



Quest



MANUAL

Visit **VulyPlay.com/Installation**
for video instructions

ATTENTION!

Safety information, installation and use instructions.

Read prior to installing and using the monkey bar system.

See **VulyPlay.com/support** for any updates to these instructions.

WARNING!

- Minimum user age – 6 years.
- Maximum number of users – 6.
- Adult assembly required.
- Adult supervision required at all times.
- Ensure that the system is secured with anchors or bolts before use.

YOU WILL NEED FOR ASSEMBLY!

- Ladder
- Rubber mallet
- Tape measure or ruler

Vuly Play

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www.vulyplay.com

Contents

Read and follow all instructions in this manual before using your system, and do not use it in any way that is not described in this manual.

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Responsibility rests with the owner and supervisors of the product to make sure that all users are aware of the practices specified in this manual.

1.0. Care and maintenance

Improper maintenance or lack of care can lead to your system deteriorating earlier than expected and causing injury. Please follow these instructions to ensure that your product lasts for as long as possible.

1.1. General care

- Retain this Manual.
- Inspect before and after each use.
- Replace any worn, deteriorated, defective or missing parts immediately and only through Vuly.
- Tighten all hardware, including elements that secure the system to the ground.
- Keep away objects that could damage textile components.
- Ensure that moving steel components remain well lubricated.
- Use only parts and accessories recommended by Vuly.

1.2. Rust and corrosion

- Be aware of, and check, areas that are particularly prone to rusting:
 - Places where water is easily trapped.
 - Hollow sections of steel (which can appear in good condition on the outside, while hiding rust on the inside).
 - Sections where steel components join together.
- Inspect the inside of all tubes every 6 months – as well as after rain – and remove any water from the inside surfaces.
- Use general-purpose grease on steel connection areas.
- Avoid cleaning steel components excessively; it may reduce the effectiveness of their protective coatings.

1.3. Textile deterioration

- Remove textile parts, and store them – in their original packaging – in a cool, dry and dark place when the system will be unused for over 1 month. Prolonged exposure to UV sunlight can shorten the lifespan of textile materials.

1.4. Weather care

Components are susceptible to deterioration from use and environmental conditions – such as sunlight, rain, salt and heat – to varying degrees.

If your system will be unused for any extended period, disassemble it, return it to its original packaging and store it in a dry place.



RAIN: Remove any fallen debris after rain and wipe off residual water with a dry cloth. Moisture left on the



WIND: Disconnect any accessories, and cover the frame with a storm cover.



HEAT: Cover when not in use to minimise UV damage.

COMPONENTS WILL DETERIORATE OVER TIME.

Record your date of purchase here:

2.0. Usage and behaviour

Improper use of, or behaviour on, your system can lead to serious injury. Please follow these usage and behaviour instructions to ensure safe play.

2.1. Safe use information

- Maximum user weight: 750 kg.
- Domestic and outdoor use only.
- Suitable for ages 6 and over.
- Maximum users at one time: 2.

2.2. Safe use instructions



WARNING:

To reduce the risk of injury while using the system, enforce the following:

- Ensure that the system has been assembled by an adult, in accordance with the assembly instructions.
- Ensure that the system has been checked over before use, and that all attachments are secure.
- Do not use in strong wind conditions or wet weather, and keep the system secure.
- Ensure active and competent adult supervision at all times while children are using the system.
- Wear comfortable clothing, which allows full and free movement, and closed-in footwear.
 - Do not wear jewellery, drawstrings, cords, loops, buckles or anything that could entangle in components and become a strangulation hazard, a contact hazard or damage the system.
 - Empty pockets and hands before use.
- Climb on and off the system with caution and only while the part is not moving. Never jump off.
- Exercise caution at heights.
- Make sure that the areas around, underneath and above the system are clear.
- Demonstrate safe use for children before allowing them onto the system.
- Do not walk close to, in front of, behind, or between moving items.
- Do not twist chains or ropes or loop them over the top rails.
- Do not attach items that are not specifically designed for use with the system, such as – but not limited to – jump ropes, clothesline, pet leashes, cables and chains.

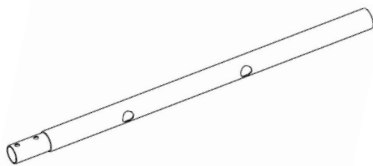
3.0. Pre-assembly

- Install the system on level ground and in a well-lit area, no less than 2 m (6 ft) from any structure or obstruction – such as a fence, garage, house, overhanging branches, laundry lines, or electrical wires.
- Ensure that your chosen surface allows the system to be firmly embedded with the included Anchor Kit or with strong bolts.
- Preference installing the system on a surface with impact-attenuating properties – such as grass. A fall onto a hard surface can result in serious injury or death to the equipment user.
- Check that you have all parts required for assembly.
- Lock nuts and bolts securely.
- Children must not use the equipment until properly installed.

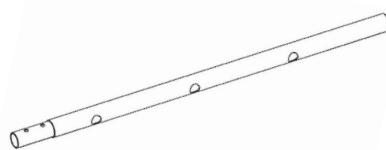
3.1. Parts Reference

DO NOT REMOVE PARTS FROM CARTONS UNTIL REQUIRED, OR MIX CARTON CONTENTS.

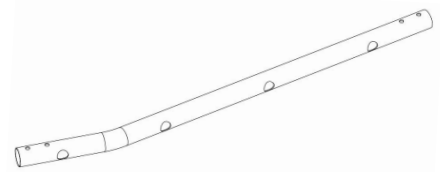
ALL SIZES: BOX A Part Colour: ● Orange



2x 2-hole Climbing Rail



2x 3-hole Climbing Rail



2x Curved Climbing Rail



2x Long Climbing Bar



2x Medium Climbing Bar



2x Short Climbing Bar



3x Climbing Bar (Straight)

