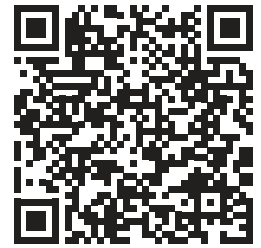
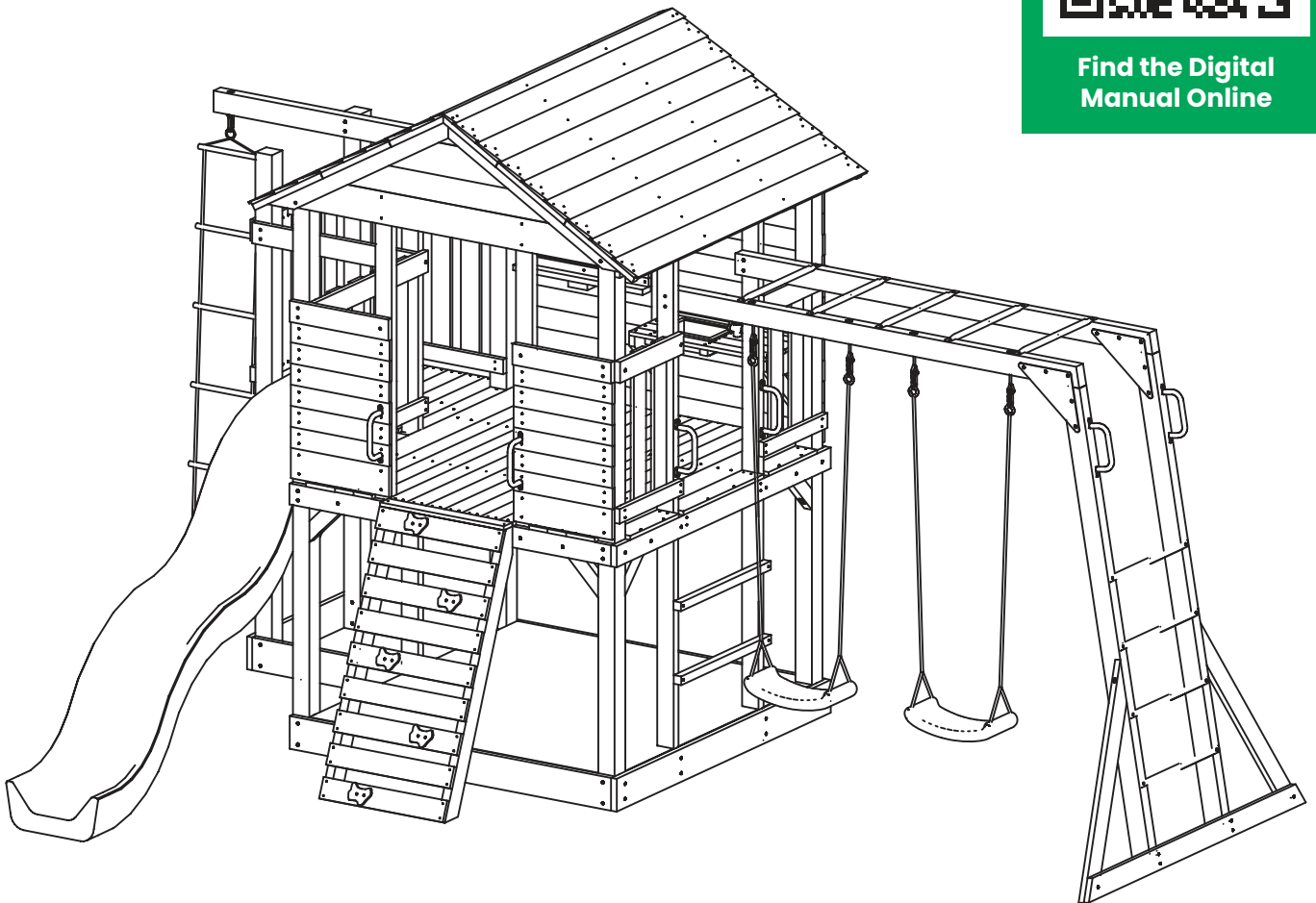


USER MANUAL

Kingston Play Centre



Find the Digital
Manual Online



WARNING: The disassembled product may contain small parts which pose a choking hazard to children under 3.

IMPORTANT:

This product may contain sharp points and small parts prior to assembly. The owner's manual contains safety, assembly, use and maintenance instructions. This product must be assembled by an adult who has read and understood these instructions. Keep the packaging away from children and dispose of all packaging before use.

For the installer and your children's safety, it is important to fully read and understand the instructions and safety hazards before commencing the assembly of the product.

NOTE:

This manual should not be used to guide your purchasing decision. Your product, and the contents inside its carton, may vary from what is listed in this manual. This manual may also be subject to updates or changes. Updated manuals are available through our website at www.lifespankids.com.au.

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I. GENERAL SAFETY INSTRUCTIONS

NOTE: This product is intended for outdoor domestic use only.

- This product must be assembled by an adult
- Children must not use the product until properly installed
- Small parts. Choking Hazard.
- For Outdoor and Domestic Use Only
- Age: 3 years and over
- Max Users: 5 - Max Fall Height: 2.0m

Max User Weight:

- Rope Ladder: 70kg (one child at a time)
- Monkey Bars: 80kg (one child at a time)
- Cubby House: 200kg, Swing Seat: 50kg, Slide: 50kg

CAUTION:

Do not use monkey bars and swing set at the same time

ATTENTION:

Please keep assembly and installation instructions for further reference.

1.1 DANGER FOR CHILDREN



WARNING: No eating while using the product at the same time.

- Children do not recognize potential dangers from this product. The unassembled product must be stored out of reach of children and pets.
- This product may only be used with adult supervision at all times.
- The packaging material is not suitable for children due to choking and suffocation hazards.

1.2 RISK OF INJURIES

- Do not use the product if it is damaged or defective. If it is damaged or defective, please contact a qualified technician.
- Check the product before each use. Defective parts must be changed immediately as they can impair the function and the safety of the product.
- No more than one person to use the product at the same time.
- Use the product only on even and non-slipping surfaces. Never use it near water and keep sufficient space around for safety.
- Beware of moving parts such as the springs or elastics, which could catch your arms and legs. Do not place any objects or body parts in the product's openings.

1.3 PRODUCT DAMAGE

- Do not make alterations to the product. Only use original spare parts. Qualified technicians should only carry out repairs – improper repairs can lead to danger for the user. Use this product only as described in this manual.

1.4 ASSEMBLY ADVICE

- The assembly of the product must be done carefully and by an able-bodied adult. If in any doubt, ask a technically qualified person.
- Before you start with the assembly, read the instructions carefully.
- Remove all packaging materials and lay down all parts on an open space. This gives you an overview and simplifies the assembly procedure.
- Check with the parts list that all parts are available. Dispose of the packaging material when the assembly is completed.
- Beware that when using tools or doing technical work, there is always a risk of injuries. Assemble the product with care.
- Create a danger free environment; for example, do not let tools lay around the workspace. Store the packaging material in a way that cannot cause any danger.
- After installing the product according to the instruction manual, ensure all screws, bolts and nuts are correctly installed and tightened and that all joints are secure.
- Reasonable space must be kept between the product and possible sources of danger, such as other equipment swimming pools and fences.
- The product must be assembled correctly before use.
- Your play structure must be installed on a flat horizontal surface with a minimum of 2m between it and any structure or obstacle such as a fence, garage house, tree branches, cloths lines, or electric cables.
- Modifications made to the original product shall be carried out according to the instructions of the manufacturer.
- The product must always be used in a well-lit area.
- Do not place anything under the product.
- Use gloves during assembly and disassembly.
- Outdoor products should be equipped with a device that in strong wind conditions avoid displacement due to wind (e.g. steel bars in the ground or loads like sandbag or water bags).
- In certain areas during winter, snow buildup and the low temperatures can damage the product. It is recommended to remove snow buildup and to store the product indoor.
- We strongly recommend visual inspections every 3 months to ensure the integrity of the entire product. Replace any parts as necessary.

II. SAFETY INSTRUCTIONS

- The safety instructions of the product should always be considered and obeyed.
- Using the product may result in permanent injury such as paralysis, or even death. Falling off the product may lead to injuries, particularly to the back, neck or head.
- No clothes with hooks or loose parts should be worn or carried during product usage in order to avoid hooks getting caught and causing injury.
- Strong winds can result in the product being blown away or damaged. If strong winds are predicted the product must be disassembled and moved to a sheltered area or sufficiently anchored down.
- Moving the product whilst assembled may affect the integrity of the frame. Should it be necessary to move the product, please consider the following:
 1. Force to be evenly spaced around the frame to lift the product off the ground.
 2. The product must be carried horizontally.
 3. Use caution whilst moving as it could bend the product frame.
- Users should be familiar with the assembly manual. This manual contains assembly guidance; selected precautionary measures as well as recommendations for servicing and maintenance of the product, in order to ensure a secured and fun use of the product.
- It is the responsibility of the owner or the supervisor to guarantee that all users of the product are informed sufficiently of all warning references and safety instructions.

FOR THE SUPERVISOR:

The supervisor's role is to make sure users are aware of all safety precautions and that these precautions are enforced. When a supervisor is not available, the product may be disassembled or covered to limit access.

- The product can be only used if it is in good condition, worn or damaged parts should be replaced.
- Objects, which could be dangerous to the user, should be away from the product.
- Avoid unauthorized and unsupervised use of the product.
- Do not use the product under influence of alcohol or drugs (incl. medicines).
- Do not use the product as a jumping platform for other articles.

CONSUMER INFORMATION SHEET FOR PLAYGROUND SURFACING MATERIALS:

The US Consumer Product Safety Commission (CPSC) estimates that about 100 000 playground equipment-related injuries resulting from falls to the ground surface are treated annually in US hospital emergency rooms. Injuries involving this hazard pattern tend to be among the most serious of all playground injuries, and have the potential to be fatal, particularly when the injury is to the head. The surface under and around playground equipment can be a major factor in determining the injury-causing potential of a fall. It is self-evident that a fall on to a shock-absorbing surface is less likely to cause a serious injury than a fall onto a hard surface. Playground equipment should never be placed on hard surfaces, such as concrete or asphalt, and while grass may appear to be acceptable, it may quickly turn to hard-packed earth in areas of high traffic. Shredded bark mulch, wood chips, fine sand or the gravel are considered to be acceptable shock absorbing surfaces when installed and maintained at a sufficient depth under and around playground equipment.

Table B.1 lists the maximum height from which a child would not be expected to sustain a life-threatening head injury in a fall on to four different loose-fill surfacing materials if they are installed and maintained at depths of 150 mm, 225 mm and 300 mm.

TABLE B.1: Fall height in millimetres from which a life-threatening head injury would not be expected.

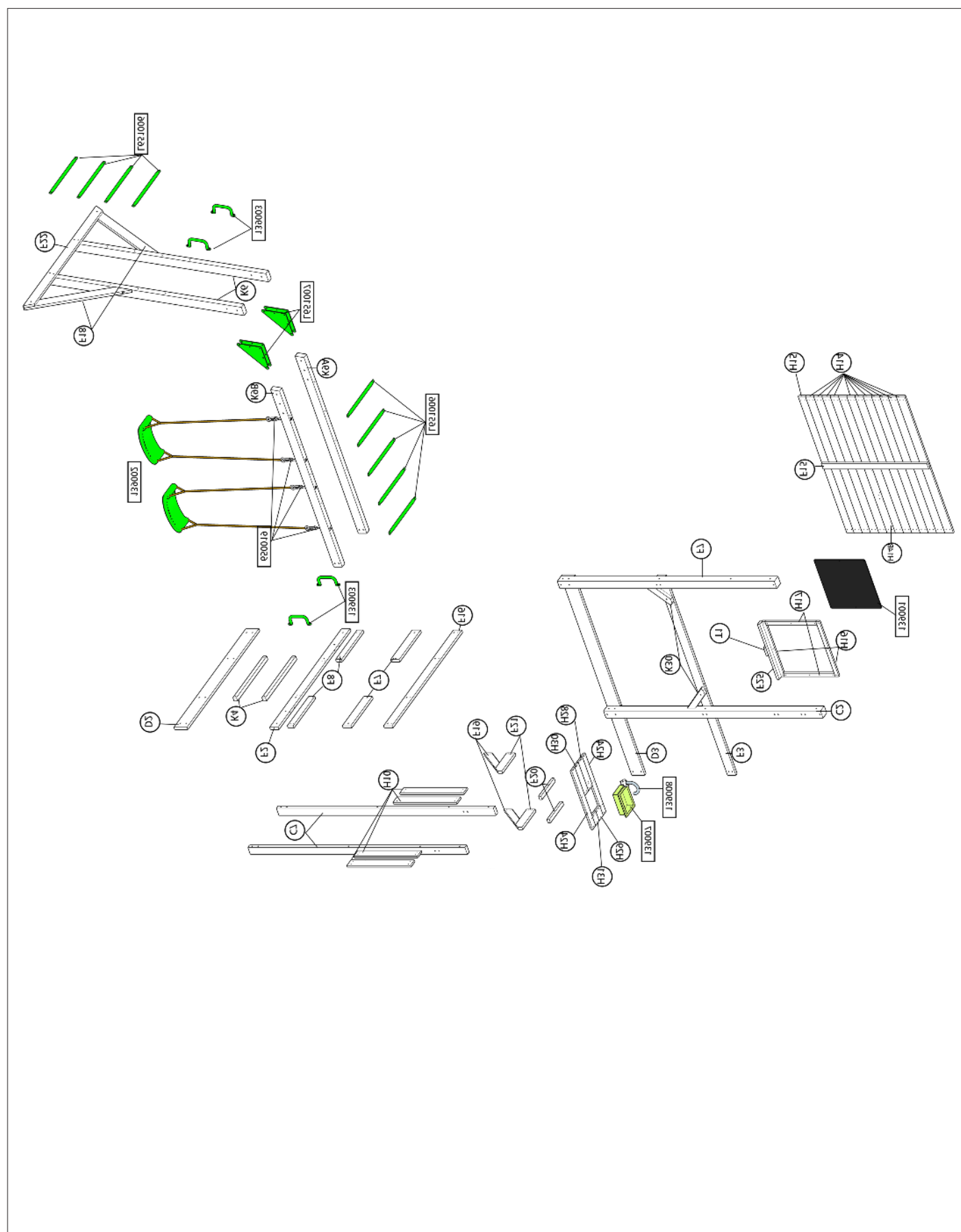
TYPE OF MATERIAL	DEPTH OF SURFACING MATERIAL		
	150mm	225mm	300mm
Double Shredded Bark Mulch	1800	3000	3300
Wood Chips	1800	2100	3600
Fine Sand	1500	1500	2700
Fine Gravel	1800	2100	3000

However, it should be recognised that all injuries due to falls cannot be prevented, no matter what surfacing material is used.

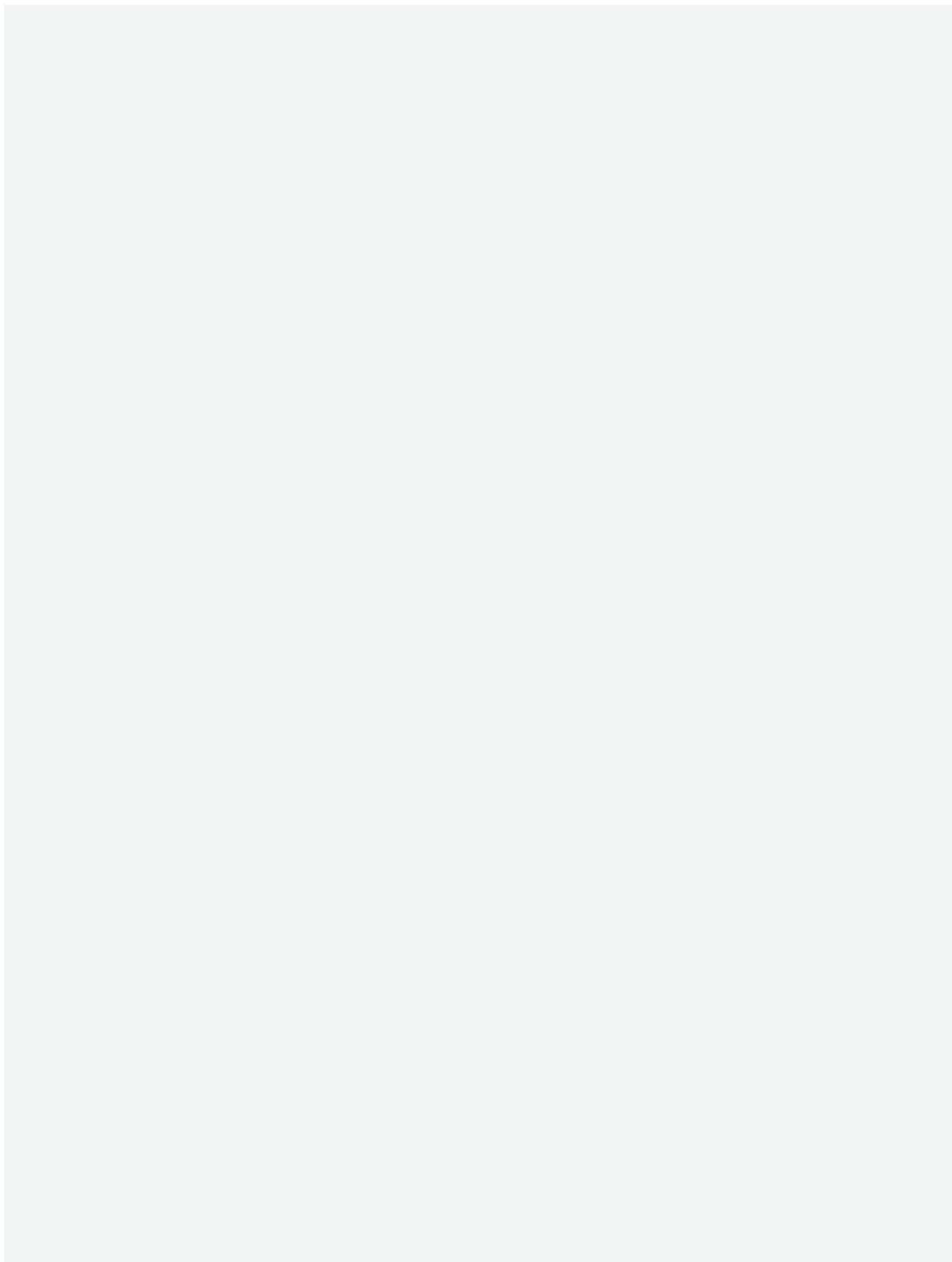
It is recommended that a shock absorbing material extend a minimum of 1800mm in all directions from the perimeter of stationary equipment such as climbing frames and slides. However, because children may deliberately jump from a moving swing, the shock absorbing material should extend in the front and rear of a swing a minimum distance of twice the height of the pivot point measured from a point directly beneath the pivot on the supporting structure.

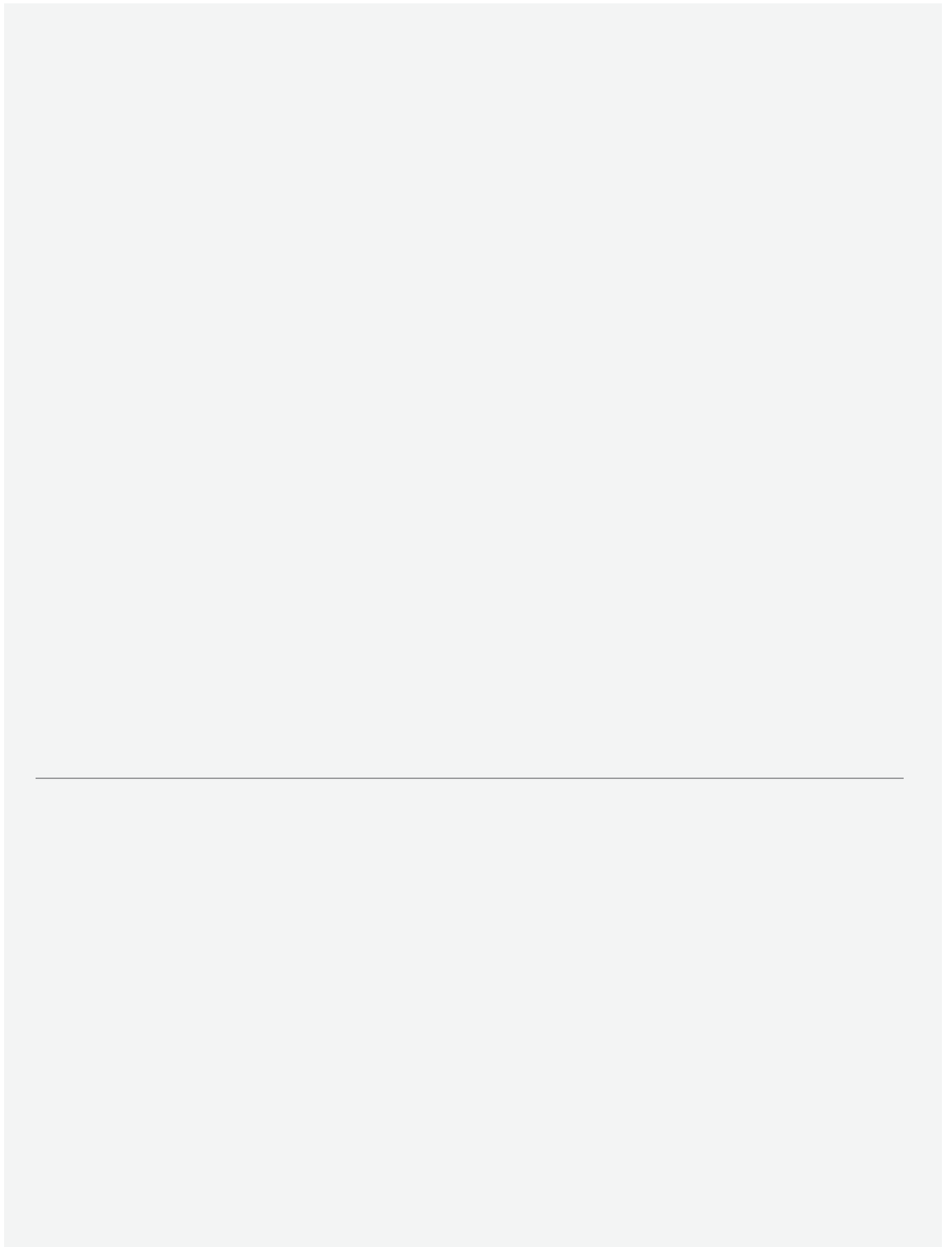
This information is intended to assist in comparing the relative shock-absorbing properties of various materials. No particular material is recommended over another. However, each material is only effective when properly maintained. Materials should be checked periodically and replenished to maintain correct depth as determined necessary for the equipment in question. The choice of a material depends on the type and height of the playground equipment, the availability of the material in a particular area, and its cost.

