

ACON Commercial Use Warranty

ACON products are warranted against manufacturing defects in materials and workmanship under normal use and usage conditions. The warranty period starts from the shipping date. While the warranty covers manufacturing defects in materials and workmanship, it does not cover damages caused by:

- Wind, lightning, flooding, natural disasters, or any other weather-related events;
- Accidental or purposeful burns, cuts, punctures, snags or other vandalism;
- Abuse, misuse, and improper or abnormal usage or storage;
- Failure to follow directions, improper installation, improper maintenance, installation or use of incompatible accessories or parts, alteration, or attachment to equipment other than ACON's products that are intended for use with the product;
- Any other cause not arising from defects in material or workmanship.

Normal wear & tear and weathering is to be expected. Cosmetic issues such as fading, UV deterioration, surface rust, scratches, normal stretching of materials, and other issues such as the wear or fading of silk-screened graphics over time are not manufacturing defects in materials.

In the case of a warranty claim, ACON will repair or replace damaged part(s) or component(s) which suffered from a manufacturing defect. At ACON request, all damaged or broken parts must be returned to ACON by the customer prior to replacement or repair - with proof of purchase. The warranty does not cover shipping costs, on-site labor, travel, disassembly or assembly, or any other costs associated with replacing warranty-covered components. The original warranty period remains unchanged after the warranty replacement.

ACON IS NOT RESPONSIBLE OR LIABLE FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCT OR OTHER DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, LOSS OF PROPERTY, LOSS OF REVENUE OR PROFITS, LOSS OF ENJOYMENT OR USE, COST OF REMOVAL, INSTALLATION OR OTHER CONSEQUENTIAL DAMAGES, AS ALLOWED IN ACCORDANCE WITH STATE LAWS.

Per general industry practice, ACON does not grant Commercial use warranty period for garden trampoline springs, mat or pad. ACON warranty covers the following parts:

- Air, HD and X trampoline: frame 3 years
- Mini Freestyle: frame 2 years
- Acon fit trampoline: frame 3 years; mat, bungees, other components 1 year
- Airtrack: 1 year