10/18 = 4

M6SW55 = 4



H1 = 2

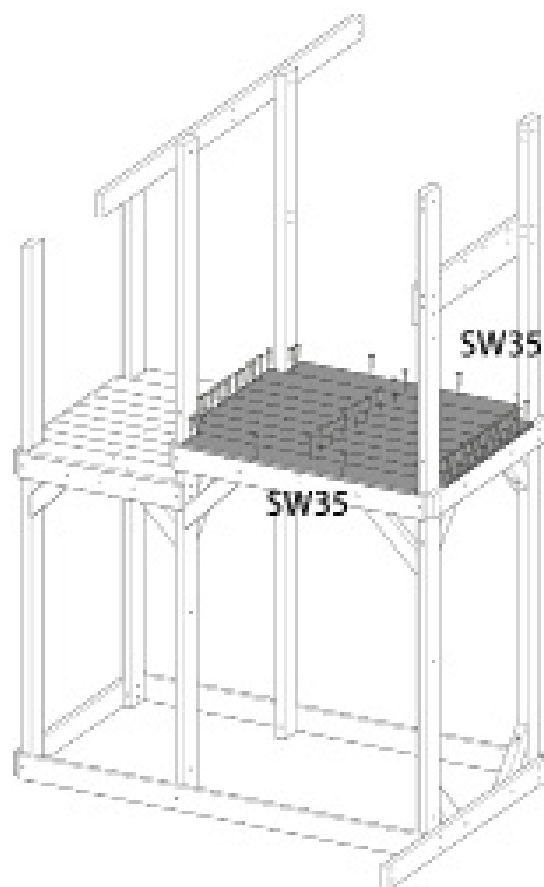
H2 = 6

H3 = 1

SW35 = 49

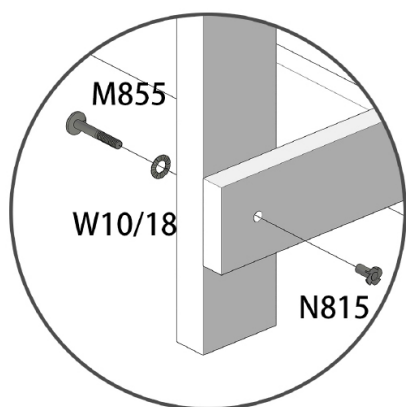
**STEP 14**

**SW35**



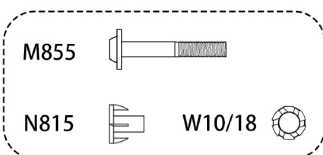
**SW35**

**SW35**

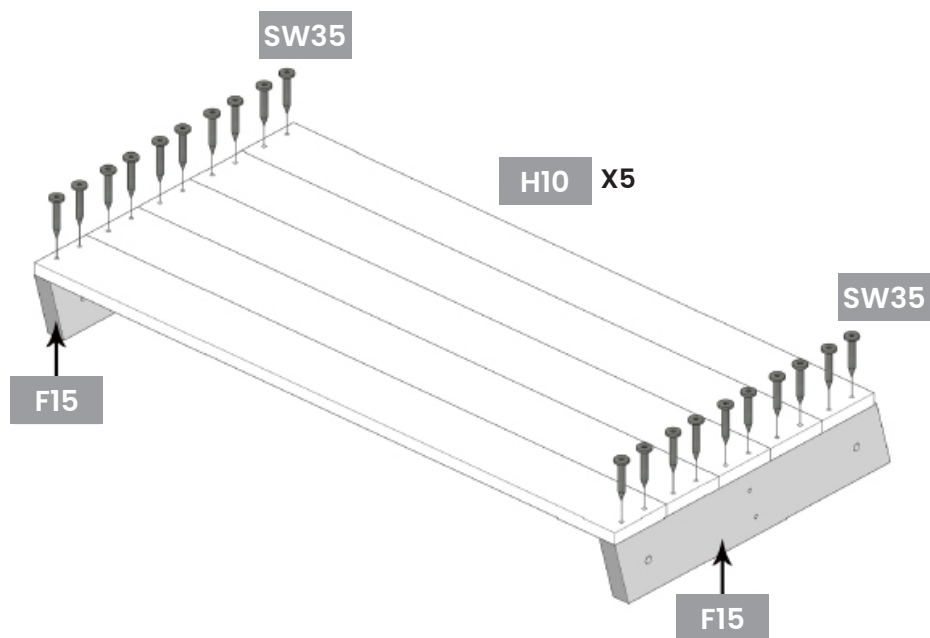
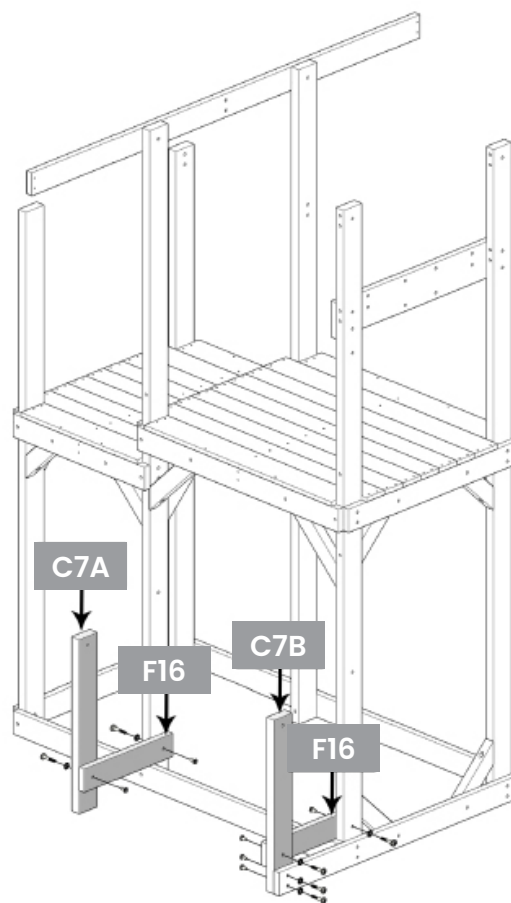


X6

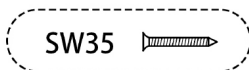
C7A = 1  
C7B = 1  
F16 = 2  
M855 = 6  
N815 = 6  
W10/18 = 6



### STEP 15

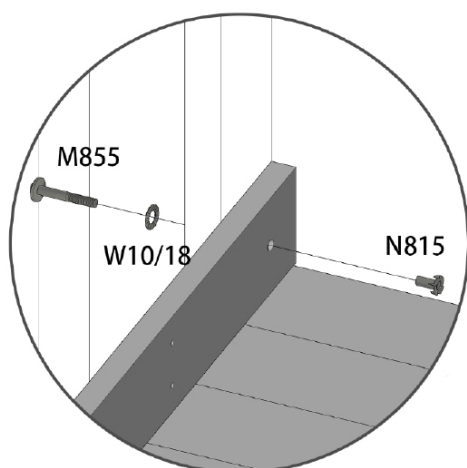


### STEP 16



F15 = 2  
H10 = 5  
SW35 = 20





X4

M855 = 4  
N815 = 4  
W10/18 = 4

# STEP 17

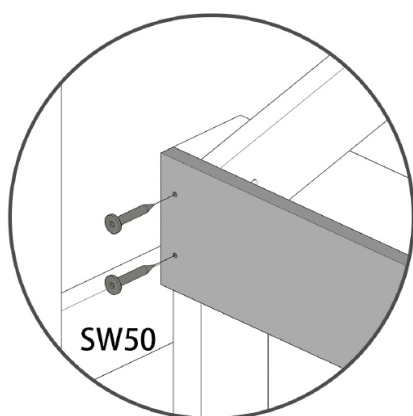
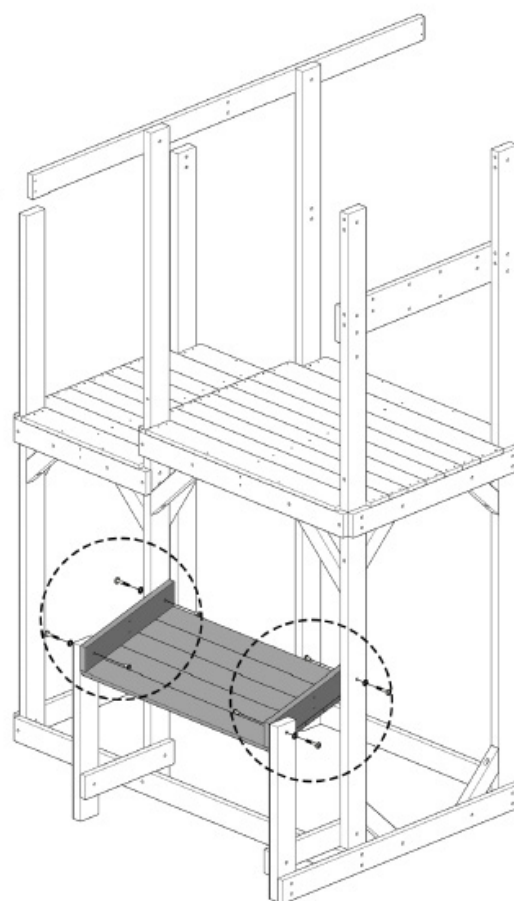
M855



N815



W10/18

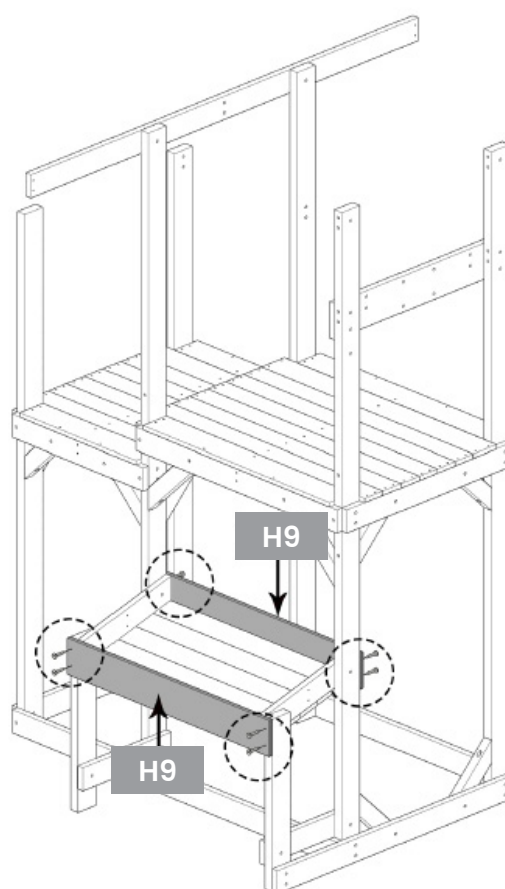


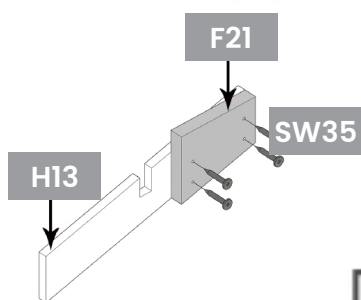
SW50

H9 = 2  
SW50 = 8

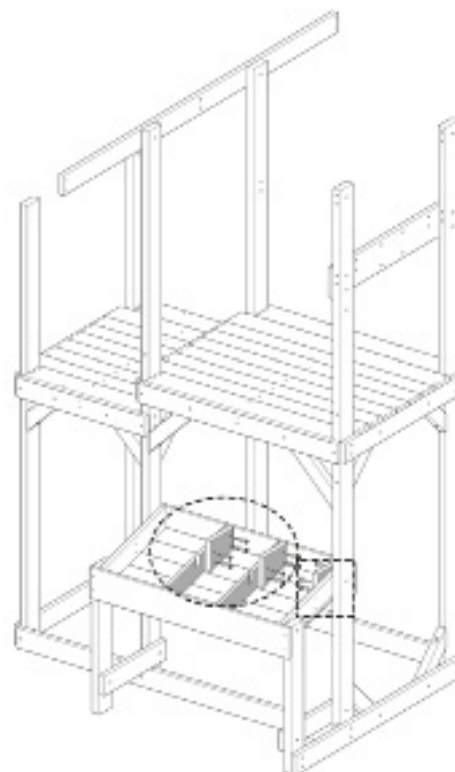
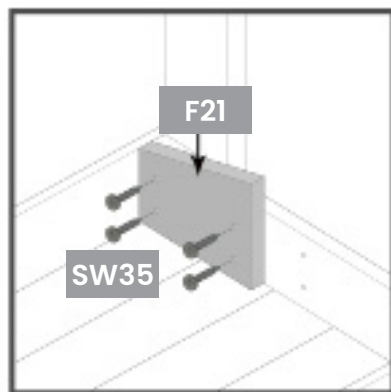
# STEP 18