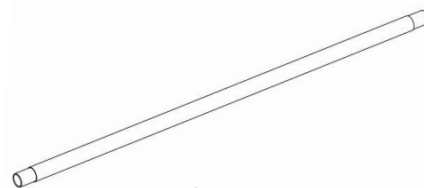
ALL SIZES: BOX B Part Colour: ● Orange



1x Step Attachment

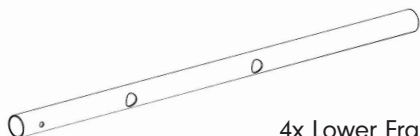


1x Step



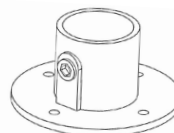
3x Step Tube

Part Colour: ● Black



4x Lower Frame Tube

Part Colour: ● Silver



8x Foot

ALL SIZES: BOX C Part Colour: ● Orange



4x Flip Rail

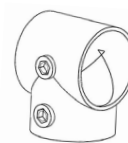


4x Flip Tube

Part Colour: ● Silver

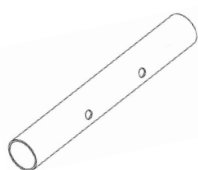


4x Angled Joiner

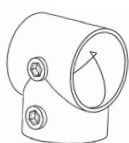


4x T-Joiner

MEDIUM : BOX D Part Colour: ● Silver

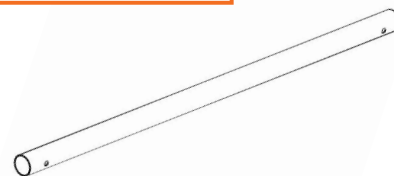


4x Joiner Tube



4x T-Joiner

Part Colour: ● Black



4x Upper Frame Tube

LARGE AND EXTRA LARGE : BOX E Part Colour: ● Black



2x End Rail



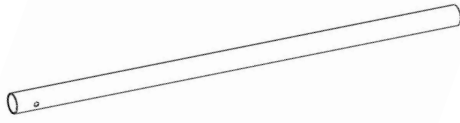
1x Long Side Rail



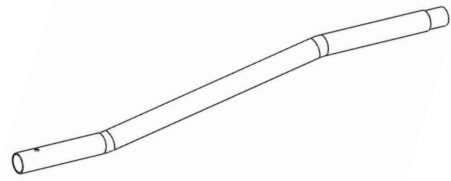
1x Middle Rail



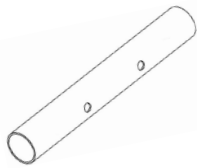
1x Side Rail Short

LARGE AND EXTRA LARGE :**BOX F****Part Colour:** ● Orange

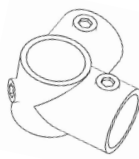
2x Lower Outer Leg Tube



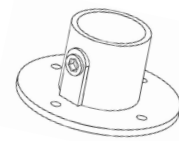
2x Upper Outer Leg Tube

Part Colour: ● Silver

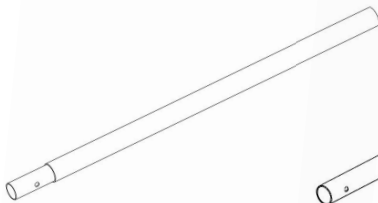
2x Joiner Tube



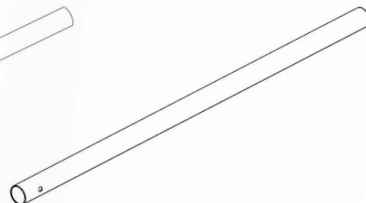
2x 4-Way Joiner



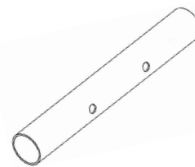
2x Feet

LARGE : BOX G**Part Colour:** ● Black

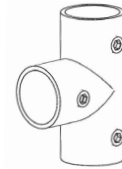
2x Large Top Rail



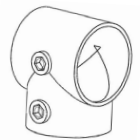
4x Upper Frame Tube

Part Colour: ● Silver

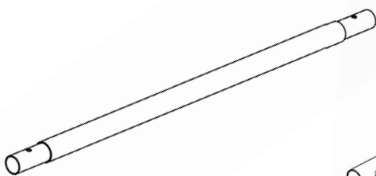
4x Joiner Tube



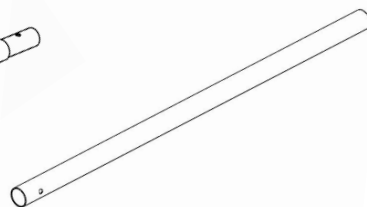
2x Large T-Joiner



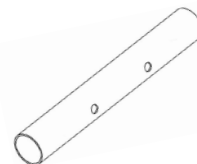
6x T-Joiner

EXTRA LARGE : BOX H**Part Colour:** ● Black

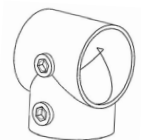
2x Extra Large Top Rail



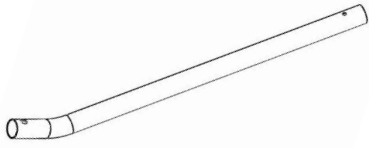
4x Upper Frame Tube

Part Colour: ● Silver

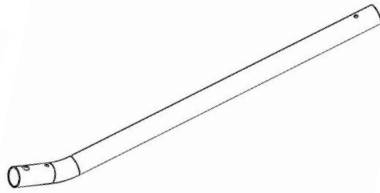
4x Joiner Tube



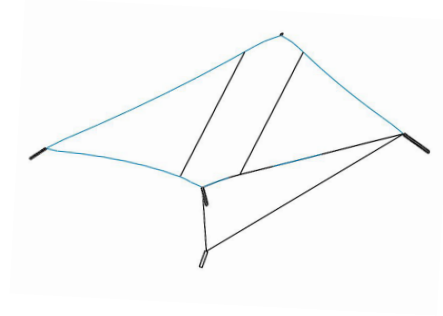
8x T-Joiner

EXTRA LARGE BOX**SHADE COVER**

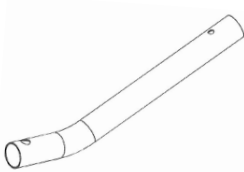
1x 1-hole Long Outer Shade Tube



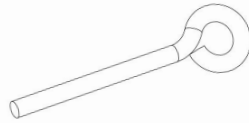
1x 2-hole Long Outer Shade Tube



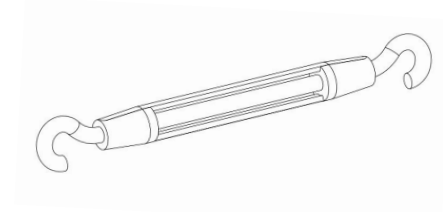
1x Shade Cover



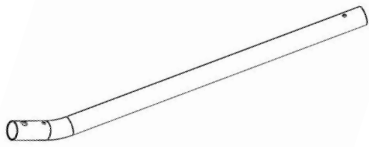
2x Short Outer Shade Tube



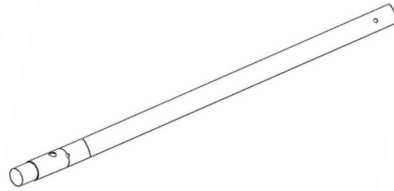
5x i-Bolt



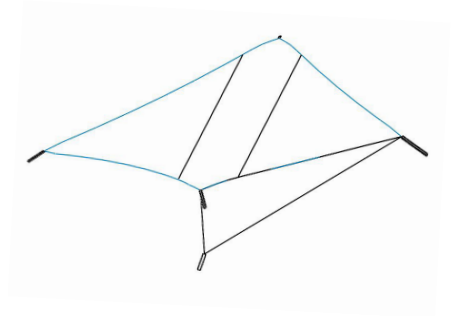
5x Tension Hook

LARGE BOX**SHADE COVER**

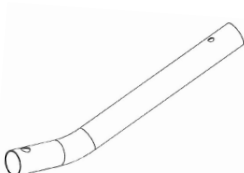
1x Long Outer Shade Tube