III. EXPLODED DIAGRAM



IV. BOARD LIST





V. PARTS LIST

W8/15 Washer x 10

W10/18 Washer x 110

W12/28 Washer x 5

BM615 B-NUT x 10

BM818 B-Nut x 10

N815 Nut x 110

AN8 A-NUT8 X4

BM825 B-NUT x 5

M625-Bolt x 10

M845 Bolt x 12

M855 Bolt x 20

M872 Bolt x 4

M896 Bolt x 76

M8107 Bolt x 4

M8125 Bolt x 4

SW16 Screw x 10

SW28 Screw x 12

SW35 Screw x 453

SW40 Screw x 1

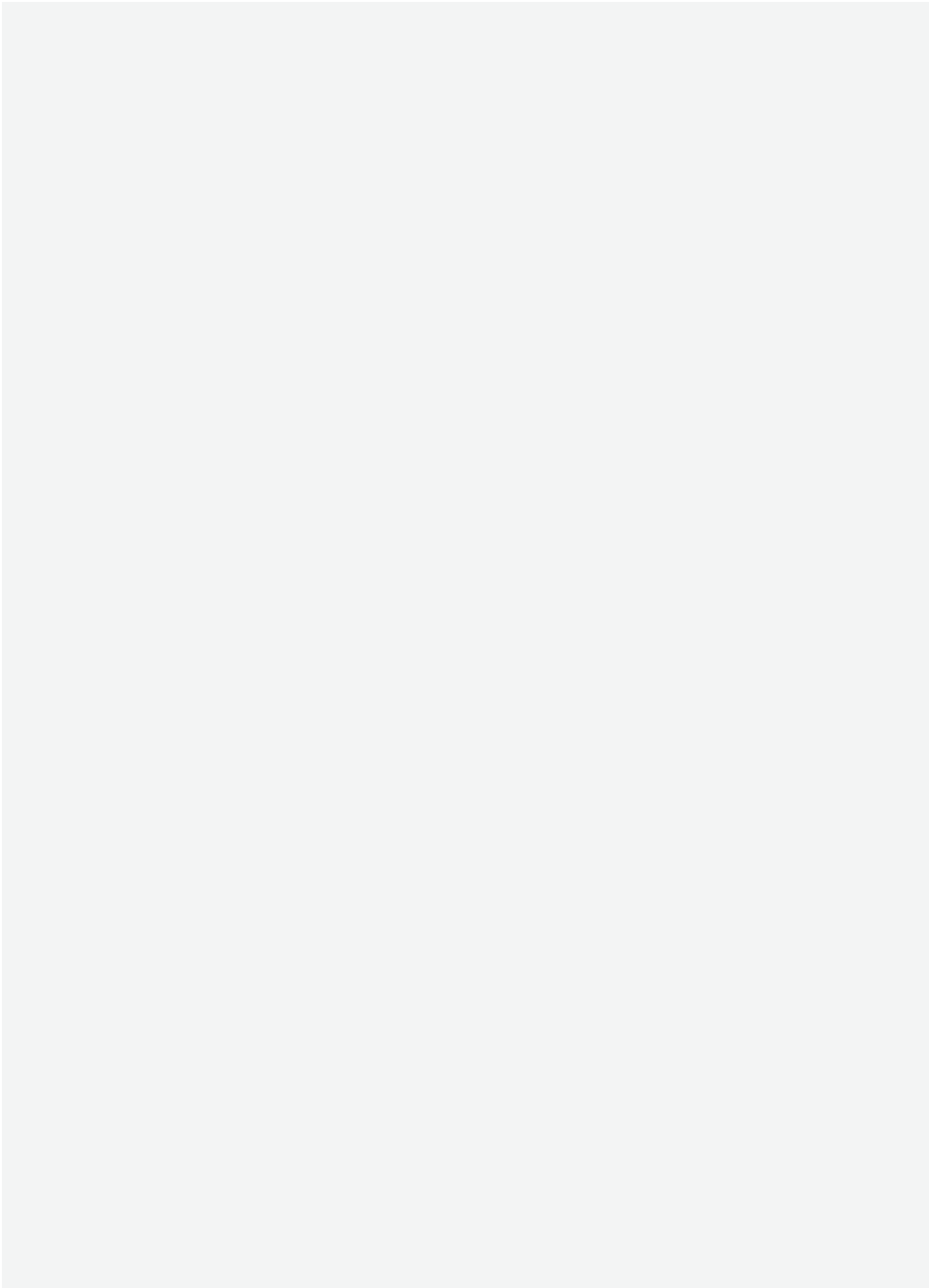
SW50 Screw x 61

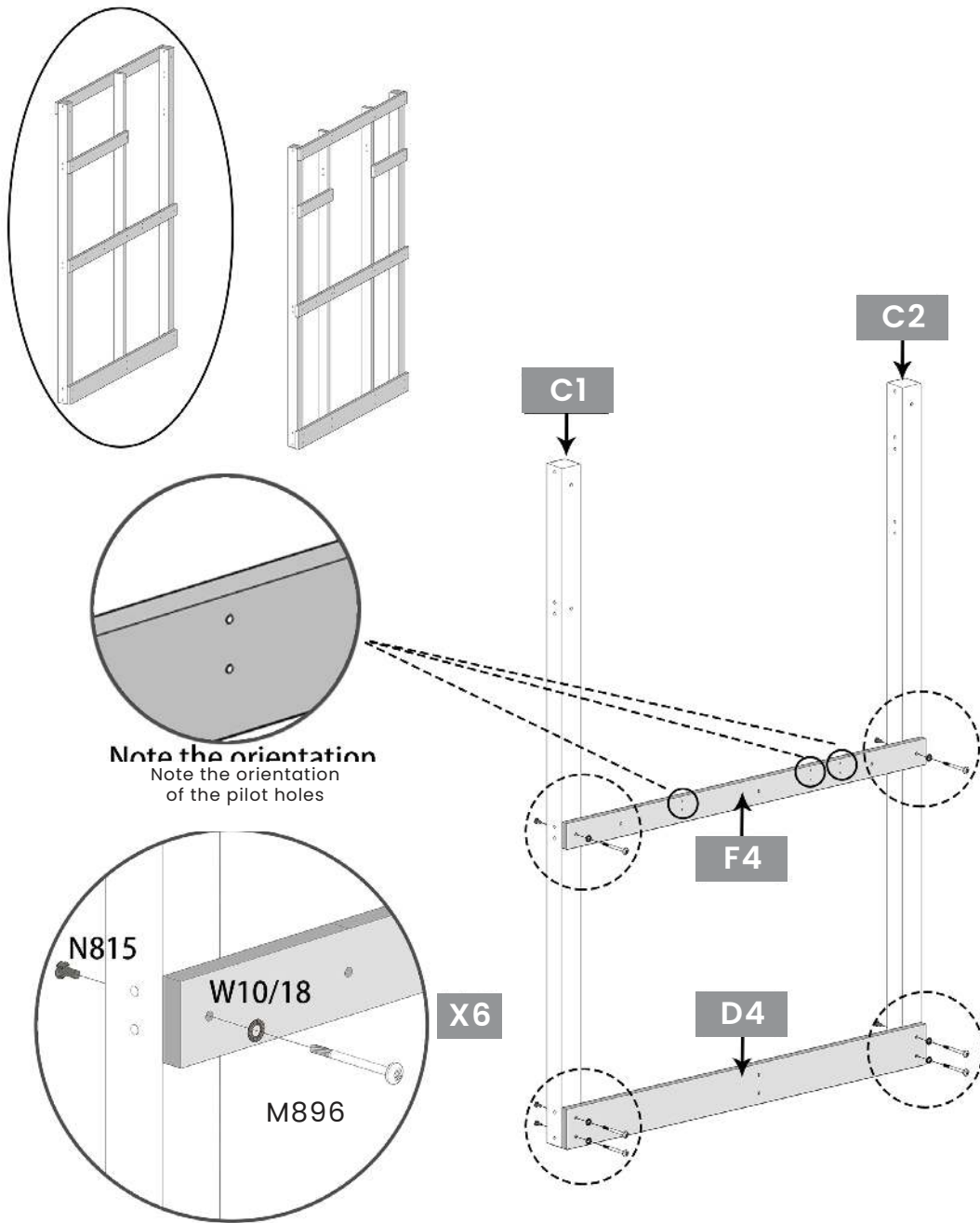
SW60 Screw x 12

M6SW35 Screw x 26

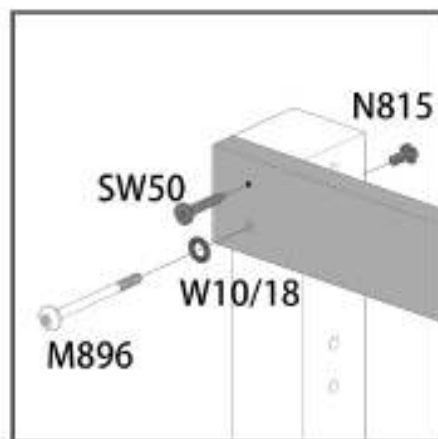
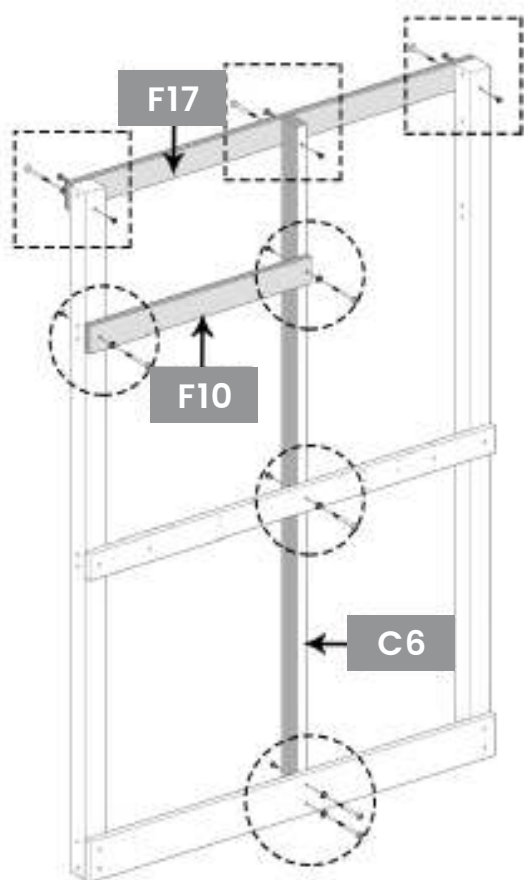
M6SW55 Screw x 8

M8SW35 Screw x 8

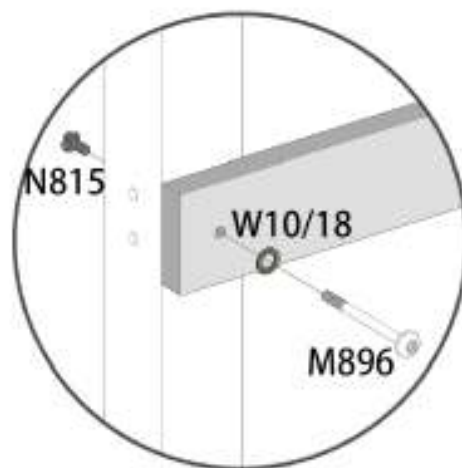




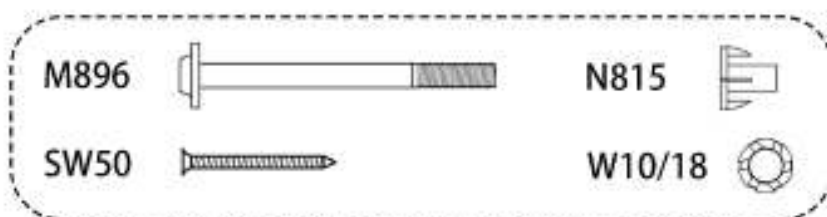
STEP 1



X3

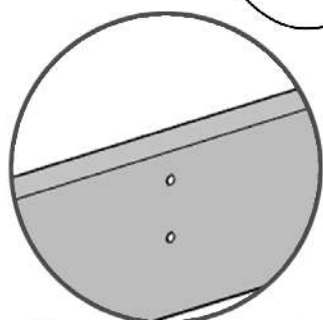
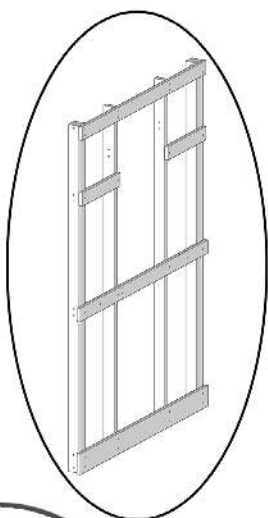
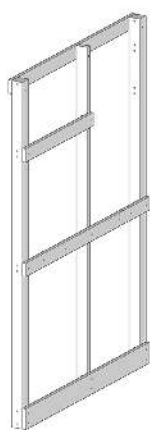


X3

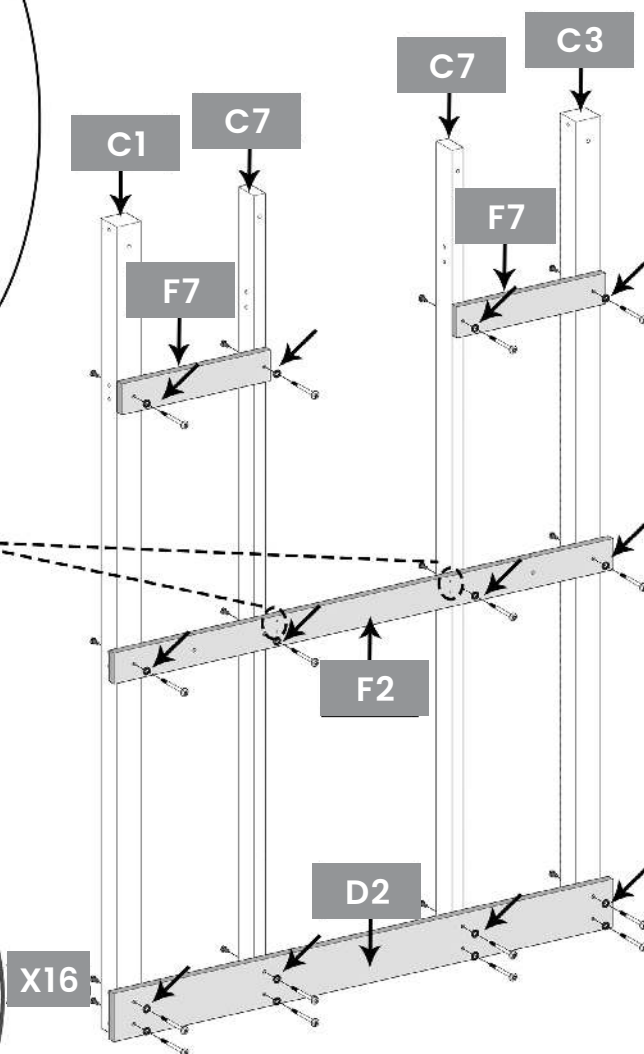
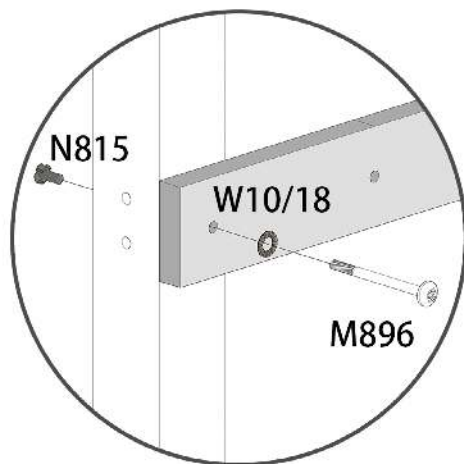


C6 = 1pc
 F10 = 1pc
 F17 = 1pc
 M896 = 8pcs
 N815 = 8pcs
 W10/18 = 8pcs
 SW50 = 3pcs

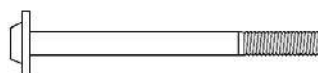
STEP 2



Note the orientation
of the pilot holes



M896



N815

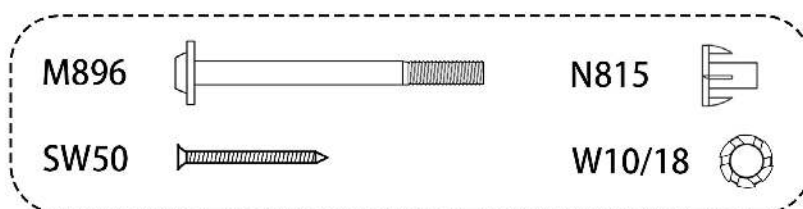
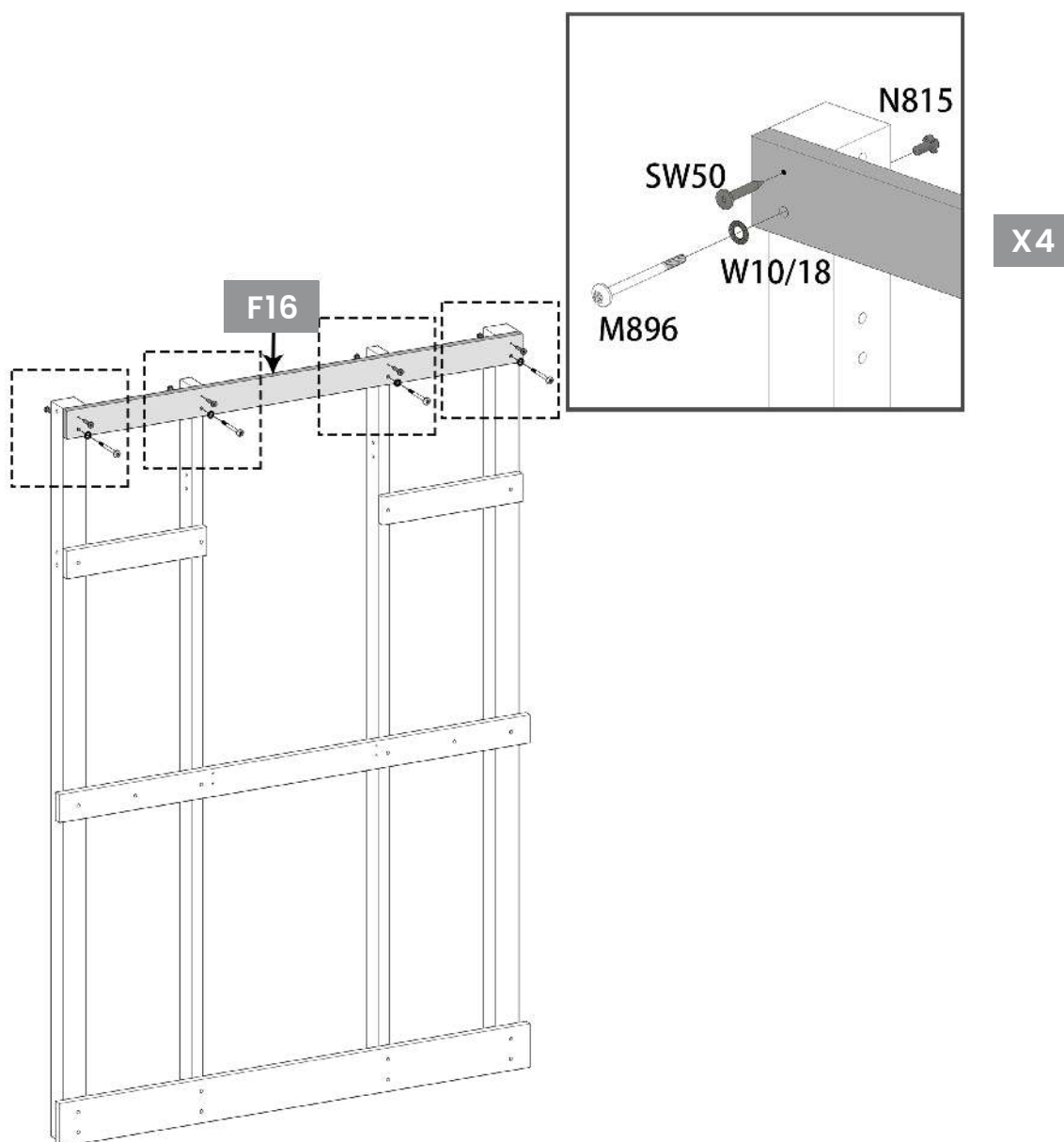


W10/18



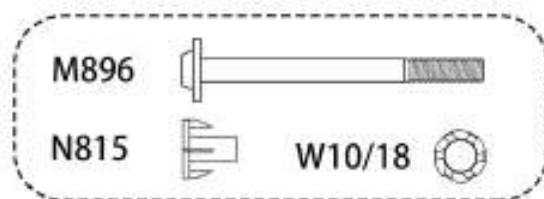
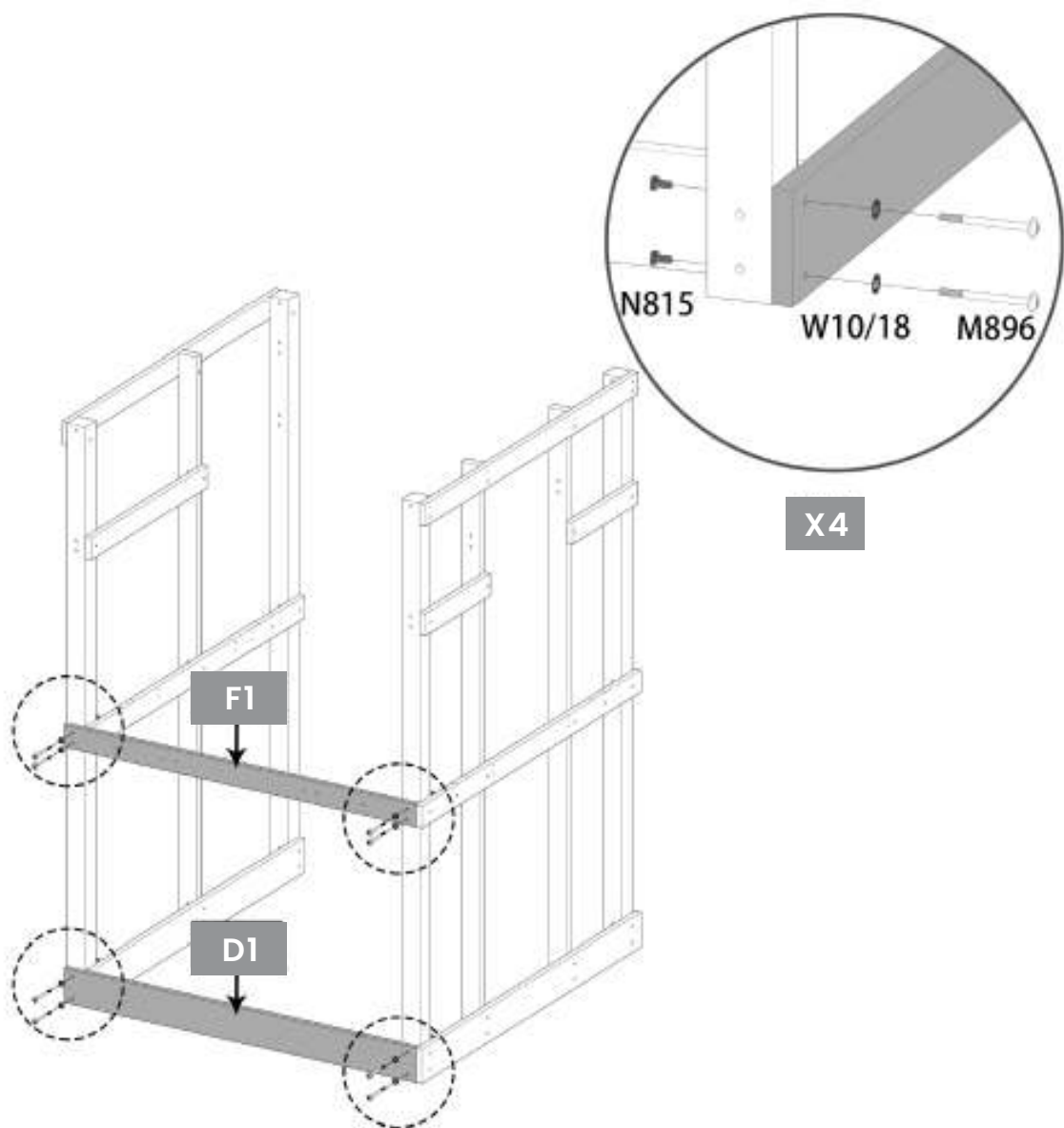
C1 = 1pc
C3 = 1pc
C7 = 2pcs
D2 = 1pc
F2 = 1pc
F7 = 2pcs
M896 = 16pcs
N815 = 16pcs
W10/18 = 16pcs

STEP3



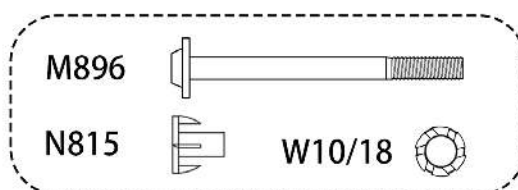
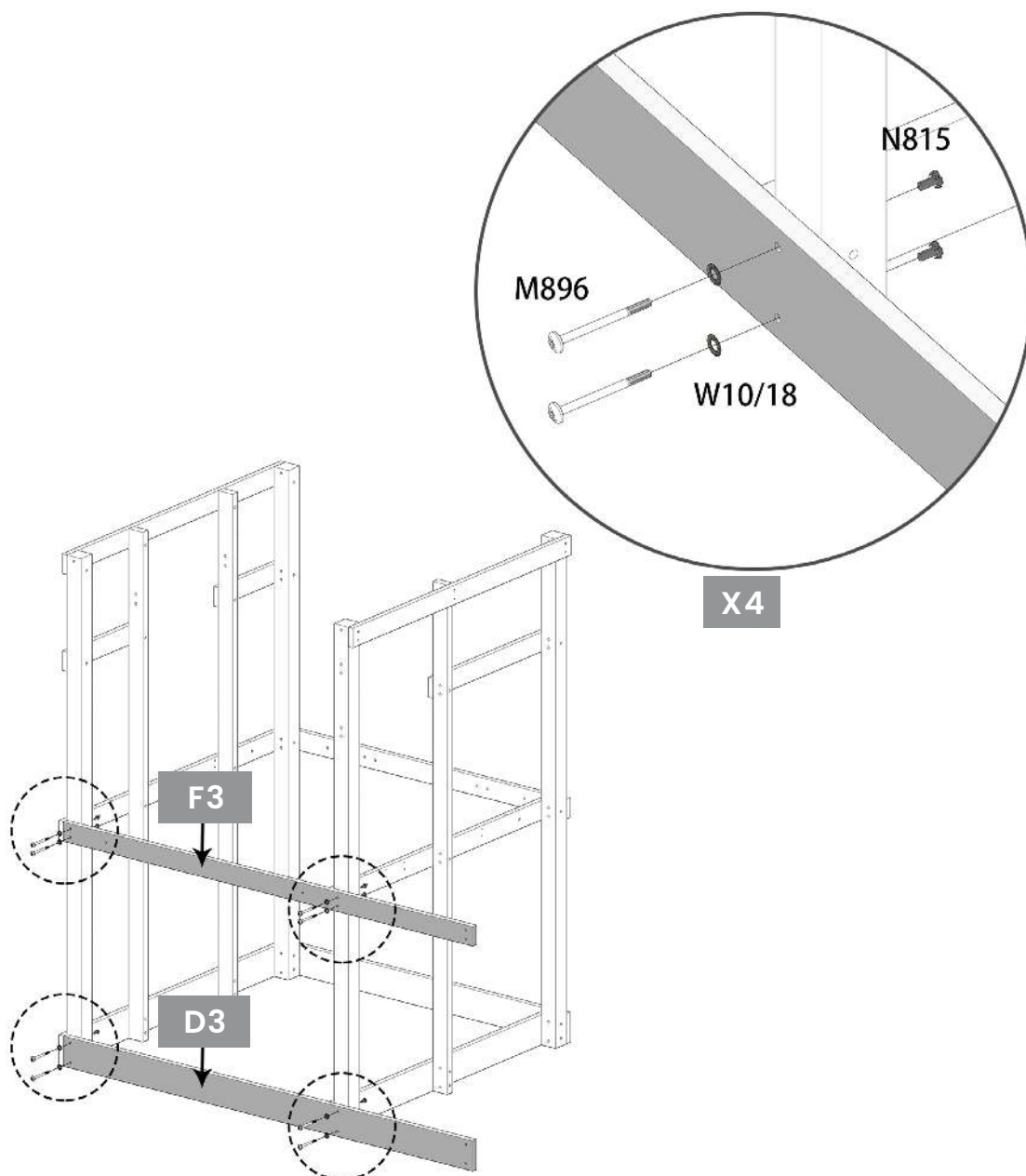
F16 = 1pc
 SW50 = 4pcs
 M896 = 4pcs
 N815 = 4pcs
 W10/18 = 4pcs