SW50





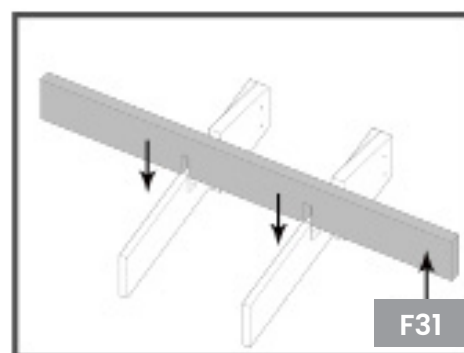
X2



H13 = 2  
F21 = 3  
SW35 = 12

## STEP 19


SW35 



SW50 

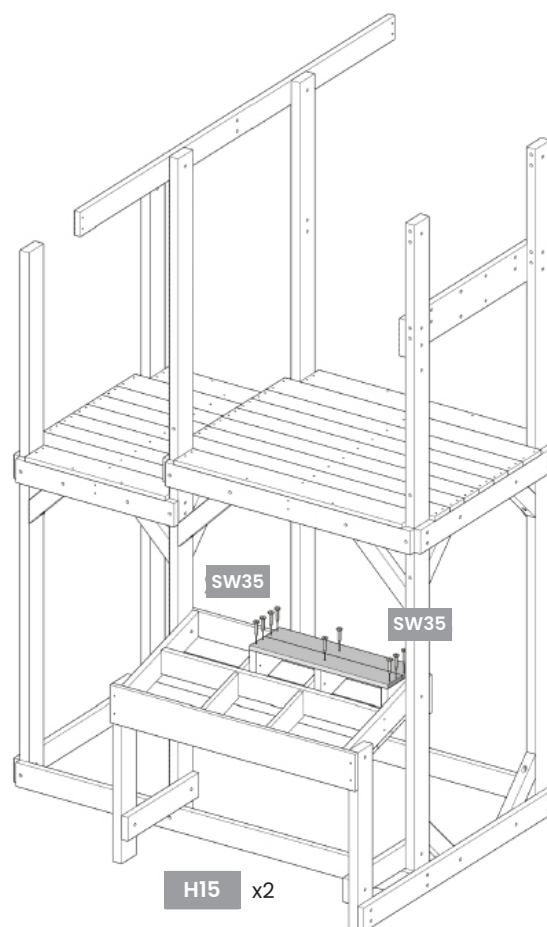
F31 = 1  
SW50 = 4

## STEP 20

SW35 

H15 = 2  
SW35 = 10

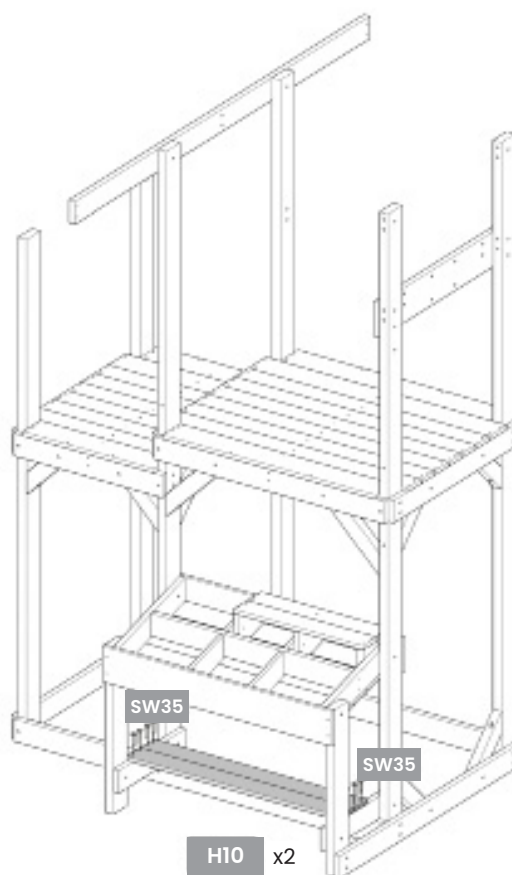
### STEP 21

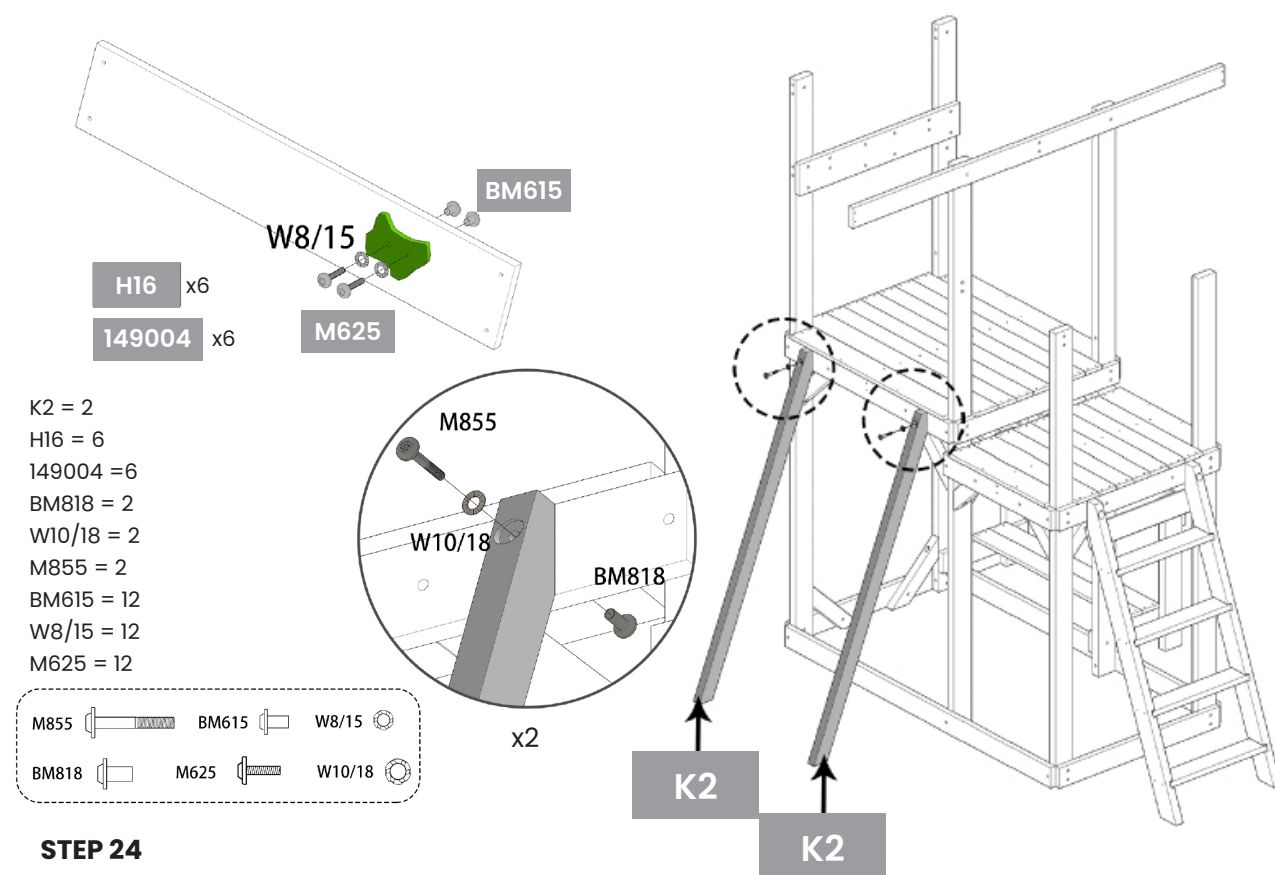
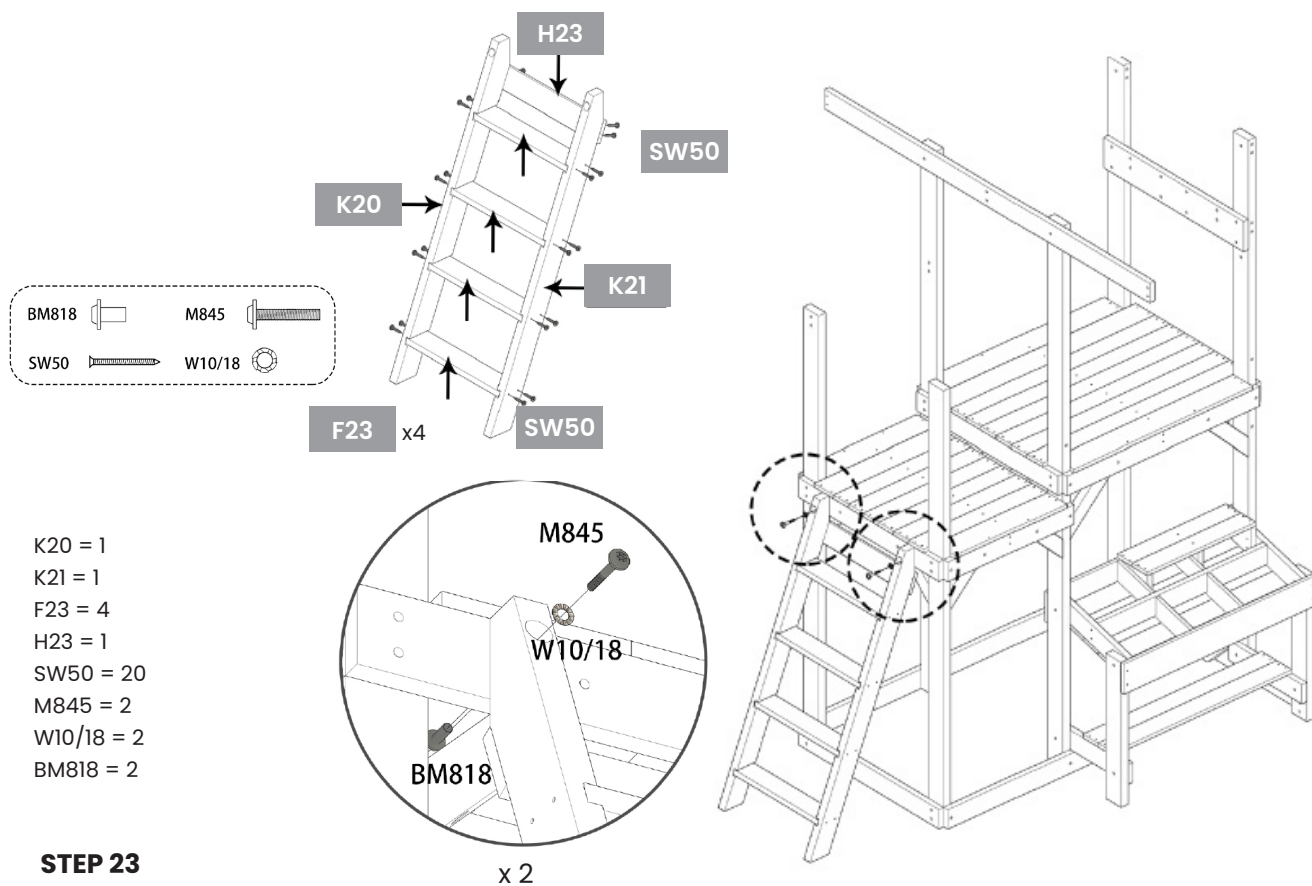



SW35 

H10 = 2  
SW35 = 8

### STEP 22

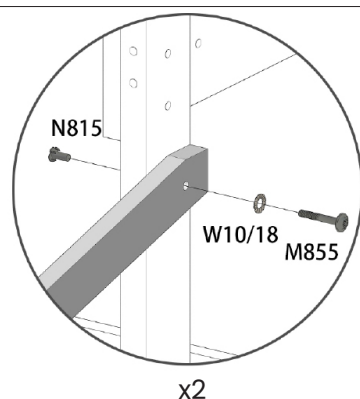
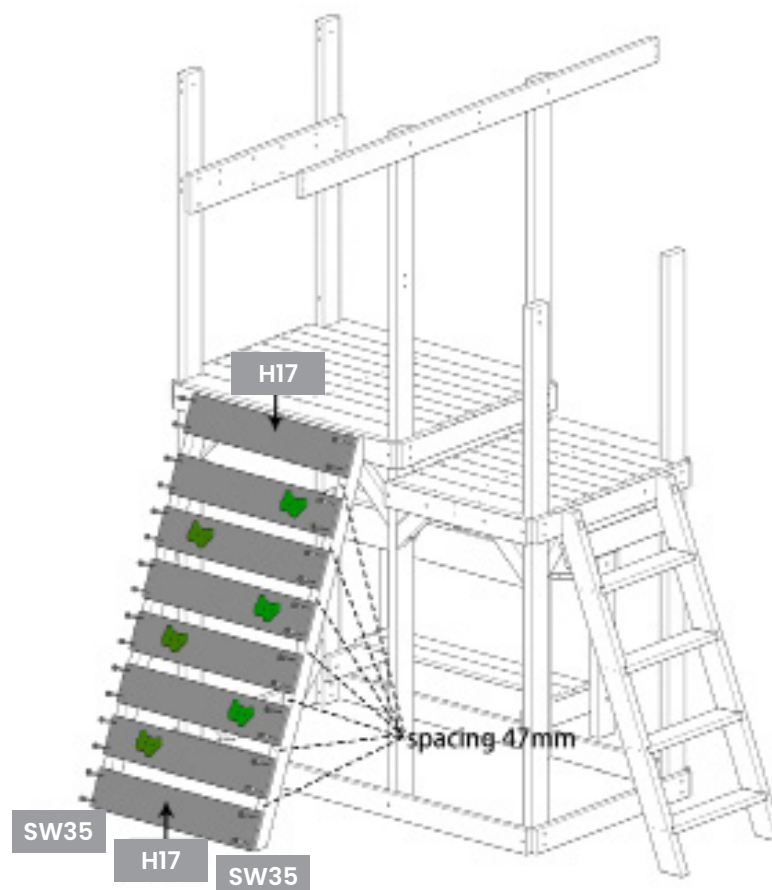




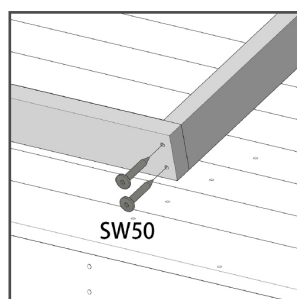
SW35 

H17 = 2  
SW35 = 32

## STEP 25







x2

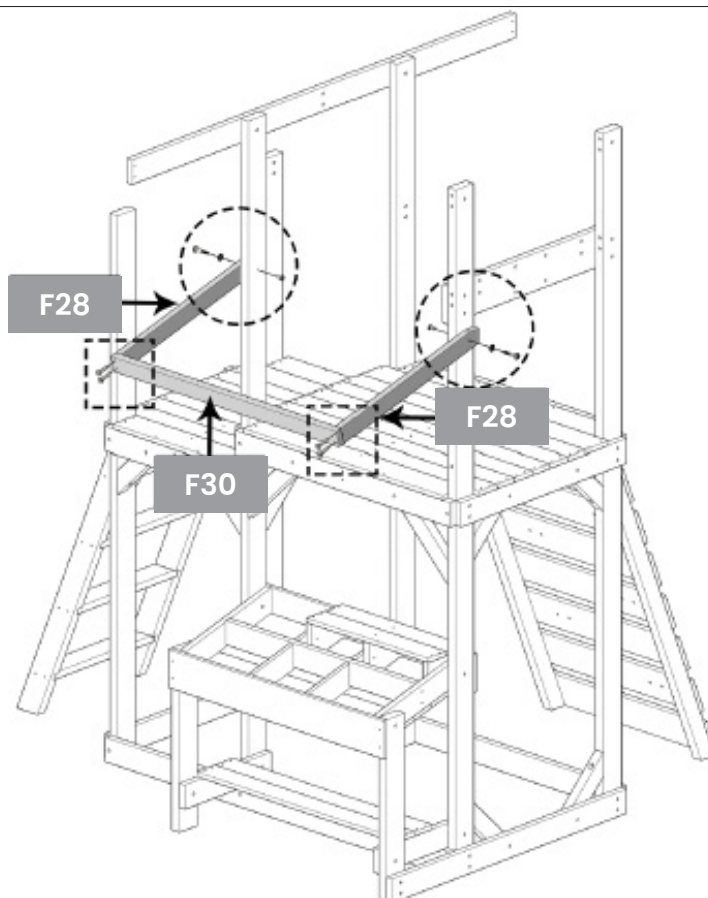


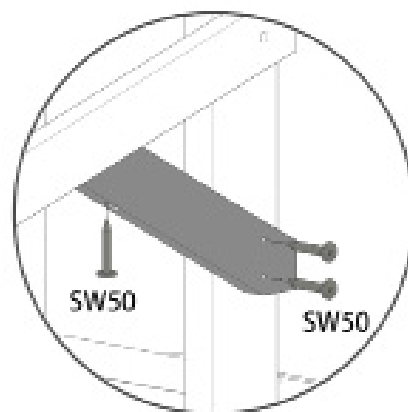
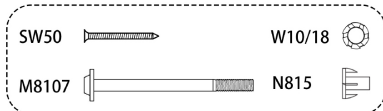
x2

F28 = 2  
F30 = 1  
SW50 = 4  
M855 = 2  
N815 = 2  
W10/18 = 2

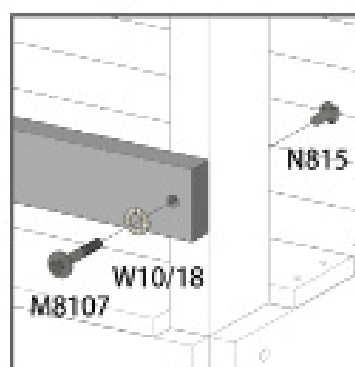
## STEP 26

M855  N815   
SW50  W10/18 



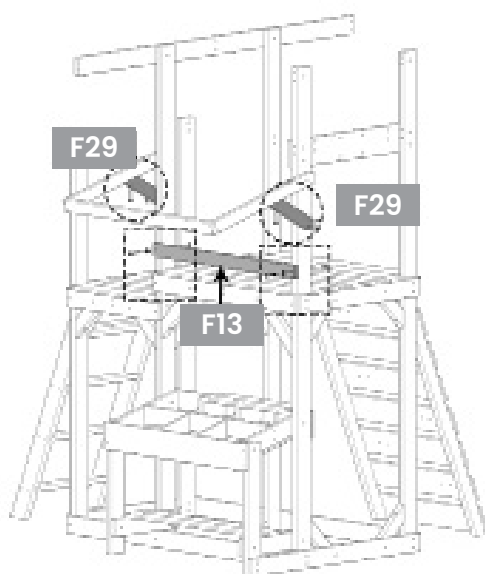


x2




x2

F13 = 1  
F29 = 2  
SW50 = 6  
M8107 = 2  
N815 = 2  
W10/18 = 2

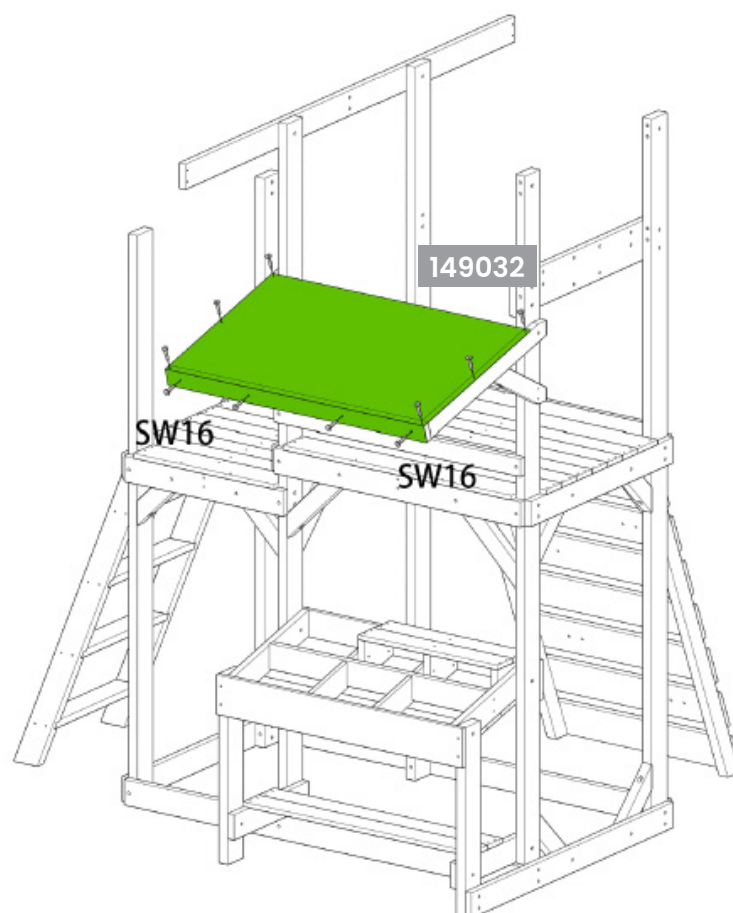


### STEP 27

V

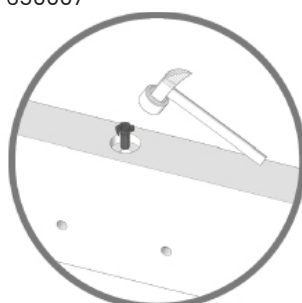
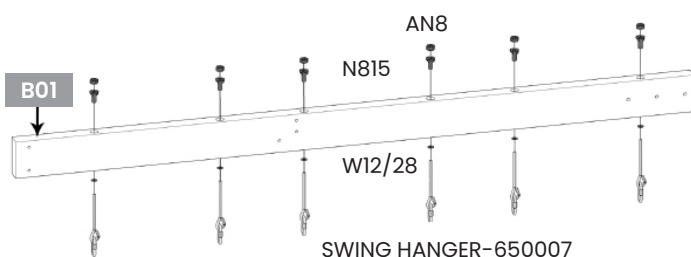
SW16 