1x Long Shade Tube



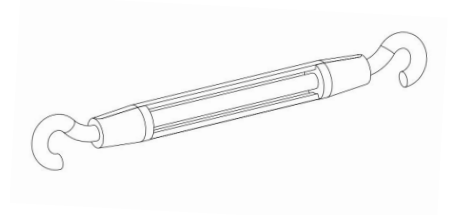
1x Shade Cover



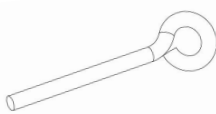
2x Short Outer Shade Tube



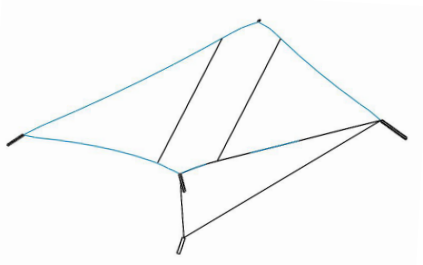
1x Short Shade Tube



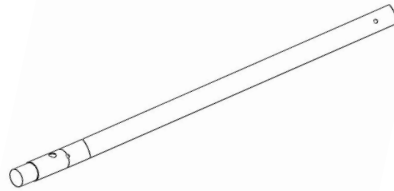
5x Tension Hook



5x i-Bolt



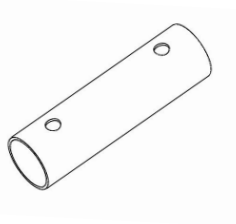
1x Shade Cover



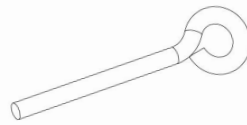
2x Long Shade Tube



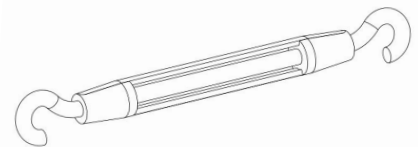
2x Short Shade Tube



4x Shade Joiner



5x i-Bolt



5x Tension Hook

4.0. Assembly instructions – Vuly Quest

PRE-ASSEMBLY

You will require the following: • Ladder • Rubber mallet • Tape measure or ruler

ENSURE THAT AS YOU ASSEMBLE THE PRODUCT, YOU FIRMLY TIGHTEN ALL NUTS AND BOLTS, UNLESS DIRECTED.

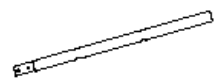
ALL SIZES: STEP | 1

- A. Insert a 2-hole Climbing Rail into the kinked end of a Curved Climbing Rail, and a 3-hole Climbing Rail into the straight end of the Curved Climbing Rail.

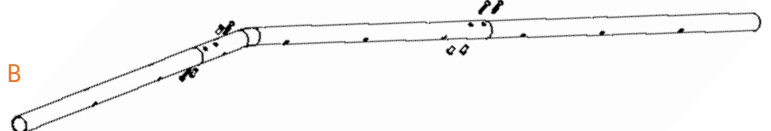
Make sure that there are three large holes on one side of the bend, and six on the other.

- B. Repeat for the remaining three different Climbing Rails.

A

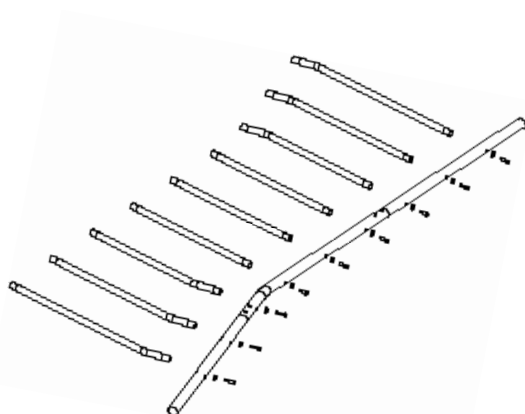


B



ALL SIZES: STEP | 2

- A. Insert each of the Climbing Bars into the completed Climbing Rail, as shown below.

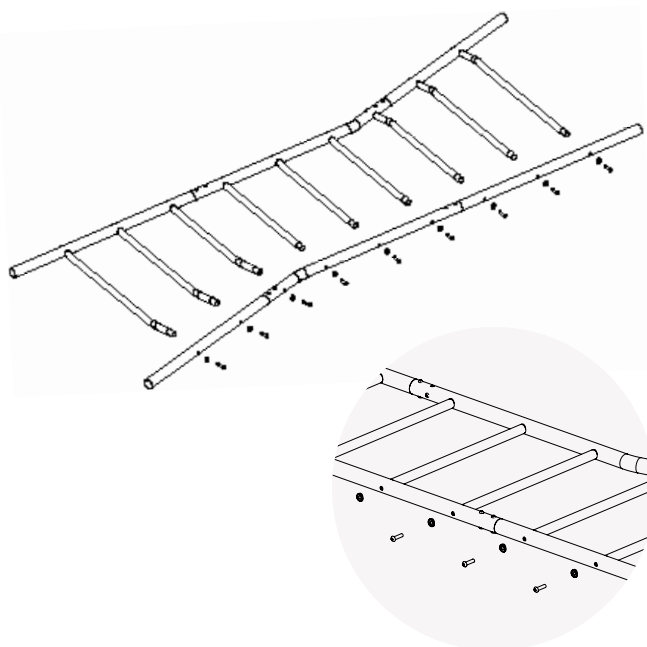


Note: Ensure that the bolts are not overly tight. You may need to rotate some Monkey Bars to fit into the remaining Climbing Rail.

Remember: When you secure the Climbing Bars with bolts, make sure to position the washers first.

- B. Connect the remaining Climbing Rail to the other ends of the Climbing Bars.

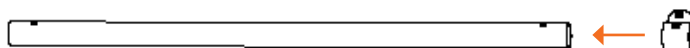
Make sure that the straight Climbing Bars are in the middle, and the curved ends of the other Climbing Bars are in the shorter ends of the Climbing Rails.



ALL SIZES: STEP | 3

Insert a TJoiner into one end of each of an Upper Frame Tube, and slide it down.

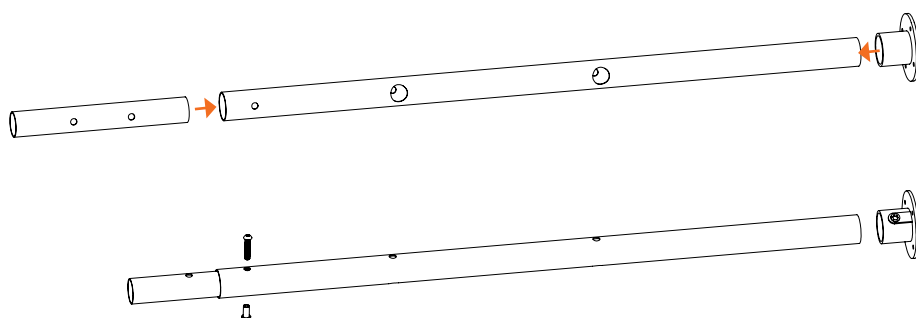
Repeat for the remaining 3 Upper Frame Tubes.



ALL SIZES: STEP | 4

Use a rubber mallet to insert a Joiner Tube into the top of a Lower Frame Tubes, and insert a Foot into the bottom.

Repeat for the remaining 3 Lower Frame Tubes.

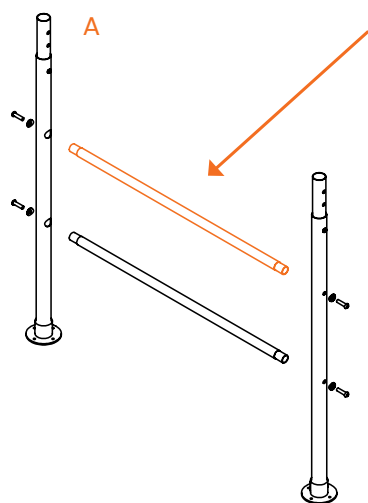


! WARNING: Ensure that you align these parts correctly. Once inserted, they will be very difficult to remove or adjust.

STOP! IF YOU HAVE A CARGO NET, FOLLOW THE CARGO NET INSTRUCTIONS TO INSTALL IT NOW.