STEP4



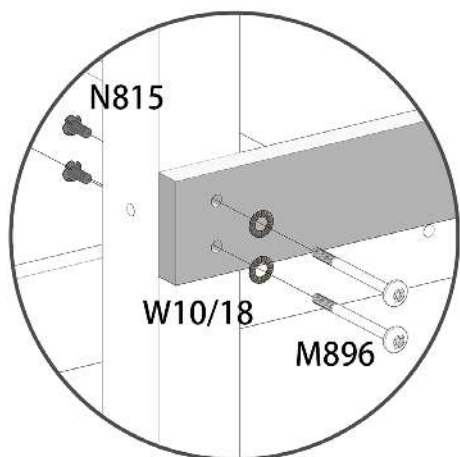
D1 = 1pc
 F1 = 1pc
 M896 = 8pcs
 N815 = 8pcs
 W10/18 = 8pcs

STEP 5

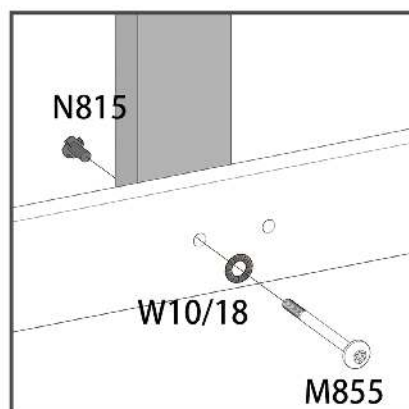


D3 = 1pc
 F3 = 1pc
 M896 = 8pcs
 N815 = 8pcs
 W10/18 = 8pcs

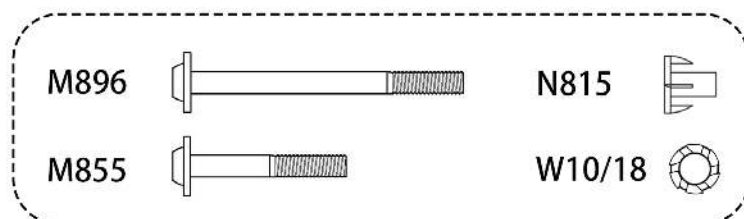
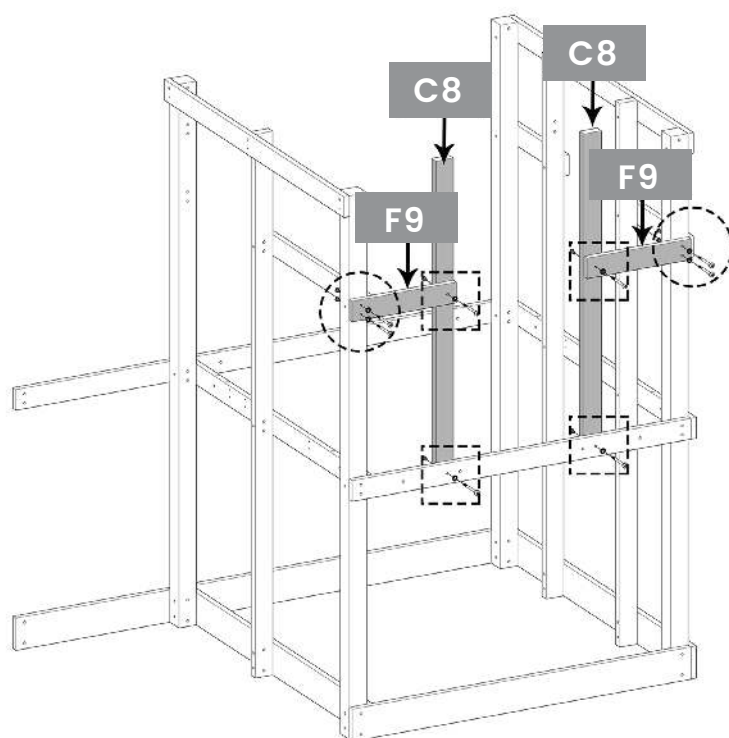
STEP 6



X2

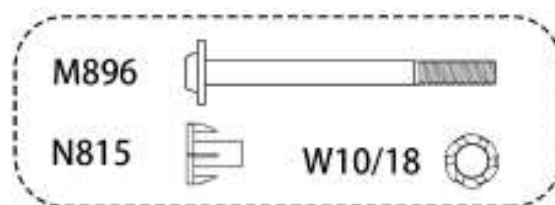
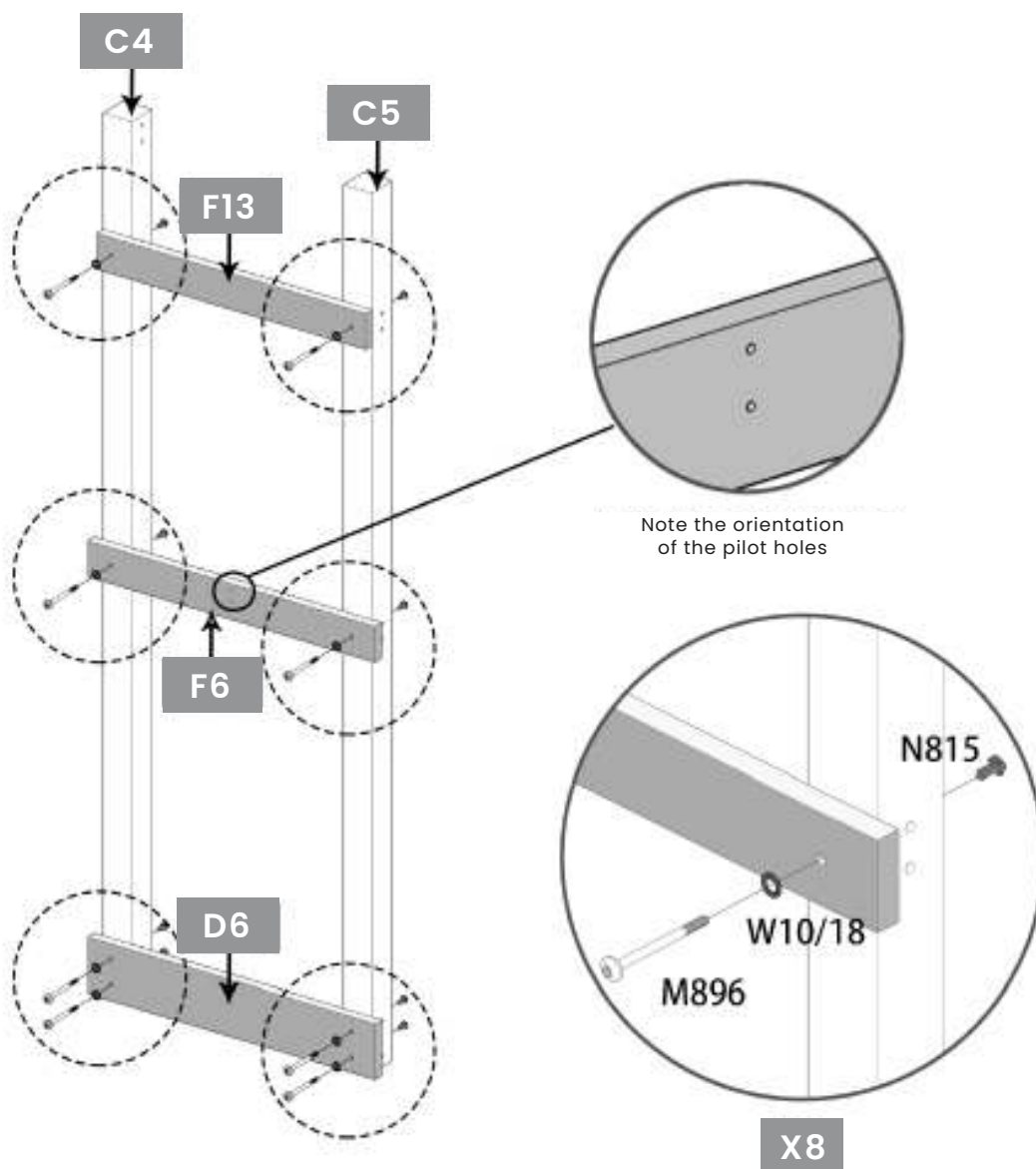


X4



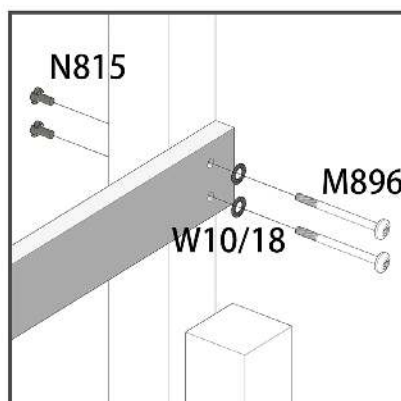
C8 = 2pcs
F9 = 2pc
M896 = 4pcs
N815 = 8pcs
W10/18 = 8pcs
M855 = 4pcs

STEP 7

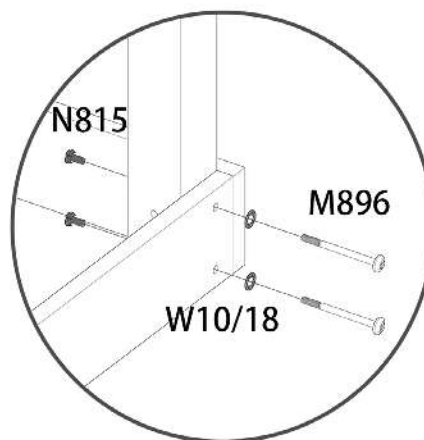


C4 = 1pc
 C5 = 1pc
 D6 = 1pc
 F6 = 1pc
 F13 = 1pc
 M896 = 8pcs
 N815 = 8pcs
 W10/18 = 8pcs

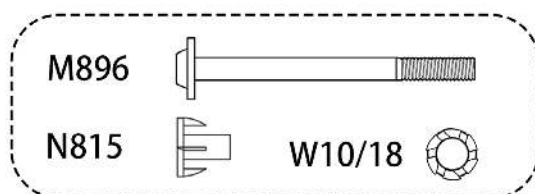
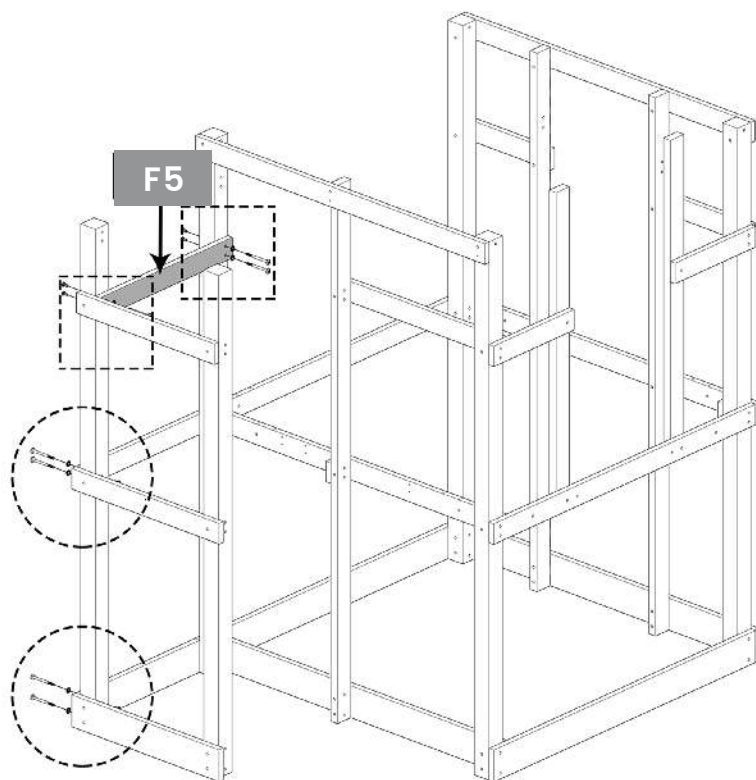
STEP 8



X2

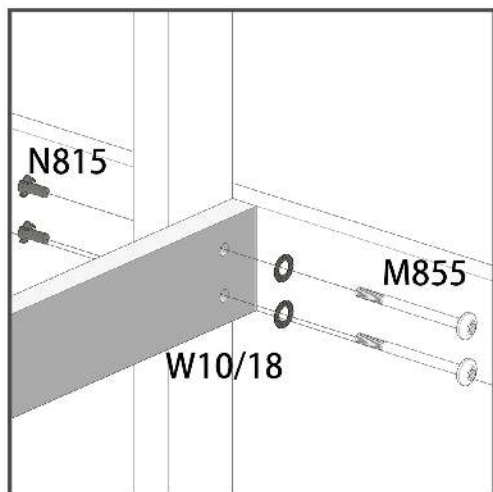


X2

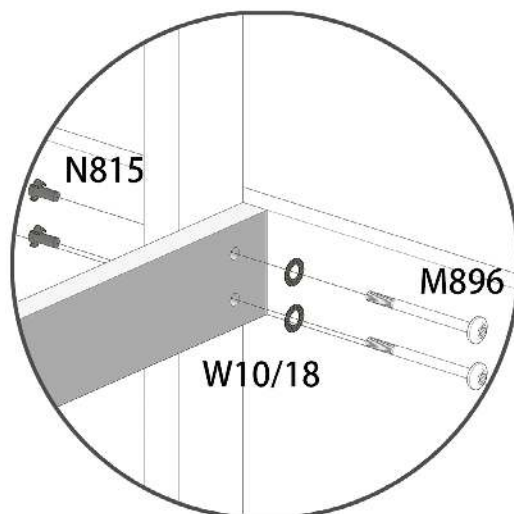


F5 = 1pc
N815 = 8pcs
W10/18 = 8pcs
M896 = 8pcs

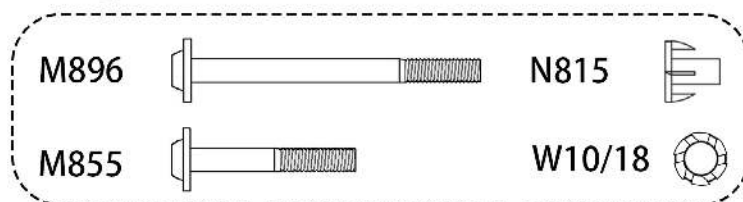
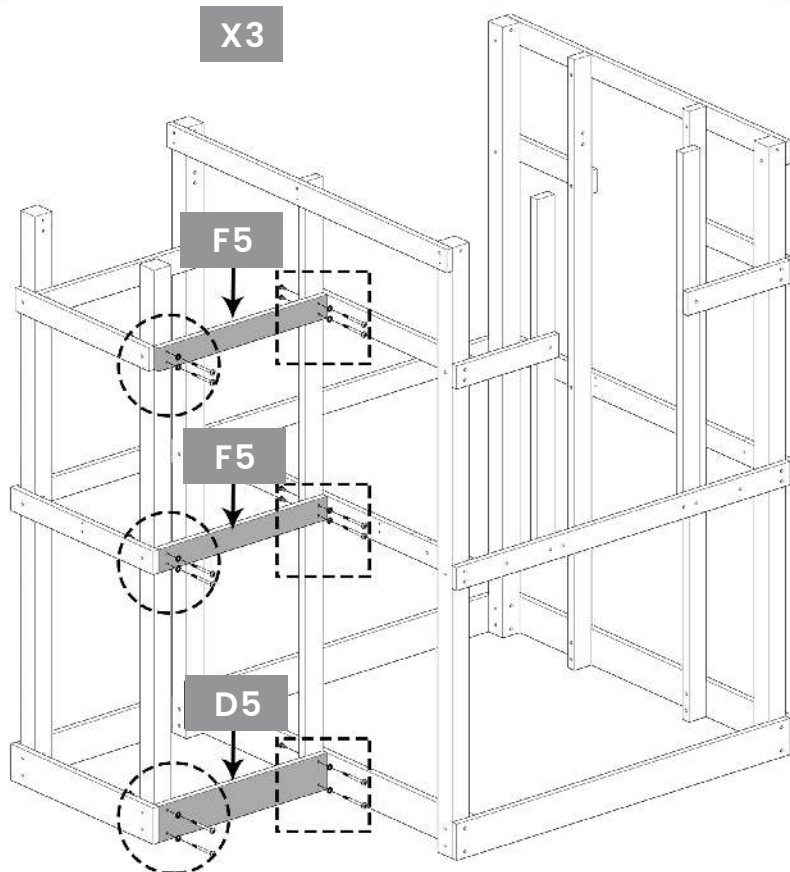
STEP 9



X3

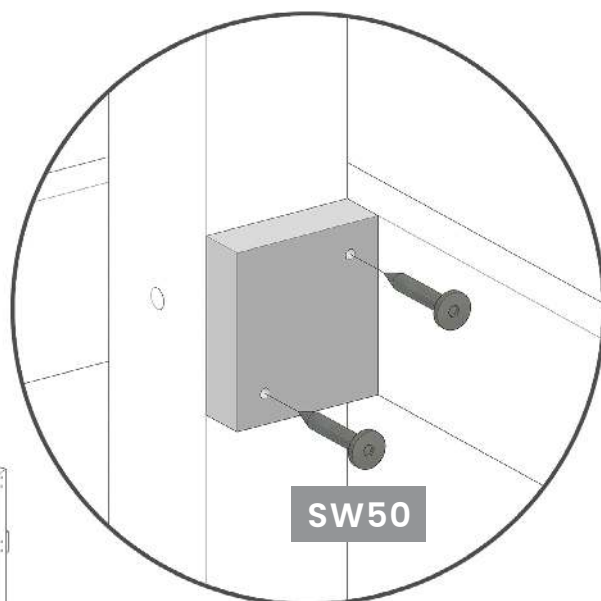
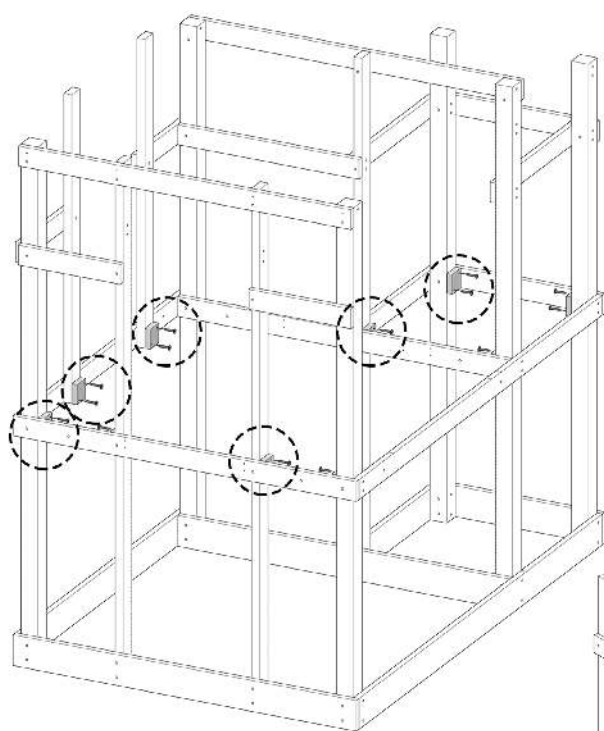


X3



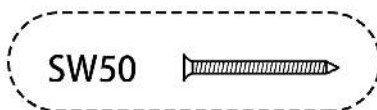
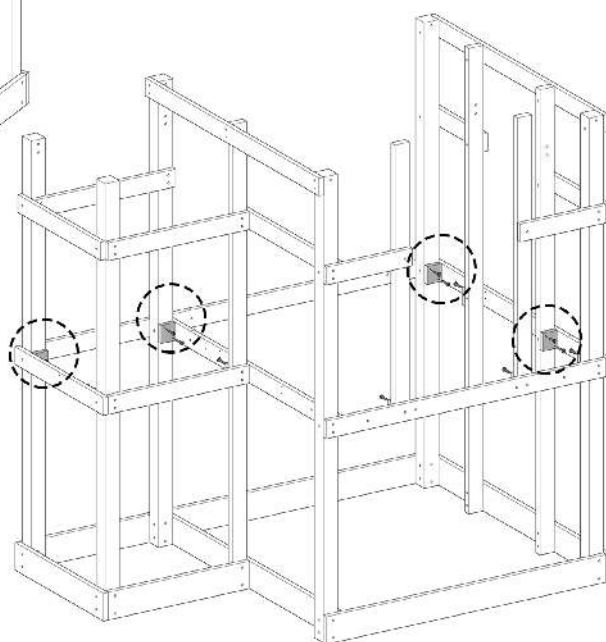
F5 = 2pcs
D5 = 1pc
N815 = 12pcs
W10/18 = 12pcs
M896 = 6pcs
M855 = 6pcs