149032 = 1  
SW16 = 10

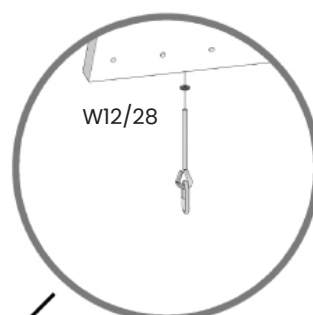


### STEP 28

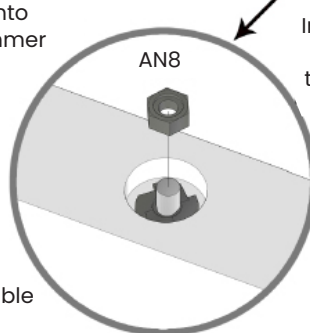




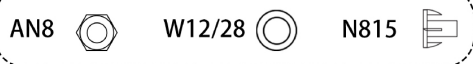
Insert the N815 into the beam by hammer



Insert the swing hanger into the beam and fix them with nuts N815 as tightly as possible

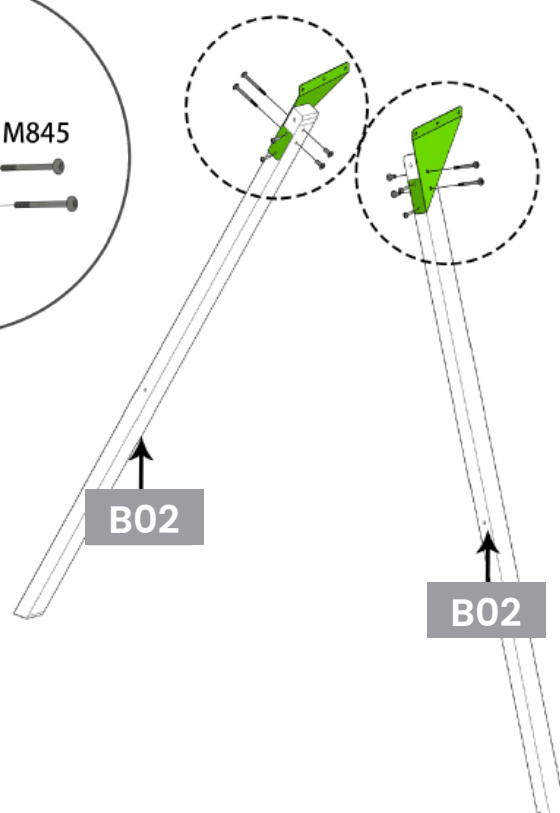
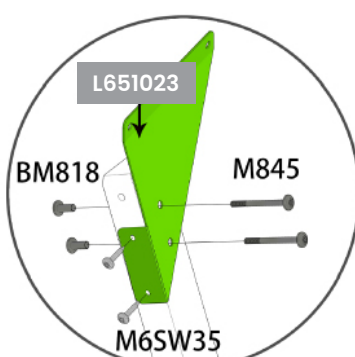
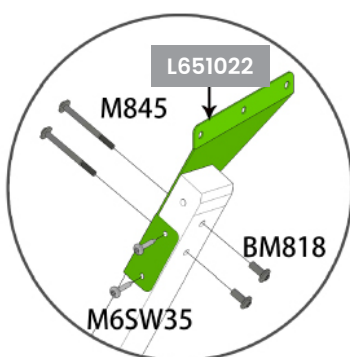


Fix the AN8 as tightly as possible

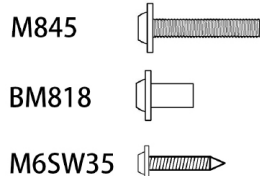


B01 = 1  
650007 = 6  
AN8 = 6  
W12/28 = 6  
N815 = 6

### STEP 29

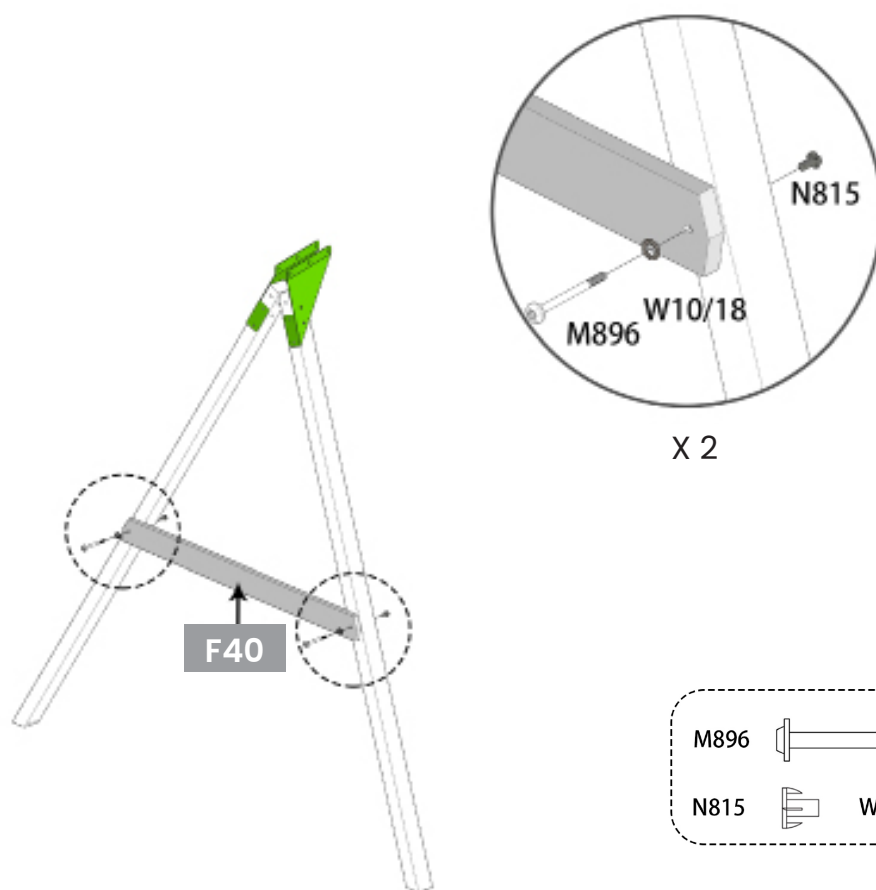


B02 = 2  
L651022 = 1  
L651023 = 1  
M845 = 4  
BM818 = 4  
M6SW35 = 4

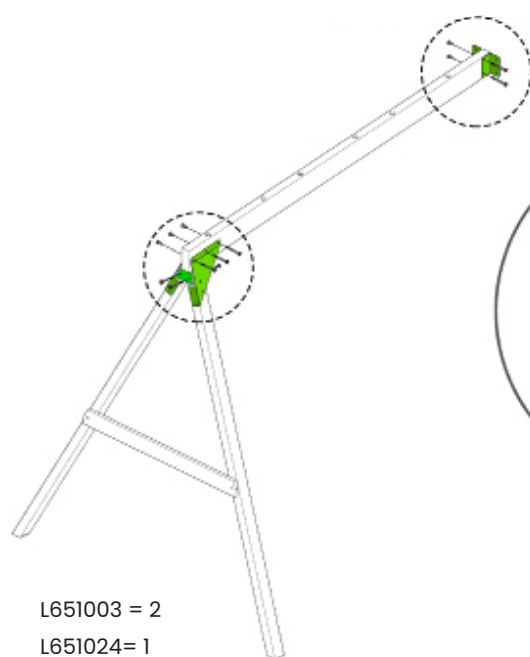


### STEP 30

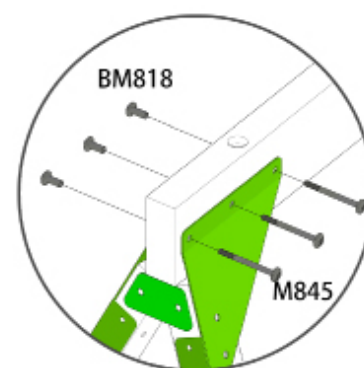
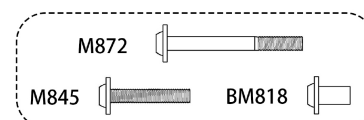
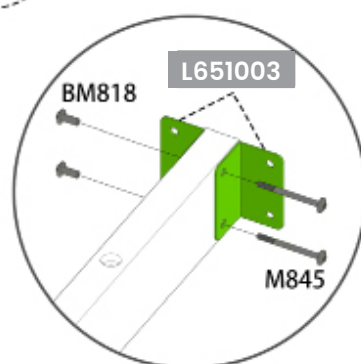
F40 = 1  
M896 = 2  
N815 = 2  
W10/18 = 2



### STEP 31

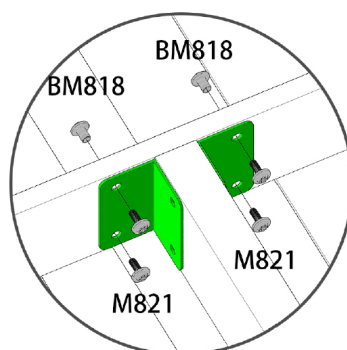
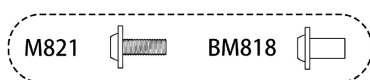


L651003 = 2  
L651024 = 1  
M872 = 2  
M845 = 5  
BM818 = 7

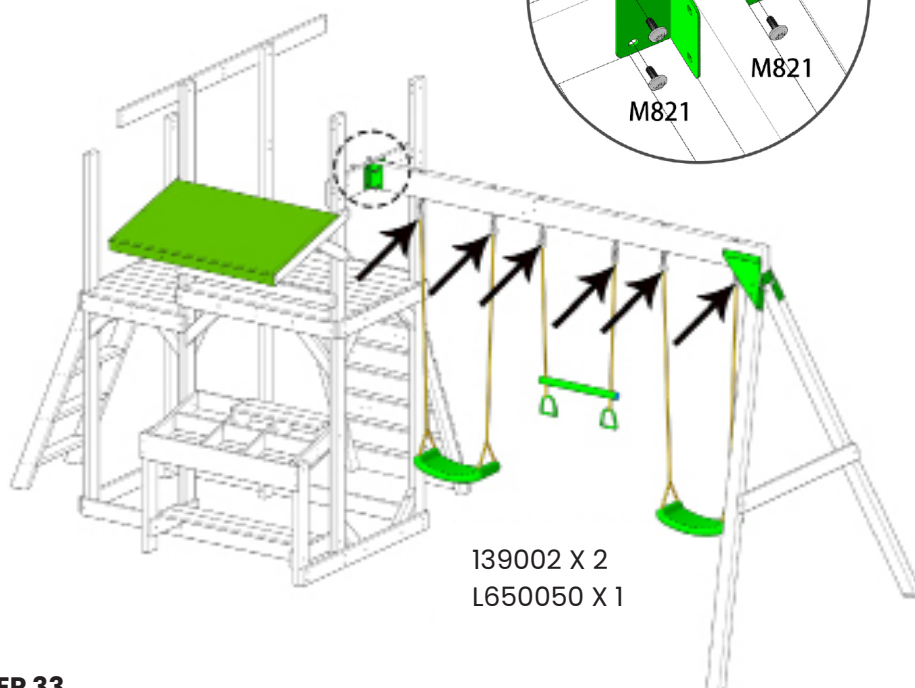


### STEP 32





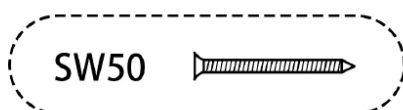
Hang the swing



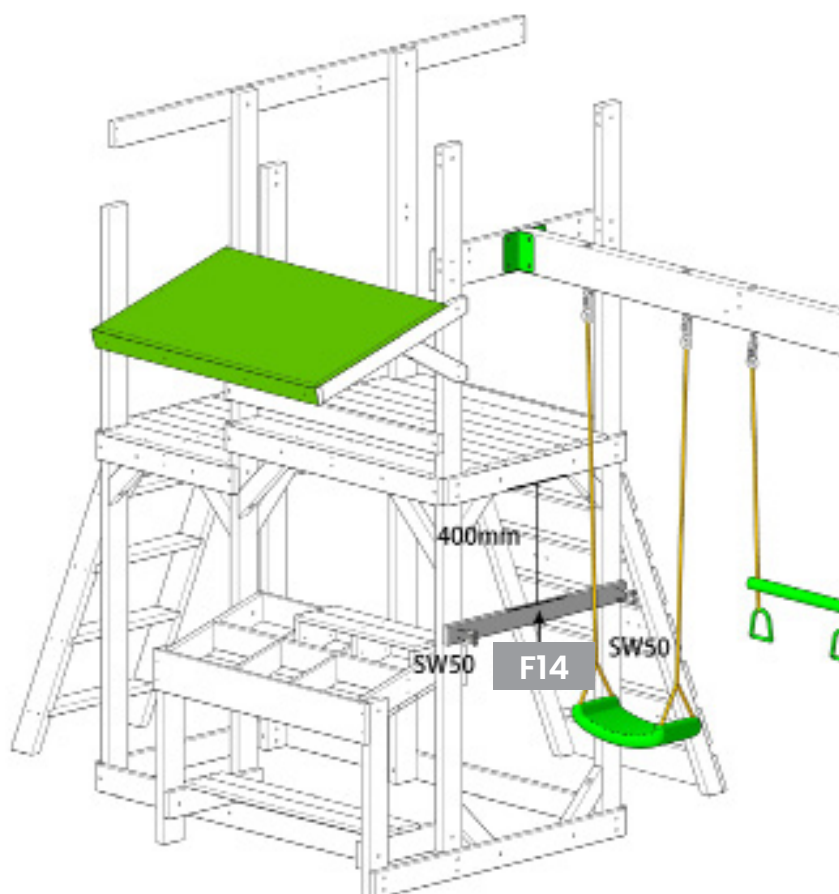
139002 X 2  
L650050 X 1

139002 = 2  
L650050 = 1  
M821 = 4  
BM818 = 4

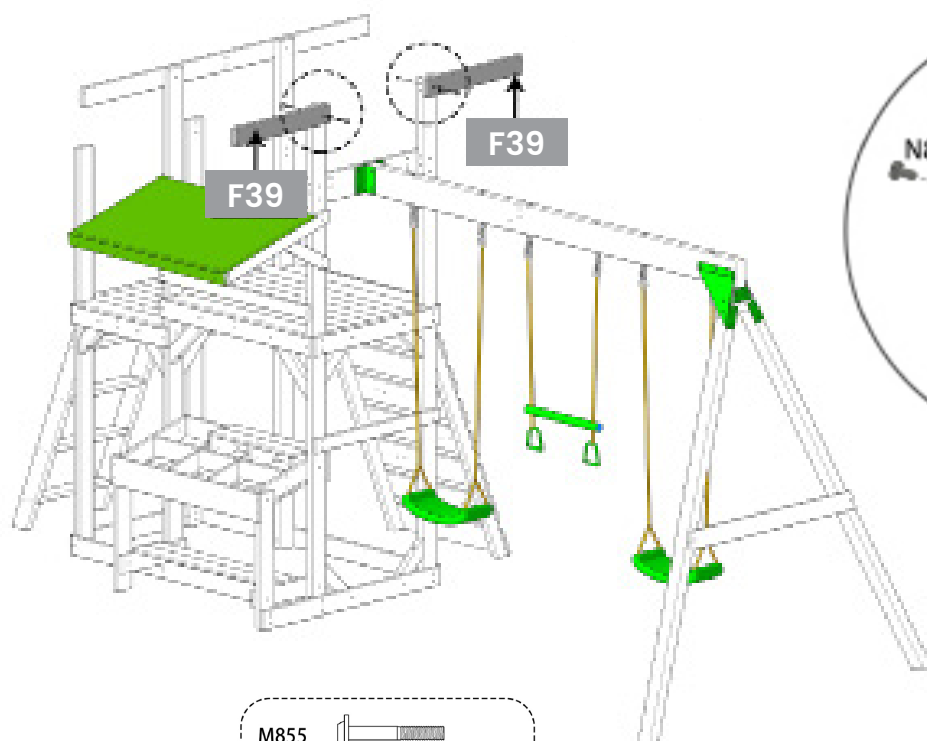
**STEP 33**



F14 = 1  
SW50 = 4

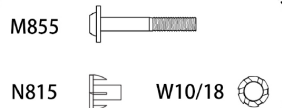


**STEP 34**

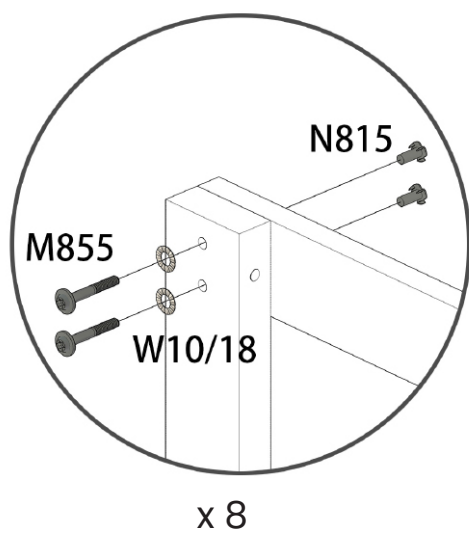


x 2

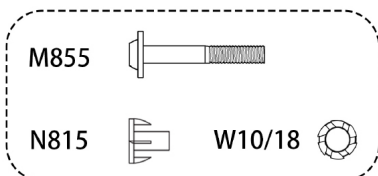
### STEP 35



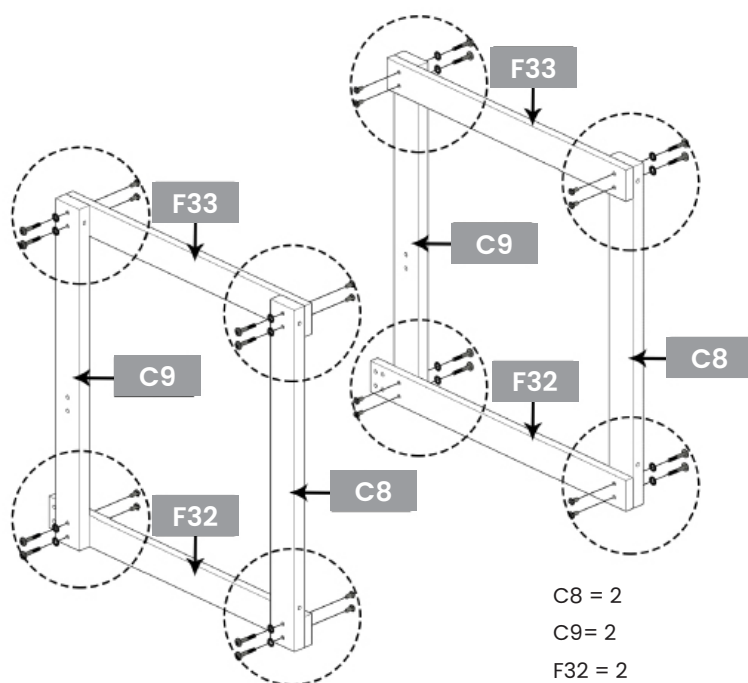
F39 = 2  
M855 = 2  
N815 = 2  
W10/18 = 2