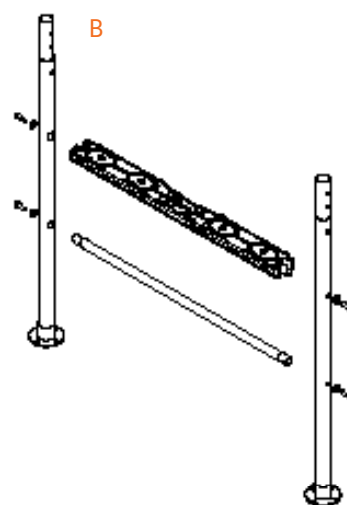
ALL SIZES: STEP | 5

- A. Insert Step Tubes between two pairs of Lower Frame Tubes, into the bottom holes on the sides.



Note: If you are attaching a Cargo Net, you will not use this top Step Tube.

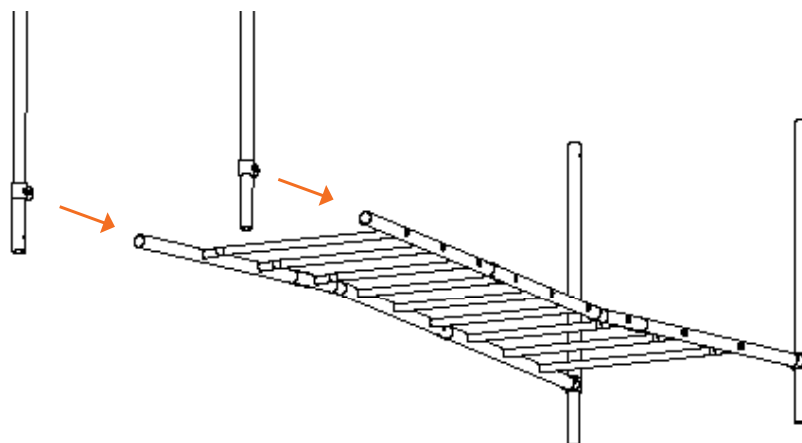
- B. Repeat for the top holes on the sides, but use a Step Tube for one and a Step for the other.



ALL SIZES: STEP | 6

Attach the four Upper Frame Tubes to the ends of the Climbing Rails, via the T-Joiners.

Note: Start by assembling your product upside down. This will make it easier to assemble.

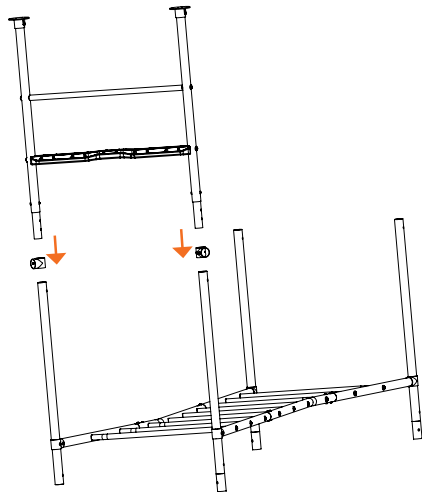


GO TO STEP 8 FOR LARGE, AND STEP 11 FOR EXTRA LARGE

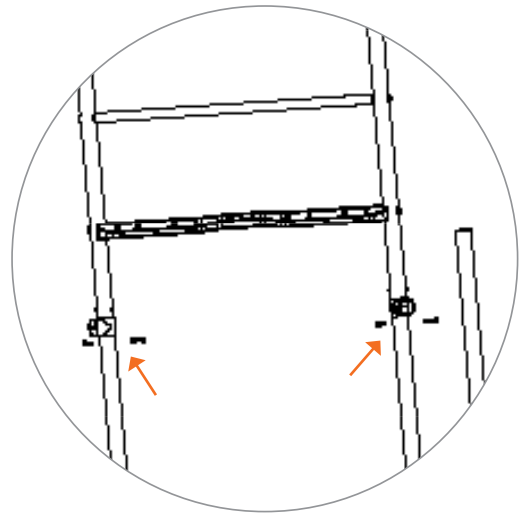
MEDIUM: STEP | 7

- A. Insert a T-Joiner at the top of each Lower Frame Tube.

Ensure that they're positioned at 45° angles, facing outwards.



- B. Slide both T-Joiner and Lower Frame Tube pairs into the bottom of the Upper Frame Tubes to complete the climbing frame section.

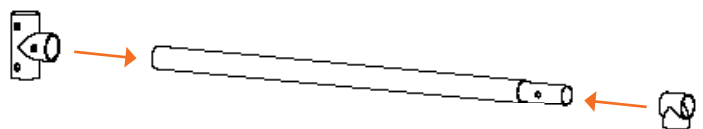


CONTINUE TO STEP 14 FOR MEDIUM

LARGE: STEP | 8

- A. Connect a Large T-Joiner to the larger end of a Large Top Rail, and connect a T-Joiner into the other.

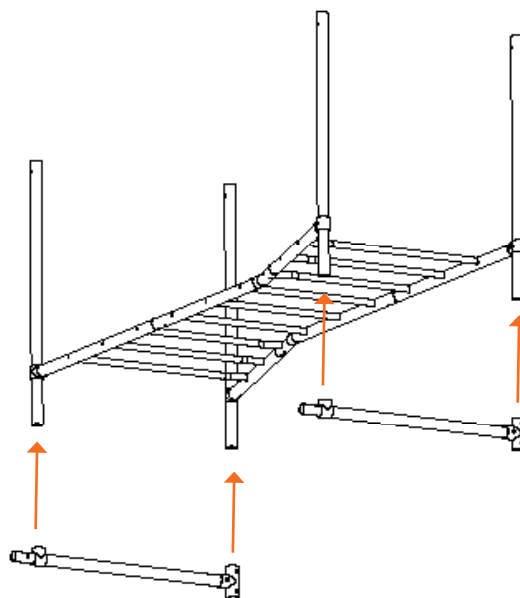
- B. Repeat for the 1 remaining Large Top Rail.



MEDIUM: STEP | 9

Attach the completed Large Top Rails to the top of the Upper Frame Tubes.

Note: If you have accessories, make sure to face the smaller ends of the Top Rail to the side where you will attach those accessories.



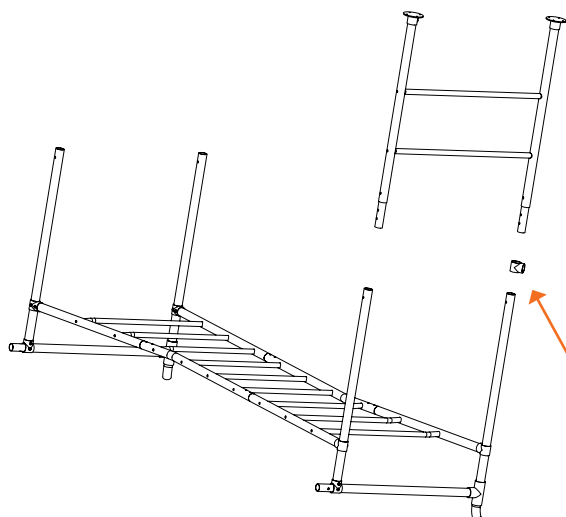
STEP | 10

- A. Insert a T-Joiner at the top of one side of each Lower Frame Tube.