STEP 10



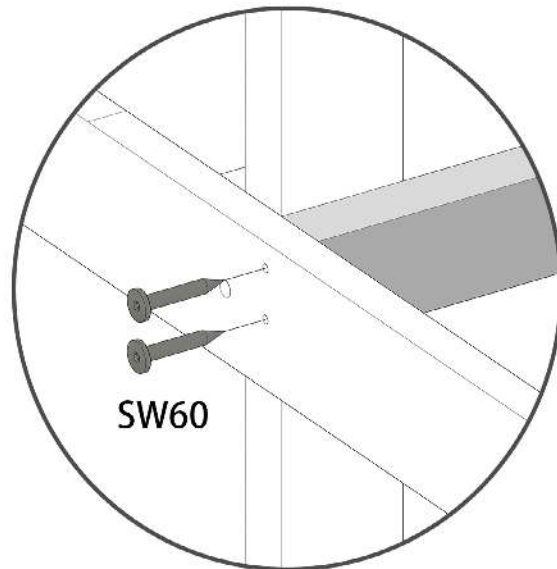
SW50

FA30 X10

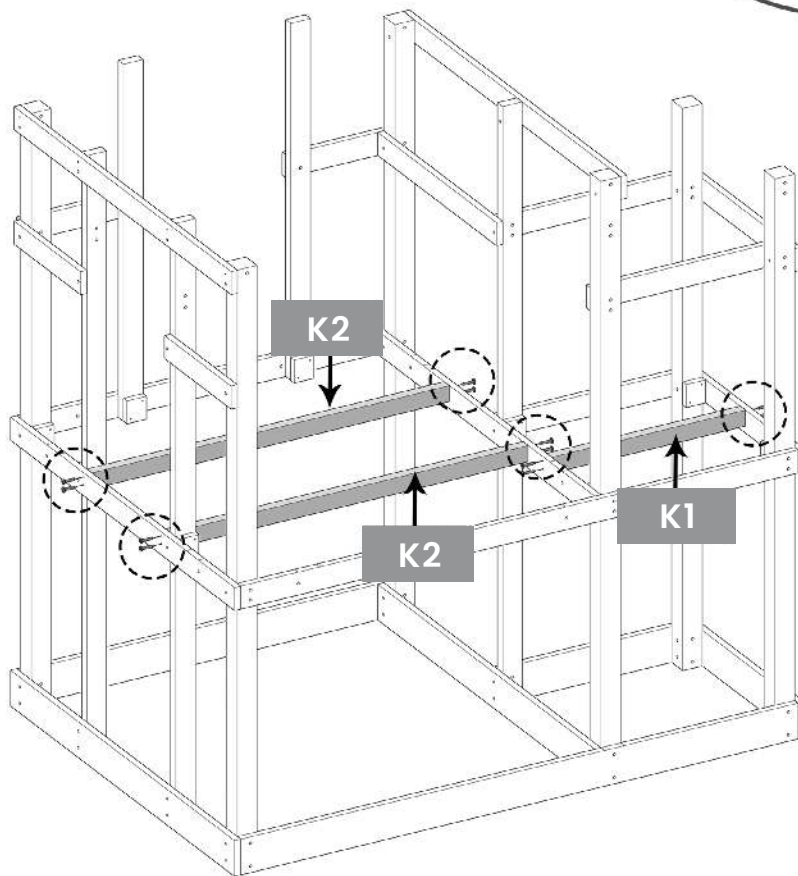


STEP 11

FA30 = 10pcs
SW50 = 20pcs



X6

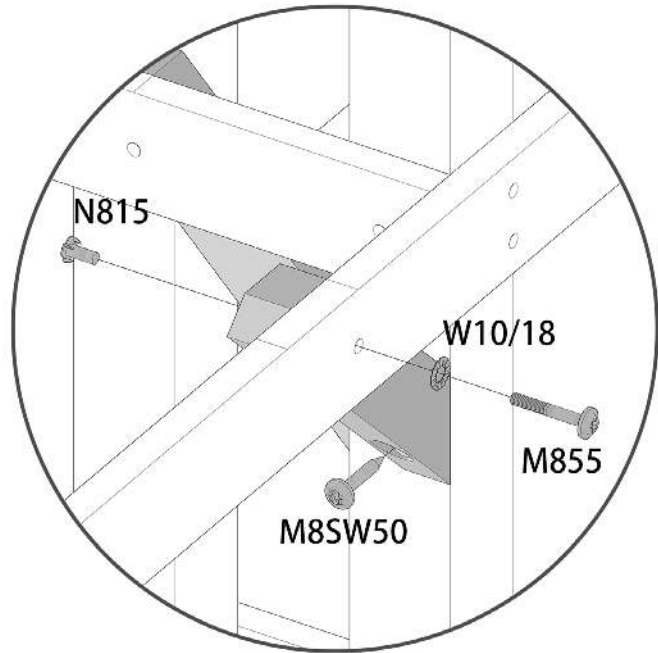


STEP 12

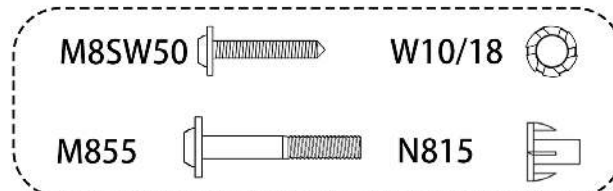
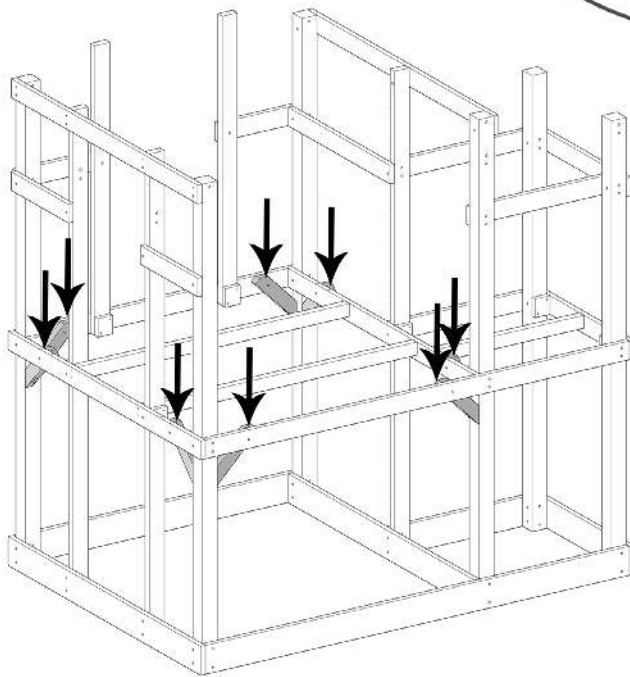
SW60



K1 = 1pc
K2 = 2pcs
SW60 = 12pcs

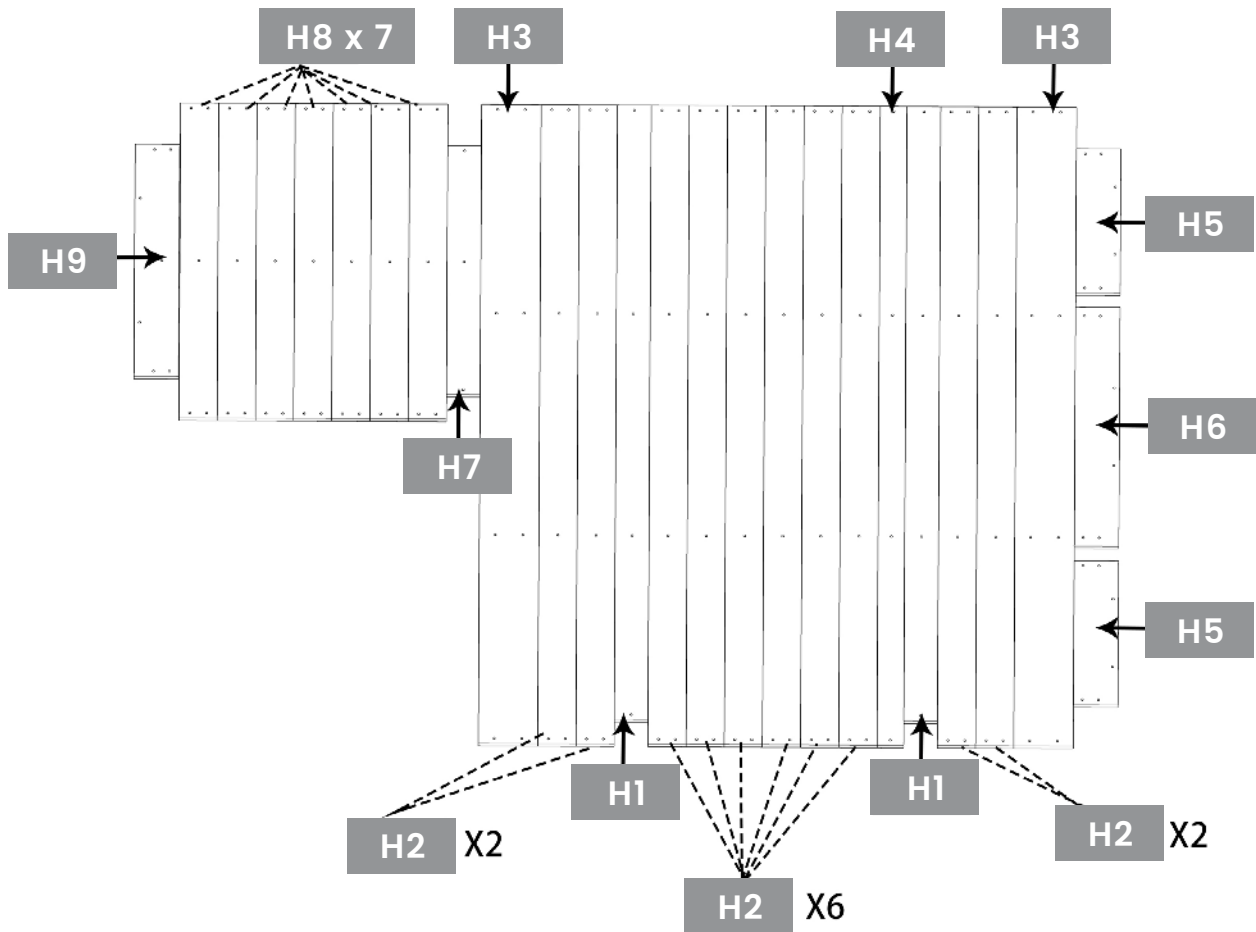


K30 X8



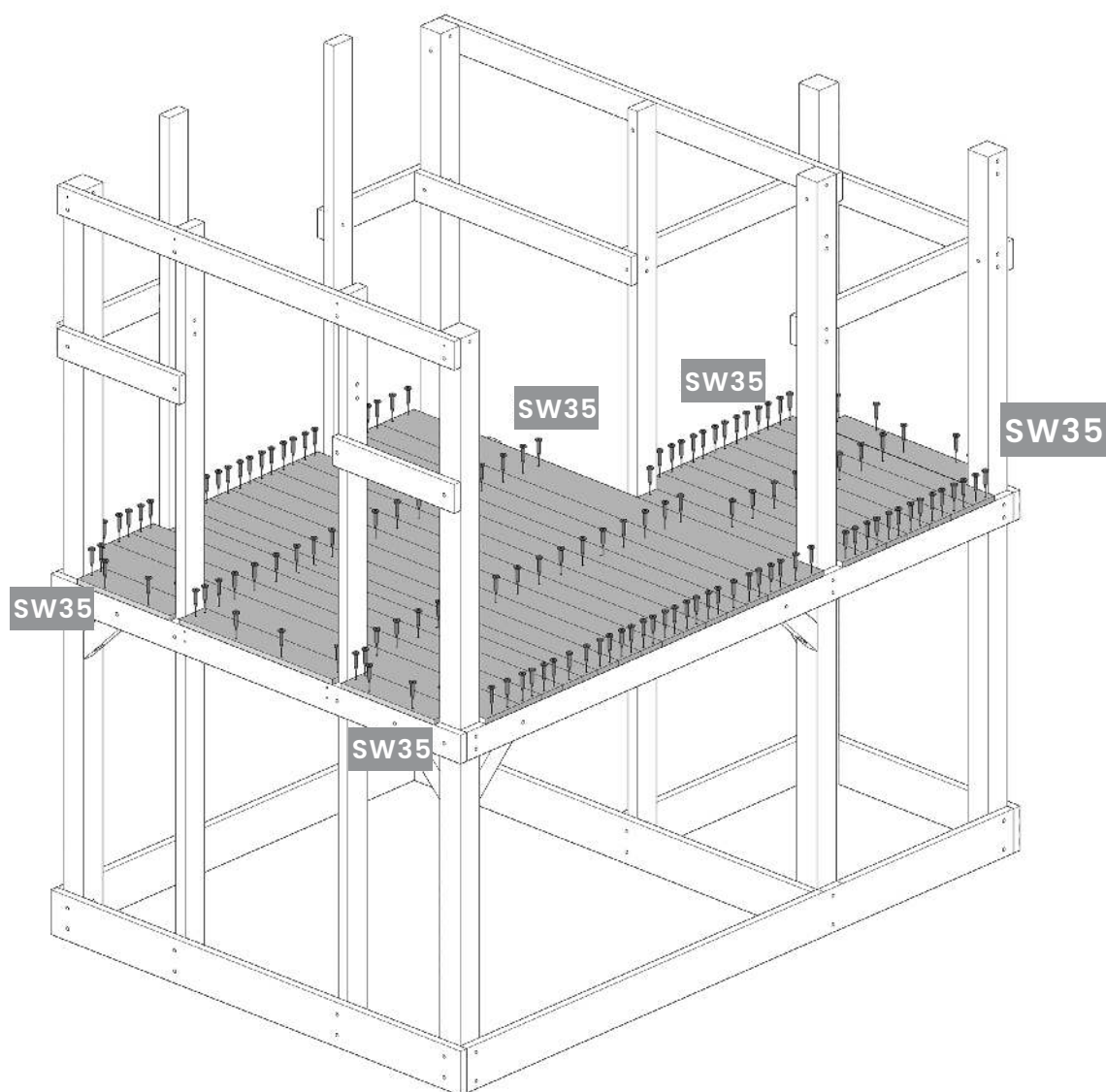
K30 = 8pcs
M855 = 8pcs
N815 = 8pcs
W10/18 = 8pcs
M8SW50 = 8pcs

STEP 13



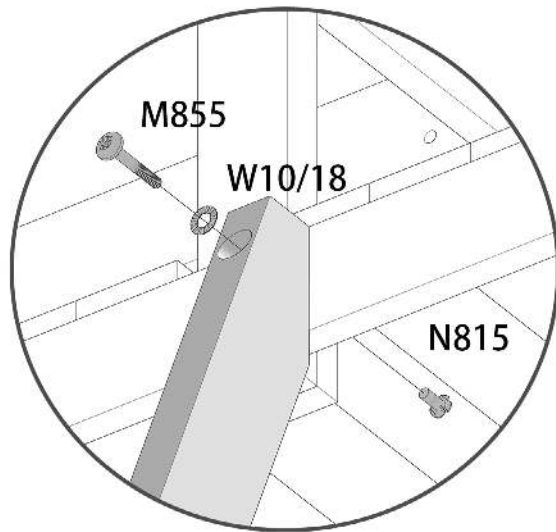
STEP 14

H1 = 2pcs
 H2 = 10pcs
 H3 = 2pcs
 H4 = 1pc
 H5 = 2pcs
 H6 = 1pcs
 H7 = 1pc
 H8 = 7pcs
 H9 = 1pc

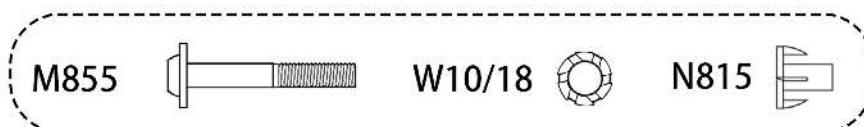
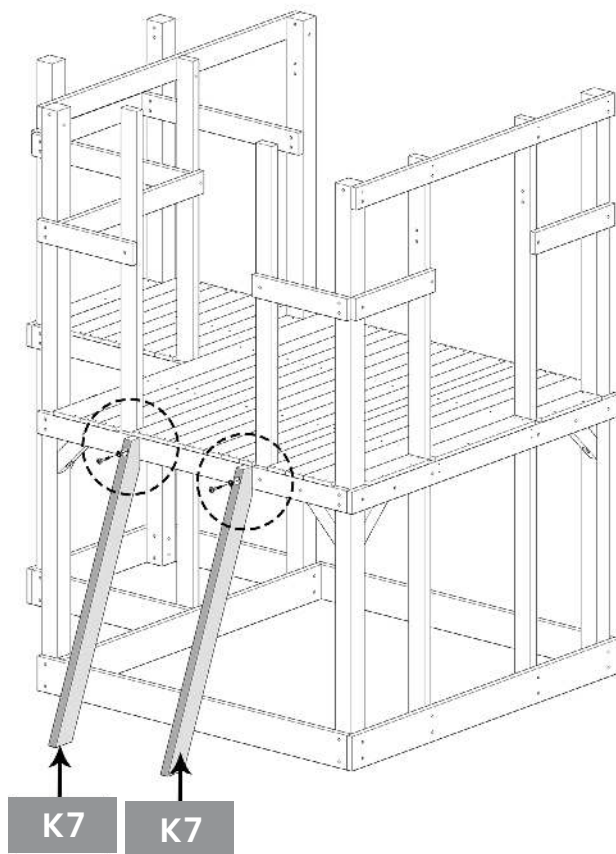


STEP 15

SW35 = 151pcs

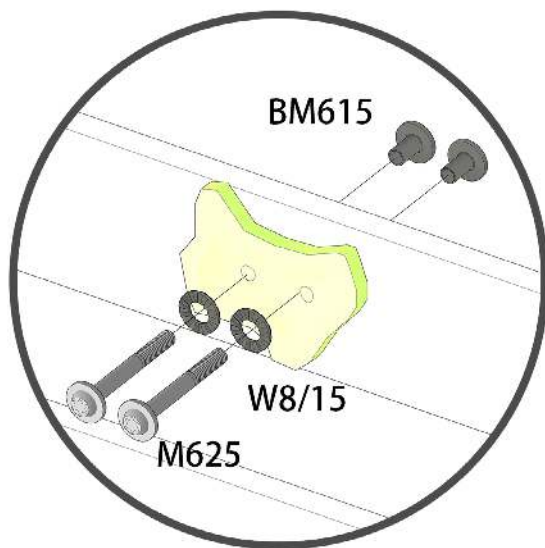


X2

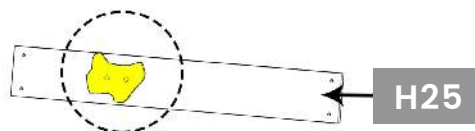
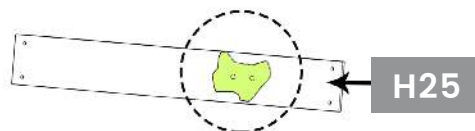
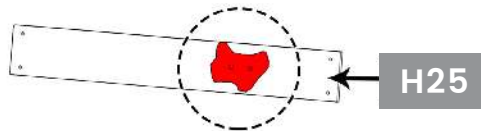
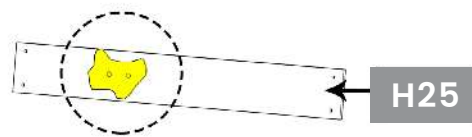