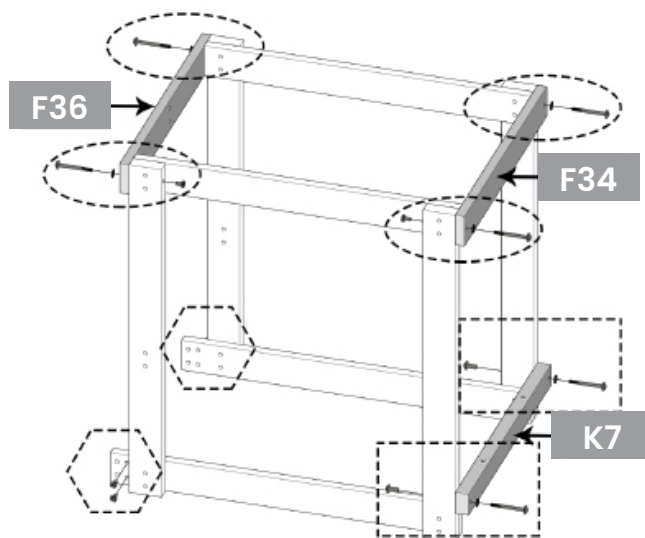
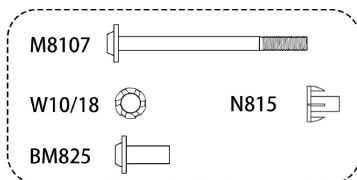
x 8



### STEP 36



C8 = 2  
C9 = 2  
F32 = 2  
F33 = 2  
M855 = 16  
N815 = 16  
W10/18 = 16



F34 = 1

F36 = 1

K7 = 1

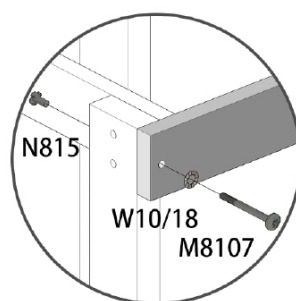
M8107 = 6

N815 = 8

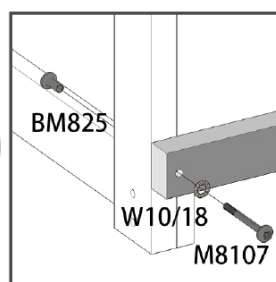
W10/18 = 6

BM825 = 2

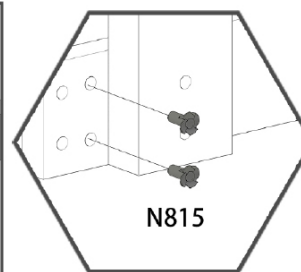
### STEP 37



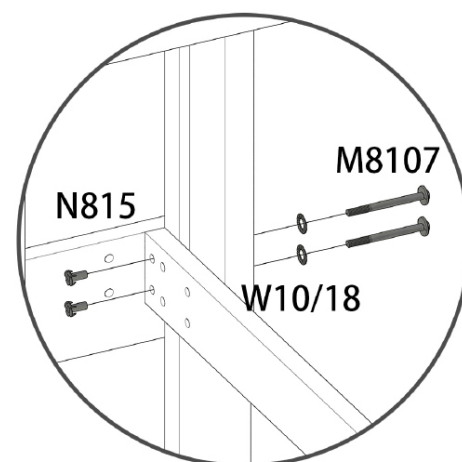
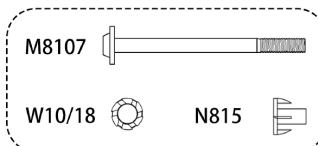
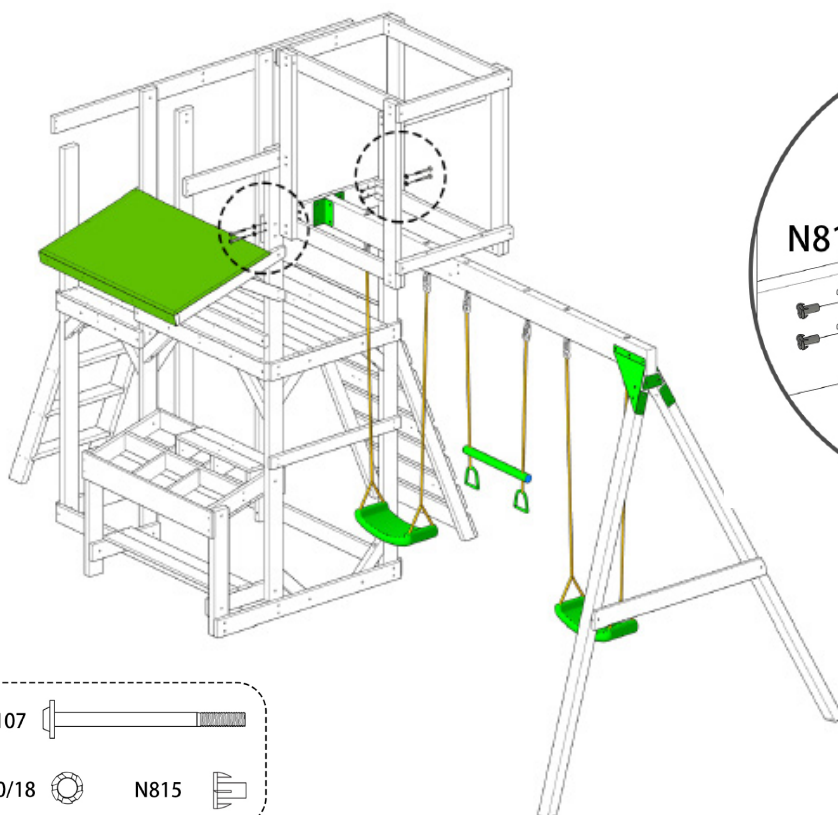
x 4



x 2



x 2



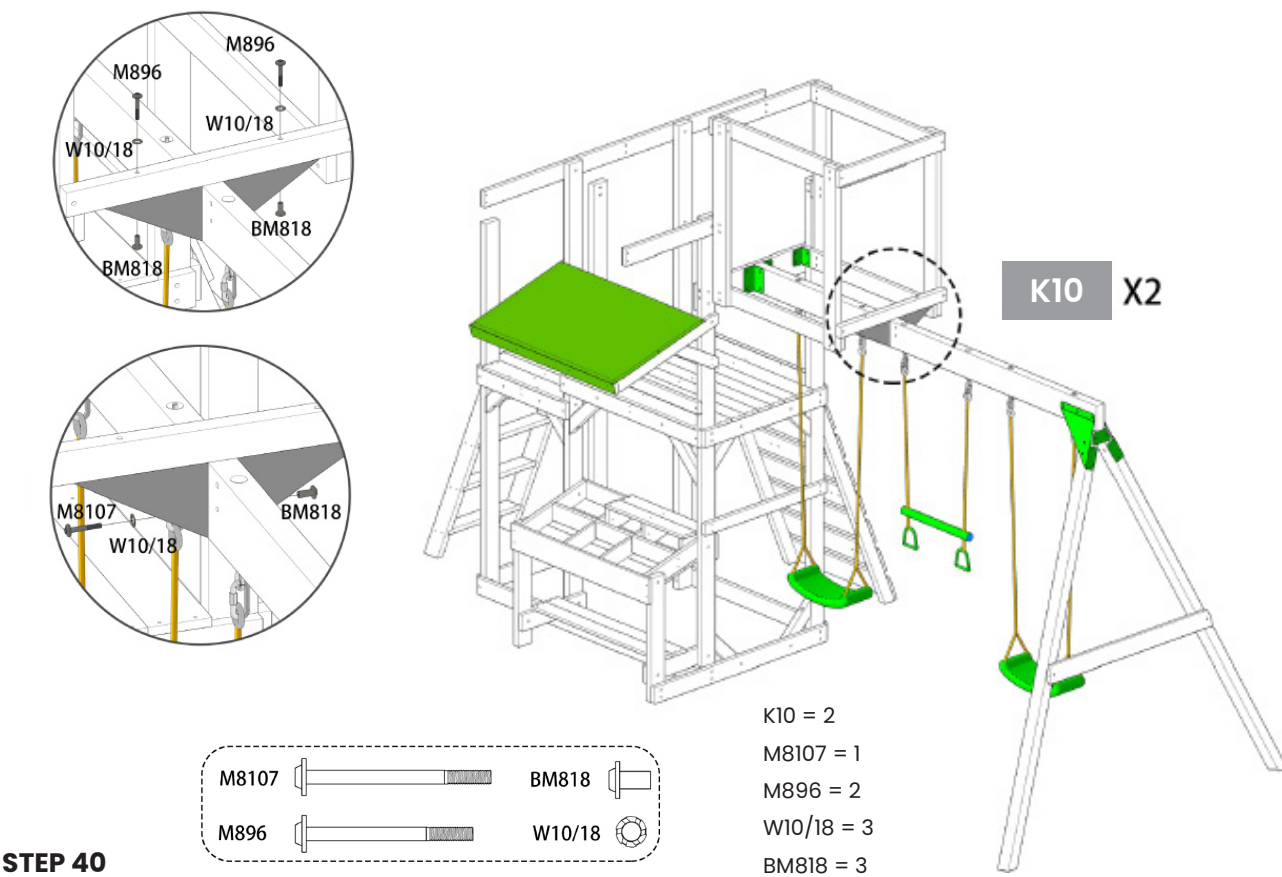
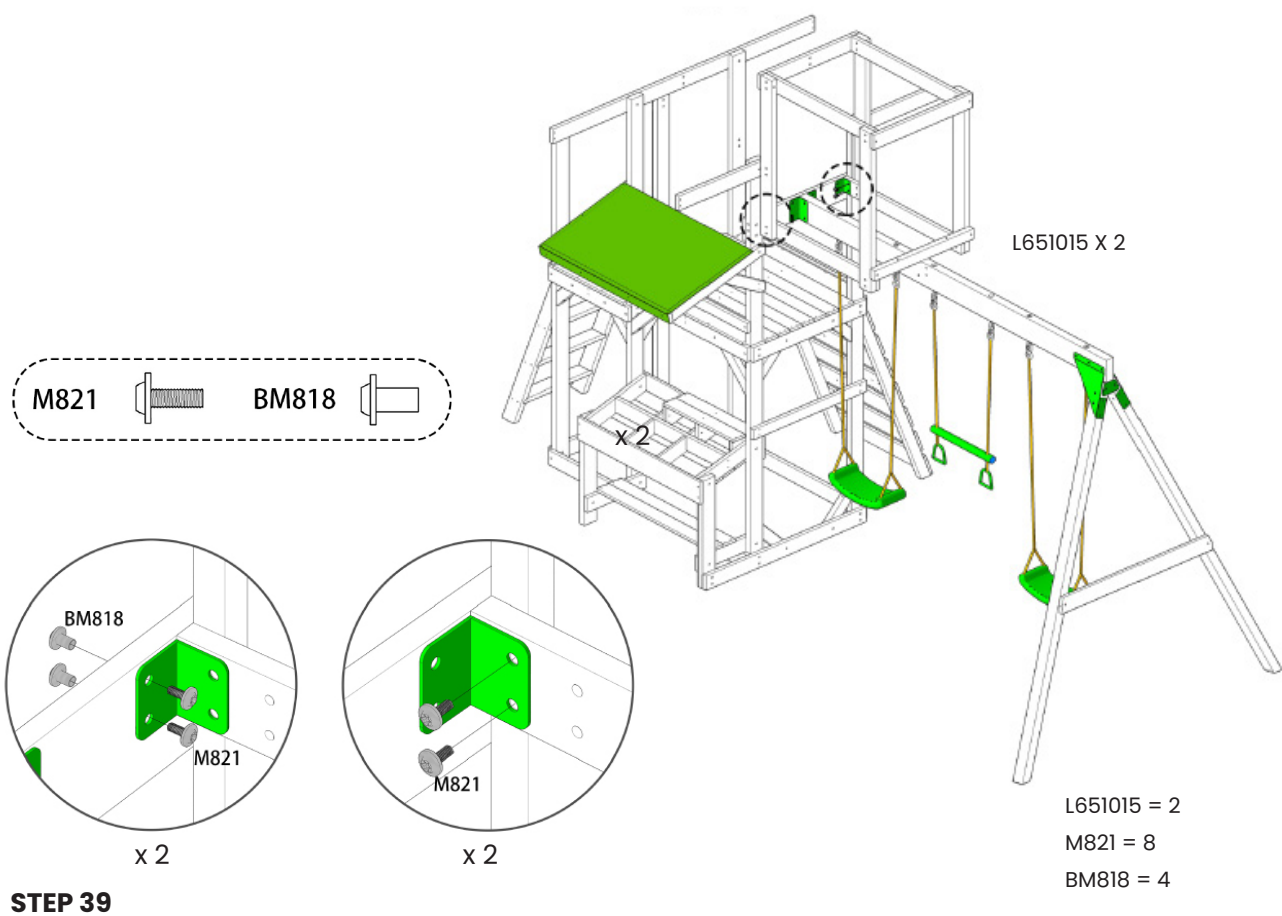
x 2

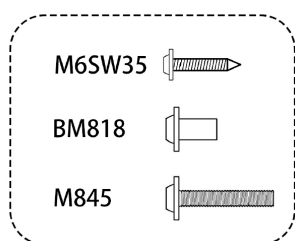
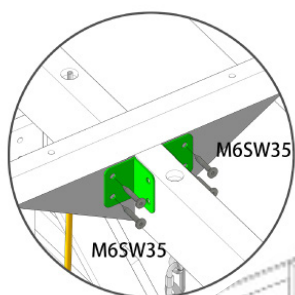
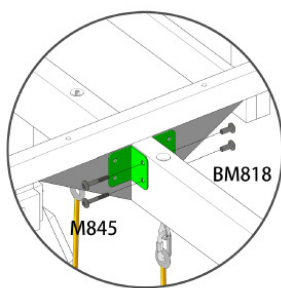
M8107 = 4