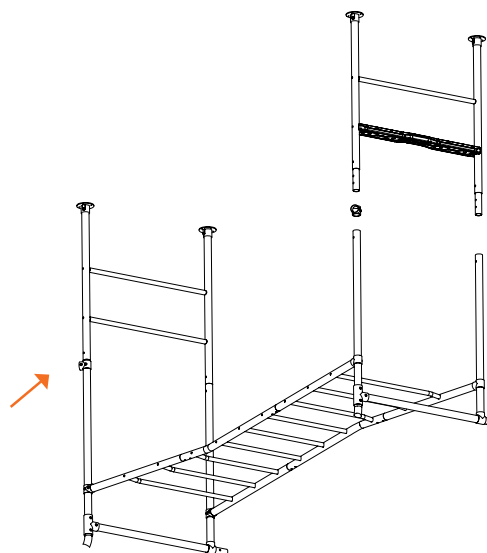
Ensure that they're positioned at 45° angles, facing outwards.

- B. Slide both Lower Frame Tube pairs (with T-Joiners on one side) into the bottom of the Upper Frame Tubes to complete the climbing frame section.

Important: Ensure that the T-Joiners are on the same side as the Shade Cover Tubes.



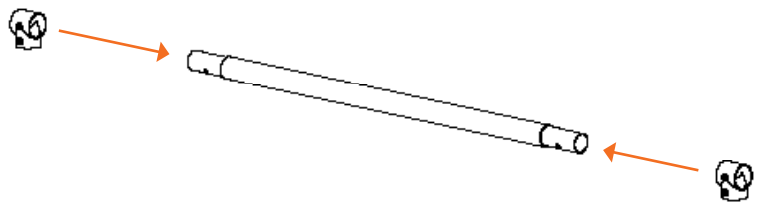
T-Joiner must be on the sides with the Shade Tubes



CONTINUE TO STEP 15 FOR LARGE

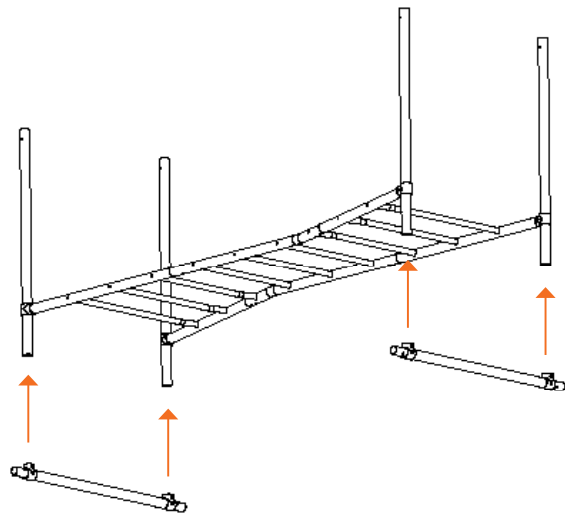
EXTRA LARGE STEP | 11

- A. Connect a T-Joiner to both ends of an Extra Large
- B. Repeat for the 1 remaining Extra Large Top Rail.



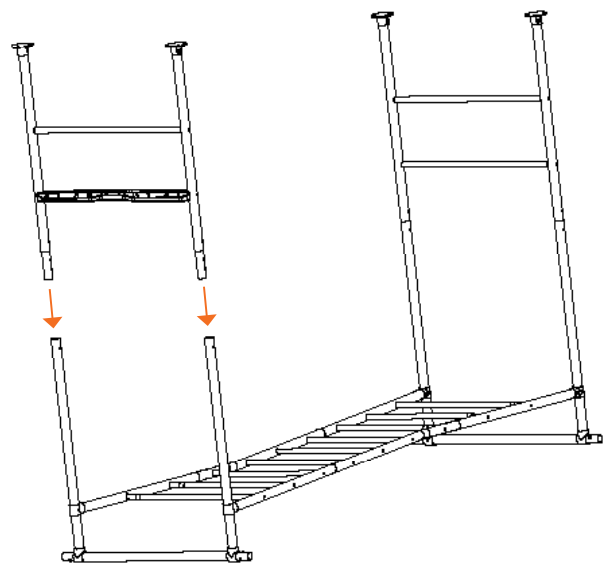
EXTRA LARGE STEP | 12

Attach the completed Extra Large Top Rails to the top of the Upper Frame Tubes.



EXTRA LARGE STEP | 13

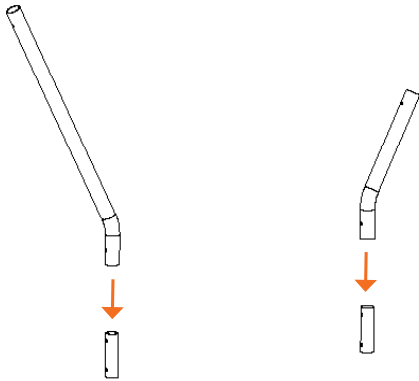
Slide both Lower Frame Tube pairs into the bottom of the Upper Frame Tubes to complete the climbing frame section.



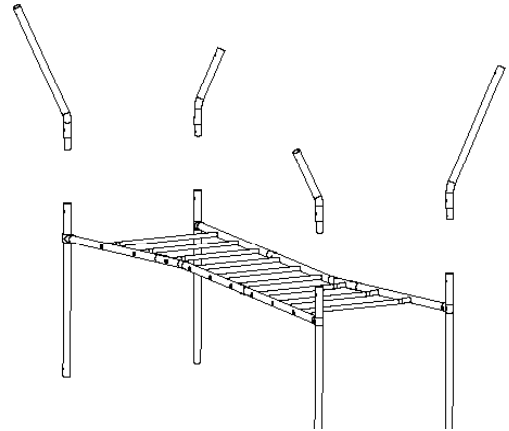
CONTINUE TO STEP 16 FOR EXTRA LARGE

STEP | 14 SHADE COVER - MEDIUM

- A. Insert Shade Joiners into the shorter ends of each Long and Short Shade Tube.



- B. Insert the completed Shade Joiner and Shade Tube pairs into the tops of the Upper Frame Tubes, angled outwards, as shown.

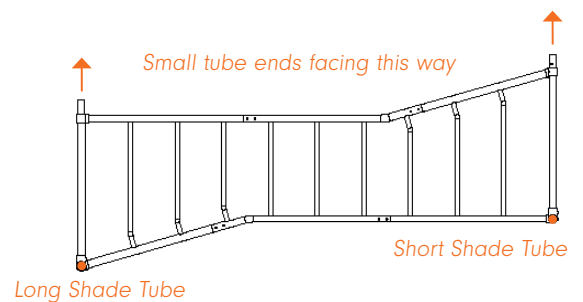
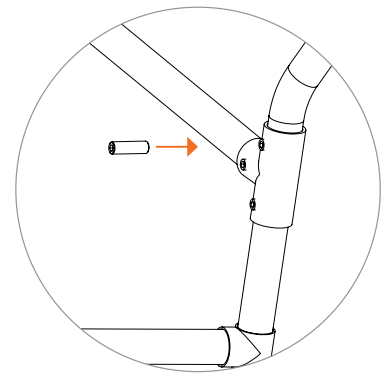
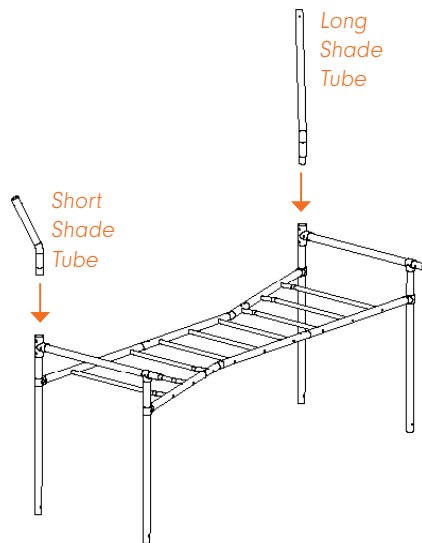


CONTINUE TO STEP 23 FOR MEDIUM

STEP | 15 SHADE COVER - LARGE

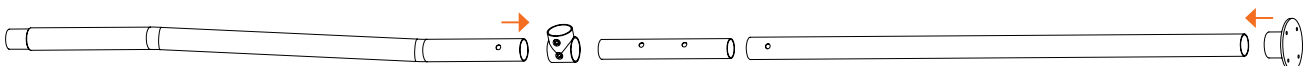
Insert the Long Shade Tube and Short Shade Tube as indicated below.