K7 = 2pcs
M855 = 2pcs
N815 = 2pcs
W10/18 = 2pcs

STEP 16

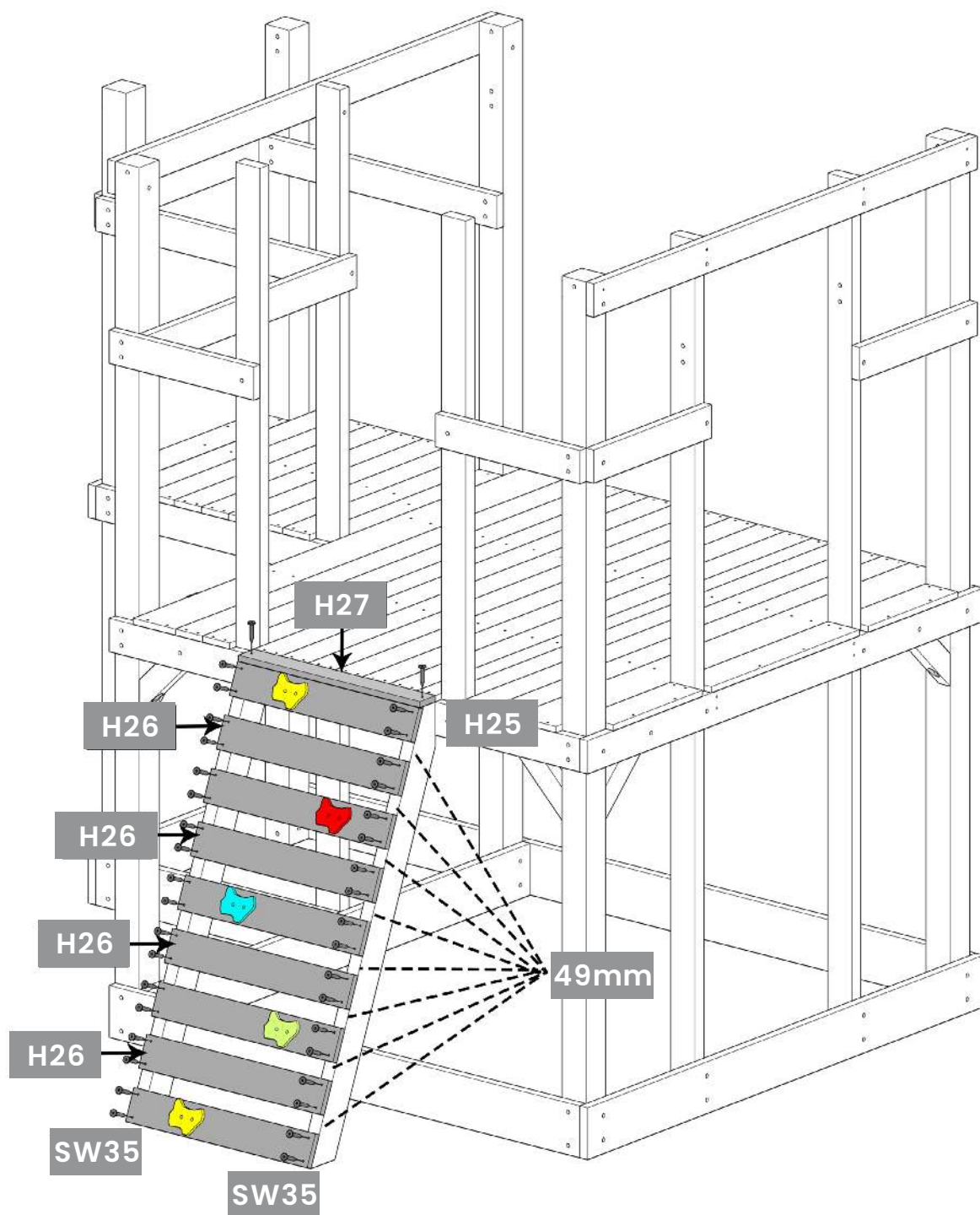


X5



H25 = 5pcs
 139004 = 5pcs
 M625 = 10pcs
 BM615 = 10pcs
 W8/15 = 10pcs

STEP 17

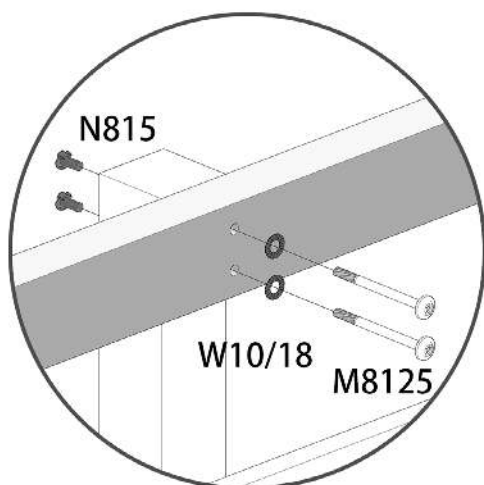


SW35

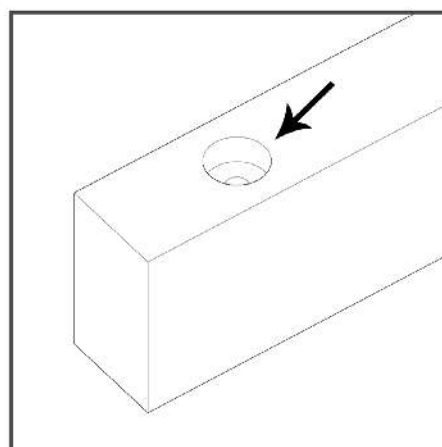


H26 = 4pcs
H27 = 1pc
SW35 = 38pcs

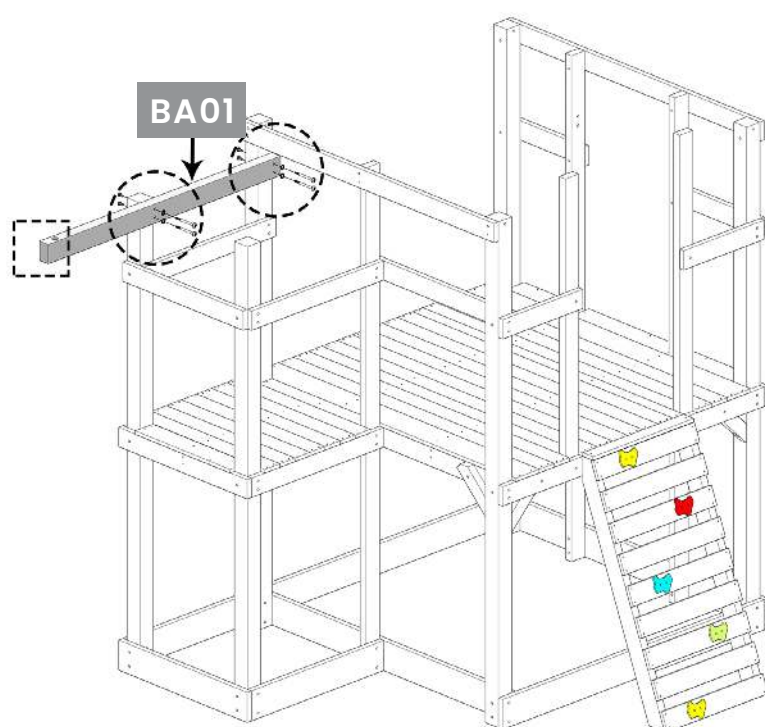
STEP 18



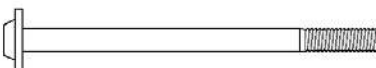
X2



Note the orientation
of the pilot holes



M8125



W10/18

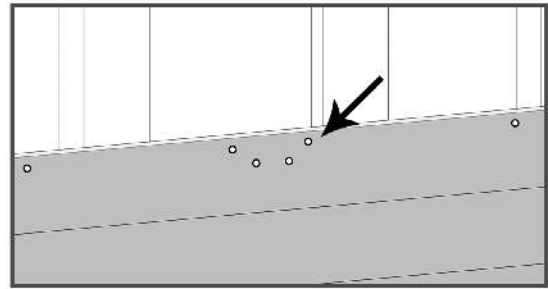


N815

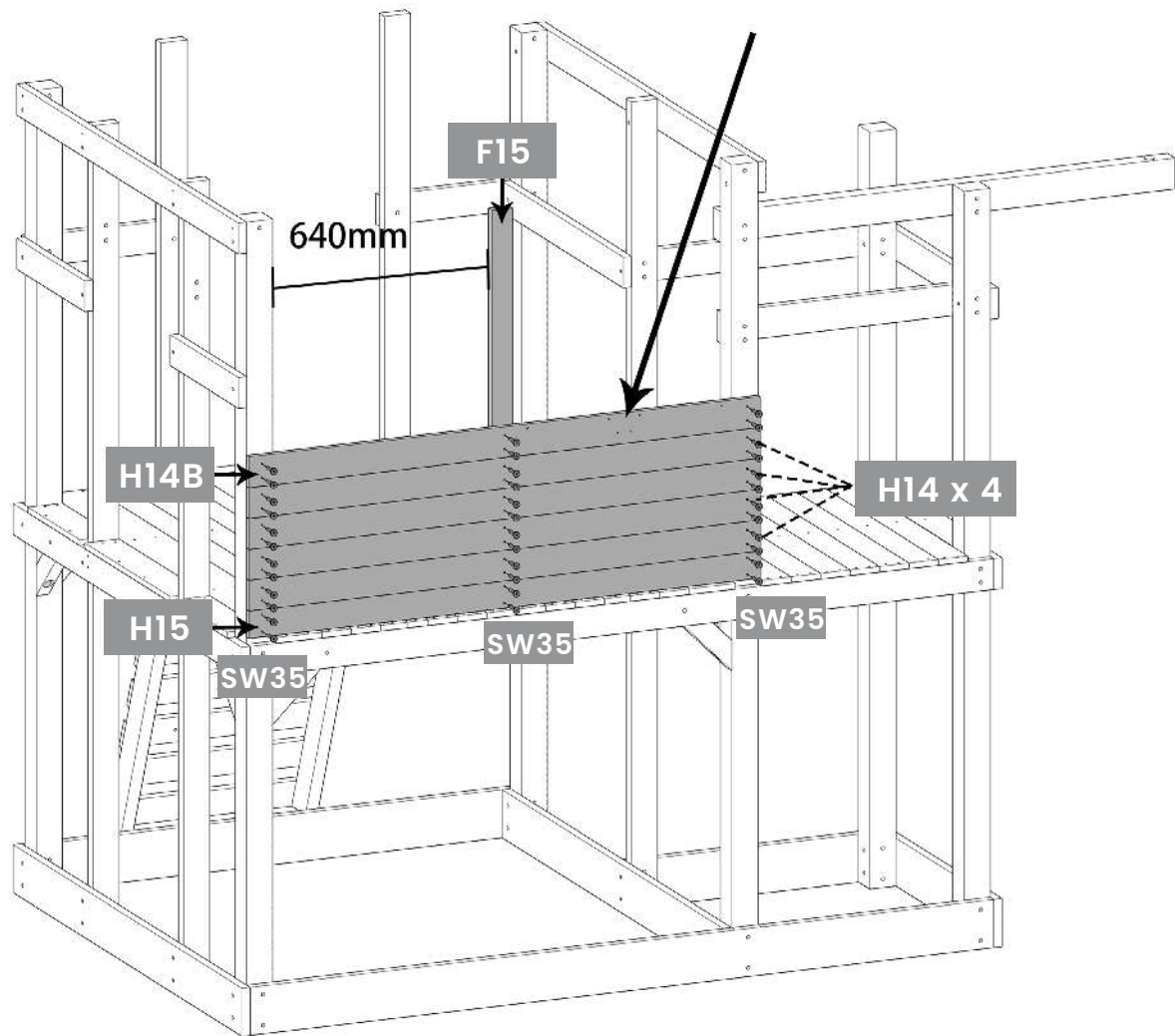


STEP 19

M8125 = 4pcs
N815 = 4pcs
W10/18 = 4pcs
BA01 = 1pc



Note the orientation
of the pilot holes

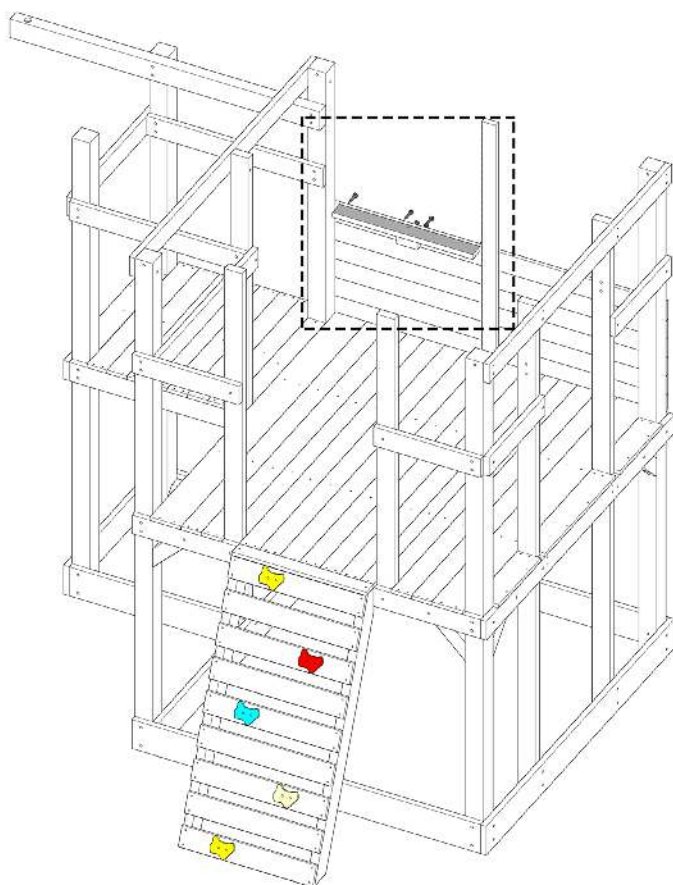
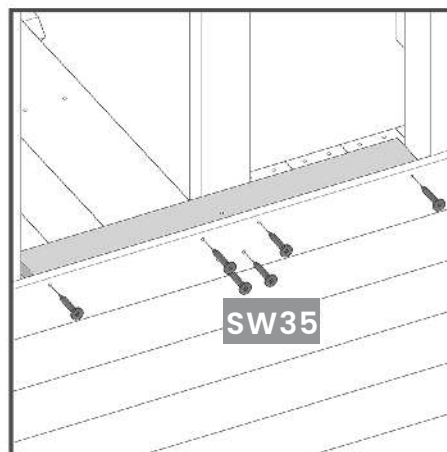
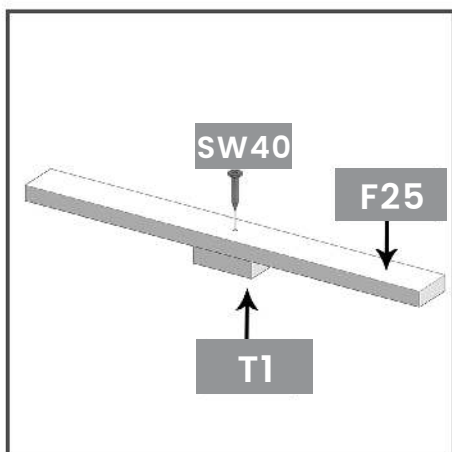


SW35



STEP 20

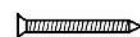
H14 = 4pcs
H14B = 1pc
H15 = 1pc
SW35 = 36pcs
F15 = 1pc



SW35

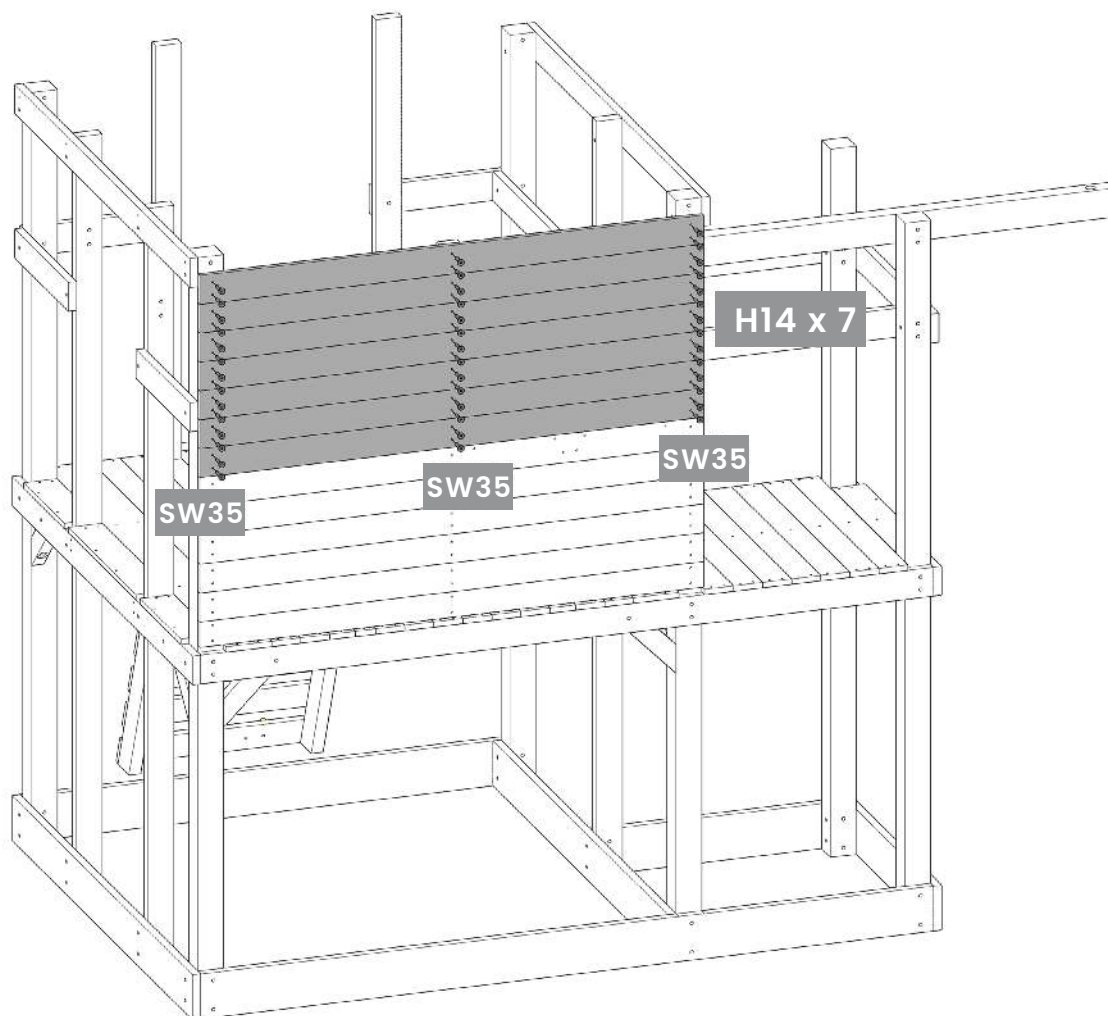


SW40



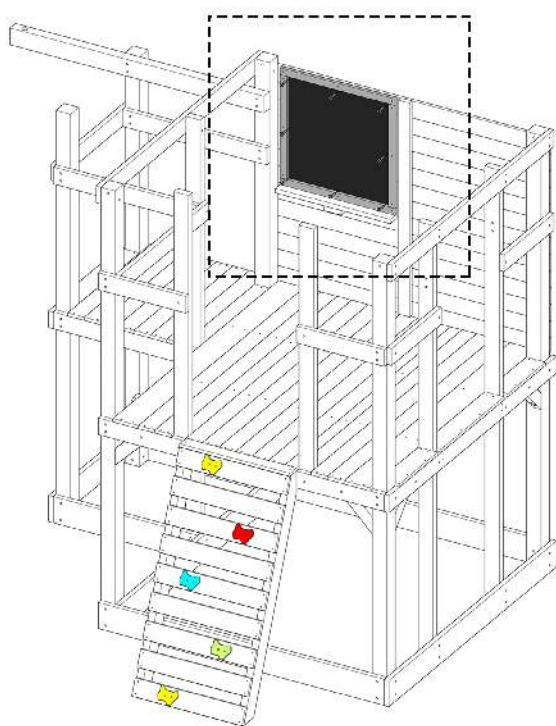
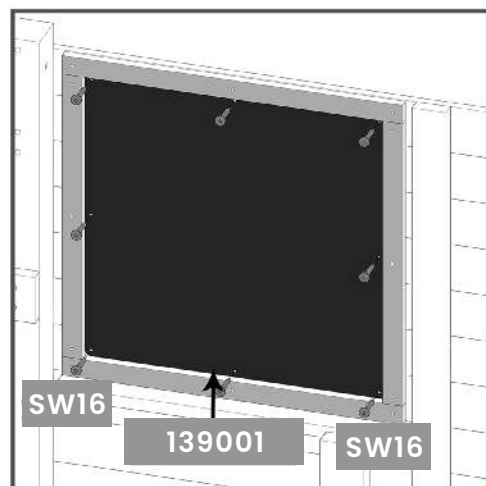
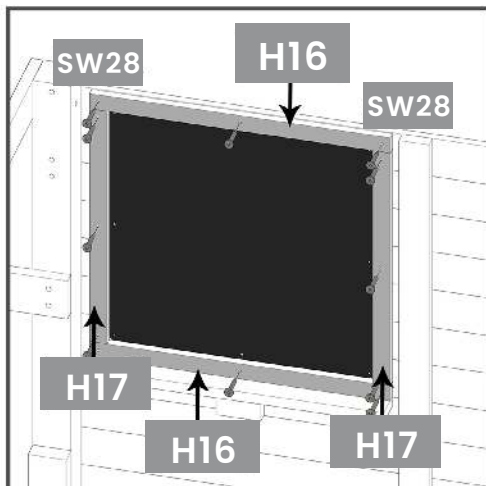
T1 = 1pc
F25 = 1pc
SW35 = 6pcs
SW40 = 1pc

STEP 21



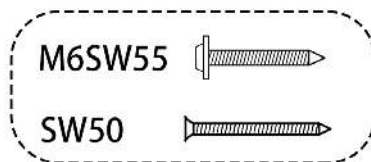
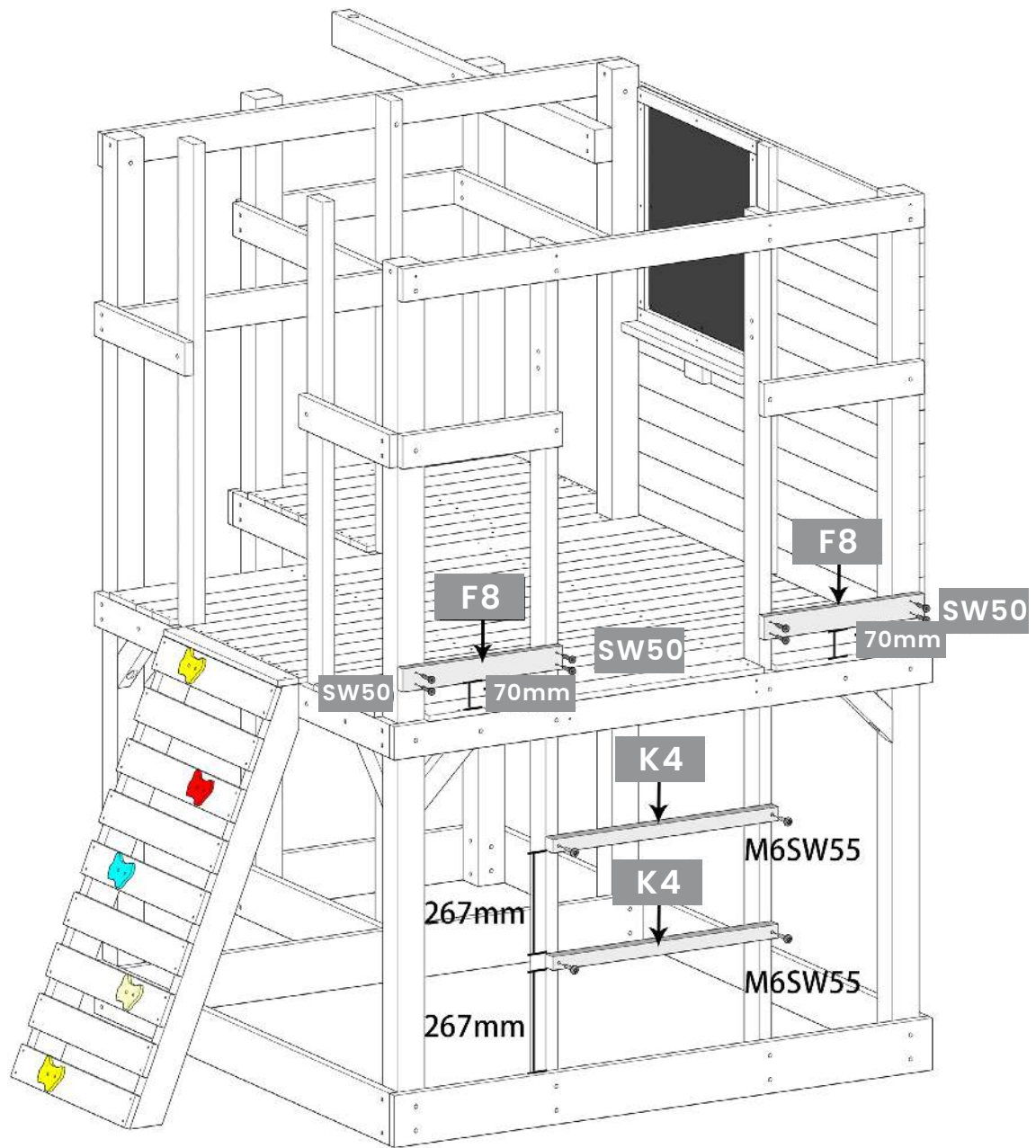
STEP 22

H14 = 7pcs
SW35 = 42pcs



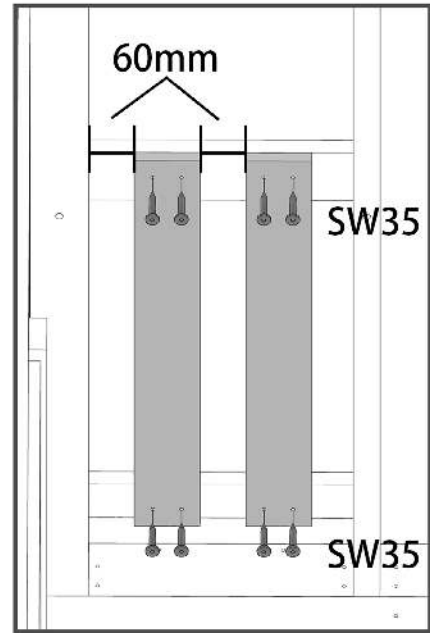
H16 = 2pcs
 H17 = 2pcs
 139001 = 1pc
 SW16 = 8pcs
 SW28 = 12pcs

STEP 23

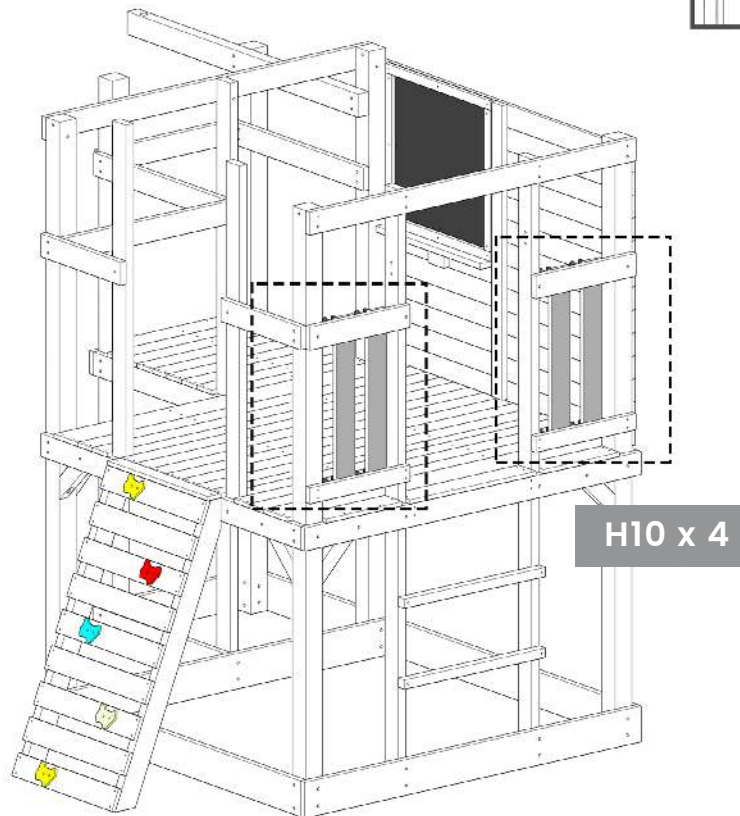


F8 = 2pcs
 K4 = 2pcs
 SW50 = 8pcs
 M6SW55 = 4pcs

STEP 24

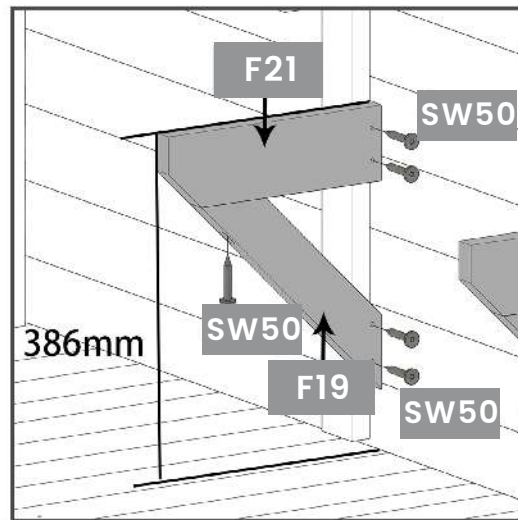


x2

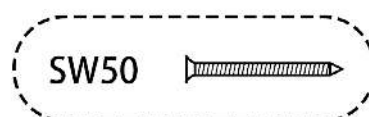
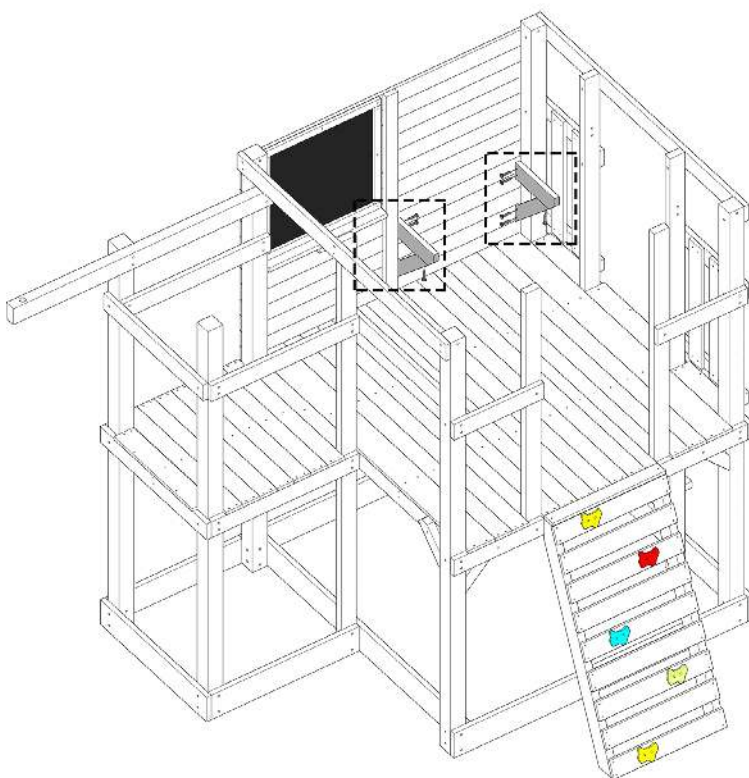