N815 = 4

W10/18 = 4

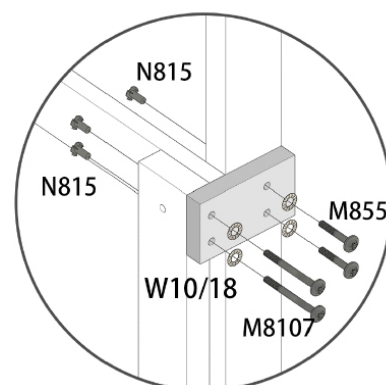
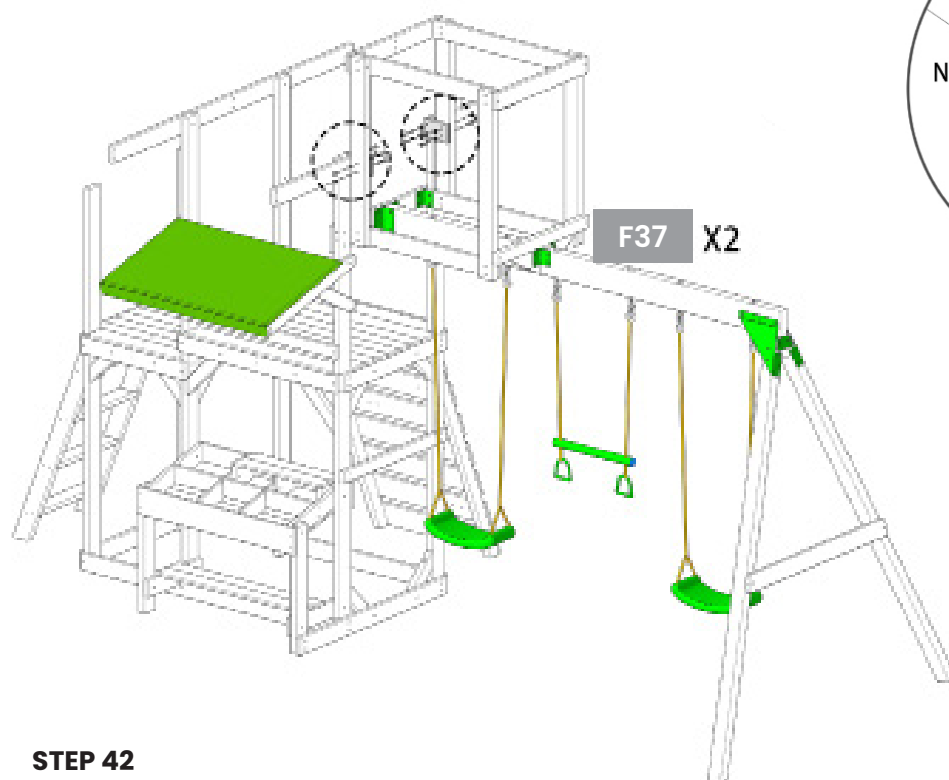
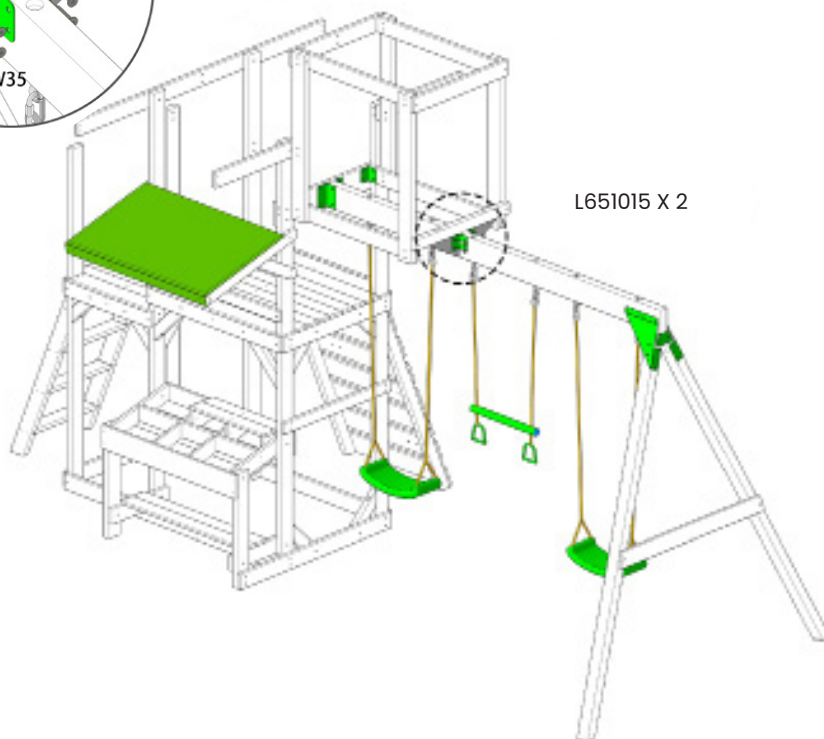
### STEP 38



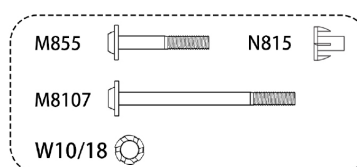


L651015 = 2  
M845 = 2  
BM818 = 2  
M6SW35 = 4

#### STEP 41



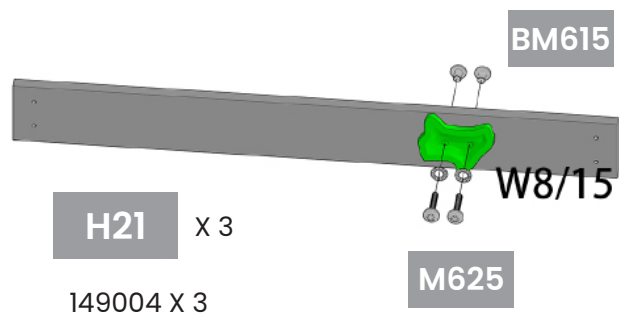
X 2



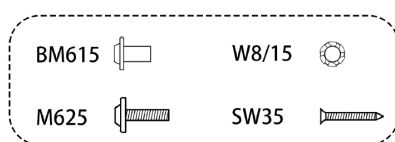
F37 = 2  
M8107 = 4  
M855 = 4  
W10/18 = 8  
N815 = 8

#### STEP 42

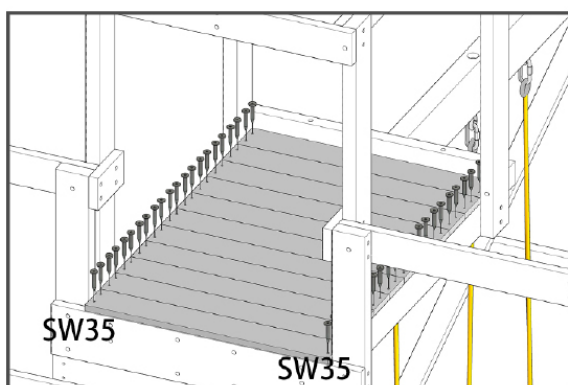
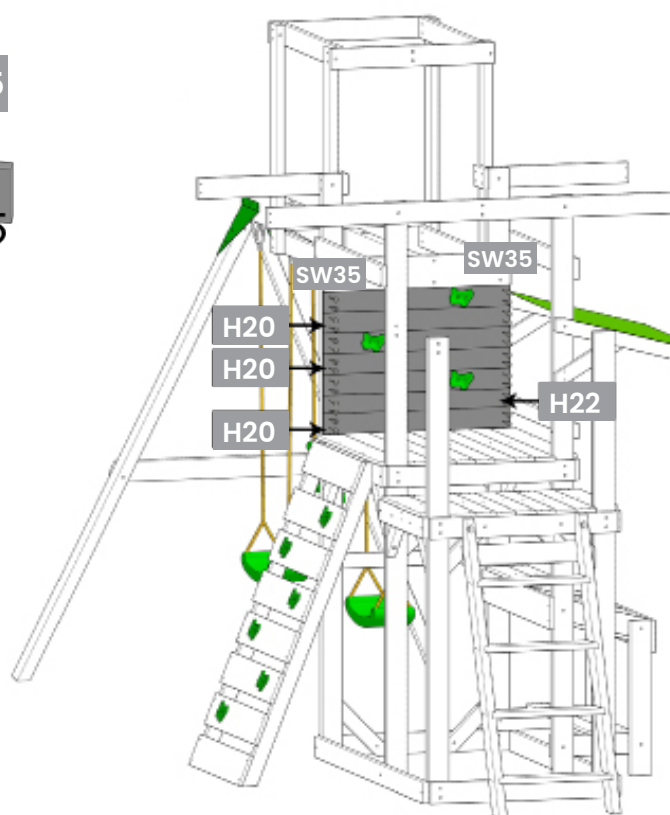




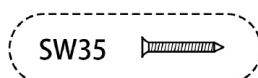
H20 = 3  
H21 = 3  
H22 = 1  
SW35 = 28  
M625 = 6  
W8/15 = 6  
BM615 = 6  
149004 = 3



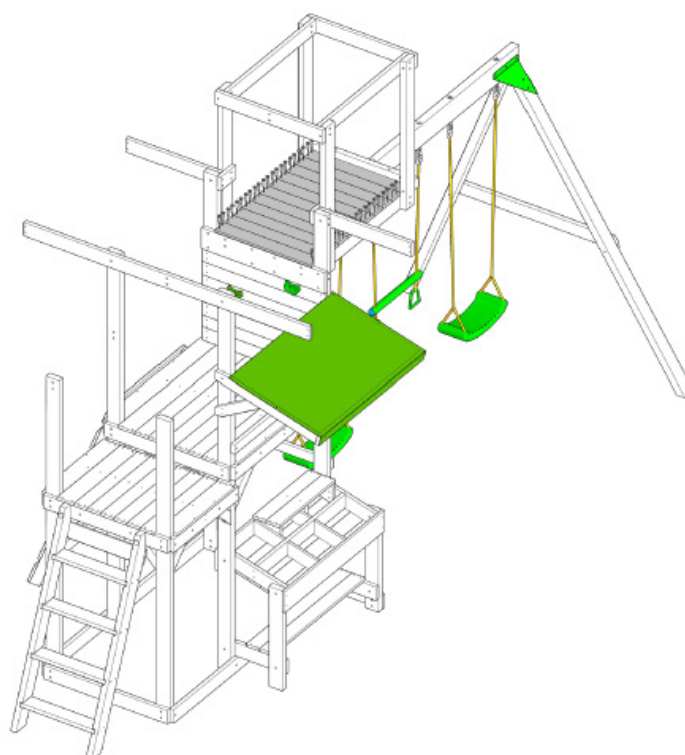
#### STEP 43

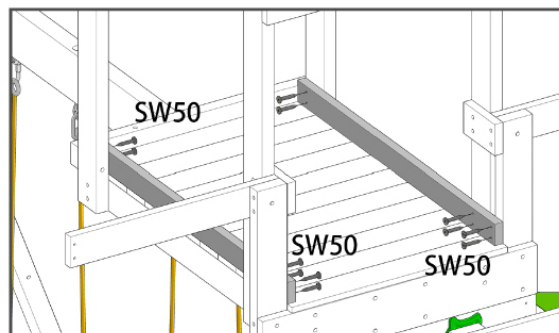
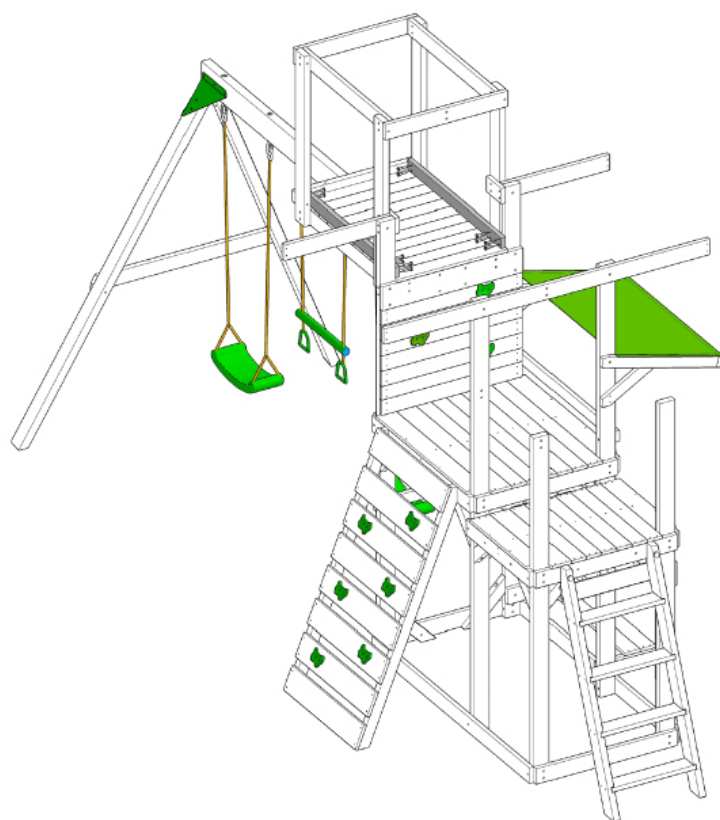


H18 = 11  
SW35 = 44




#### STEP 44



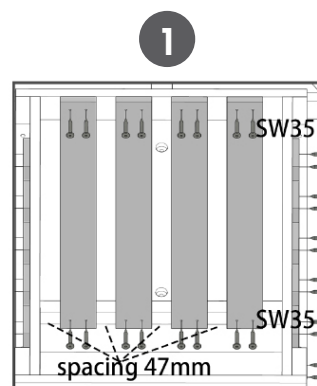


**F35** X 2

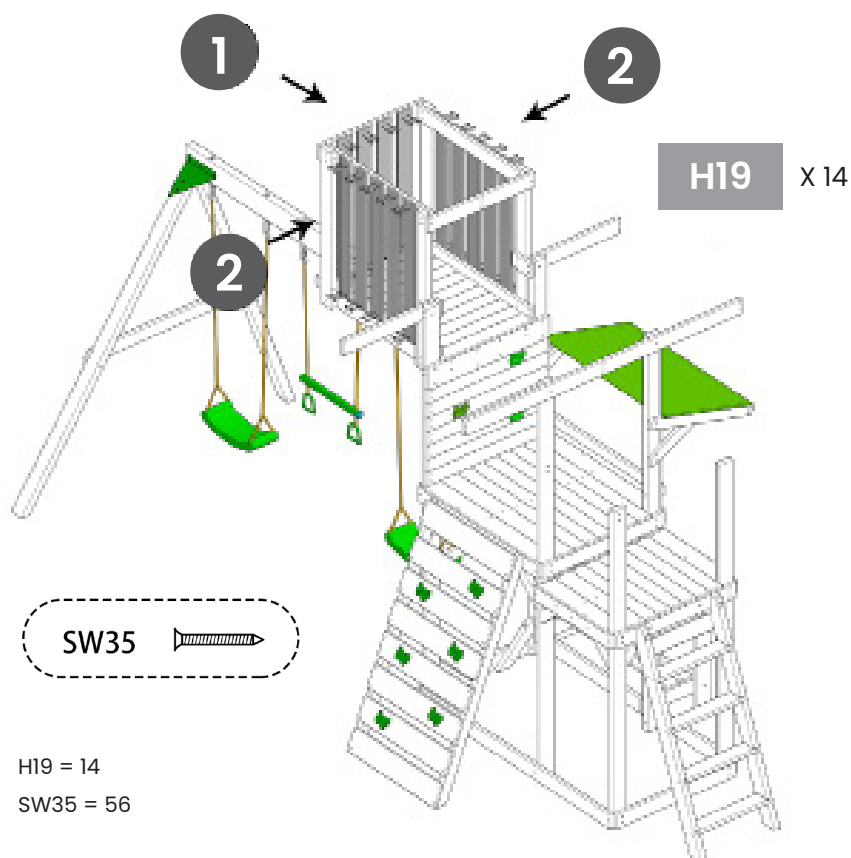
**SW50** 

F35 = 2  
SW50 = 12

#### STEP 45



**2** X 2

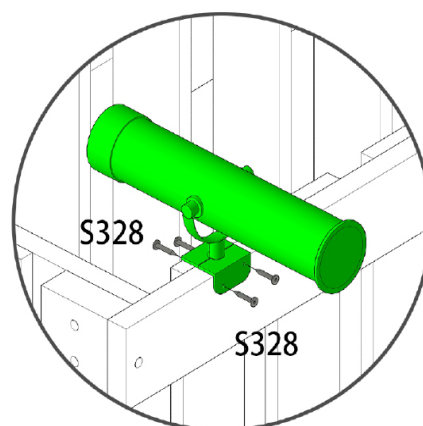
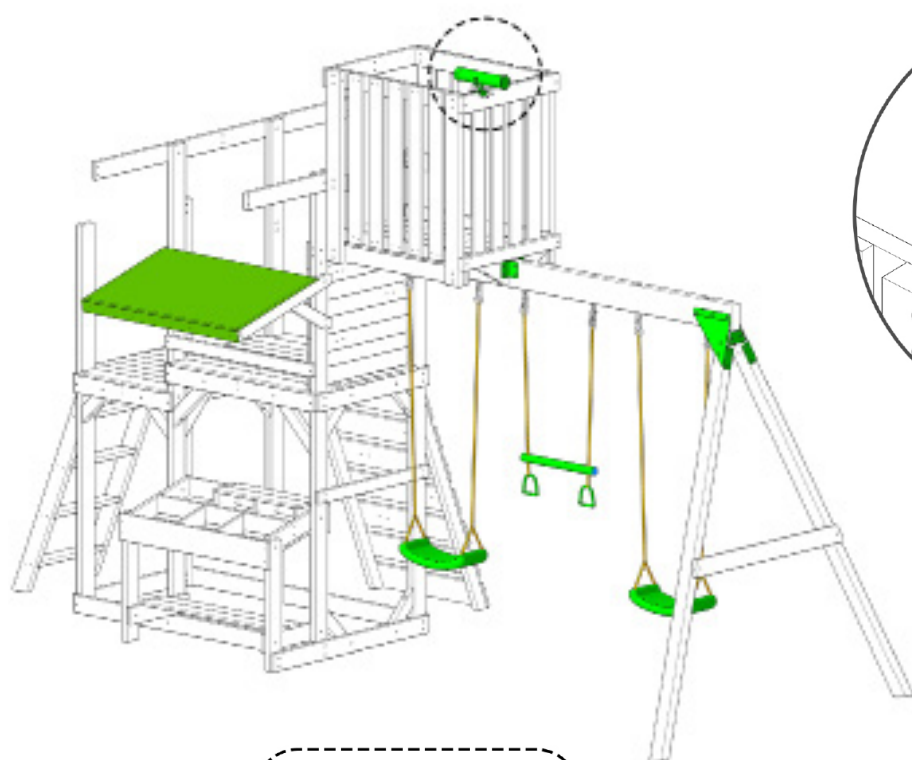