Important: You must attach the Shade Tubes as directed, otherwise the Shade Cover will be very difficult to fit.



LARGE AND EXTRA LARGE STEP | 16

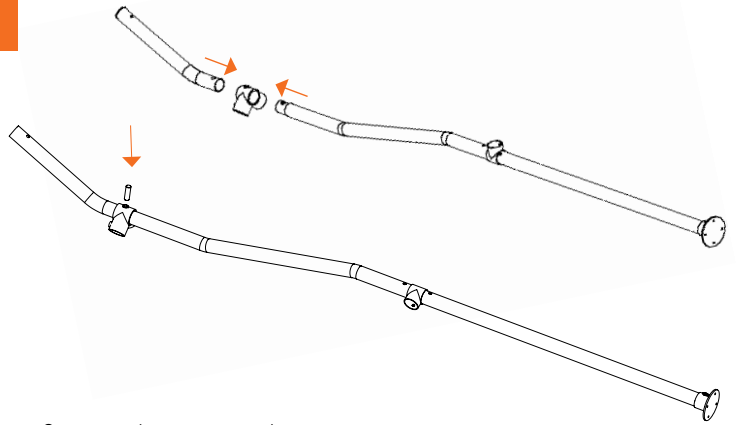
- Insert a Joiner Tube into the top of both Lower Outer Tubes, and insert Feet into the bottom.
Note: Use the provided Allan key to align the Joiner Tube.
- Insert a T-Joiner into the larger ends of both Upper Outer Tubes.
- Connect two pairs of completed parts from 16A and 16B together.
- Repeat for the remaining 3 sets of Outer Tubes, Joiner Tubes and Feet.



LARGE AND EXTRA LARGE STEP | 17

- Insert a 4-way Joiner into the top of both Upper Outer Tubes.
- Connect a Long Outer Shade Tube through the other end of one 3-way Joiner, and a Short Outer Shade Tube through the other.

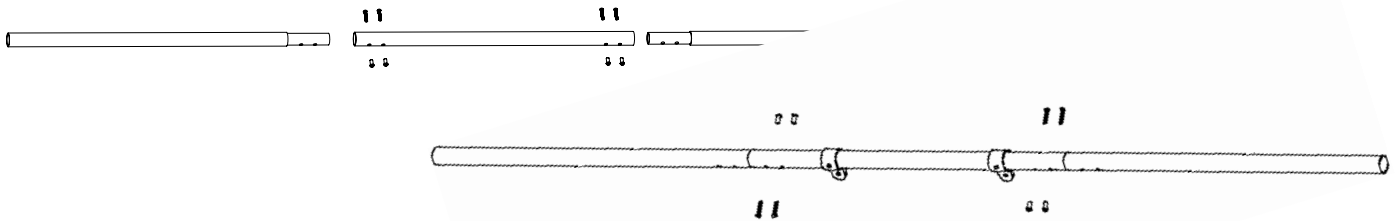
Note: Make sure all screws face downwards.



If you will not attach a Shade Cover: Connect Spacers here instead.

STEP | 18

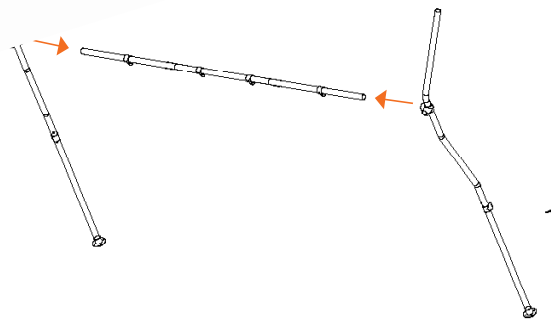
- Insert an End Rail into either end of a Middle Rail.
- If you will attach Standard Accessories:** Slide on the Accessory Joiners now, when you are ready to position your accessories.



LARGE AND EXTRA LARGE STEP | 19

Connect the completed Middle Rail and End Rail to the 4-way Joiners on the Outer Tube sets from Step 17.

Note: Joiners must face downwards.

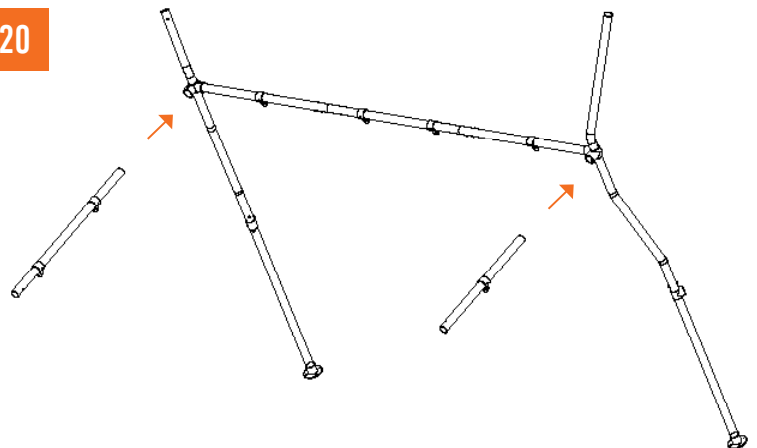


LARGE AND EXTRA LARGE STEP | 20

Insert the Short Side Rail into the 4-way Joiner with the Long Outer Shade Tube, and insert the Long Side Rail into the side with the Short Outer Shade Tube.

Important: When repeating this Step for Extra Large, swap the positioning of the Long Side Rail and Short Side Rail.

Note: If you will attach Accessory Joiners to these rails, connect them now.



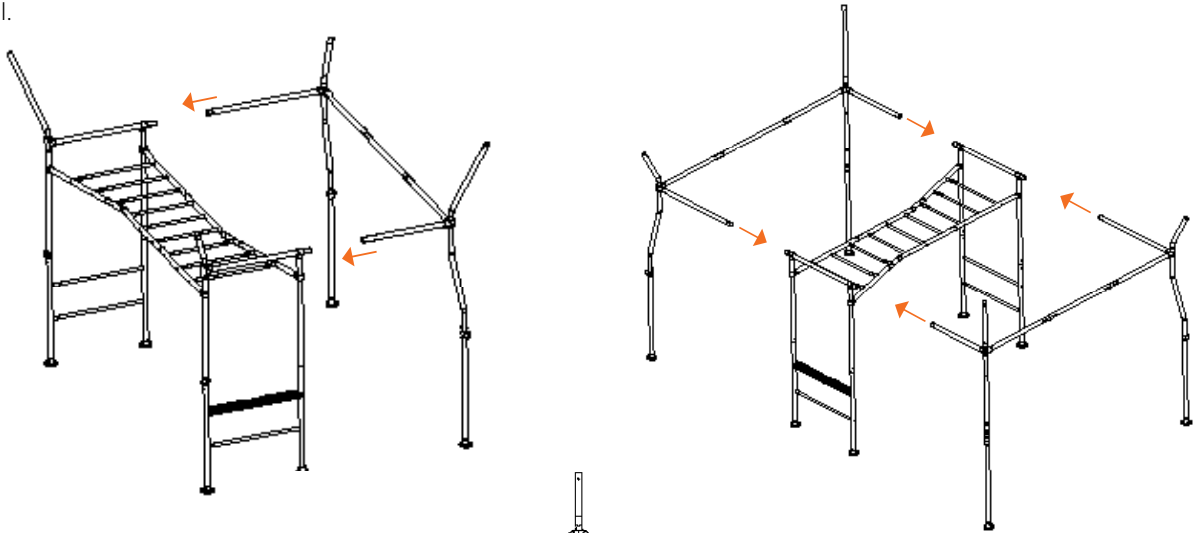
EXTRA LARGE STEP | 21

Repeat Steps 16-19 to complete the other side of your outer section.