STEP 25

H10 = 4pcs
SW35 = 16pcs

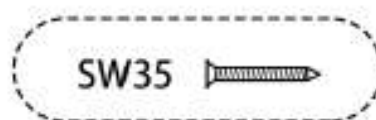
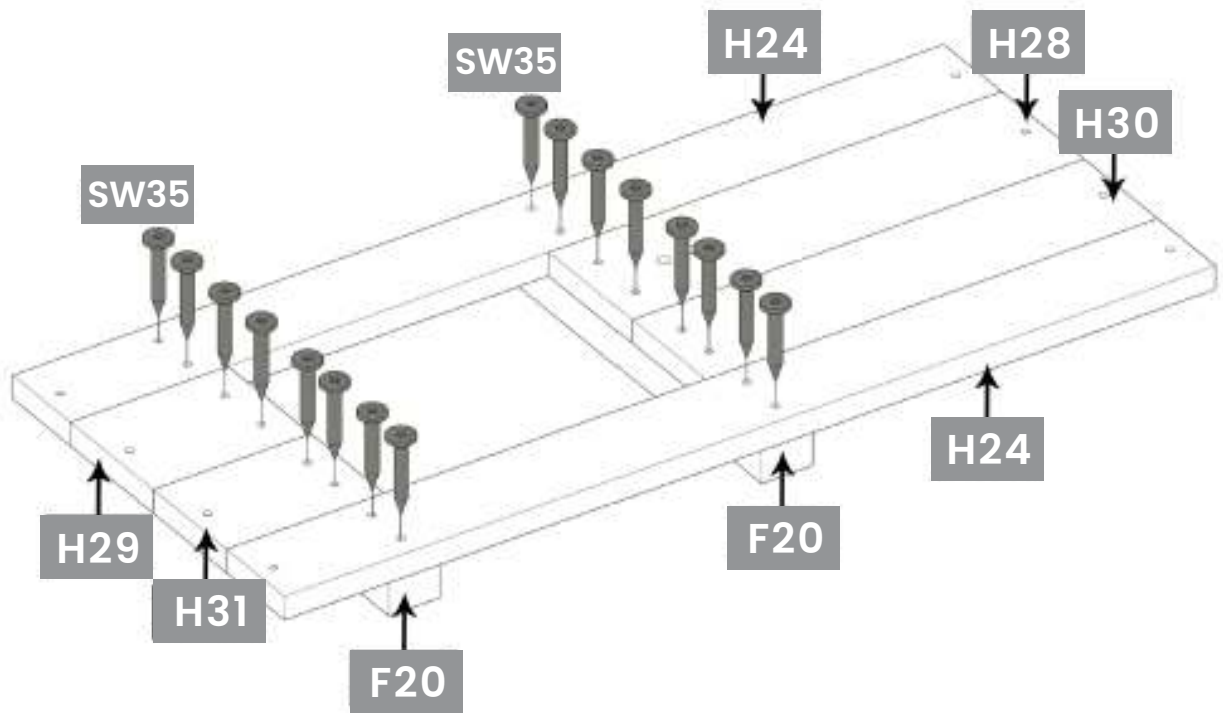


x2



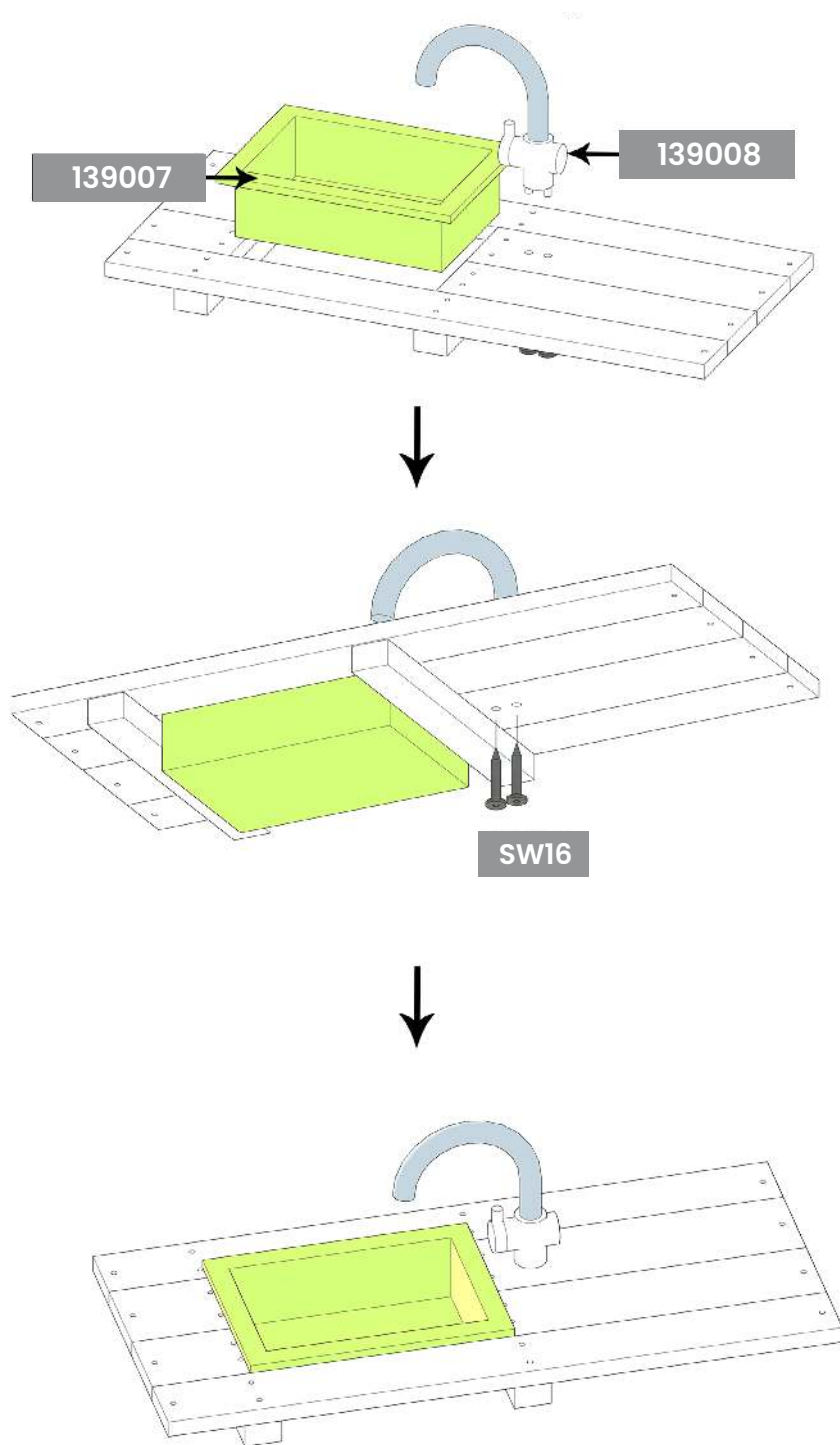
STEP 26

F21 = 2pcs
F19 = 2pcs
SW50 = 10pcs



F20 = 2pcs
 H24 = 2pcs
 H28 = 1pc
 H29 = 1pc
 H30 = 1pc
 H31 = 1pc
 SW35 = 16pcs

STEP 27

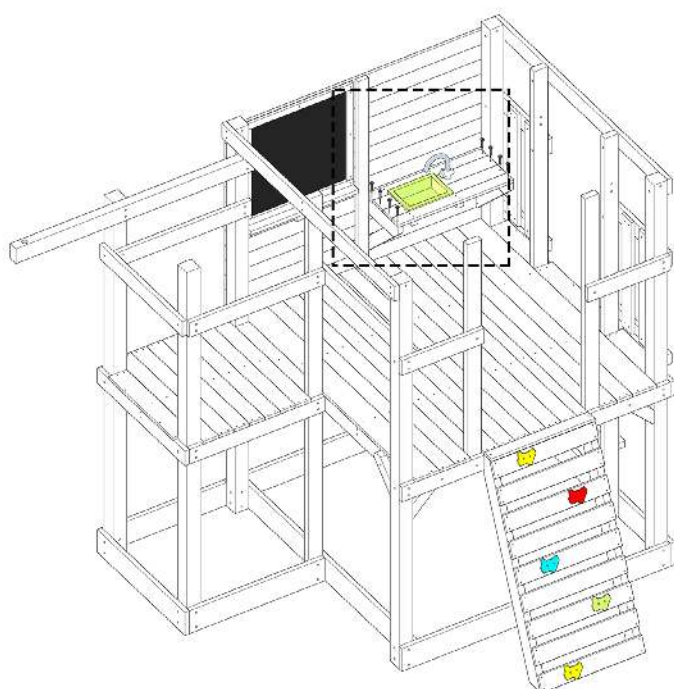
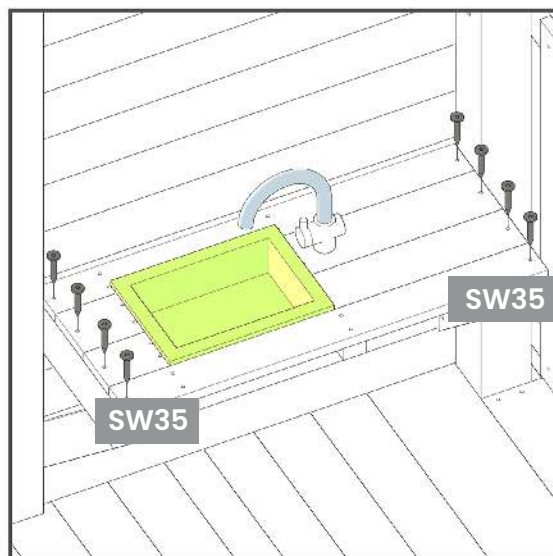


STEP 28

SW16



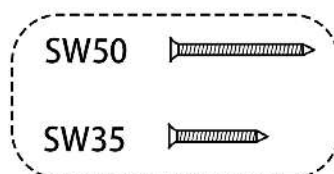
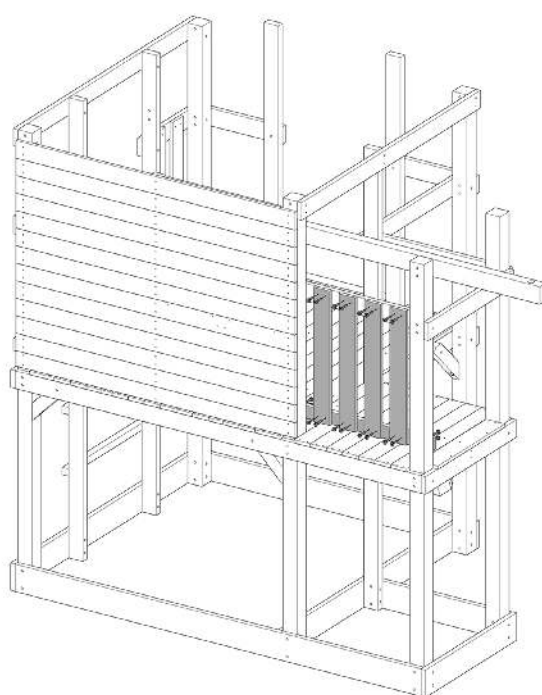
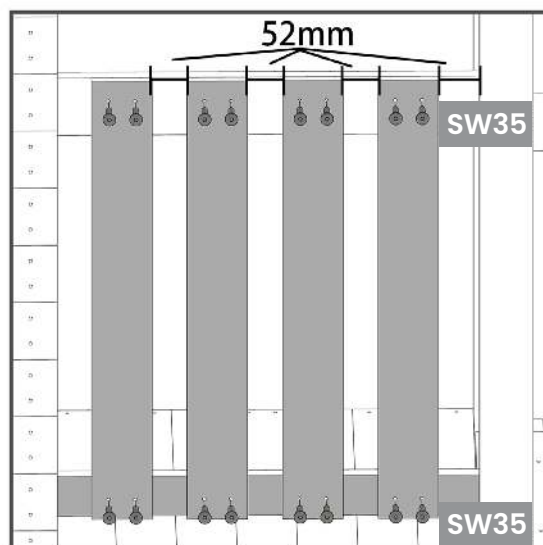
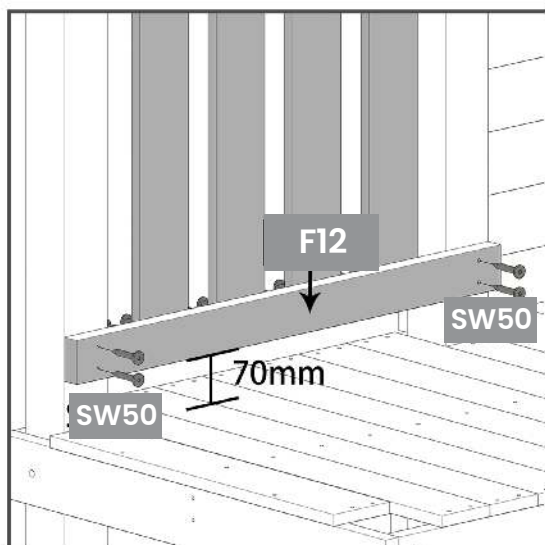
139007 = 1pc
139008 = 1pc
SW16 = 2pcs



STEP 29

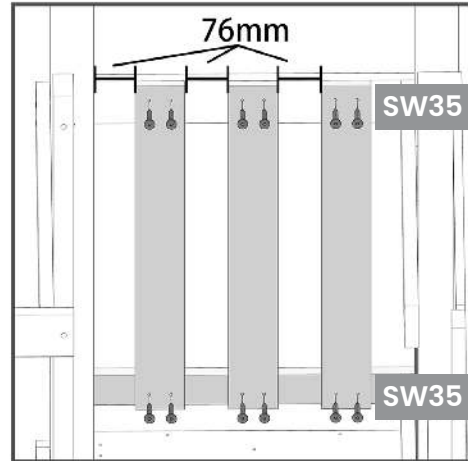
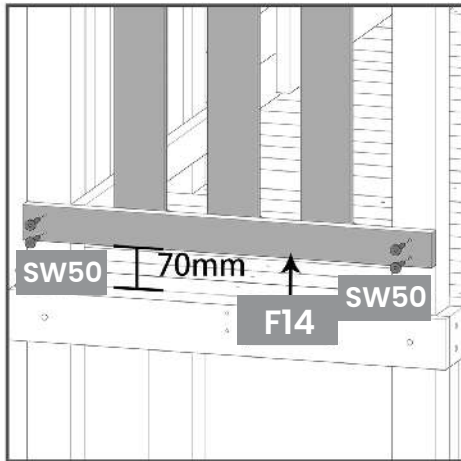
SW35 

SW35 = 8pcs

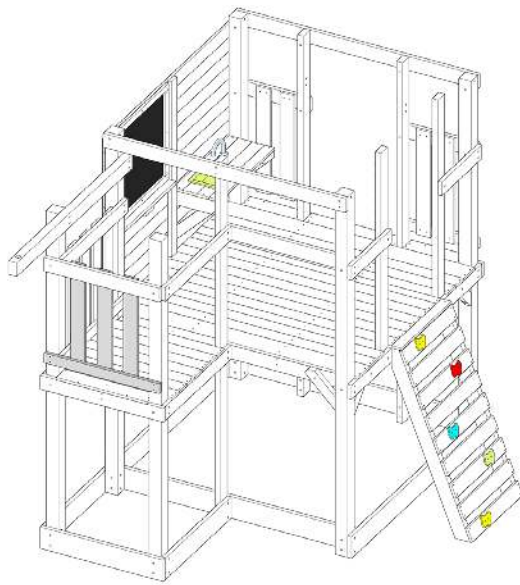


STEP 30

F12 = 1pc
H10 = 4pcs
SW50 = 4pcs
SW35 = 16pcs



H10 x 3



SW50

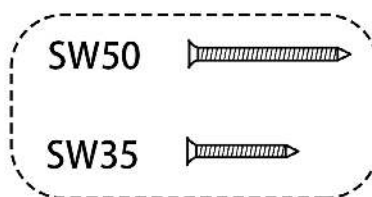
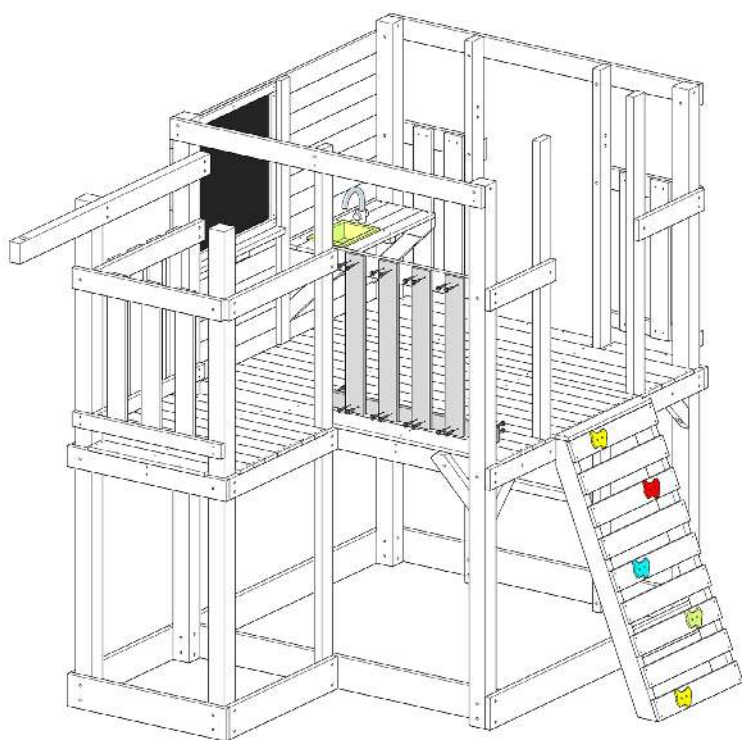
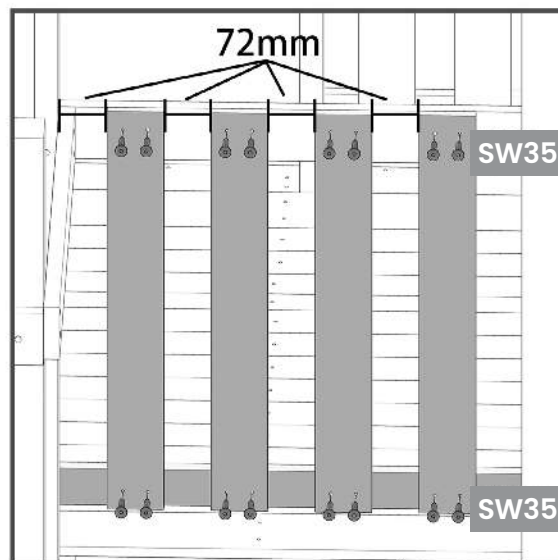
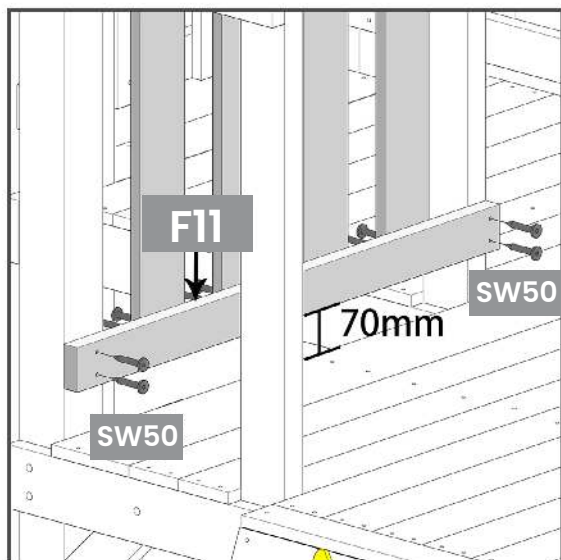


SW35



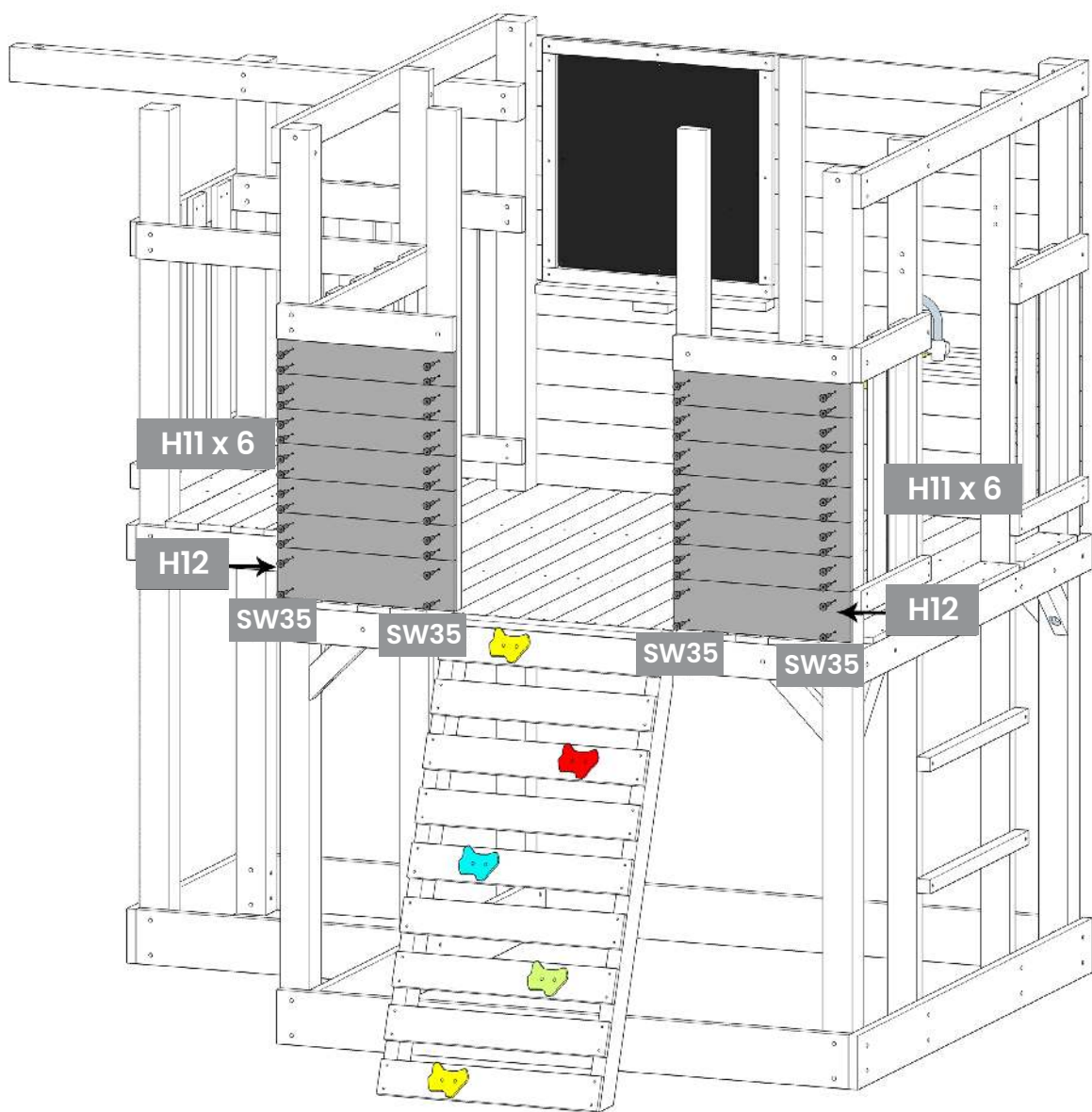
STEP 31

F14 = 1pc
H10 = 3pcs
SW35 = 12pcs
SW50 = 4pcs



F11 = 1pc
 H10 = 4pcs
 SW35 = 16pcs
 SW50 = 4pcs

STEP 32

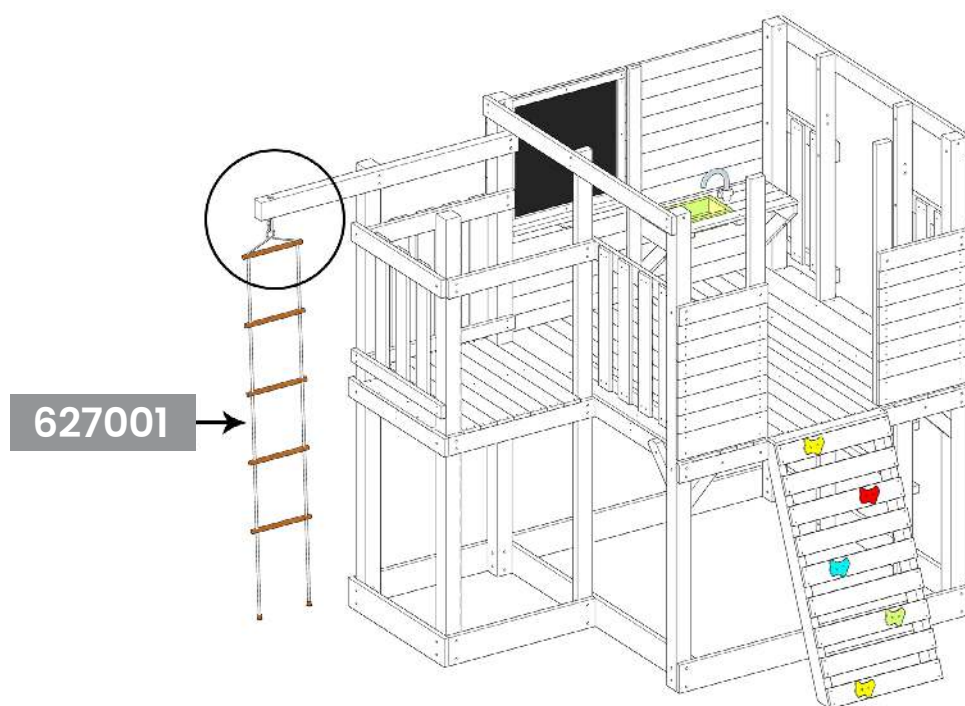


SW35



H11 = 12pcs
H12 = 2pcs
SW35 = 56pcs

STEP 33



BM825

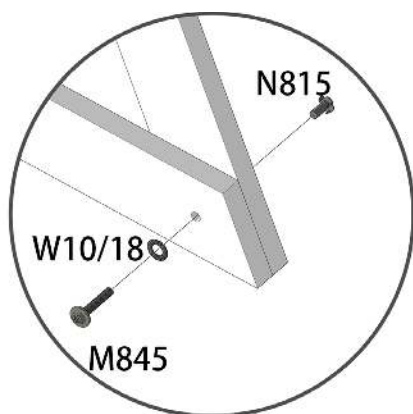


W12/28

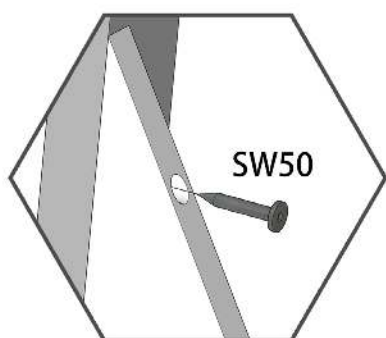


STEP 34

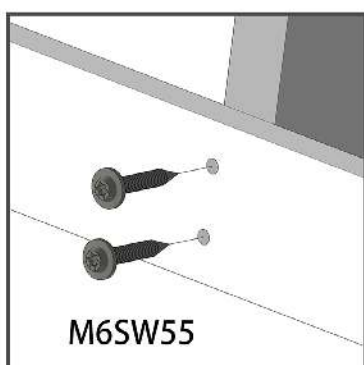
627001 = 1pc
BM825 = 1pc
W12/28 = 1pc
650012 = 1pc