**H19** X 14

**SW35** 

H19 = 14  
SW35 = 56

#### STEP 46

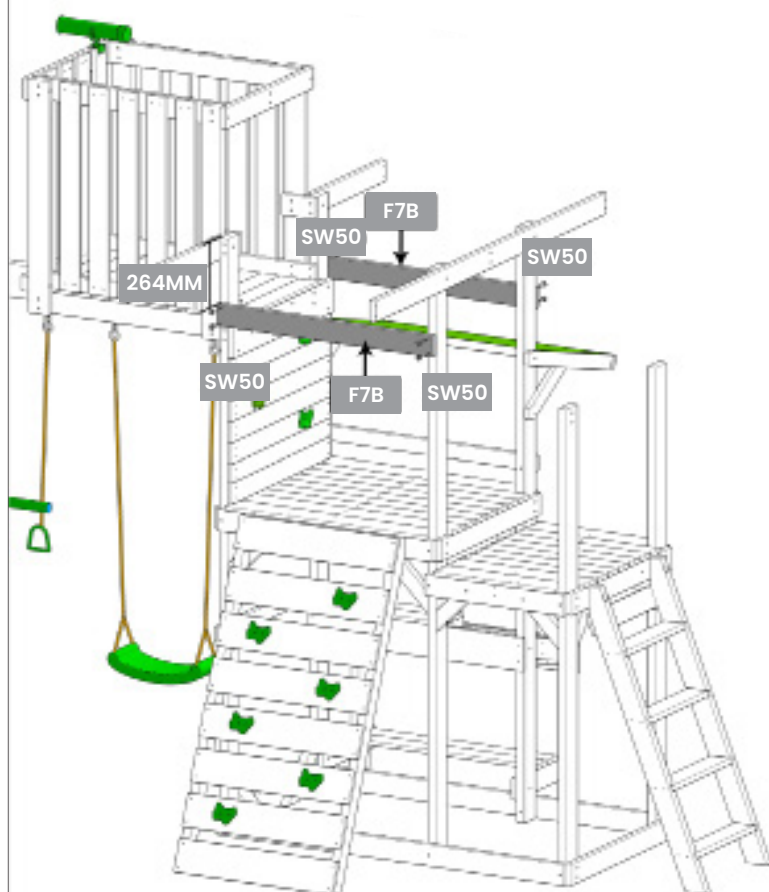



L650008

L650008 = 1  
S328 = 4

S328 

**STEP 47**

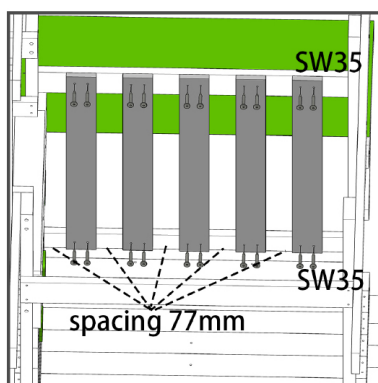


SW50 

F7B = 2  
SW50 = 8

**STEP 48**




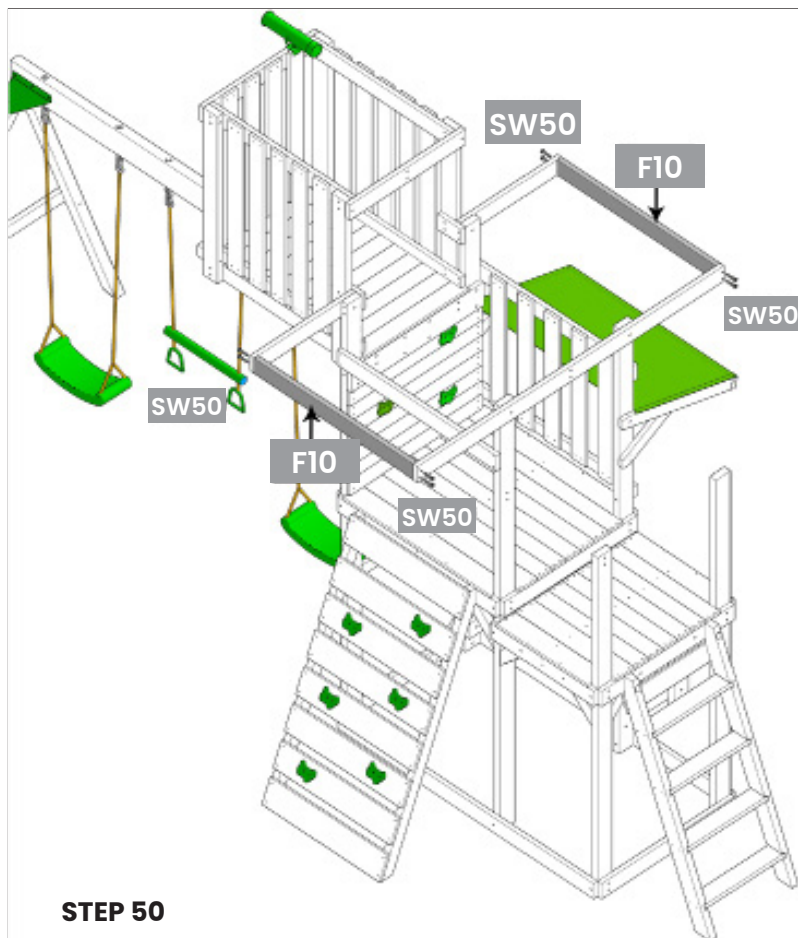
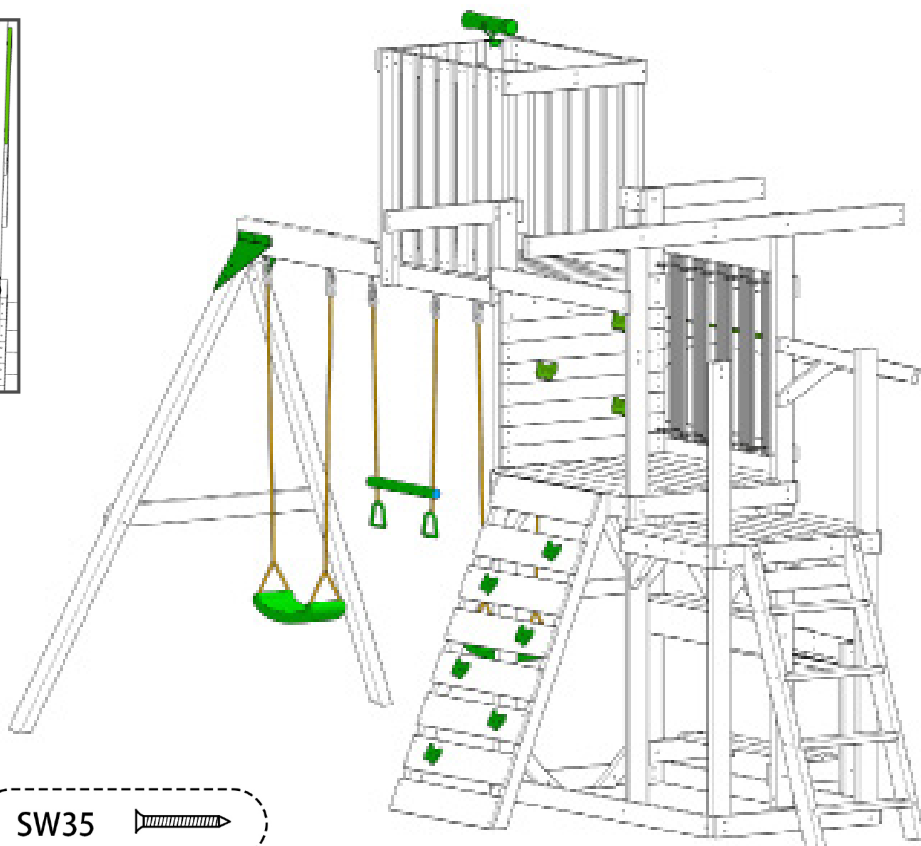


**H7** x 5

H7 = 5  
SW35 = 20

**STEP 49**

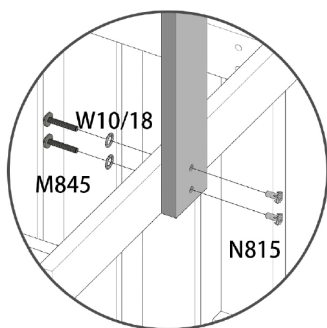
**SW35** 



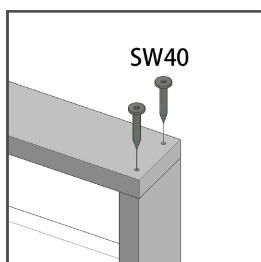
**STEP 50**

**SW50** 

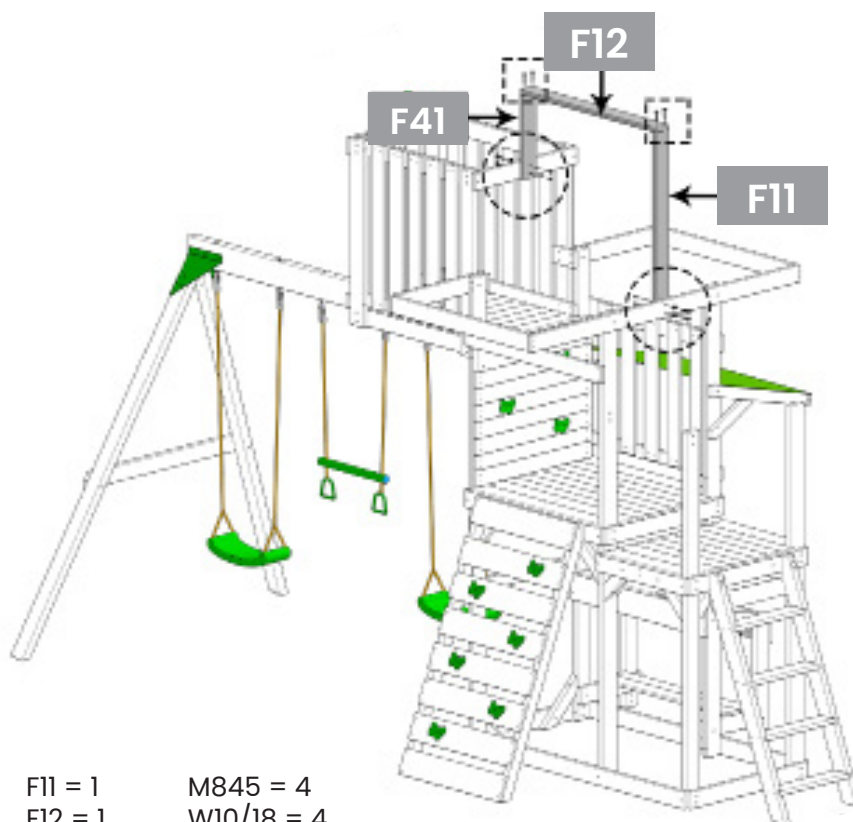
F10 = 2  
SW50 = 8



X 2

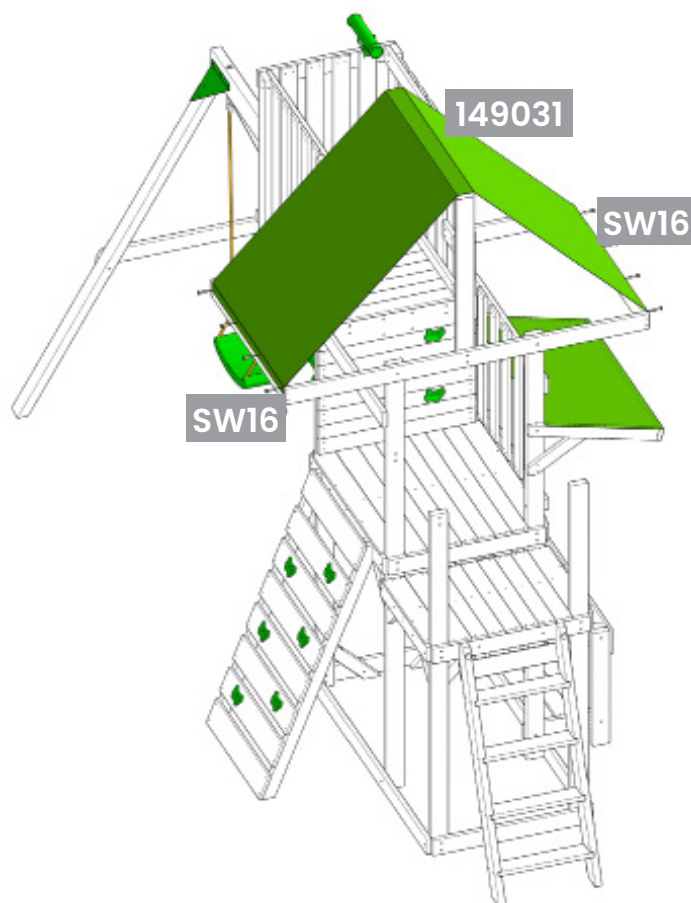



X 2



F11 = 1  
F12 = 1  
F41 = 1  
SW40 = 4  
M845 = 4  
W10/18 = 4  
N815 = 4

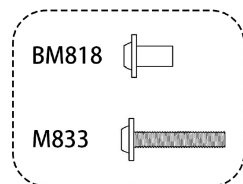
**STEP 51**



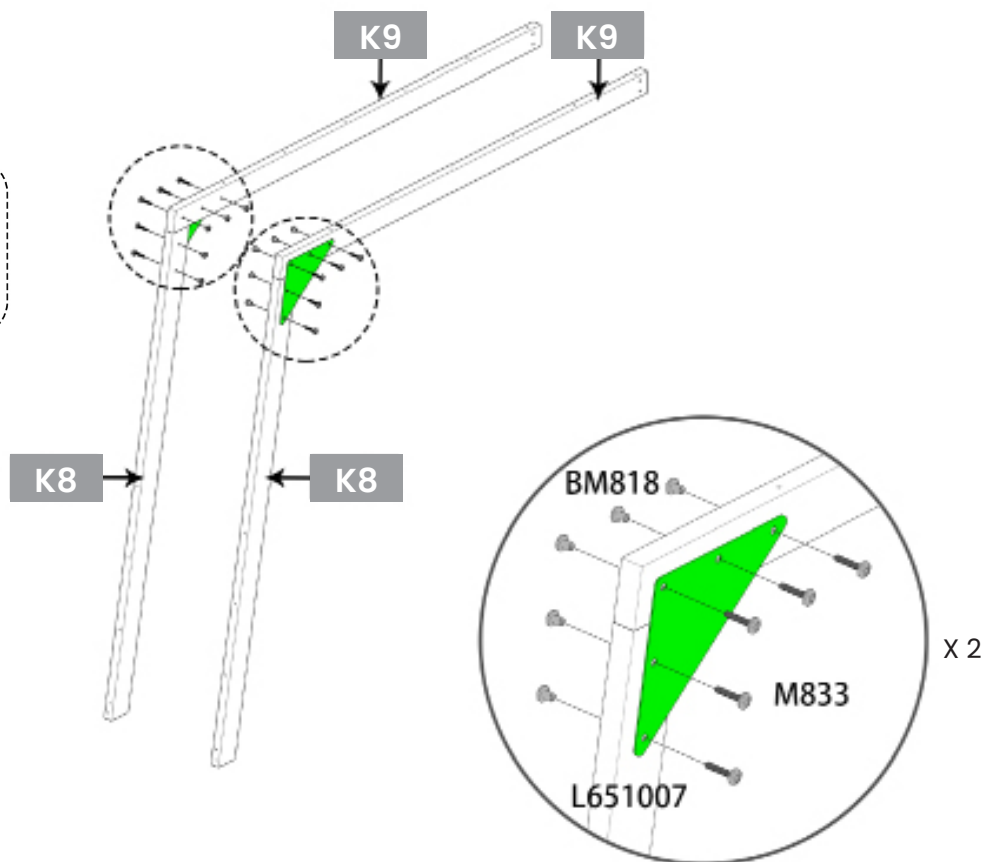
**SW16** 

149031 = 1  
SW16 = 8

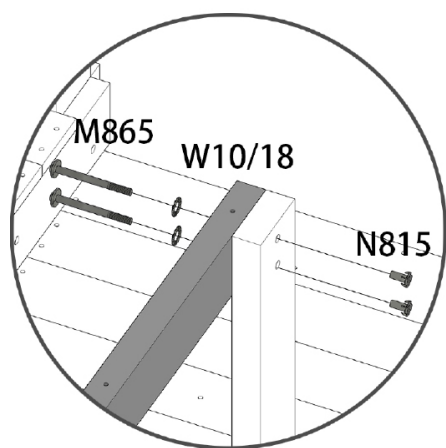
**STEP 52**



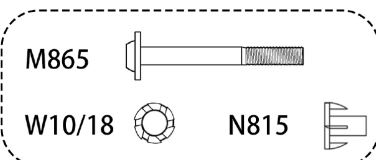
L651007 = 2  
K8 = 2  
K9 = 2  
M833 = 10  
BM818 = 10