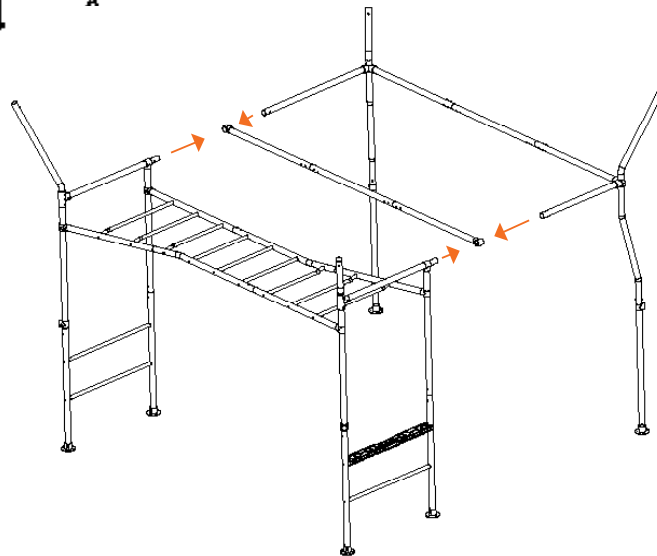
LARGE AND EXTRA LARGE STEP | 22

- A. Slide the Long Side Rail and Short Side Rail into the Top Rails above the climbing bars, as indicated for your model.

Important: Ensure that your frame matches the below – particularly the Shade Tubes.



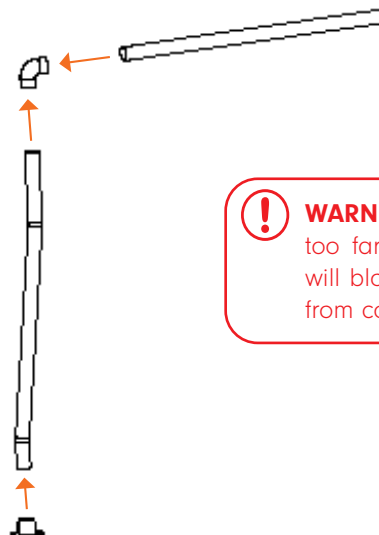
- B. **If you are installing a Flying Fox attachment.**
Position your Flying Fox Rail and connectors here.



ALL SIZES STEP | 23

- A. Slide a Flip Rail into one end of an Angled Joiner, and a Flip Tube into the other. Insert a Foot into the bottom.

WARNING: Do not force any part too far into the Angled Joiner. This will block the part on the other side from connecting completely.

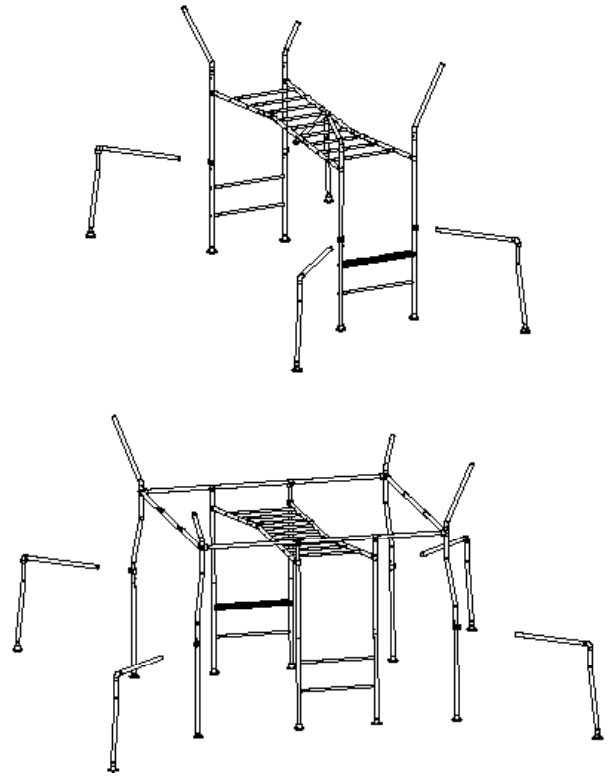
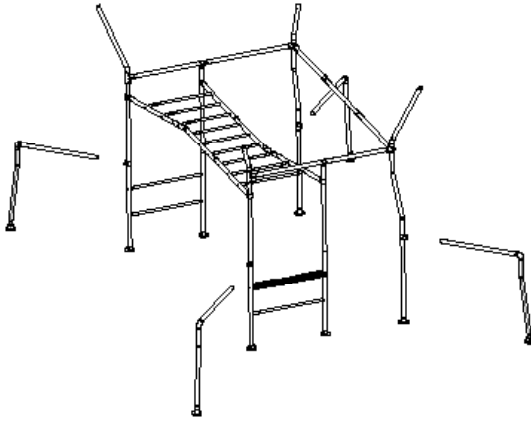


for the 3 remaining Flip Rails, Joiners, Flip Tubes and Feet.

ALL SIZES STEP | 24

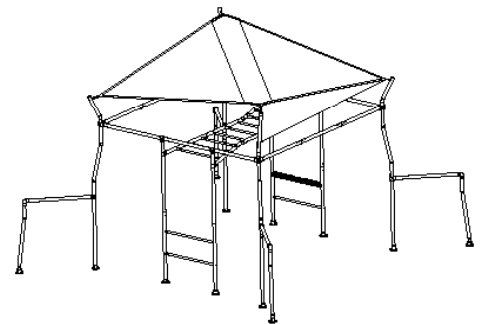
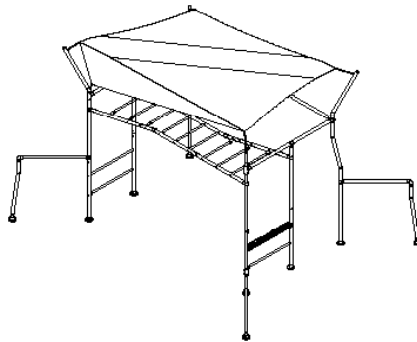
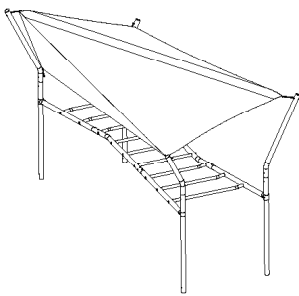
Insert the completed flip sections into the T-Joiners around the frame, as indicated below for your model.

Important: Make sure the outer sections are positioned at 45°, relative to the climbing frame section.