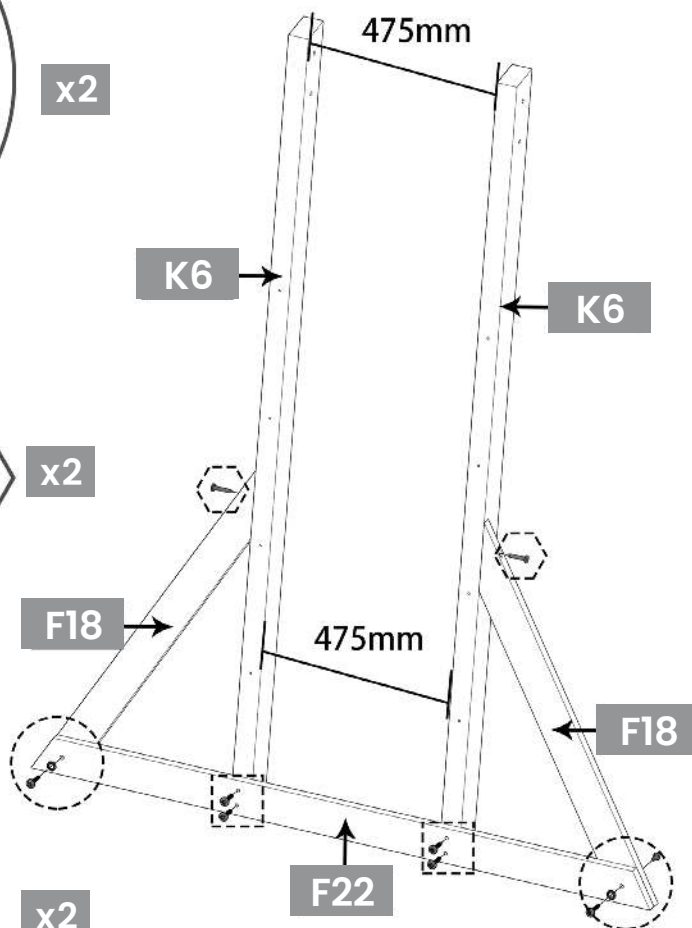
x2



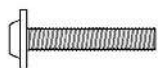
x2



x2



M845



SW50



M6SW55



W10/18

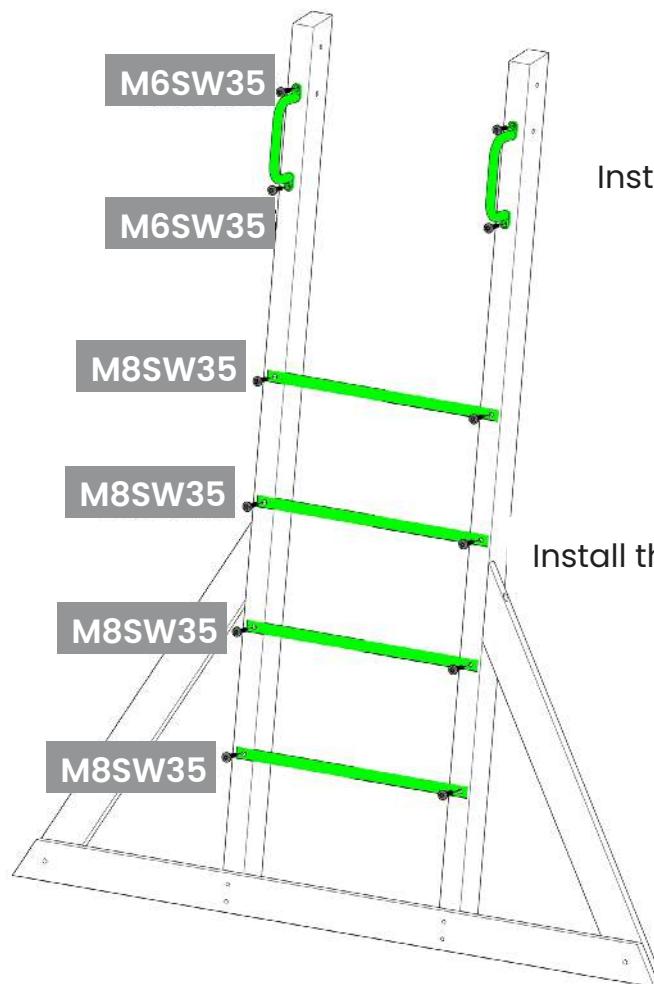


N815



K6 = 2pcs
F18 = 2pcs
M845 = 2pcs
W10/18 = 2pcs
N815 = 2pcs
SW50 = 2pcs
M6SW55 = 4pcs
F22 = 1pc

STEP 35



Install the handle - 139003

Install the climbing stick - 139011

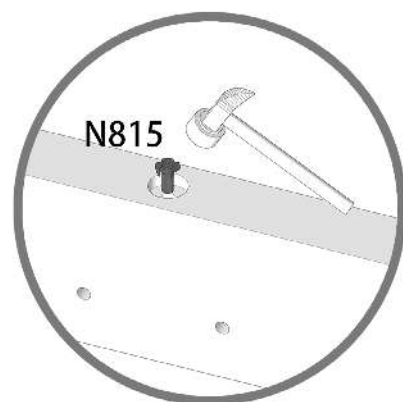
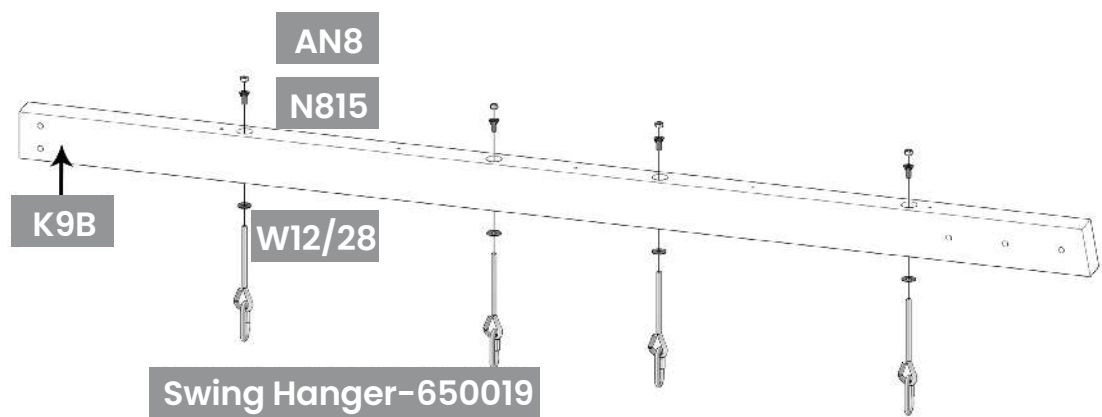
M8SW35

M6SW35

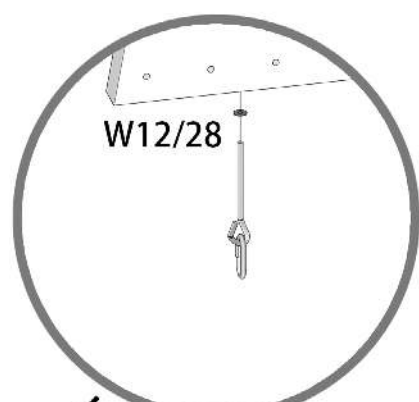


139003 = 2pcs
139011 = 4pcs
M6SW35 = 4pcs
M8SW35 = 8pcs

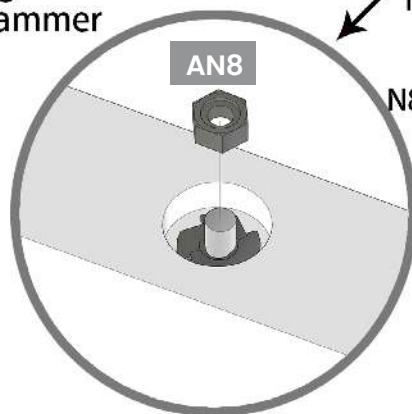
STEP 36



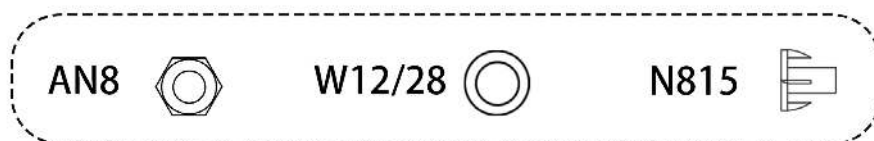
Insert the N815
into the beam by hammer



Insert the swing hanger
into the beam and
fix them with nuts
N815 as tightly as possible

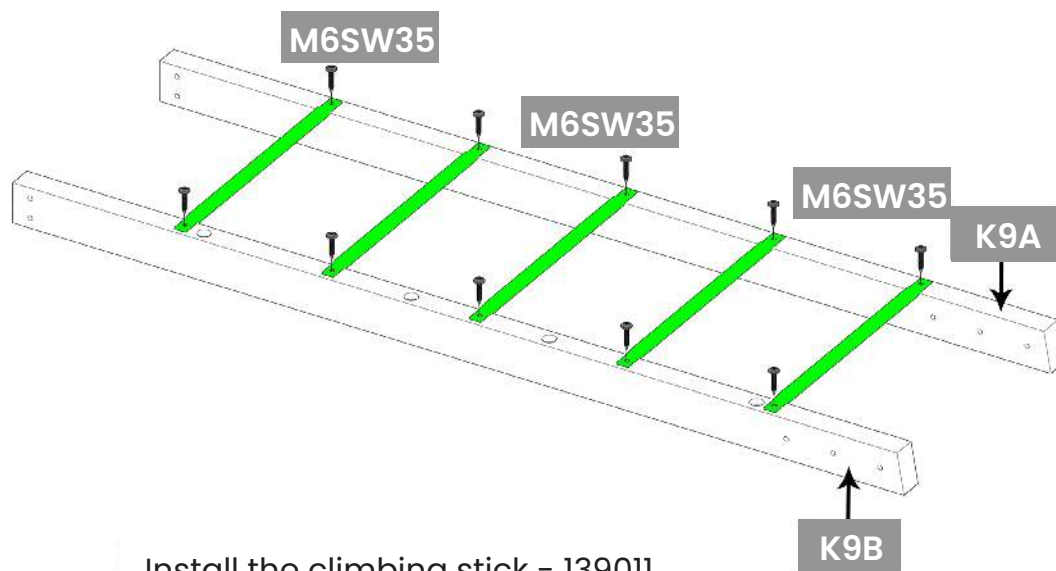


Fix the AN8 as tightly as possible



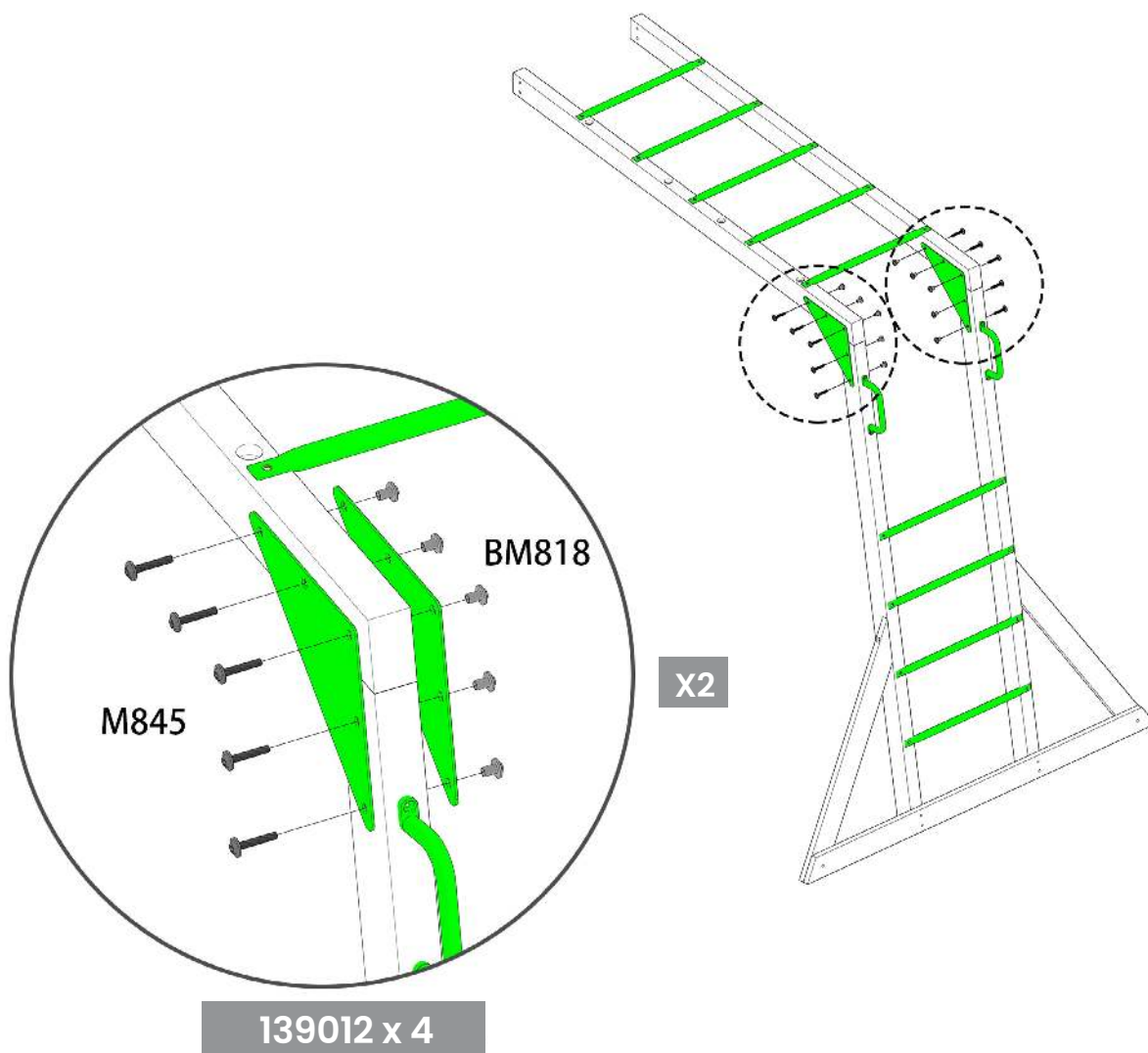
650019 = 4pcs
AN8 = 4pcs
N815 = 4pcs
W12/28 = 4pcs
K9B = 1pc

STEP 37

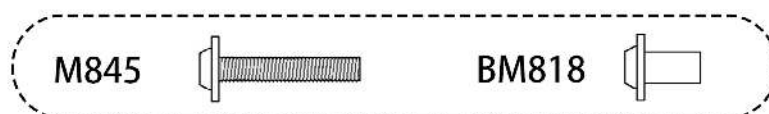


STEP 38

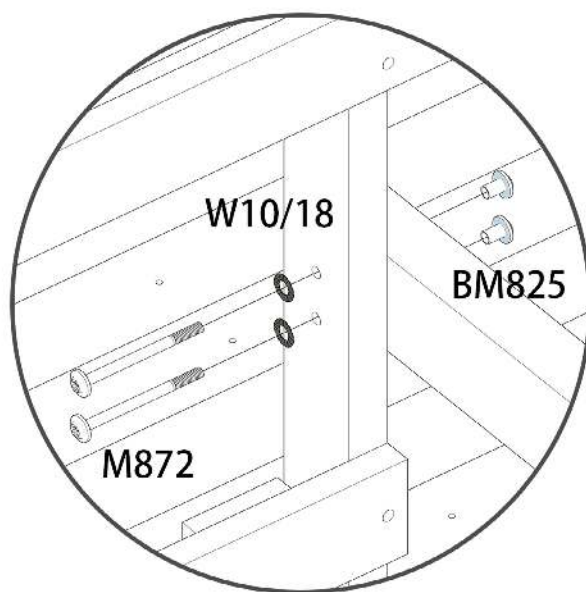
K9A = 1pc
M6SW35 = 10pcs
139011 = 5pcs



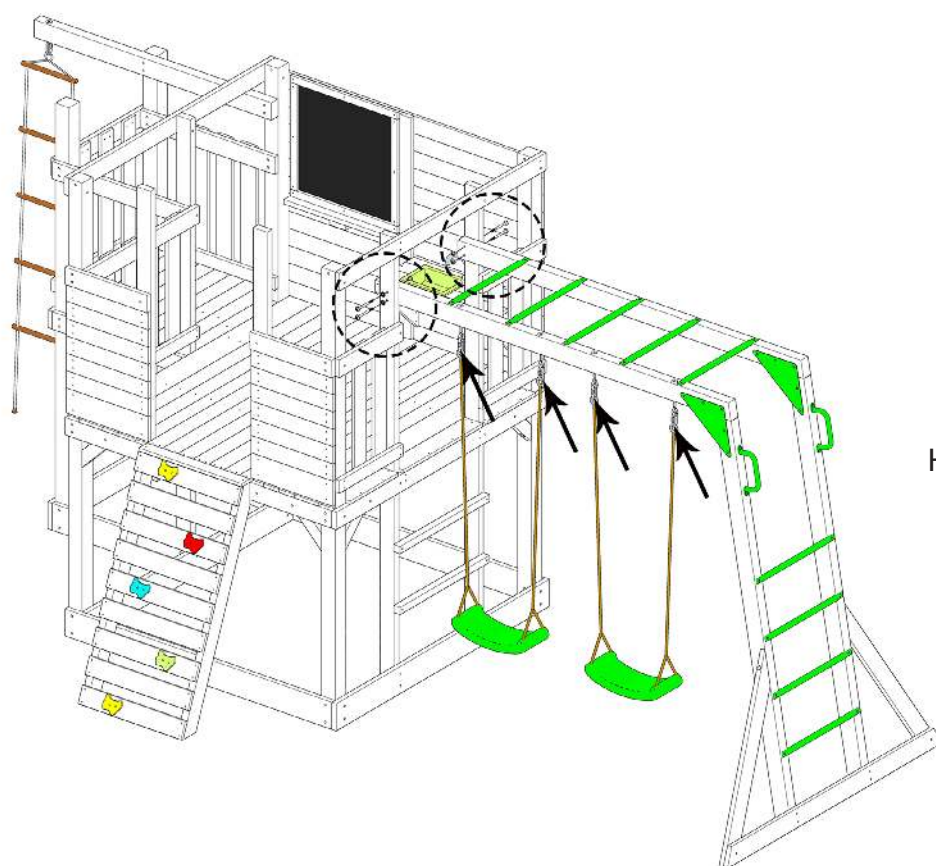
STEP 39



M845 = 10pcs
BM818 = 10pcs
139012 = 4pcs



X2

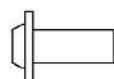


Hang the swing

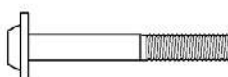
W10/18



BM825

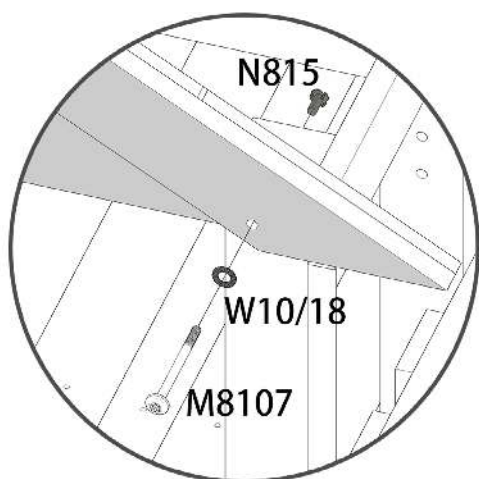


M872

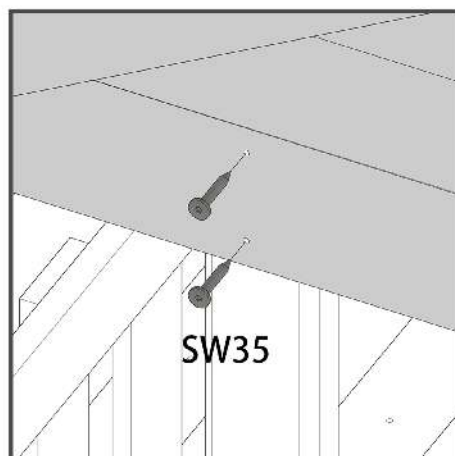


139002 = 2pcs
M872 = 4pcs
W10/18 = 4pcs
BM825 = 4pcs

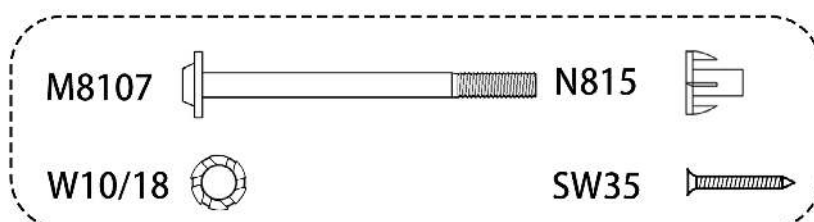
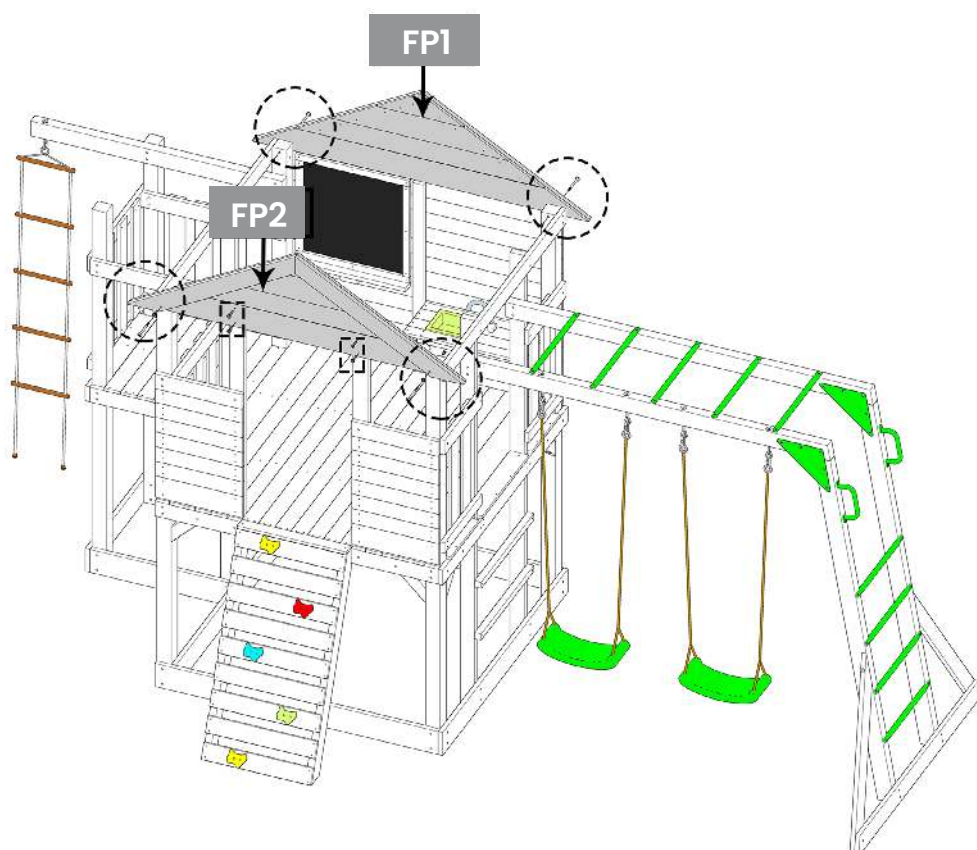
STEP 40