### STEP 53



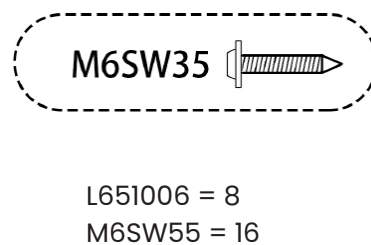
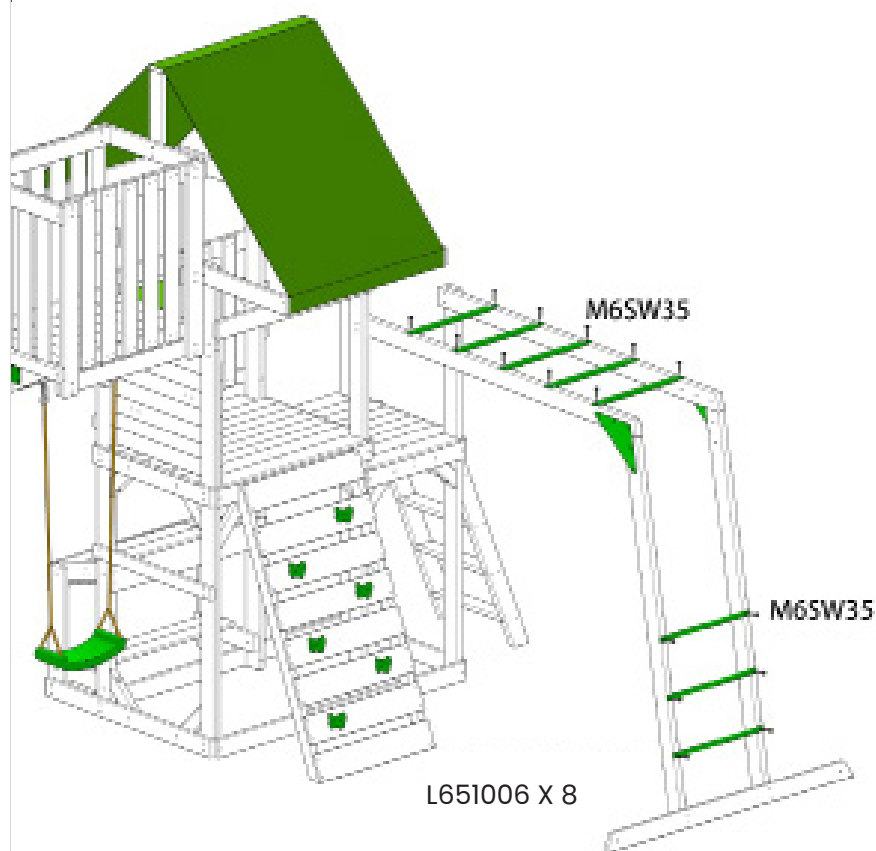
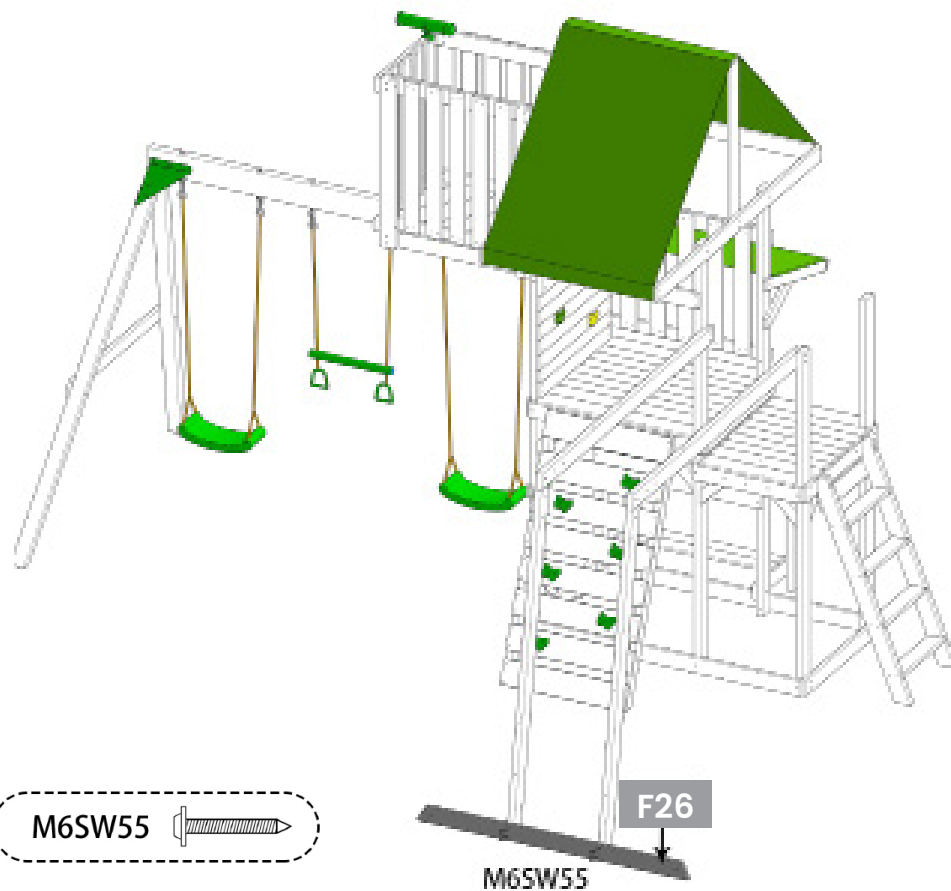
X 2

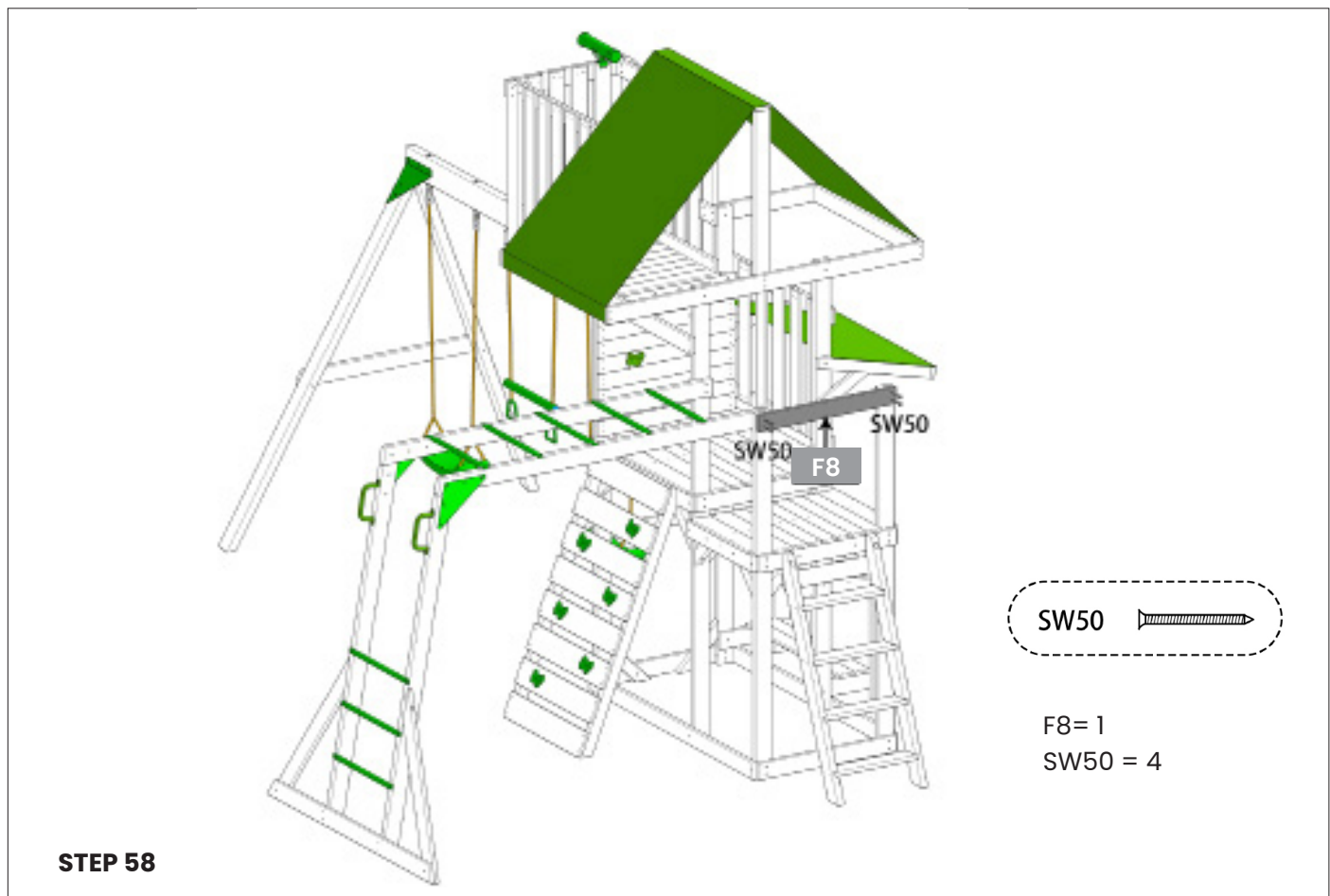
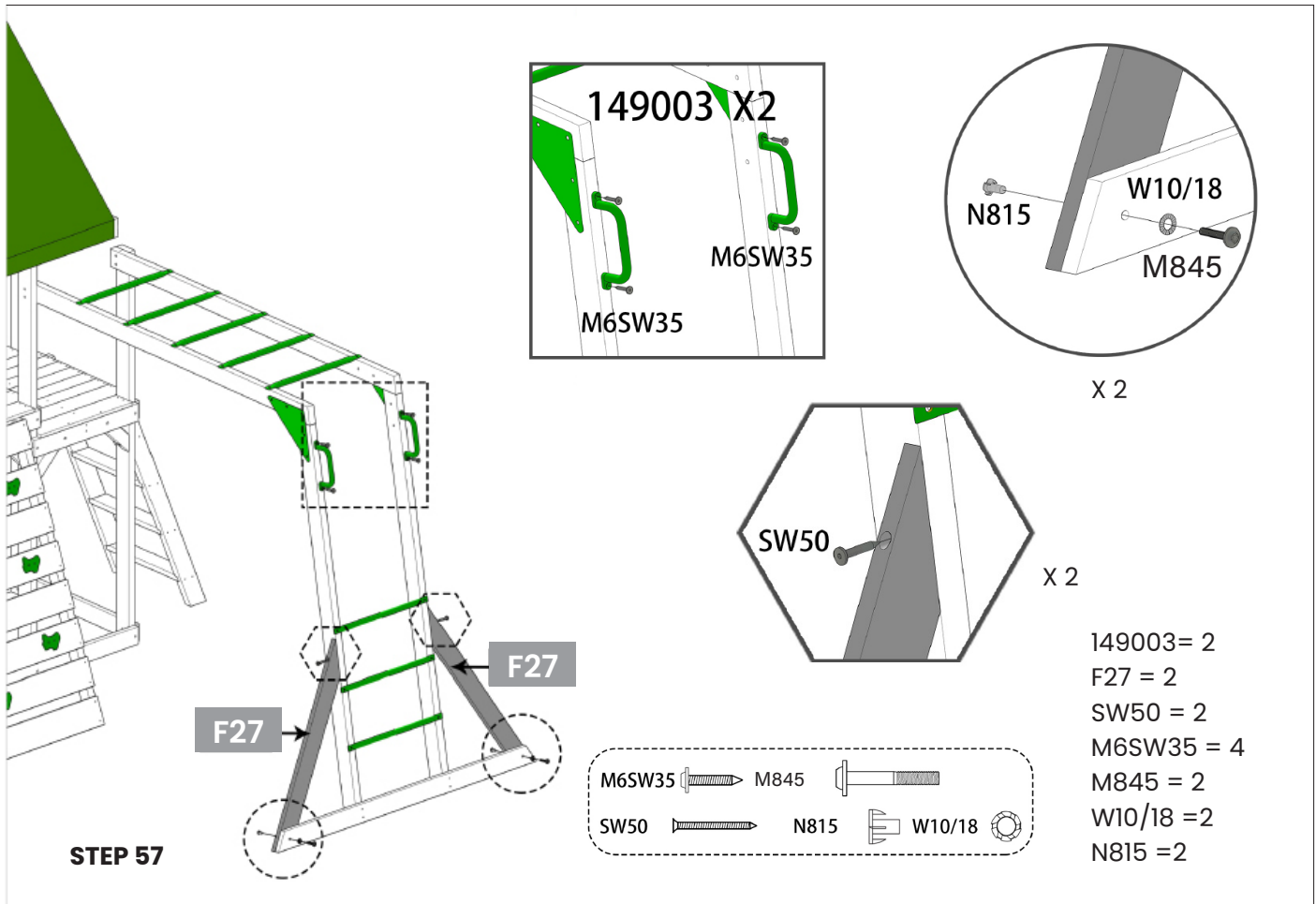