ALL SIZES STEP | 25

- A. Insert i-Bolts at all four top corners of the Shade Tubes, and a fifth at the bend of one Long Shade Tube.
- B. **With two people:** Attach the Shade Cover using Tension Hooks, as shown for your model.



ALL SIZES STEP | 26

Secure your completed Quest to the ground with the Anchors provided. Ensure that all bolts are firmly secure.

CONGRATULATIONS!

You have assembled your Quest monkey bar.

5.0. Product registration

To access the Half-Price Parts for Life programme or to lodge a Warranty Claim, customers must ensure that their Vuly product is registered with Vuly.

Customers who purchase directly from Vuly (through **VulyPlay.com**, at the Vuly Showroom or over the phone) automatically have their product registered.

Customers who purchase through an Authorised Reseller must register their product by visiting VulyPlay.com/Support and completing the form with a proof of purchase.

6.0. Half-price replacement parts

Vuly offers half-price replacement parts to all customers for the lifetime of their purchase through the Half-Price Parts for Life programme.

This programme is subject to change at any time, and it is only available to customers who have purchased either through an Authorised Reseller or directly through Vuly.

Half-Price Parts for Life is only available to customers who wish to replace parts that are core components of their system.

For the monkey bars, these parts include the following elements of the frame:

- Tubes
- Joiners
- Rails
- Bars

The programme does not extend to individual Ropes, Rings, Swings, Shade Covers or accessories.

7.0. Warranty

All Vuly products are sold with a manufacturing warranty, which assures that the item is free of defects in workmanship and materials ("warranty").

7.1. Warranty periods

Warranty periods do not reset for any reason, unless the customer purchases a new product. In this case, that particular item will be covered by its own warranty period. It does not affect – nor will it increase – warranty periods for other purchased items.

Warranty periods always commence from the date of item delivery.

This warranty is for use under normal conditions, and it applies for:

MONKEY BARS

- 84 months [7 years] to the frame components.

ACCESSORIES

- 24 months [2 years] to the Shade Cover.
- 12 months [1 year] to purchased accessories or attachments not received during a promotional period.
- 3 months to any items received at no cost as part of a promotion – e.g. 'Free Shade Cover'.

The customer may extend the standard 12-month [1 year] warranty to 36 months [3 years], if they purchase an extended warranty within 7 days of their delivery date.

7.1.1. Second-hand purchases

Vuly warranties apply only for the original purchaser, to a product purchased from Vuly Play or an Authorised Reseller. On-selling a Vuly product voids all warranties.

7.2. Inclusions

This warranty covers **manufacturing faults** and **defects only**.

If a product is damaged or rendered unsafe as a result of a departure from its design specifications during production, this constitutes a manufacturing fault or defect.

This may occur if – for example – improper welding produces an unstable Frame.

7.3. Exclusions

7.3.1. Damage through wear and tear

This warranty does not extend to normal wear and tear of the product. This may include, but is not limited to:

- Rusting or scratching of steel components,
- UV deterioration of textile components.

As outdoor products that are actively used, monkey bars and their accessories will experience wear and tear over time.

7.3.2. Damage through weather conditions

Damage to the product that results from weather events – such as rain or wind – are not covered under the warranty. Vuly suggests that you contact your home and contents insurer if your product is damaged by such events.

7.3.3. Damage through improper installation

This warranty does not extend to any failure of the product caused by installation not in accordance with the Vuly Manual. Customers must assemble their Vuly product by following carefully the Installation section of their Vuly Manual.

Furthermore, the warranty does not cover installation provided by a third-party assembly service. It is the customer's responsibility to check all boxes and confirm that all components are included in the correct condition before installing.

7.3.4. Damage through insufficient care or maintenance

This warranty does not extend to accelerated decay of the product caused by poor care or maintenance. It is essential that customers regularly check, and follow the advice of, the Care and Maintenance section of their Vuly Manual to ensure that their product lasts as long as possible.

7.3.5. Damage through inappropriate use

This warranty will be void if the product is used for any other activity besides those for which it was intended, or used in any way that is unadvised in this Manual. Vuly products constitute recreational outdoor products and accessories for such products. They are not intended for professional use.

Any evidence that inappropriate actions that have led to product failure will not be covered by the warranty. Similarly, replacement parts or repairs needed to mend such damage will not be covered under the warranty.

7.3.6. Damage through salt water proximity

This warranty (on steel components, specifically) will be reduced by 50% where the Vuly product is assembled within 1.6 km of a salt water environment or where it is subject to ocean spray.

7.3.7. Personal Injury

The warranty does not cover personal injury or losses due to any of the above: wear and tear, weather conditions, inappropriate installation, insufficient care or maintenance or inappropriate use, nor does it cover damage due to negligence or accidents.

7.3.8. Installation

This warranty does not cover any installation service. If a customer pays for installation of their Vuly product at the time of purchase, this is a one-time service only. The customer may not claim installation costs for any replacement parts.

7.4. Warranty Claims

If a customer believes that a Vuly product is faulty or defective, they must discontinue use and submit a Warranty Claim.

A customer must not attempt to use a product if any part is faulty or defective, as it may be dangerous. Any damage that the user causes as a result of using faulty or defective products will lead to voiding of the warranty.

7.4.1. Making a Warranty Claim

To fulfill a warranty claim, a customer must submit an online Warranty Claim at VulyPlay.com/Support.

Submitting the online Warranty Claim form requires the customer to provide:

- Details of their purchase – including date,
- Batch number,
- Clear photographic evidence of the manufacturing fault or defect.

If the customer does not provide all details that the form requires, their Warranty Claim will not be assessed.

Vuly may take up to 7 days to process Warranty Claims upon a completed submission. It may take a further 7 days for replacement parts to reach the customer.

7.4.2. Successful Warranty Claims

If Vuly accepts a customer's Warranty Claim, Vuly will replace the faulty or defective parts, not offer refunds.

Successful Warranty Claims lodged within 60 days of the delivery date:

Vuly will replace the damaged parts free of charge. Vuly will also cover any costs associated with shipping the replacement part.

Successful Warranty Claims lodged after 60 days of the delivery date:

Vuly will replace the damaged parts free of charge. The customer must cover any costs associated with shipping the replacement part.

7.4.3. Walk-in Warranty Claims

If a customer wishes to make a Warranty Claim while on the Vuly premises, they must first submit an online Warranty Claim at VulyPlay.com/Support – providing all required details.

7.4.4. Refunds

In all instances of successful warranty claims, Vuly offers replacements parts only. Vuly provides refunds only at their discretion. Any refunds granted to the customer exclude third-party fees, such as assembly services and credit card surcharges.

7.4.5 Claiming on non-Vuly products

Products sold alongside Vuly that are not Vuly-branded are subject to the warranties provided by the companies that supply them. The customer must contact these external companies to make a warranty claim; Vuly itself will not assess claims made against non-Vuly products.

7.5. Australian Consumer Law

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the Goods fail to be of acceptable quality and the failure does not amount to a major failure.

8.0. Missing parts

If a customer believes that a Vuly product does not include all necessary parts, they must immediately lodge a Missing Parts Claim at VulyPlay.com/Support.

A customer must not attempt to use a product if any part is incomplete, as it may be dangerous. Any damage that the user causes as a result of using incomplete products will lead to voiding of the warranty.

Vuly products are delivered to Vuly warehouses prepackaged; we are unable to check the boxes prior to delivery to ensure that they contain all the required parts. While the missing part rate during packing is very low, some parts may also fall out in transit due to small, unintentional tears in their boxes.



vulyplay.com