X4

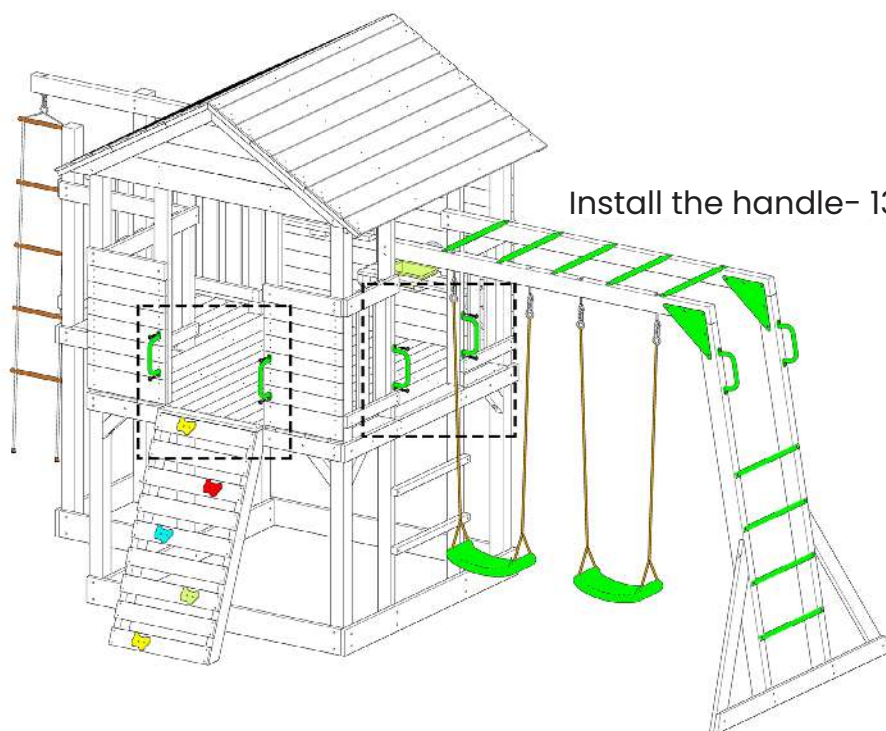
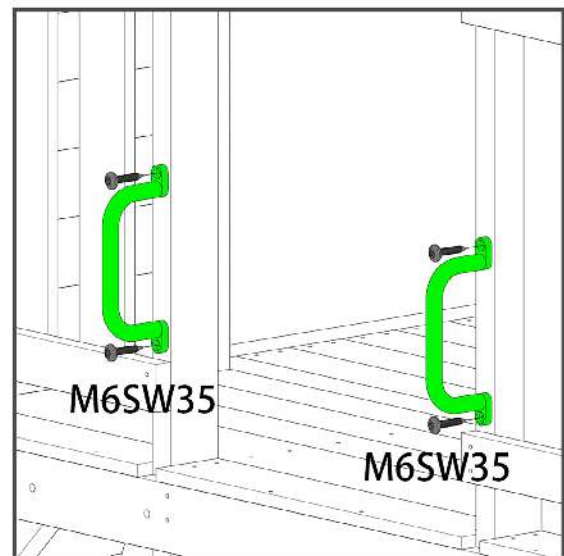
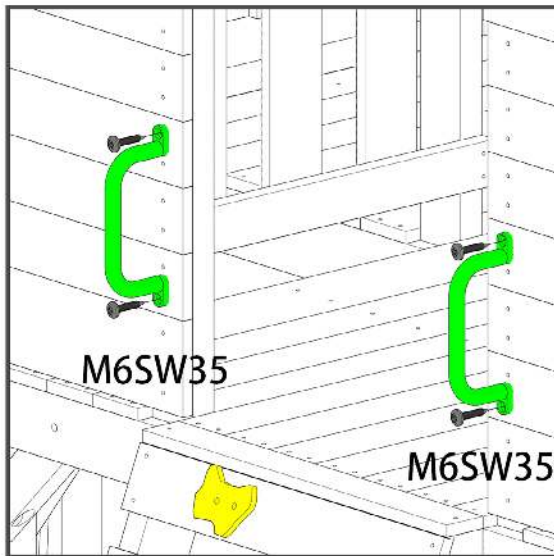


X2



FP1 = 1pc
 FP2 = 1pc
 M8107 = 4pcs
 W10/18 = 4pcs
 N815 = 4pcs
 SW35 = 4pcs

STEP 41

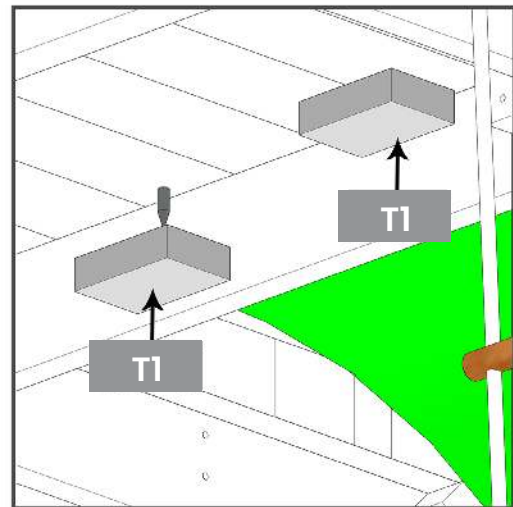
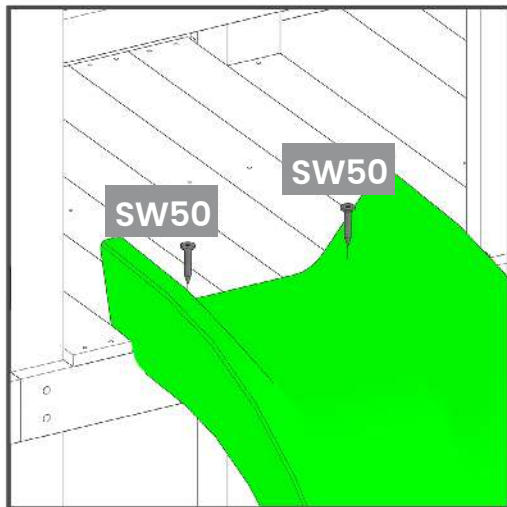


STEP 43

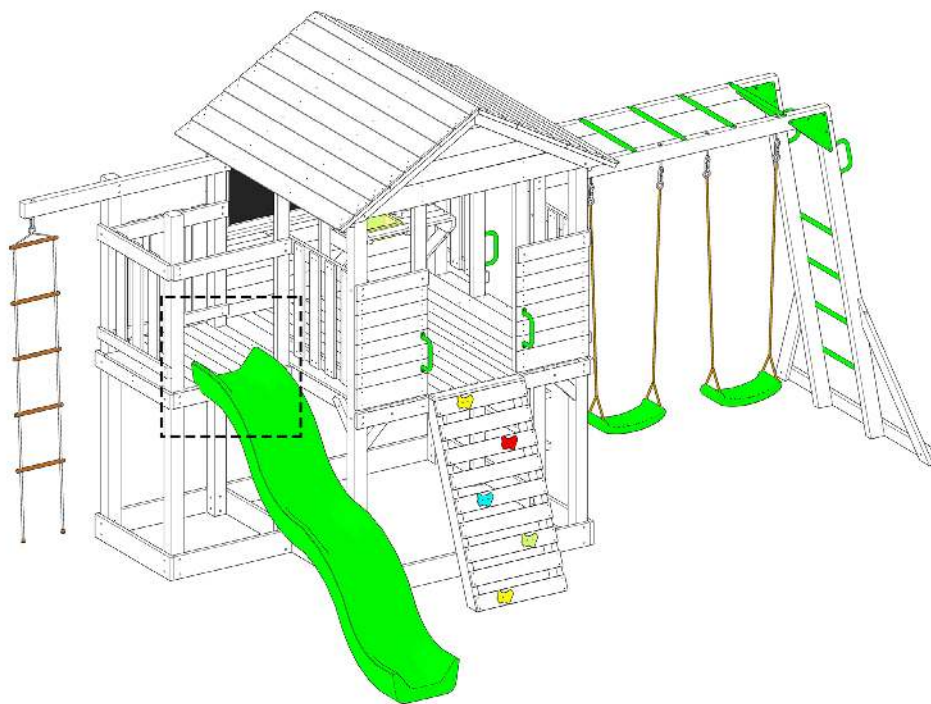
M6SW35



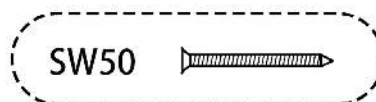
139003 = 4pcs
M6SW35= 8pcs



put T1 under the floor to prevent the screw from falling off



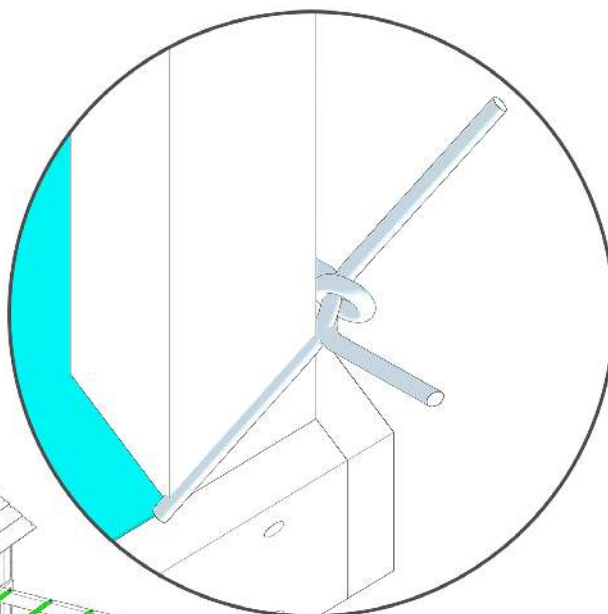
Installation Side 650001



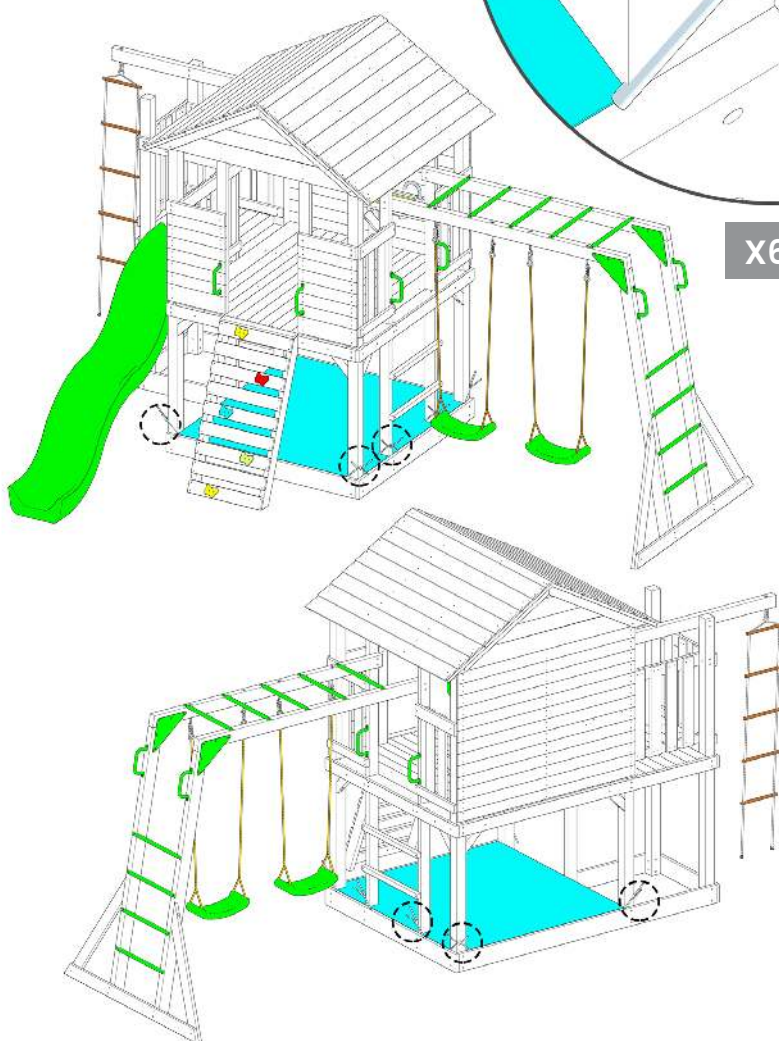
650001 = 1pc
T1= 2pcs
SW50 = 2pcs

STEP 44

Tie the rope tightly

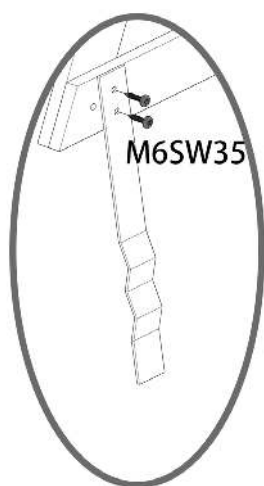
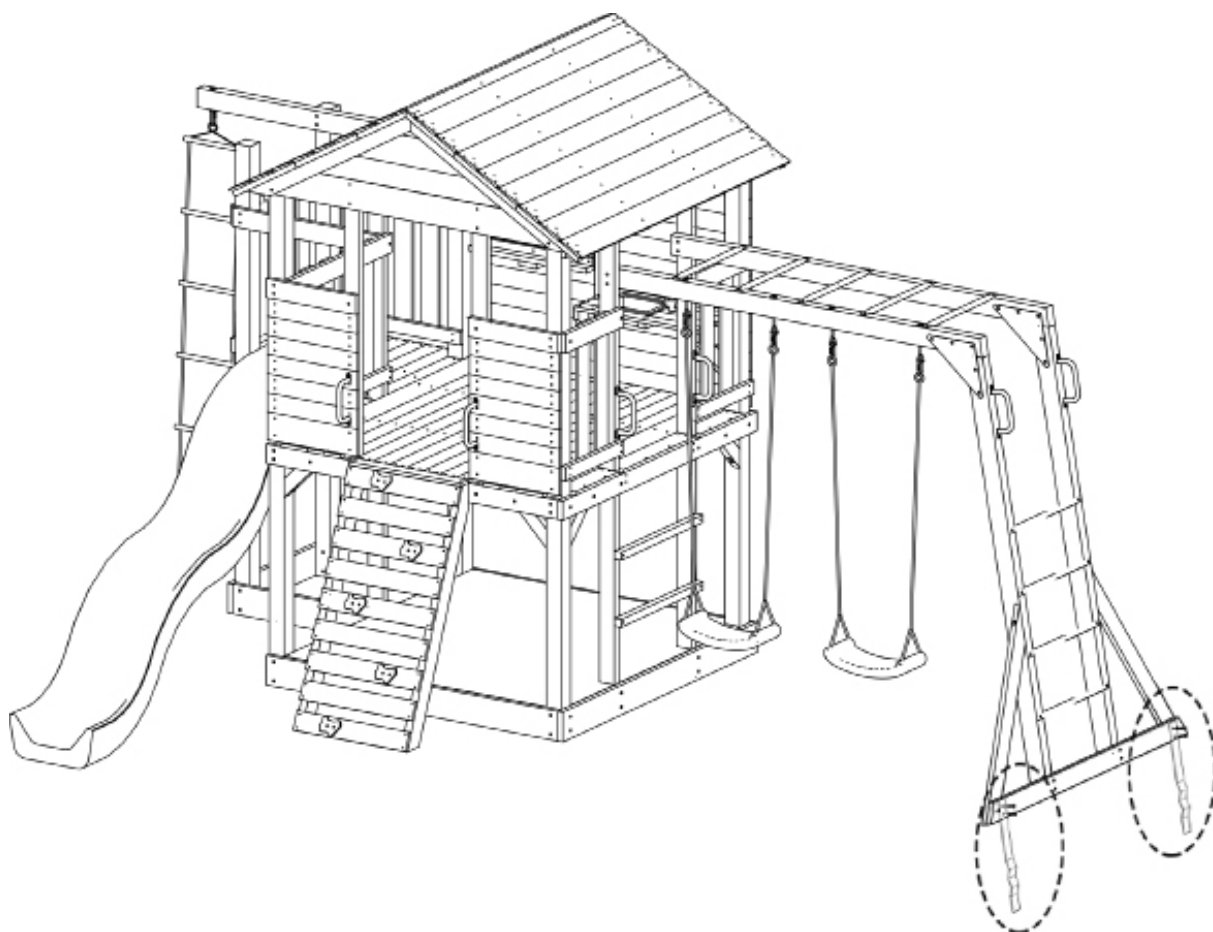


X6



STEP 45

139031 = 1pc



M6SW35

X2

139070

M6SW35



139070 = 2pcs
M6SW35 = 4pcs

STEP 46

VI. MAINTENANCE



WARNING: Please keep for future reference.

We recommend regular maintenance to be conducted at the beginning of each season as well as at regular intervals during the usage session for your play equipment to ensure all main parts/fixings are tightly secured, well-oiled and intact to avoid failure, injury or hazards.

GENERAL ADVICE

It is of particular importance that this is followed at the beginning of each season as well as at regular intervals during the usage season.

- Check the accessories monthly as well as the play equipment's structure to prevent falling risks.
- Check and retighten screws, bolts, and all other hardware elements as necessary.
 - a. Do not over tighten to avoid damaging the thread or cracking the surrounding wood.
- Check all coverings and bolts for sharp edges and replace when required.
- Lubricate all moving metallic parts.
- When signs of oxidation and / or rust appear on various metallic parts of your equipment, sand rusted areas and tubular members and repaint using a non-lead-based paint when required.
- Where applicable: check swing seats, chains, ropes, and other means of attachment for evidence of deterioration.
- Replace when required in accordance with the owner's manual.

If your play structure is disassembled, be sure to clearly mark any attached metal plates to prevent accidents. Check all bolt covers and sharp edges and replace them if necessary.

For longer accessory life, we suggest storing them during the winter.

VII. WOOD ADVICE

Our products are manufactured from premium timber. Great care is taken in selecting, machining, and treating the timber before it is sold to you.

1. Inspect wood parts monthly. The grain of the wood sometimes will lift in dry periods causing splinters to appear. Light sanding may be necessary to maintain a safe environment. Treating your Product with protection (sealant) after sanding will help prevent severe checking/splitting and other weather damage.
2. The wood is treated via high temperature drying, degreasing and is stained against wood rot and insect damage (Termites not included). This is not a permanent treatment as weather conditions can wear it down. We recommend once or twice a year, depending on your climate conditions, you must apply some type of protection (sealant) to the wood of your unit. Prior to the application of sealant, lightly sand any "rough" spots on your set. **Please note this is a requirement of your warranty.**

Bear in mind that timber is a natural product and may experience changes throughout the course of its life. It may:

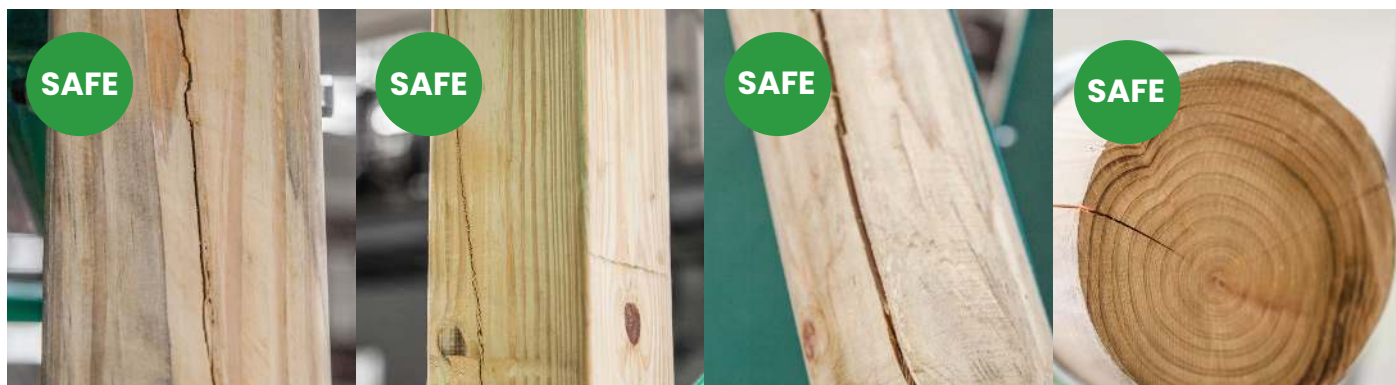
- Develop openings/checks (gaps, slits, apertures, cracks) along the line of the grain.
- Fade as the timber reacts with sunlight.

All woods are hygroscopic, that is, it will absorb or discharge moisture to attain equilibrium with the surrounding atmosphere. Timber openings/checks occur due to the moisture content between internal and outer surfaces of the timber. No two pieces of wood are exactly alike. Each piece has its own characteristics and personality and reacts differently to climate changes. When any wood products are exposed to the elements, it develops 'wood checks'. A check is the radial separation of the wood fibres running with the grain of the wood. These are caused by the varying temperature and moisture conditions. A check does not affect the strength or durability of the wood or structural integrity of the play set.

WHEN SHOULD WOOD CRACKS BE A CONCERN?

Most of the wood splits will never become large enough to affect the reliability and strength of our products, however, there can be rare cases where splits can occur. This happens when a crack develops past the halfway point from the timber, splitting it into two separate pieces.

Feel free to contact us with detailed pictures of your product so we can assess and ensure that your playground remains safe.



3. Mould and Mildew

Protecting against mould and mildew on your outdoor equipment is an important step in maintaining your backyard. Mould may develop for several reasons, such as certain weather conditions, improper drainage or infrequent usage. Here we'll share our tips for keeping your outdoor areas free of mould and mildew so that you can enjoy your backyard with peace of mind.

Once you spot mould on your equipment, it's important to start clearing it up straight away. The first step is to scrub it off with soap and water, until all the visible signs of mould are removed. It's important to remember however, that just because you can't see it anymore doesn't mean it's gone.

The next step is to kill off the remaining mould so that it doesn't grow back. Here are a few options, but keep in mind these should be used independently. Don't mix or combine these methods at the same time.

Mould Killer or Removal Spray

You can purchase off-the-shelf removal sprays that destroy mould either indoors or outdoors. For these products, make sure to follow the product instructions as well as wearing protective gloves to avoid contact with skin.

Bleach

A solution of bleach and water can also be highly effective in killing mould. For this method, mix the water and bleach on a 1 to 1 ratio, then use a sponge or brush to scrub the affected area. You can also use a higher concentration of bleach for spot treating. After bleach treatment, make sure to rinse off your equipment and allow to dry.

Vinegar

If mould is still lingers after applying bleach or a mould spray, vinegar will be an effective option for removing stubborn remnants. Vinegar will kill most types of mould and is best for nonporous materials like hard plastics or metal. The best method is to fill a spray-bottle with undiluted white vinegar of at least 5% acetic acid. Spray the affected area, then let sit for around an hour. Make sure to thoroughly rinse off afterwards.

For wooden equipment, you can add a coat of paint or stain after it has thoroughly dried.

Some people may find that mould keeps resurfacing after cleaning on certain areas. This can be due to a few reasons, such as poor sunlight. Areas without direct sun are more likely to become damp and take longer to dry off after rain. Consider removing obstacles or rearranging your equipment so that it receives more sunlight, which will also help to kill the mould once it develops.

For more information: [***www.lifespankids.com.au/natural-timber***](http://www.lifespankids.com.au/natural-timber)

VIII. CLEANING

Do not use any abrasive cleansers for the cleaning. Use a soft, damp cloth to eliminate dirt and dust.

IX. WARRANTY

AUSTRALIAN CONSUMER LAW

Many of our products come with a guarantee or warranty from the manufacturer. In addition, they come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Full details of your consumer rights may be found at www.consumerlaw.gov.au.

Please visit our website to view our full warranty terms and conditions:
www.lifespunkids.com.au/Warranty-Policy-Kids

WARRANTY AND SUPPORT

Please email us at support@lifespunkids.com.au for all warranty or support issues.

For all warranty or support related enquiries, please lodge a support ticket first by sending us an email.
support@lifespunkids.com.au.