M865 = 4  
W10/18 = 4  
N815 = 4

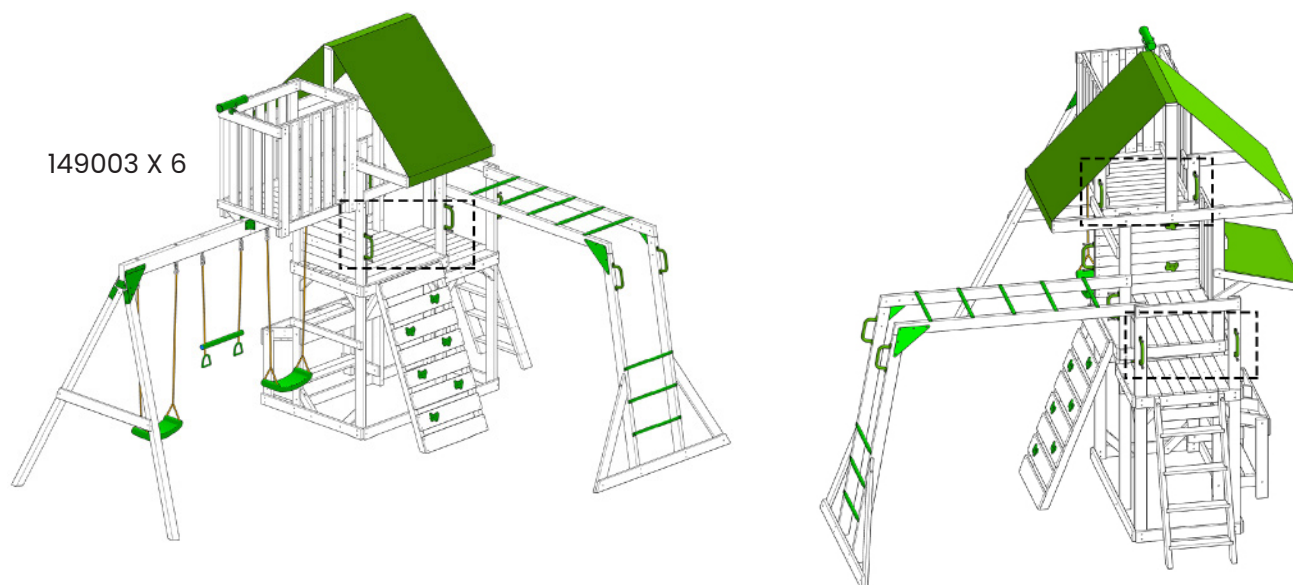


### STEP 54





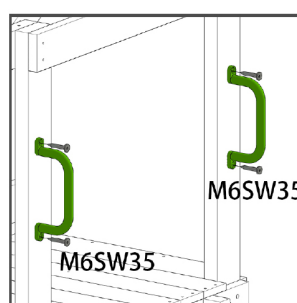




149003 X 6

149003 = 6  
M6SW35 = 12


# STEP 59

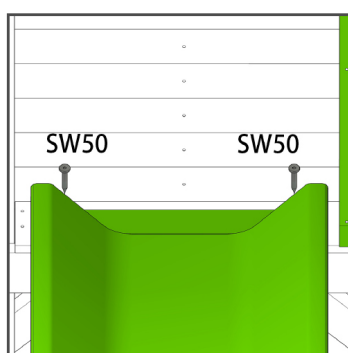


X 3

M6SW35

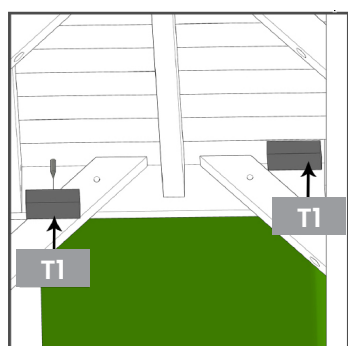
M6SW35

M6SW35 



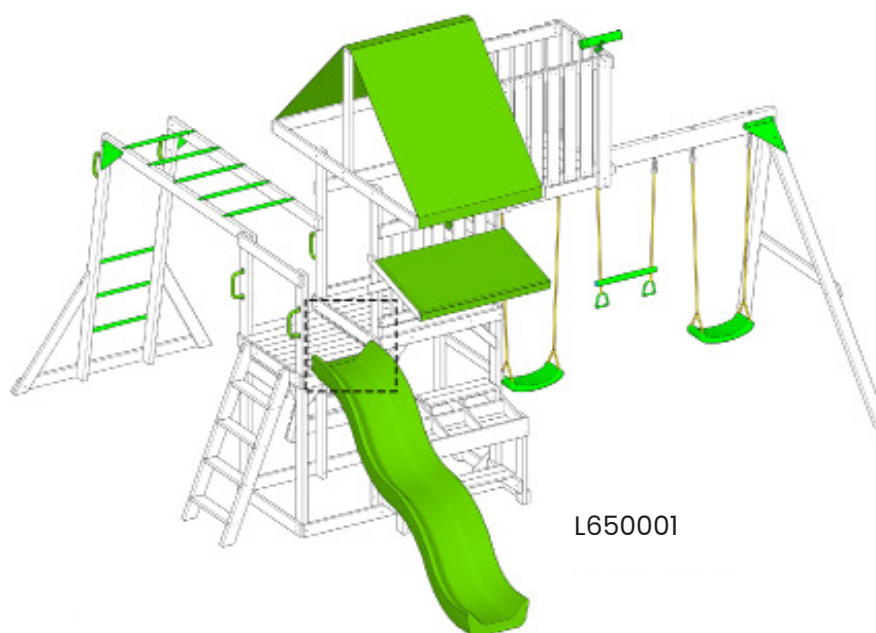
SW50

SW50



Place T1 under the floor to prevent the screw from falling off

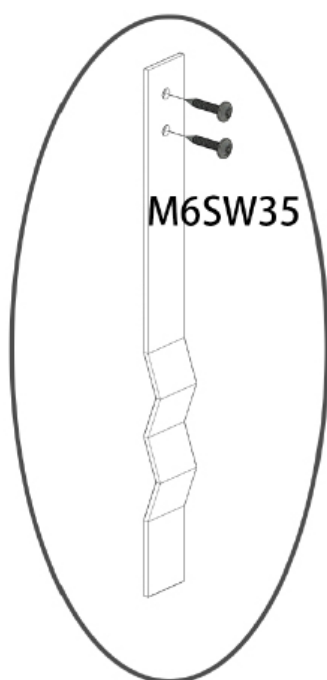
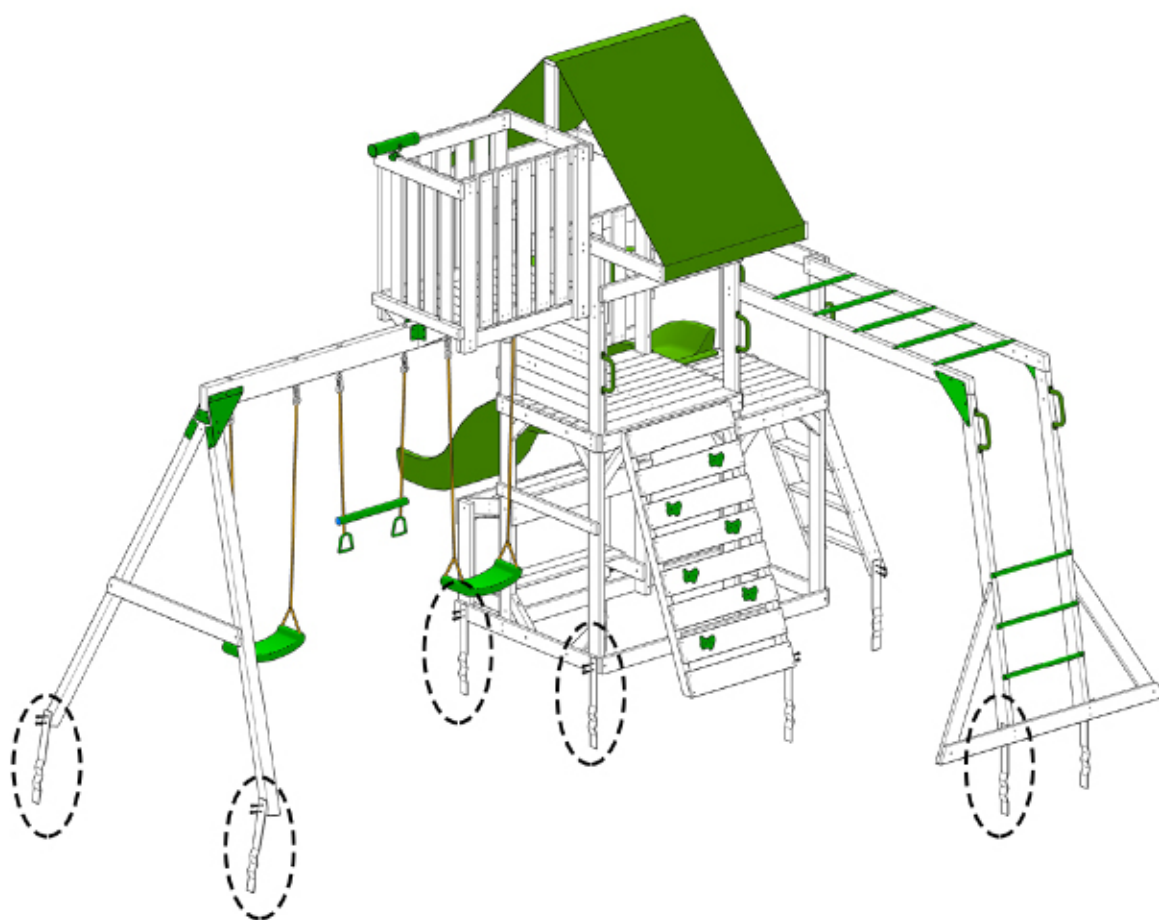
# STEP 60



L650001

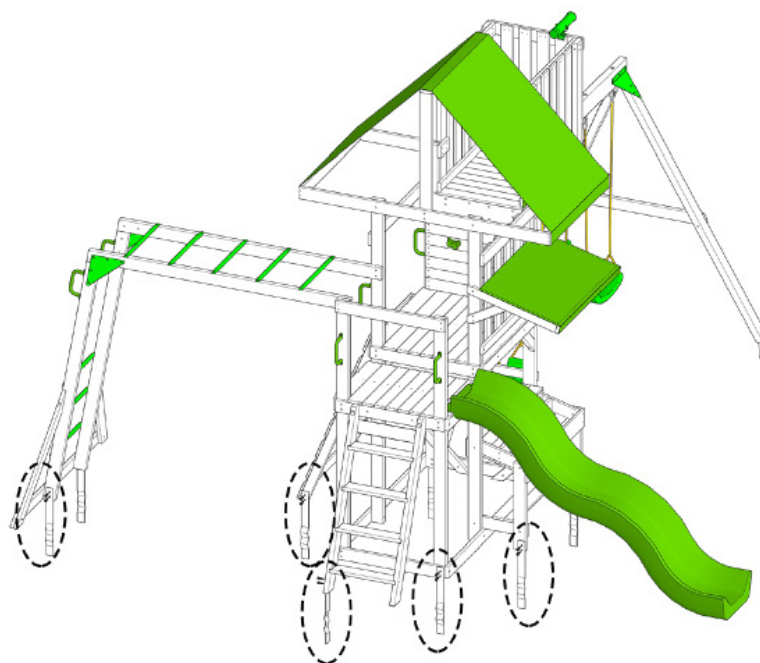
SW50 

L650001 = 1  
SW50 = 2  
T1 = 2



M6SW35

X 10



Anchors-139070

**STEP 61**

M6SW35



139070 = 10  
M6SW35 = 20



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## V. MAINTENANCE



**WARNING:** Please keep for future reference.

We recommend regular maintenance to be conducted at the beginning of each season as well as at regular intervals during the usage session for your play equipment to ensure all main parts/fixings are tightly secured, well-oiled and intact to avoid failure, injury or hazards.

### GENERAL ADVICE

It is of particular importance that this is followed at the beginning of each season as well as at regular intervals during the usage season.

- Check the accessories monthly as well as the play equipment's structure to prevent falling risks.
- Check and retighten screws, bolts, and all other hardware elements as necessary.
  - a. Do not over tighten to avoid damaging the thread or cracking the surrounding wood.
- Check all coverings and bolts for sharp edges and replace when required.
- Lubricate all moving metallic parts.
- When signs of oxidation and / or rust appear on various metallic parts of your equipment, sand rusted areas and tubular members and repaint using a non-lead-based paint when required.
- Where applicable: check swing seats, chains, ropes, and other means of attachment for evidence of deterioration.
- Replace when required in accordance with the owner's manual.

If your play structure is disassembled, be sure to clearly mark any attached metal plates to prevent accidents. Check all bolt covers and sharp edges and replace them if necessary.

For longer accessory life, we suggest storing them during the winter.

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## VI. PLAY SET ASSEMBLY MANUAL FAQS:

### 1. Does the area for the playset need to be level?

Yes, we recommend the playset be positioned on a flat level area for maximum safety and durability. The stakes provided should be used to secure it firmly to the ground.

### 2. What age range is appropriate for the playsets?

The playsets are recommended for children ages 3 – 10 years.

### 3. Is the wood treated with chemicals?

We use 100% Chinese Cedar wood which is naturally bug resistant, decay and rot resistant. To help ensure your child's safety, our wood is completely chemical free and we do not use pressure-treated wood. The stain we use is a top coat using a waterbased product that is for appearance only.

### 4. How often should the playset be stained?

We recommend the playset be stained once each year. A water or oil based stain can be used at the customer's discretion.

### 5. Why does it seem that my swing set is developing cracks?

Wood is a natural material; no two pieces are exactly alike. Each piece has its own characteristics and personality and reacts differently to climate changes. When any wood product is exposed to the elements, it develops "wood checks". A check is the radial separation of the wood fibers running with the grain of the wood. These are caused by the varying temperature and moisture conditions. A check is not a crack – it does not affect the strength or durability of the wood or structural integrity of the play set.

### 6. Do the playsets come with a warranty?

Yes. All Lifespan Kids products carry replacement warranty on all parts for manufacturer's defect. Please see warranty details for more information.

### 7. What is the best way to get started assembling the playset?

We recommend taking all the parts out of the boxes and arranging them by part number before you begin any assembly. This will not only allow faster assembly, but will also identify any parts that may be missing or damaged so they can be replaced before assembly.

### 8. The playset seems to rock or sway too much. What's wrong?

Rocking is caused by uneven ground or obstructions such as rocks, roots, etc. under the ground rails. These should be removed and the ground underneath re-leveled to prevent rocking. Also ensure the playset is securely staked to the ground using the anchors provided.

### 9. The end beam is not straight up and down. Why not?

This is normal. Lifespan Kids designs playsets this way to ensure the strongest structure possible. The slight angle adds strength and reduces rocking and twisting.

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## VII. WOOD ADVICE

Our products are manufactured from premium timber. Great care is taken in selecting, machining, and treating the timber before it is sold to you.

1. Inspect wood parts monthly. The grain of the wood sometimes will lift in dry periods causing splinters to appear. Light sanding may be necessary to maintain a safe environment. Treating your Product with protection (sealant) after sanding will help prevent severe checking/splitting and other weather damage.
2. We have applied a waterborne translucent stain to your unit. This is done for colour only. Once or twice a year, depending on your climate conditions, you must apply some type of protection (sealant) to the wood of your unit. Prior to the application of sealant, lightly sand any "rough" spots on your set. Please note this is a requirement of your warranty.

Bear in mind that timber is a natural product and may experience changes throughout the course of its life. It may:

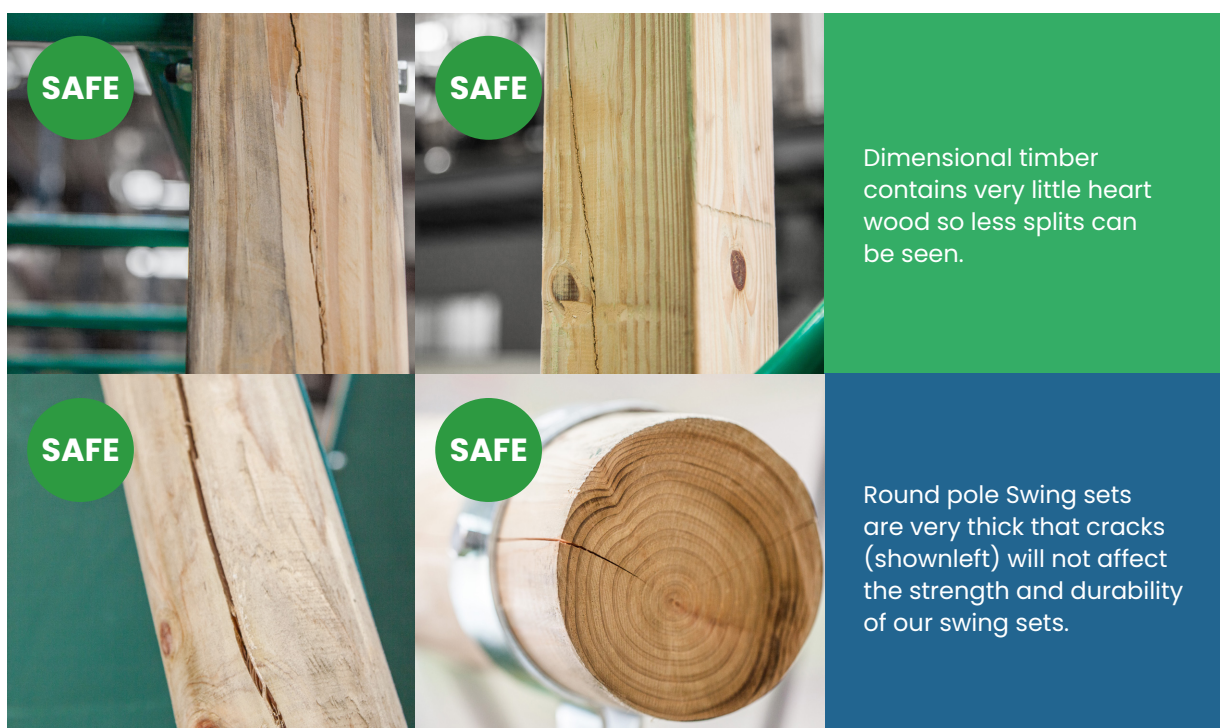
- Develop openings/checks (gaps, slits, apertures, cracks) along the line of the grain.
- Fade as the timber reacts with sunlight.

All woods are hygroscopic, that is, it will absorb or discharge moisture to attain equilibrium with the surrounding atmosphere. Timber openings/checks occur due to the moisture content between internal and outer surfaces of the timber. No two pieces of wood are exactly alike. Each piece has its own characteristics and personality and reacts differently to climate changes. When any wood products are exposed to the elements, it develops 'wood checks'. A check is the radial separation of the wood fibres running with the grain of the wood. These are caused by the varying temperature and moisture conditions. A check does not affect the strength or durability of the wood or structural integrity of the play set.

## WHEN SHOULD WOOD CRACKS BE A CONCERN?

Most of the wood splits will never become large enough to affect the reliability and strength of our products, however, there can be rare cases where splits can occur. This happens when a crack develops past the halfway point from the timber, splitting it into two separate pieces.

Feel free to contact us with detailed pictures of your product so we can assess and ensure that your playground remains safe.



For more information: [www.lifespankids.com.au/natural-timber](http://www.lifespankids.com.au/natural-timber)

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## VIII. CLEANING

Do not use any abrasive cleansers for the cleaning. Use a soft, damp cloth to eliminate dirt and dust.

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## IX. WARRANTY

### AUSTRALIAN CONSUMER LAW

Many of our products come with a guarantee or warranty from the manufacturer. In addition, they come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Full details of your consumer rights may be found at **[www.consumerlaw.gov.au](http://www.consumerlaw.gov.au)**.

Please visit our website to view our full warranty terms and conditions:  
**[www.lifespankids.com.au/Warranty-Policy-Kids](http://www.lifespankids.com.au/Warranty-Policy-Kids)**

### WARRANTY AND SUPPORT

Please email us at **[support@lifespankids.com.au](mailto:support@lifespankids.com.au)** for all warranty or support issues.

For all warranty or support related enquiries, please lodge a support ticket first by sending us an email.  
**[support@lifespankids.com.au](mailto:support@lifespankids.com.au)**.

